

GLOBAL BUSINESS CONFIDENCE REPORT

4th Quarter 2017



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Welcome Letter



Dear Reader,

Thank you very much for taking the time to read the International Trade Council Global Business Confidence Survey. As a sponsor of this report, it gives us great pleasure to communicate the findings herein.

This report provides important insights into the current state of the global economy by country and sector. It is designed to be a useful tool for business executives who may be looking at upcoming investments and capital expenditures, policy-makers seeking to better understand industry concerns; and legislators hoping to alleviate potential bottlenecks that may inadvertently hinder growth.

Some of the most important questions faced by a CEO:

"Are others in my industry considering new investments in their business or are they pulling back?"

"What innovations are occurring within my sector that I am not aware of?"

"How are changes in regulation affecting others?"

"Am I ahead of the curve or behind it?"

Using the enclosed results as a guide, CEOs will be able to better understand the concerns and future focus of their peers, have a greater comprehension of the innovations and challenges within their local economy and be able to better analyze their business standing. Should the results show that you might be falling behind, the information detailed herein would enable you to catch up to speed.

We are of the opinion that this comprehensive survey report will be helpful to get your business better prepared for the challenges ahead over the next 12 months.

Should you have any questions or should you need any assistance with regards to any advisory services in Singapore, please do not hesitate to contact me at +65 6836 2011.

Many Thanks,



David Tong,
ITC Chairperson, Singapore
Managing Director, CPA Partnership Pte Ltd
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Dear Reader,

It is with great pleasure that we have the opportunity to introduce the International Trade Council's Global Business Confidence Report for 2017.

Business confidence is one of many economic indicators and is based on either the optimism or pessimism that business managers and owners feel about the prospects for their businesses. It also provides an excellent overview of both the current state of an economy and predictions for its' future.

Various factors can affect business confidence. External factors include interest and exchange rates, levels of unemployment, stock market performance, prices of non-discretionary goods such as petrol and utilities and changes in government policy. Internal factors include sales levels, order books, productivity levels, client retention and staff morale.

Understanding confidence is a very useful tool for businesses as it assists in investment decisions, helping with the timing of any increased employment and any capital expenditure required to help drive growth - in both the business and economy overall.

We hope you find the report both informative and useful.

Graham Speck
UK Standing Board Member
CH International
www.chint.org



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Looking to source **independently accredited** manufacturers, wholesalers, retailers or service providers?

www.itcapproved.org

The portal of accredited suppliers to the International Trade Council.

The screenshot displays the homepage of the International Trade Council's online supplier directory. At the top left is the ITC logo. To the right are 'Home' and 'Contact us' buttons. Below is a search bar with fields for 'Insert company name', 'Select a location', and a category dropdown, followed by a 'Search Now' button. A navigation bar includes 'Welcome to the International Trade Council' and a 'Category' dropdown. The main content area features a 'Welcome to the International Trade Council' heading and a detailed introductory paragraph. Below this are two sections: 'FEATURED COMPANIES' and 'LATEST COMPANIES', each with a list of 15 items. The first featured company is 'ADVANCE PRO Communications/Electronics', and the latest company is 'EMCOR GOVERNMENT SERVICES Government Services Contracting'.

For information about new listings please email: itc-directory@tradecouncil.org

Executive Summary

“Business tendency surveys – also called business opinion or business climate surveys – ask company managers about the current situation of their business and about their plans and expectations for the near future. Experience in OECD Member countries has shown that surveys of this type provide information that is valuable to the respondents themselves and to economic policy makers and analysts. Although they do not provide precise information on levels of output, sales, investment or employment they can be used to predict changes in these aggregates and, for that reason, they are particularly useful for analyzing the business cycle.”

Enrico Giovannini
Chief Statistician
OECD

About the Survey

During the last week of September and the first week of October, 2017, the International Trade Council conducted a broad-spectrum online survey of 5000 randomly selected organizations from 113 countries. Respondents were exclusively C-Level executives from predominantly private sector firms. 1689 respondents (33.78%) from 73 countries completed the demographic, economic and business challenge portions of the survey with a 0.27% drop-out rate for the optional sections related to drivers for organizational growth and potential government impact on business.

Demographic information taken from respondents included the size of their organization, years in business, number of employees, % of domestic vs international sales and industry.

Respondents were sub-categorized as either manufacturers or service providers with an additional sub-set of service providers being wholesalers, retailers and industry associations. 27.18% of all respondents were manufacturers, and 72.82% service providers accounting for. Service Provider data can be further broken down into wholesalers (7.58%), Retailers (8.94%), Industry Associations / Chambers / Trade Bodies (1.66%) and other Service Providers (54.65%).

Respondents were asked questions relating to their perception of the local economy for the previous and coming 12 months, their confidence in their own domestic and international sales growth and government impact upon their business. They were also asked to provide feedback on future business challenges and prospects, drivers for future organizational growth, investment appetite and human resources.

The largest industry represented categories represented were professional consulting services (6.28%), construction (5.74%), food related businesses (4.68%), mixed manufacturing (4.38%); and information technology (4.03%).

47.37% of all respondents had less than 10 employees working for their organization, 78.45% had less than 50 and 85.38% had 100 or less employees.

Countries with more than 20 respondents include: Australia (7.99%), Canada (9.59%), Czech Republic (1.42%), India (4.03%), Jordan (3.97%), Malaysia (1.95%), Nepal (2.25%), Pakistan (2.61%), Romania (2.72%), Singapore (1.24%), the United Arab Emirates (1.30%), the United Kingdom (8.35%); and the United States of America (40.44%). A detailed break-down on a per-question basis is provided herein for respondents from these countries. Data provided by respondents in other countries are reported in the aggregate results presented in this document.

The average time to complete the survey was 8.17 minutes.

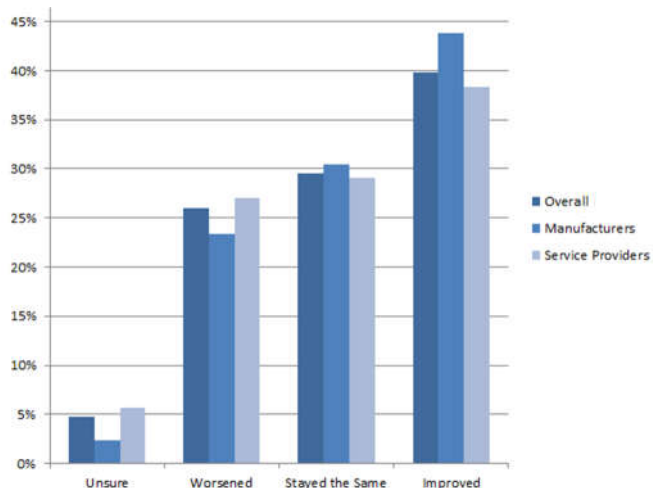
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12 Months Performance in Review

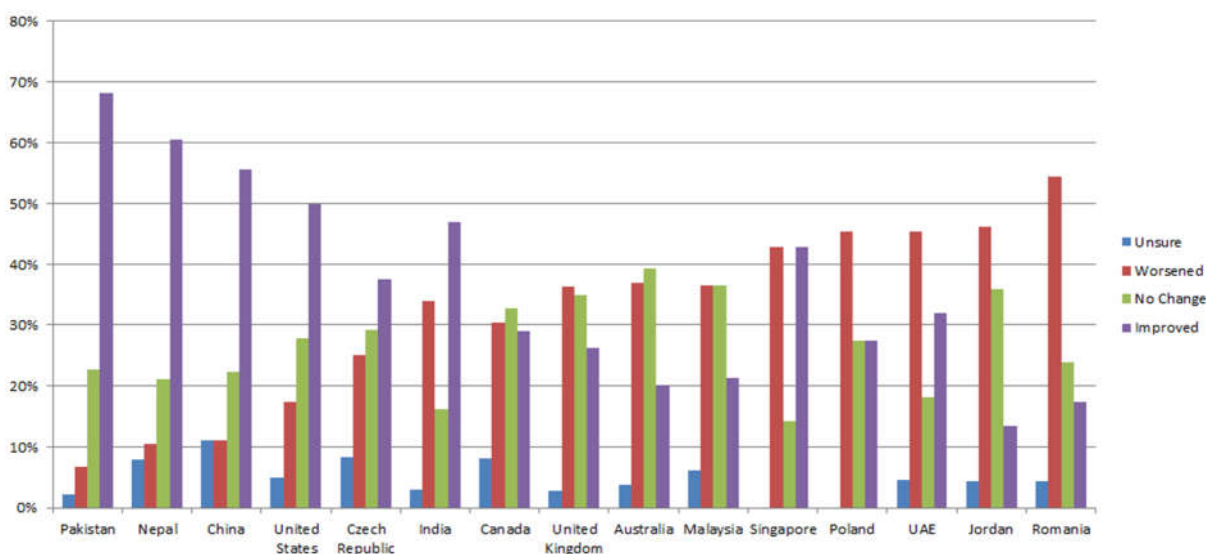
The past 12 months were ranked positively by respondents, with **69.27%** reporting that their local business climate had either improved (**39.79%**) or stayed the same (**29.48%**). The balance reported negative economic growth (**25.99%**), or reported that they were unsure about the business climate the previous 12 months (**4.74%**).

Manufacturers were the most positive, with **74.29%** of reporting economic stability (*improvement or economic stability*) for the previous 12 months compared to only 67.40% of service providers reporting the same.



	Overall	Manufacturers	Service Providers
Unsure	4.74%	2.40%	5.61%
Worsened	25.99%	23.31%	26.99%
No Change	29.48%	30.50%	29.11%
Improved	39.79%	43.79%	38.29%

90.91% of respondents from Pakistan, 81.58% of respondents from Nepal, 77.78% of respondents from China and 77.75% of respondents from the United States of America reported that business had either improved or stayed the same in the previous 12 months. These figures are in sharp contrast to the 54.35% of respondents from Romania, 46.27% of respondents from Jordan, 45.45% of respondents from the United Arab Emirates, 45.45% of respondents from Poland and 42.86% of respondents from Singapore who stated that business had gotten worse over the previous 12 months.



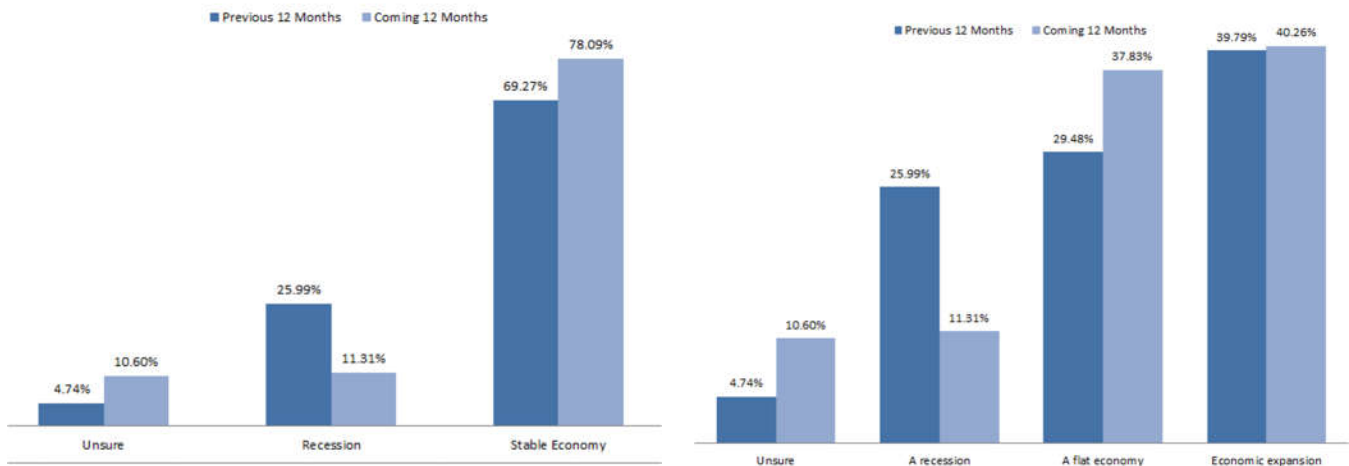
Overall Confidence by Top 15 Respondent Countries

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The Business Year Ahead

78.09% of respondents reported that they expect an economic stability (*expansion or no major changes*) for the coming 12 months versus 69.27% reporting the same for the previous 12 months.

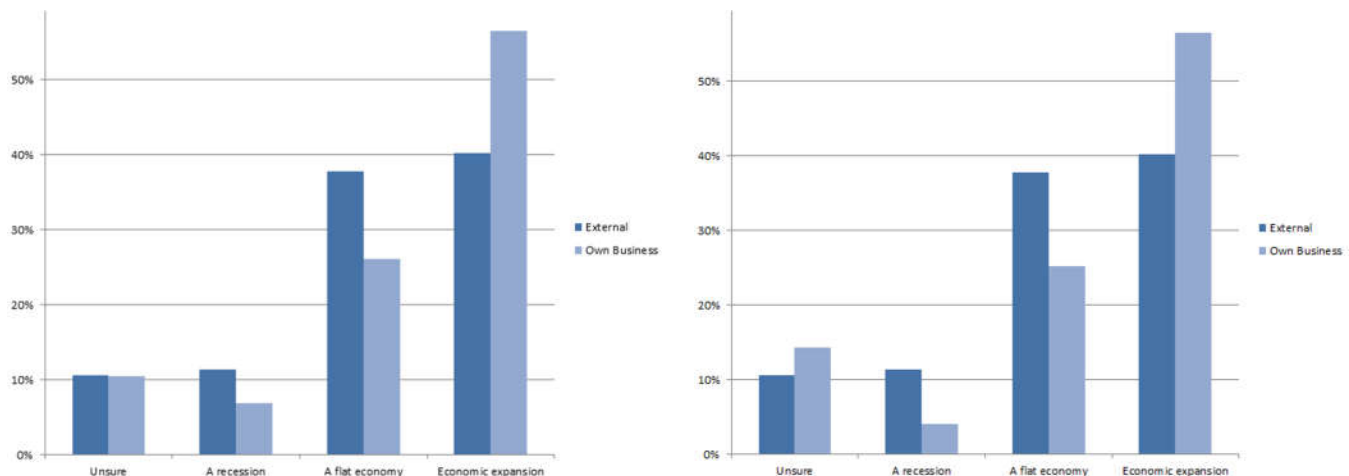


Overall Respondent Confidence

Previous 12 months versus coming 12 months

82.65% of respondents expected that their own domestic sales would either grow (56.54%) or stay the same (26.11) and 81.67% of respondents expected that their international sales would either grow (56.48%) or stay the same (21.59%). This represents a confidence gap of between 4.5% and 3.5% in favor of respondents own forecast performance versus their reported expectations for the economy overall in the coming 12 months.

40.26% of respondents expected economic expansion in the coming 12 months while 56.54% of respondents expected their own domestic sales to expand and 56.48% of respondents expected their own international sales to expand. This represents a confidence gap of 16.28% and 16.22% respectively between external and internal business outlook for economic expansion.



Perceptions of Respondent Forecast External Economic Growth vs Own Business Forecast Growth

Respondents Local Sales Expectations for Next 12 Months

Respondents International Sales Expectations for Next 12 Months

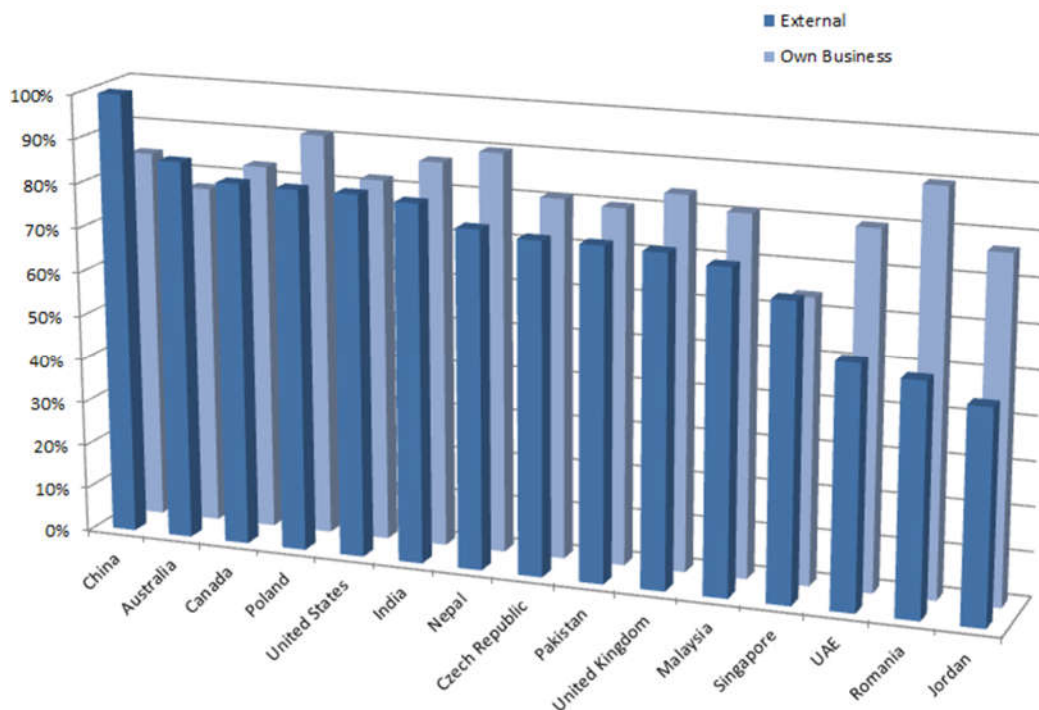
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As with the previous 12 months, the manufacturing sector is slightly more confident than the service provider sector. **84.09% of manufacturers expect that the economy will either experience growth (44.44%) or stay the same (39.65%)** versus **75.85% of service providers (38.70% believe that the economy will grow and 37.15% believe that the economy will stay the same).**

	LOCAL SALES		INTERNATIONAL SALES	
	Manufacturers	Service Providers	Manufacturers	Service Providers
Economic expansion	61.29%	59.46%	65.51%	50.98%
A flat economy	25.81%	23.15%	21.59%	27.38%
A recession	4.47%	6.51%	1.99%	5.30%
Unsure	8.44%	10.89%	10.92%	16.34%

While most respondents reported greater confidence in their own business than the economy overall for the coming 12 months, there are a few notable exceptions including China (100% overall stability vs 84% for own business stability), Australia (86% overall stability vs 77% for own business stability) and Singapore (67% overall stability vs 64% for own business stability).



Perceptions of Respondent Forecast External Economic Stability vs Own Business Forecast Stability
Expected growth or no change

Only the tobacco industry reported a 100% likelihood of a recession within their industry with paper and allied industries reporting a 25% chance of recession. **All other respondents reported a 16.67% chance or less of recession within their industry.**

Future Challenges

New government policies and regulations were a concern for **77.73%** of respondents. The greatest amount of 'free text' feedback was provided by respondents from India, whose respondents were overwhelmingly concerned about the implementation of a new Goods and Services Tax (GST) on exports, and the United Arab Emirates, whose respondents were concerned about the implementation of a new Value Added Tax (VAT) starting 1st January 2018.

74.43% of respondents were concerned about **global political uncertainty** having some impact on their future business operations.

73.18% of respondents were concerned about the **general political climate** impacting their future business operations. Respondents from the leather, lumber/wood, quality control, tobacco and non-renewable energy sectors were the most concerned (*100% - 92.86%*)

71.93% of respondents were concerned about **the cost of employee salaries** hindering future growth in the coming 12 months. Respondents from Malaysia (*96.96%*), the United Arab Emirates (*90.90%*), China (*88.88%*), the Czech Republic (*87.50%*) and Romania (*80.44%*) expressed the highest levels of concern with Poland, India and Singapore reporting the lowest levels of concern.

Costs related to employee healthcare and other benefits were a concern for **68.39%** of respondents. Higher than average levels of concern were reported in the United Arab Emirates (*90.9%*), Malaysia (*81.81%*), the Czech Republic (*79.17%*) and the United States of America (*77.45%*).

Attracting and retaining qualified workers was deemed to be a future challenge with **67.19%** of respondents expressing a mid-to-high level of concern. The only industries where respondents averaged a 50% or less level of concern were real estate, entertainment, marketing/public relations, translation and localization, lumber/wood and jewelry.

55.77% of respondents were concerned about **emerging information technology and/or cyber security issues** having a negative impact on their business in the coming 12 months. Respondents from Poland had the lowest levels of concern (only 9.09%). Most other respondents reported their concerns at between 66.66% (*China*) and 47.83% (*Romania*). Only 25% of respondents operating in the telecommunications sector and 33.33% of aerospace sector were concerned about emerging IT / cyber security issues impacting their future business operations in the next 12 months while mining, lumber, tobacco, giftware and textiles were the most concerned (*all at 83.33% or above*).

Environmental and ecological issues having a negative impact on respondent businesses were mixed. **52.46%** of respondents expressed medium to high levels of concern and 47.54% reported low to medium-low levels of concern. The countries whose respondents expressed above-average levels of concern included Malaysia (*69.69%*), Pakistan (*63.63%*), Singapore (*61.90%*), Canada (*59.26%*) and the United Arab Emirates (*59.09%*). Respondents from China, Poland, Romania, the United Kingdom and the United States of America expressed the lowest levels of concern. Respondents from the leather, tobacco, renewable energy, mining and jewelry industries all expressed very high levels of concern over environmental / ecological issues impacting their future business prospects while most other sectors reported medium-to-low levels of concern.

Only **48.85%** of respondents had **concern about the future demand for their own product or service offerings**. This is in line with the 40.26% of respondents who expected economic expansion in the coming 12 months, 56.54% of whom expected their own domestic sales and 56.48% of their own international sales to increase or remain the same. Respondents with the highest level of concern about future demand for their offerings were from the Czech Republic, United Arab Emirates, Jordan, Singapore and Pakistan.

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Despite a recent wave of protectionism from various countries in Europe, North America and Asia, only **45.94%** of respondents reported that **competition from foreign sources** was of a medium to high concern for their future business operations. Respondents from Singapore (*80.95%*) and the United Arab Emirates (*77.27%*) reported above average levels of concern about foreign competition as did those from Malaysia, the Czech Republic and Jordan. The least concerned respondents were from the United States of America, the United Kingdom, Australia and Canada.

The management of supply chain relationships and the on-flow effect on future business was a subject of little concern to most respondents with only **43.09%** reporting medium to high levels of concern. Respondents in Poland, the United Kingdom, Romania, United States of America and the United Arab Emirates were the least concerned, with 33.67% or less expressing a medium concern or greater.

34.99% of respondents were concerned about problems with **shipping and logistics** potentially impacting their future business operations. Respondents reporting the least levels of concern originated from the United Kingdom, United States of America, Australia, Canada and Singapore.

Access to raw materials was not deemed to be a major future challenge for most respondents, with **34.88%** reporting a mid to high level of concern, with the majority of service providers expressing little-to-no concern. The only major variant in this statistic were from those respondents involved in mining and minerals, paper, lumber and clothing/apparel reporting between 75% and 65% medium to high levels of concern over the access to raw materials affecting their future operations. Respondents from Canada, Australia, the United Kingdom, the United States of America and Singapore reported the least level of concern of all countries while respondents located in China, Pakistan, Malaysia, India and Poland expressed the highest levels of concern.

Drivers of Organizational Growth

Survey participants were asked to focus on their existing business model and key capabilities and to determine which areas would require the most focus to generate the highest levels of stable growth.

Organizations that consistently report growth appear to have many behaviors in common. They design and execute growth plans based on a thorough understanding of their customers, competition, markets and employees. They constantly evaluate the local business environment, technological changes within their industry and the changing needs of customers; and use that information to innovate. This innovation is not only undertaken at product-level but also covers services, processes, strategies and the core organizational model. Organizations that fail to adapt to internal and/or external forces are likely to see a drop in growth while those who build off their strengths, mitigate weakness and work to adapt to a changing economic reality are more likely to grow.

85.49% of respondents rated **acquiring new customers** as a medium to high priority focus for future growth. Respondents with the highest level of concern originated from Jordan (*92.54%*), India (*90.91%*), the United Arab Emirates (*90.90%*) and Australia (*90.37%*). Respondents from Singapore, Nepal and the United Kingdom ranked the lowest. Respondent with the highest levels of concern (*100%*) originated from the jewelry, leather, paper, textile and tobacco industries.

Improving customer experience was another area of importance for most respondents, with **75.73%** ranking it has medium, medium-high or high. Respondents from Poland (*100%*), Singapore (*90.47%*), Jordan (*89.56%*), Malaysia (*84.84%*) and India (*82.35%*) reported the highest levels of concern with those in the United Kingdom, Canada and Singapore reporting the lowest levels of concern. Except for respondents from the insurance industry (*94.12%*) those most concerned about improving customer experience were manufacturers. Accounting and audit firms were the least concerned about improving customer experience as a future driver for organizational growth.

73.89% of respondents reported that the **innovation of products, services and processes** were an important factor in future growth.

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72.59% of respondents considered that **more public awareness of their industry** was pertinent to future growth. Unsurprisingly those in the leather (100%), tobacco (100%), textiles (91.67%), entertainment (90.48%) and media (88.24%) industries were most concerned. Respondents located in the United Kingdom, United Arab Emirates and Romania were least concerned.

Employee skill development is an important focus for **72.48%** of respondents. Only respondents involved in the real-estate segment reported a less than 50% level of importance (45.83%). 38.10% of Singaporean firms rated this area to be an essential component for their future growth.

Developing more partnerships is of importance to **70.22%** of respondents with every industry expressing a 50% concern or greater.

67.13% of respondents place importance on **increasing their digital and technological capabilities**. Respondents from Malaysia (81.81%), India (80.88%), Pakistan (79.54%), China (77.77%) and Jordan (76.12%) reported the greatest level of concern.

Navigating risk and regulation is a driver for future organizational growth for **64.61%** of respondents. Respondents who were most apprehensive were those from India (83.82%), China (77.77%) and Malaysia (75.75%). Respondents located in the United States of America and United Kingdom expressed least concern.

Improving trust and transparency is a priority for **59.74%** of respondents. Those located in Pakistan (84.08%), Jordan (82.09%), Singapore (80.92%), India (79.41%) and China (77.77%) reported above-average levels of concern.

54.77% of respondents stated that **quality certification** would have a medium, medium-high or high level of importance. Respondents from China (88.88%), Malaysia (81.81%), Pakistan (79.54%), Singapore (76.19%) and Nepal (71.05%) were the most concerned.

Respondents place far less focus on the **automation of existing processes** compared to innovation, with only **53.58%** considering this to be an important factor for future growth. Respondents contradicting the norm were those from Pakistan (75%), Singapore (71.43%), India (70.95%), Jordan (70.15%) and Malaysia (66.66%).

52.17% of respondents considered that **improving supply chain relationships** is an important driver for future growth, while only **45.53%** of respondents considered **accessing new sources of funding** to be important.

Government Impact on Business

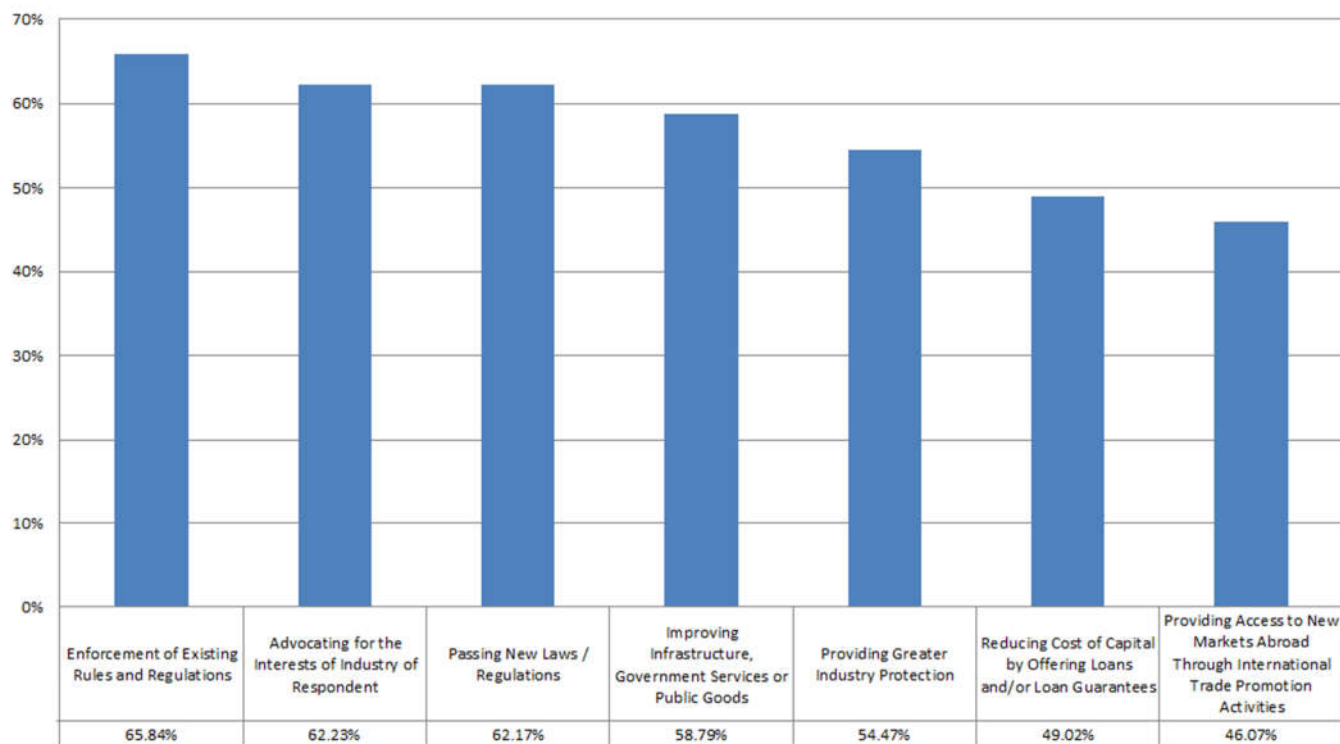
Government mandated rules and frameworks have an obvious impact on business, particularly in the areas of taxation, subsidies, interest rates, exchange rates and public-private partnerships. Taxation policies affect business costs while economic policies and government borrowing will affect interest rates.

Organizations need to continuously respond to changes in legal framework and the majority of respondents claim to do so rather successfully, yet poor decision making by government officials can still have a significant impact on the viability of a particular business or industry. Aside from increases in corporate tax rates, the biggest concern for respondents has not been the introduction of new laws but rather that these may be drafted without proper consultation with those affected or without allowing sufficient time for organizations to adapt to the changes. Uncertainty over future legislation also causes hesitation in terms of future investment, re-investment and job creation.

Where tax is concerned, the majority of respondents complained of increasingly convoluted tax laws rather than the actual amount of tax taken. Many respondents stated that the complexity of tax laws directly increases their compliance costs which, in turn, has the potential to impede business operations.

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Government Impact on Business

% of respondents reporting medium, medium-high or high level of importance by subject-matter

65.84% of respondents reported that **enforcement of existing rules and regulations** was of a medium, medium-high or high level of concern to their organization. With 817 free-text responses, this was also the most commented-upon area of concern.

Many respondents felt that existing and **forthcoming rules and regulations** were often in conflict with one another, and having redundant or conflicting rules and regulations created problems in the areas of risk management, compliance and cost control. Respondents also reported that rules and regulations were not equally applied to large and small businesses alike.

Improving infrastructure, government services or public goods was predominantly a concern for those respondents in emerging markets - India (*88.24%*), Nepal (*76.31%*), Jordan (*73.14%*) and Pakistan (*68.18%*) while those in well-developed markets expressed the least concern. This is also true for those respondents who reported a desire for the government to **assist in reducing the cost of borrowing by offering loans and/or loan guarantees** and helping to **provide access to new markets abroad through trade promotion activities**.

Respondent Demographics

Between the last week of September and the first week of October, 2017, a randomly selected group of 5,000 C-Level executives selected from different organizations across 113 countries were invited to participate in the Global Business Confidence Survey.

The top 10 countries represented by response rate are as follows: **United States of America** (40.44%), **Canada** (9.59%), **United Kingdom** (8.35%), **Australia** (7.99%), **India** (4.03%), **Jordan** (3.97%), **Romania** (2.72%), **Pakistan** (2.61%), **Nepal** (2.25%) and **Malaysia** (1.95%).

A total of 1,689 executives representing organizations in 72 countries successfully completed the survey.



Aside from the top 10 countries detailed above, responses were also received from organizations in: Albania, Argentina, Austria, Bahamas, Bahrain, Barbados, Belgium, Brazil, Bulgaria, Burundi, Cameroon, China (*includes Hong Kong*), Colombia, Croatia, Cyprus, the Czech Republic, Denmark, Dominica, the Dominican Republic, Egypt, Finland, France, Germany, Ghana, Greece, Hungary, Indonesia, Iran, Ireland, Italy, Jamaica, Japan, Kenya, Kuwait, Kyrgyzstan, Latvia, Lebanon, Mexico, Myanmar, Netherlands, New Zealand, Nigeria, Norway, Panama, Peru, Philippines, Poland, Portugal, Russia, Saudi Arabia, Singapore, Slovakia, South Africa, South Korea, Spain, Sri Lanka, Switzerland, Tanzania, Tunisia, Turkey, the United Arab Emirates, Vietnam & Zambia.

Responses by Sector



72.82% of all responses received were from organizations whose primary activity was related to the provision of services (This figure includes wholesale, retail and industry associations/chambers/trade bodies).

This is unsurprising given that the bulk of all respondents (66.37%) are located in the highly developed nations of the United States of America (40.44%), Canada (9.59%), the United Kingdom (8.35%) and Australia (7.99%). The service sector has been both the largest and the fastest growing component of each of these countries respective economies for the past 20 years and account for (approximately) 79.6% of GDP in the United States of America¹, 79% of GDP in the United Kingdom², 71% of GDP in Canada³ and 70% of GDP in Australia⁴.

The Relevance of the Service Sector

Services are being increasingly recognized as important levers for growth and development of stable economies yet, despite its dominance, the sector is not well understood. The World Development Indicators show that the services sector accounts for almost 71% of global GDP and is expanding more rapidly than organizations in the manufacturing sector⁵.

One reason for the growth of the service sector is that, as automation and other efficiencies in manufacturing and agricultural production grows, the number of jobs declines. Relative to manufacturing, services tend to be more labor intensive; therefor expanding the sector can contribute significantly to employment and growth.

Certain services are key inputs into almost all other modern-day activities. These include energy transmission, finance, telecommunications, transportation, legal and accountancy services. Other service sectors such as the health, education, water and sanitation sectors are directly relevant to achieving social development objectives. Knowledge intensive services are not only carriers of specialized knowledge; they are also connectors, technology transfer agents and problem solvers.

¹ "U.S. Economy at a Glance". Bureau of Economic Analysis, U.S. Department of Commerce. Retrieved 9 October 2017.

² "Five facts about the UK service sector". Office for National Statistics. 29 September 2016. Retrieved 9 October 2017.

³ "Gross domestic product at basic prices, by industry". Statistics Canada. Retrieved 9 October 2017.

⁴ "The importance of services trade to Australia". Australian Government Department of Foreign Affairs and Trade. Retrieved 9 October 2017.

⁵ "Global importance of services". United Nations Conference on Trade and Development. Retrieved 9 October 2017.

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Services are the fastest growing component of international trade.

Trade in services is far broader than cross-border exchanges (*that is, the way goods are mainly traded*). It can involve the establishment of a commercial presence abroad, the movement of consumers (*for example: tourism*), or the temporary movement of workers (*for example: consulting services*)⁶.

The quantitative expansion of the service sector does not, however, in and of itself guarantee that services will become an engine of growth for many economies⁷, particularly where investment is still required to stabilize and enhance physical infrastructure. For the sector to play that role it must provide a route to greater efficiencies, more productivity and innovation⁸.

Service Sector Diversity

Accommodation	3.03%	Food	0.87%	Paper and allied industry	0.11%
Accounting & audit	2.28%	Furniture and fixtures	0.11%	Petroleum and coal	0.65%
Aerospace	0.65%	Gifts / giftware	0.33%	Printing	0.76%
Architectural design	2.06%	Industrial machinery and equipment	1.19%	Publishing	0.54%
Automotive	1.84%	Information technology	5.85%	Quality inspection / control	0.33%
Beverages	0.22%	Instruments	0.11%	Real estate	5.09%
Carpentry, cabinet making etc	0.22%	Insurance	1.84%	Renewable energy	0.98%
Chemicals	0.22%	Leather	0.11%	Retail - mixed	0.65%
Clothing / apparel and other textiles	0.33%	Legal	2.38%	Security	1.41%
Construction	8.34%	Lighting	0.11%	Social welfare	1.52%
Consulting services - general	10.51%	Manufacturing - mixed	0.65%	Telecommunications	0.65%
Education	4.66%	Marketing and public relations	2.49%	Textiles	0.11%
Engineering	3.58%	Media	1.63%	Translation and localization	0.54%
Entertainment	1.52%	Medical	4.44%	Transportation	6.61%
Fabricated metals	0.11%	Metal products	0.22%	Wholesale - mixed	0.22%
Finance & investment	1.63%	Mining and minerals	0.11%	Other	16.25%

Excluding retailers, wholesalers and industry associations / charitable organizations, the service sector accounts for 54.65% of all respondents from a broad spectrum of industries with many service professionals (*10.51%*) operating across a range of industries.

The analytical challenge created by the diversity of the service sector appears where services are highly regulated or otherwise insulated from competition in certain economies (*i.e. energy or education*). This is reflected in the lack of respondents from industries which are predominantly state owned.

Changes in the Service Sector

The service sector is going through revolutionary change which is dramatically affecting the way in which we live and work. New services are continually being launched to satisfy our existing needs and to meet needs that we did not even know we had.

Seven years ago, when the first on-demand ride-sharing systems were created, few people likely anticipated the affect it would have on traditional transport operators yet, today, many people now feel they can't do without them. Similar transformations are occurring across virtually all service sector industries.

⁶ McLachlan, Rosalie; Clark, Colin; Monday, Ian (2012). "Australia's Service Sector: A Study in Diversity". Australian Government Productivity Commission.

⁷ Leech, Link, Scott & Reed (January 1998). "The Economics of a Technology-Based Service Sector". National Institute of Standards & Technology Program Office Strategic Planning and Economic Analysis.

⁸ Setboonsarng, Sununtar (2015). "Infrastructure and Poverty Reduction". Asian Development Bank.

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Responses by Industry

Responses were received from a large number of industries spanning the service and manufacturing sector(s) with professional consulting services (6.28%), construction (5.74%), food related businesses (4.68%), mixed manufacturing (4.38%) and information technology (4.03%) topping the survey results.

These results are broadly equivalent to OECD statistics showing average numbers of companies across the top 50 developed economies⁹.

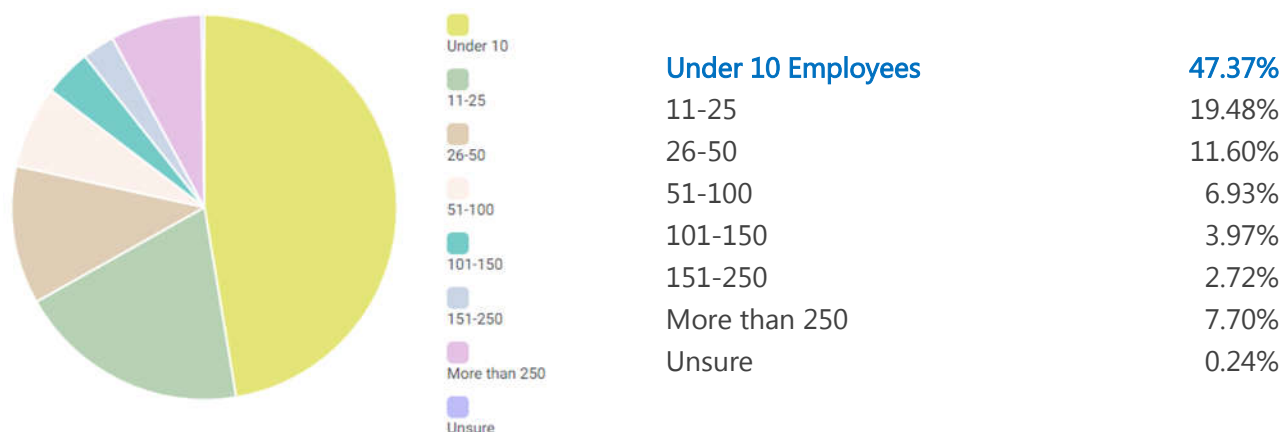
Accommodation	1.66%	Lumber and wood	0.18%
Accounting & Audit	1.24%	Manufacturing - mixed	4.38%
Aerospace	1.07%	Marketing and public relations	1.54%
Architectural design	1.18%	Media	1.01%
Automotive	2.37%	Medical	3.97%
Beverages	1.42%	Metal products	1.36%
Carpentry, cabinet making etc.	0.71%	Mining and minerals	0.24%
Chemicals	1.42%	Paper and allied industry	0.47%
Clothing / apparel and other textiles	1.18%	Petroleum and coal	0.83%
Construction	5.74%	Printing	1.66%
Consulting services - general / other	6.28%	Publishing	0.59%
Education	2.84%	Quality inspection / control	0.18%
Engineering	3.32%	Real estate	2.84%
Entertainment	1.24%	Renewable energy	1.36%
Fabricated metals	1.48%	Retail - mixed	2.43%
Finance & investment	1.01%	Rubber and miscellaneous plastics	1.12%
Food	4.68%	Security	1.07%
Furniture and fixtures	1.01%	Social welfare	0.83%
Gifts / giftware	0.83%	Stone, clay, and glass products	0.18%
Hardware	0.41%	Telecommunications	0.47%
Industrial machinery and equipment	2.25%	Textiles	0.71%
Information technology	4.03%	Timber, wood and allied industries	0.18%
Instruments	0.77%	Tobacco products	0.06%
Insurance	1.01%	Translation and localization services	0.30%
Jewelry	0.59%	Transportation	3.73%
Leather	0.12%	Wholesale - mixed	1.84%
Legal	1.30%	Other	14.56%
Lighting	0.77%		

⁹ "[Structural and Demographic Business Statistics](#)". Organisation for Economic Co-operation and Development. Retrieved 9 October 2017.

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Responses by Number of Employees



47.37% of all survey respondents had less than 10 employees working for their organization, 78.45% had less than 50 and 85.38% had 100 or less employees.

This result is in contrast to official reporting by the US Government Small Business Administration (*99.7% of all U.S. businesses to be a small business – accounting for 97.7% of all US exports*)¹⁰, as well government statistics on small business in the United Kingdom (*99.3% of businesses with 99 employees or less*)¹¹, China (*SMEs reportedly account for 99 percent of registered enterprises and contribute to 58.5% of GDP, 50% of tax revenues and 68% of exports*)¹², Jordan (*where 98% of all businesses are classified as SME's, with two third having less than 19 employees*)¹³, Canada (*97.9% of businesses with 99 employees or less*)¹⁴ and Australia (*97% businesses with 20 employees or less*)¹⁵.

Official statistics for less developed countries are more difficult to follow - with India reporting 15.27 million registered companies (*10.76 million active*)¹⁶, while conversely stating that the country has 40.8 million SMEs in operation¹⁷. Romania, too, represents a troubling statistic – with official figures showing 99.7% that all companies are SME's whereas the real figure, *excluding micro-enterprises*, is officially reported as 12.6%¹⁸.

It should be noted that while micro-enterprises were not specifically excluded from participating in the survey, these types of businesses typically have the lowest rate of adoption of internet technologies, particularly in developing countries¹⁹. Given the survey invitations and responses were distributed via the internet this would likely account for the difference between the official (OECD) figures of roughly 90%²⁰ and the survey results of 85.38%.

¹⁰ "Small Business Profile". U.S. Small Business Administration, Office of Advocacy. Retrieved 9 October 2017.

¹¹ "Activity, size and location". Office for National Statistics. Retrieved 9 October 2017.

¹² "Small and medium-size enterprises". Ministry of Commerce, People's Republic of China. Retrieved 9 October 2017.

¹³ (2015) "SME Development in Jordan". Jordan Enterprise Development Corporation.

¹⁴ "Key Small Business Statistics". Government of Canada. Retrieved 9 October 2017.

¹⁵ Australian Government (2016). "Small Business in the Australian Economy". Australian Small Business and Family Enterprise Ombudsman.

¹⁶ "State-wise Number And Paid-up Capital of Public Companies And Private Companies At Work". Open Government Data (OGD) Platform India. Retrieved 9 October 2017.

¹⁷ "Annual Report 2015-16". Government of India Ministry of Micro, Small and Medium Enterprises

¹⁸ (July 2015). "2015 SBA Fact Sheet Romania". Small Business Act for Europe. European Commission.

¹⁹ Subbaye & Marimuthu (2015). "Barriers to Internet Adoption: A Descriptive Study of Small and Micro Enterprises in the Business-Services Sector". Alternation

²⁰ Gasiorowski-Denis, Elizabeth (March 2015). "The big business of small companies". International Organization for Standardization.

Definition: Small-to-Medium Sized Enterprises (SMEs)

Definitions of the term 'Small-to-Medium Sized Enterprise' vary wildly by country. According to the U.S. Small Business Administration an SME is "*one that is independently owned and operated, exerts little influence in its industry, and (with a few exceptions) has fewer than five hundred employees*"²¹ whereas the Indian government recognizes SME's as enterprises "*where the investment in plant and machinery or equipment is between US\$40,000 to US\$1.6 million in case of a manufacturing industry and between US\$20 thousand to US\$800,000 in case of a service sector enterprise*"²².

The Organisation for Economic Co-operation and Development (OECD) has yet another definition, stating that small and medium-sized enterprises (SMEs) should be defined as "*non-subsidiary, independent firms which employ fewer than a given number of employees*"²³.

When applying the OECD model using number of employees rather than investment or turn-over, the most frequent upper limit designating an SME is 250 employees, as in the European Union. Some countries, however, set the limit at 200 employees, while the United States SBA considers SMEs to include firms with fewer than 500 employees. Small firms are generally those with fewer than 50 employees, while micro-enterprises have at most 10, or in some cases 5, workers²⁴.

SME activity in these economies may also be facilitated by the phenomenon referred to as "clusters", in which small firms collaborate together in order to reach efficient economies of scale.

SMEs and the Economy

SMEs are seen as the main actors of both national and regional development in many countries with recent studies showing that SMEs contribute to over 55% of GDP and over 65% of total employment in high-income countries²⁵. SMEs play a significant role in the national economy by providing job opportunities, creating goods and services and being at the fore-front of innovation and creativity. SMEs also play a large role in the vitalization and development of struggling economies through their absorption of labor surpluses, import substitution and export earnings.

SMEs in transitioning economies help to contribute to the process of privatization of assets, knowledge transfer and retention and the generation of a diversified tax base. Because they enjoy a wider geographical presence than big companies, SMEs also contribute to better income distribution.

The predominance of SMEs serves to heighten interest in ensuring that tax rules do not place SMEs at a competitive disadvantage with regard to the tax burden on other firms, taking into account not only taxes paid to government but also resources involved with the "compliance burden" of preparing, documenting and filing tax returns²⁶. Low inflation economic environments also help the growth of registered SMEs while high inflation moves businesses to operate in the unregistered economy.

²¹ Hammer, Jabara, Cardenas, Wise, Grossman, Peterson, Gosney (January 2010). "Small and Medium Sized Enterprises: Overview of Participation in U.S. Exports". U.S. International Trade Commission

²² "[Small and Medium Scale Enterprise \(SMEs\)](#)". Indian Economic Service. Retrieved 9 October 2017.

²³ "[Glossary of Statistical Terms](#)". Organisation for Economic Co-operation and Development (OECD). Retrieved 9 October 2017.

²⁴ Berisha & Shiroka Pula (March 2015). "Defining Small and Medium Enterprises: a critical review". Academic Journal of Business, Administration, Law and Social Sciences

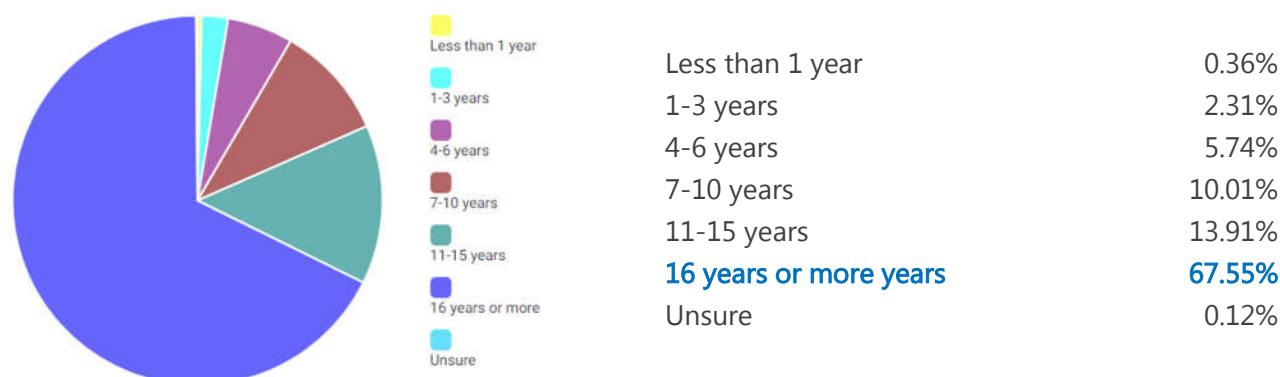
²⁵ Keskin, Senturk, Sungur, Kiris (June 2010). "The Importance of SMEs in Developing Economies". 2nd International Symposium on Sustainable Development

²⁶ (2009). "Taxation of SMEs – Key Issues and Policy Considerations". Organisation for Economic Co-operation and Development (OECD).

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Responses by Years in Business



- According to the U.S. Small Business Administration, 70 percent of new businesses survive at least two years, but that drops to 50 percent by the five-year mark and 33 percent at the 10-year point, with just 25 percent lasting 15 years or more²⁷.
- The Australian Bureau of Statistics (ABS) states that the vast majority of Australian businesses (*97 per cent*) are small businesses, over a third of which are forced to cease operating within the first three years of starting up²⁸.
- The United Kingdom Office for National Statistics states that small business survival rates are as high as 91 per cent after one year of trading, but after five years just four in ten small businesses will still be trading²⁹.

Given the above, it is perhaps surprising that 91.47% of survey participants reported having been in business for 7 years or more and 81.46% reported being in business for 11 or more years. Manufacturers (*SME and large corporates combined*) reported as having a greater longevity than service providers; with 81.48% having been in business for 16 years or more. 94.07% of manufacturers employing 100 people reported to have been in business 16 years or more.

Years in Business by Sector

	Service Providers (Excluding Wholesale, Retail & Industry Associations)				
	Manufacturers	Wholesalers	Retailers	Industry Associations	
Less than 1 year	0.22%	0.41%	0%	1.99%	0%
1-3 years	0.65%	2.93%	7.81%	1.99%	10.71%
4-6 years	4.36%	6.26%	3.91%	5.30%	3.57%
7-10 years	5.01%	11.87%	8.59%	11.92%	7.14%
11-15 years	8.06%	16.10%	17.19%	12.58%	10.71%
16 years or more	81.48%	62.36%	62.50%	66.23%	67.86%
Unsure	0.22%	0.08%	0%	0%	0%

²⁷ "Frequently Asked Questions". U.S. Small Business Administration. Retrieved 9 October 2017.

²⁸ Swanepoel & Harrison (May 2015). "The business size distribution in Australia". Australian Government Department of Industry, Innovation and Science. Office of the Chief Economist.

²⁹ "Business births, deaths and survival rates". Office for National Statistics. Retrieved 9 October 2017.

Exporters vs Domestic Sales

Answer	All Respondents	Manufacturers	Service Providers
0% - Exporter Only	2.96%	2.83%	3.01%
1-10%	3.43%	6.75%	2.20%
11-20%	2.96%	4.14%	2.52%
21-30%	2.37%	3.92%	1.79%
31-40%	2.25%	5.23%	1.14%
41-50%	3.55%	5.01%	3.01%
51-60%	3.49%	5.88%	2.60%
61-70%	4.44%	5.88%	3.90%
71-80%	6.16%	11.11%	4.31%
81-90%	11.25%	17.43%	8.94%
91-99%	14.15%	15.25%	13.74%
100% - Domestic Sales Only	42.98%	16.56%	52.85%

When viewed as a whole, there was a fairly even split between respondents whose organizations focused solely on domestic trade (42.98%) and those who were involved in some type of export activity (57.02%) however when manufacturers and service providers were analyzed separately the data showed an entirely different story. **Globally, 83.43% of manufacturers reported some form of export activity vs 47.16% for service providers.**

The Contribution of Exporters to the National Economy

Exports make a critical contribution to economic growth and job creation³⁰. Growth in exports helps to:

1. Increase levels of domestic employment³¹
2. Generate foreign exchange³²
3. Lead to greater productivity (through economies of scale or technical improvements)^{33 34}
4. Reduce current account deficits³⁵
5. Spread business risk across different markets³⁶

In recent years globalization, lower transport costs, free trade agreements and reduced tariff barriers have all helped exporters generate a bigger share of national income. However, international trade can create a perception of 'winners' and 'losers', which has fueled an ever-increasing protectionist sentiment in many developed nations; particularly those whose export levels are in decline.

³⁰ Klobuchar, Amy (September 2014). "The Contribution of Exports to Economic Growth and the Important Role of the Export-Import Bank". Joint Economic Committee. United States Congress.

³¹ Schwarzer, Johannes (December 2015). "Trade and Employment". Deutsche Gesellschaft für Internationale Zusammenarbeit (GIZ) GmbH

³² Chimezie Nworu, Osondu. (January 2017). "Export: Improving Nigerian Government Revenue Base and Economic Diversification". Human Resource Management Research, Vol. 7 No. 1, 2017.

³³ (May 2015). "Assessing European firms' exports and productivity distributions". European Central Bank.

³⁴ Maican, Leuven, Orth, Roberts & Anh Vuong (April 2017). "The Dynamic Impact of R&D Investment on Productivity and Export Demand in Swedish Manufacturing". Research Institute of Industrial Economics (IFN), The Pennsylvania State University and NBER, University of Cologne

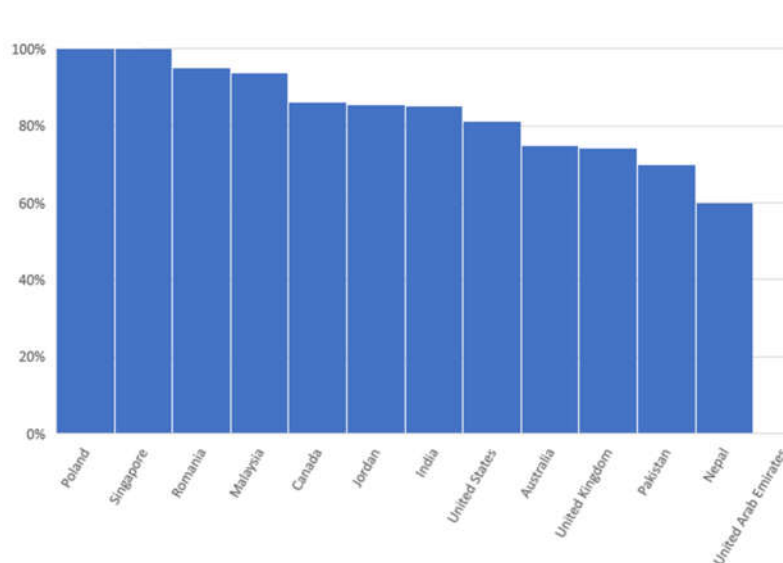
³⁵ Gross, Daniel. (April 2016). "The G-20 and Central Banks in the New World of Unconventional Monetary Policy - The World Economy According to an Excess Savings Country". Centre for European Policy Studies.

³⁶ "Is exporting the right move for your company?". Enterprise Ireland. Retrieved 10 October 2017

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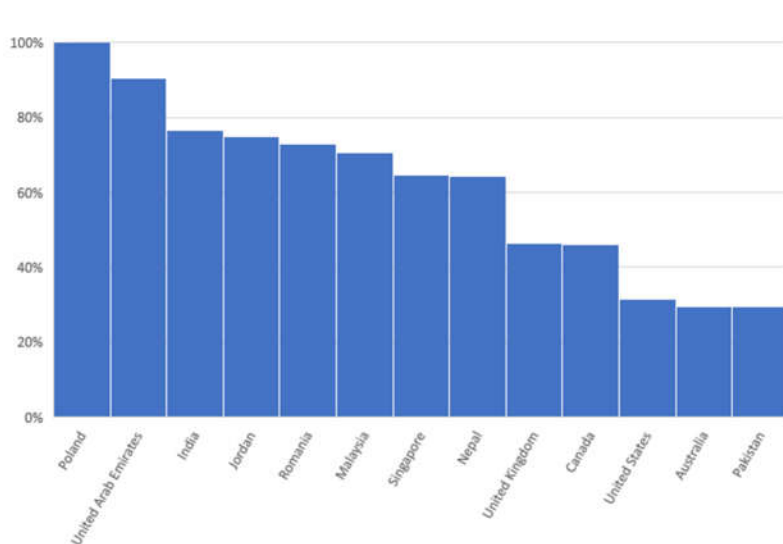
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% of Manufacturers who Export



Australia	75%
Canada	86.11%
India	85.29%
Jordan	85.71%
Malaysia	93.75%
Nepal	60%
Pakistan	70%
Poland	100%
Romania	95%
Singapore	100%
UAE	0%
United Kingdom	74.19%
United States	81.28%

% of Service Providers who Export



Australia	29.57%
Canada	46.03%
India	76.47%
Jordan	75%
Malaysia	70.59%
Nepal	64.29%
Pakistan	29.41%
Poland	100%
Romania	73.08%
Singapore	64.71%
UAE	90.48%
United Kingdom	46.36%
United States	31.65%

Overall, reported service provider export statistics appear abnormally, primarily because of figures being skewed by respondents in Australia (29.57%), Canada (46.03%), Pakistan (29.41%), the United Kingdom (46.35%) and the United States of America (31.65%).

What is notable about the survey results is that, in developing economies, the majority of service providers reported that at least some of their revenue is generated from customers residing in other countries. Poland topped the chart at 100%, India firms reported 76.47% and Jordanian companies reported in at 75%. The exception to this the United Arab Emirates (90.48%) - where the market for service provision has long been established; particularly in tourism, retail, finance, information technology, healthcare and education. The strategic location and aggressive promotion of the UAE also makes it a prime location for wholesale import/export operations, the majority of which are focused on providing goods to countries in the Middle East and Africa.

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Service Exports are Experiencing High Growth

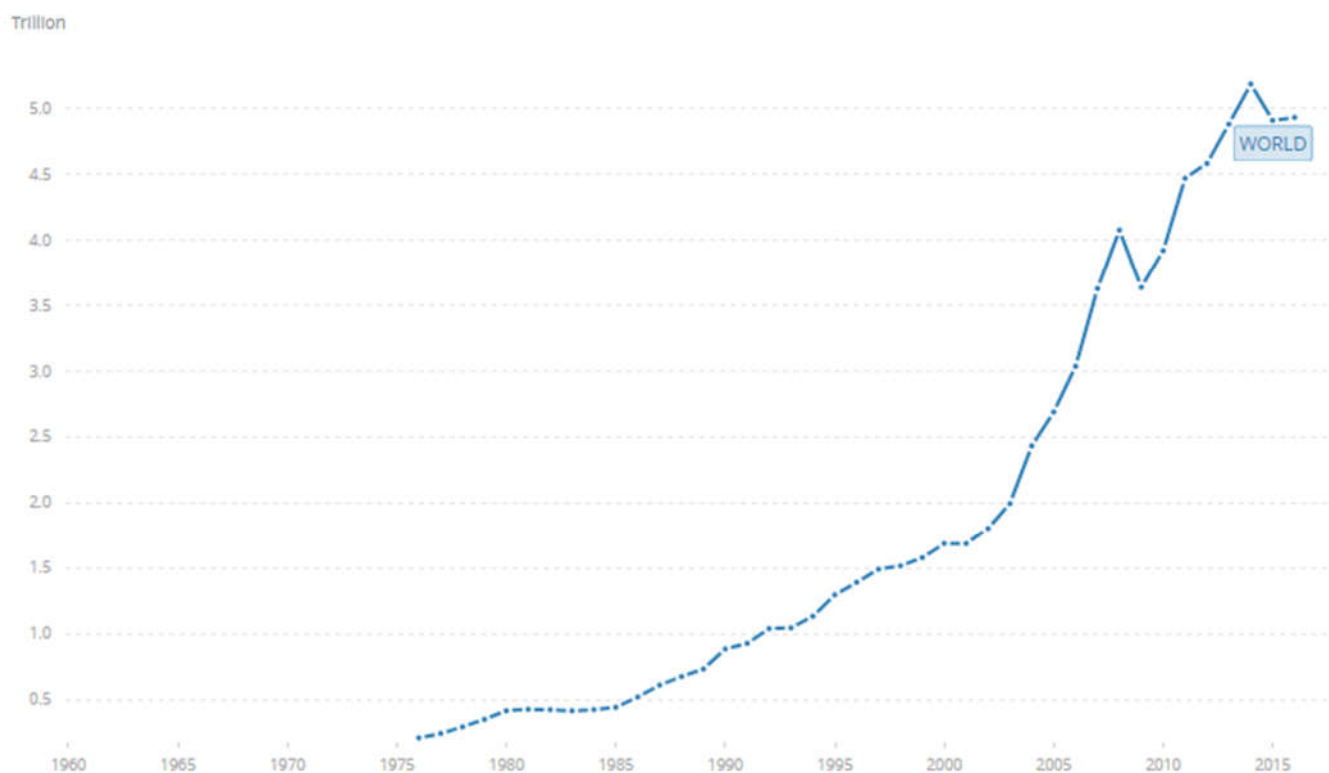


Figure: International Monetary Fund / World Bank figures showing the global growth in services³⁷.

Services currently account for approximately 50 percent of world income and 70 percent of employment and are becoming an important part of international trade³⁸. The International Monetary Fund and World Bank report that 4.933 trillion USD of services were exported in 2016³⁹, with the United States exporting 752 billion USD, the United Kingdom exporting 332 billion USD, Australia exporting 53 billion USD, India exporting 149 billion USD and Jordan exporting 3.6 billion USD.

More and more companies are finding profit in exporting services, and several trends ensure that these exports will continue to grow.

Manufactured or agricultural exports would not take place without the supporting services of finance, insurance and transportation. Many traditional manufactured product exports also contain technology that requires installation, troubleshooting, maintenance, and repairs. The general pervasiveness of the internet, coupled with the explosion of inexpensive communications services, has information and related services to flow freely across borders that would otherwise be difficult to penetrate.

³⁷ ³⁷ "[Service exports \(BoP, current US\\$\)](#)". International Monetary Fund, Balance of Payments Statistics Yearbook. Retrieved 10th October 2017.

³⁸ "[Services Exports Open a New Path to Prosperity](#)". International Monetary Fund. Retrieved 10 October 2017.

³⁹ "[Service exports \(BoP, current US\\$\)](#)". International Monetary Fund, Balance of Payments Statistics Yearbook. Retrieved 10 October 2017.

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Benefits of Service Exports

While many smaller countries lack the economies of scale required to obtain a competitive advantage for agricultural or goods production, there is the opportunity to use service exports to fuel economic growth.

Small domestic markets suffer from lack of domestic demand for services, especially higher value added services so it makes sense for these businesses to generate foreign sales in order to grow. Businesses who export services may also be able to obtain better margins and alleviate some of the problems of local market fluctuations.

Impediments to International Trade in Services

Impediments to international trade in services often come in the form of non-tariff barriers and result from domestic laws and regulations, most of which are not specifically directed at discriminating against foreign providers, but rather designed to create a framework for domestic providers to meet the needs of the populations which they serve⁴⁰.

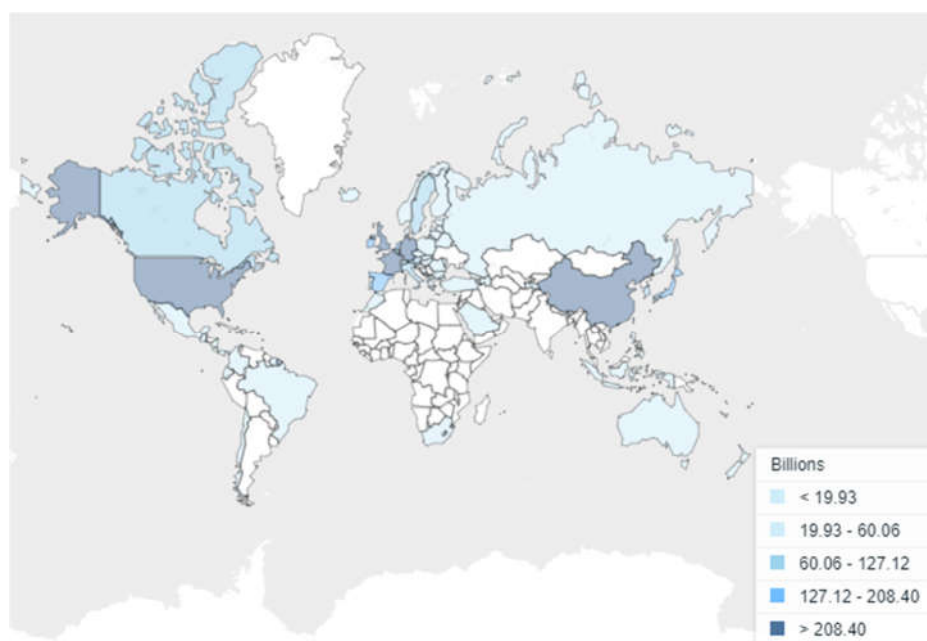


Figure: International Monetary Fund / World Bank figures showing the US Dollar value of service exports for 2016.

Cost of Sale for Service Exports

The intangible nature of services means that communicating an offer is often more difficult than it would be if the seller was offering a physical product. Interpersonal skills, cultural sensitivity and the need to tailor service offerings for different legal frameworks and environments often necessitates direct contact with clients - making the initial cost of sale of an exported service higher than a similar domestic sale.

⁴⁰ Limburg, Leonor, (November 2010). "Cross-border trade in services: Barriers and opportunities in EU services markets for ACP exporters". Trade Negotiations Insights, Volume 9 - Number 9.

How Services are Exported

There are four general ways that services can be exported:

1. **Sales to visiting foreigners** (*consumption abroad*)

Just because a service is sold locally does not necessarily mean that it is a domestic sale. Many companies sell services to tourists, students, foreign embassies and consulates or international organizations, predominantly in the fields of education, accommodation, hospitality, entertainment, retail, telecommunications and transportation.

2. **Commercial presence abroad**

With the majority of service providers being small businesses, most do not have the resources to establish offices abroad. There are exceptions though. The most common of these include engineering, transportation, information-technology and financial providers. Manufacturers may also have a 'service only' presence in other countries, particularly where providing training and/or maintenance is a component of exporting their product.

3. **Temporary business travel** (*movement of natural persons*)

This is the most common form of exporting and is very commonly seen in countries who share borders - for example in Europe, where the movement of EU citizens across EU-member borders does not require visas. Countries with common languages or which are otherwise linked through political or cultural ties are most commonly the target for early service exports for small businesses. Dissimilar countries often pose a greater barrier to entry and may cost more to break into.

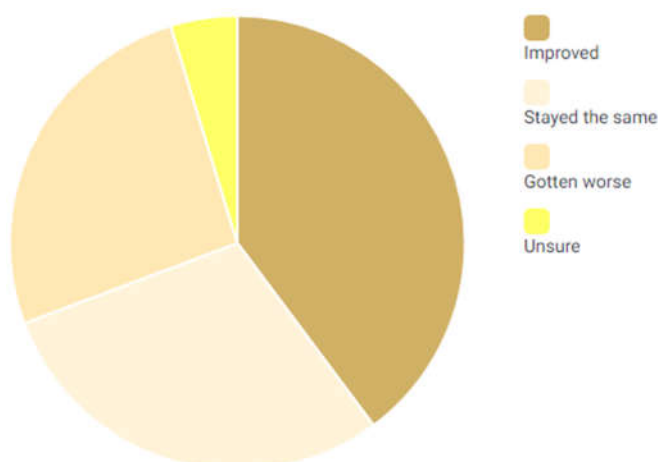
4. **Cross border exports** (*moving services across a border*)

Providers in this sphere typically operate in the fields of architecture, engineering, human resources, IT, finance and translation. The growing use of cloud-based applications also means that professional services are commonly being offered to customers in foreign jurisdictions; with Fiverr, Upwork and Freelancer.com being just a few of the many online marketplaces where one can market to and acquire international clients. There are thousands of different services offered on these platforms including everything from data entry, graphic design and marketing through to video production.

Royalties and license fees fall into a unique category because they involve the sale of cross-border exports (4) but cover transactions with nonresidents that involve intangible assets—including patents, trade secrets, and other proprietary rights—that are used in connection with the production of goods; copyrights; trademarks; franchises; rights to reproduce or distribute motion pictures and television recordings; rights to broadcast live events, software licensing fees; and other intellectual property rights.

Business Confidence

Perception of Local Economy for Previous 12 Months



Has the Business Climate Improved or Stayed the Same?

Improved	39.79%
Stayed the same	29.48%
Gotten worse	25.99%
Unsure	4.74%

There was little difference between the 40.26% of respondents that believed in future economic growth vs the 39.79% who believe that their local economy had improved over the past 12 months.

37.83% of respondents believed the economy would stay the same in the coming months vs the previous 12 months (29.48%).

	Previous 12 months			Coming 12 months		
	Overall ⁴¹	Manufacturers	Service Providers	Overall	Manufacturers	Service Providers
Economic expansion	39.79%	43.79%	38.29%	40.26%	44.44%	38.70%
A flat economy	29.48%	30.50%	29.11%	37.83%	39.65%	37.15%
A recession	25.99%	23.31%	26.99%	11.31%	8.06%	12.52%
Unsure	4.74%	2.40%	5.61%	10.60%	7.84%	11.63%

Market stability is an important indicator of economic growth, particularly where there has been a historically negative economic outlook. Fluctuations in economic activity impose significant short-term costs, such as job losses, poor returns from investment decisions, and business failures. Fluctuating economic activity can also be detrimental to long-term growth rates, because uncertainty discourages investment.

Differences were seen between those who believed that the previous 12 months had yielded a flat economy (29.48%) versus the next 12 months (37.83%). Only 11.31% of respondents overall believed that the next 12 months would involve recession versus the previous 12 months where 25.99% reported shrinkages within their local economy.

These results highlight positive trend towards greater global economic stability.

⁴¹ **Author Note:** Overall figures shown differ slightly between the percentage averaging across manufacturers and service providers. This is due to the different number of respondents across the two sectors.

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Comparison of respondents answers for previous and coming 12 months

	PREVIOUS 12 MONTHS				COMING 12 MONTHS			
	Expansion	No Change	Recession	Unsure	Expansion	No Change	Recession	Unsure
Australia	20%	39.26%	37.04%	3.70%	20.70%	65.10%	5.10%	8.80%
Canada	29.01%	32.72%	30.25%	8.02%	32.70%	49.30%	7.40%	10.40%
China	55.56%	22.22%	11.11%	11.11%	55.50%	44.40%	0%	0%
Czech Republic	37.50%	29.17%	25%	8.33%	45.80%	29.10%	8.30%	16.60%
India	47.06%	16.18%	33.82%	2.94%	48.50%	32.30%	16.10%	2.90%
Jordan	13.43%	35.82%	46.27%	4.48%	16.40%	31.30%	31.30%	20.90%
Malaysia	21.21%	36.36%	36.36%	6.06%	18.10%	54.50%	15.10%	12.10%
Nepal	60.53%	21.05%	10.53%	7.89%	52.60%	23.60%	0%	23.60%
Pakistan	68.18%	22.73%	6.82%	2.27%	56.80%	18.10%	11.30%	13.60%
Poland	27.27%	27.27%	45.45%	0%	54.50%	27.20%	0%	18.10%
Romania	17.39%	23.91%	54.35%	4.35%	26%	26%	43.40%	4.30%
Singapore	42.86%	14.29%	42.86%	0%	23.80%	42.80%	23.80%	9.50%
UAE	31.82%	18.18%	45.45%	4.55%	22.70%	31.80%	22.70%	22.70%
United Kingdom	26.24%	34.75%	36.17%	2.84%	23.50%	51%	18.40%	7%
United States	49.93%	27.82%	17.28%	4.98%	50.60%	31.10%	7.90%	10.20%

Percentage Change Between Previous 12 Months and Coming 12 Months

	Expansion	No Change	Recession
Australia	3.50%	65.82%	-86.23%
Canada	12.72%	50.67%	-75.54%
China	-0.11%	99.82%	-100%
Czech Republic	22.13%	-0.24%	-66.80%
India	3.06%	99.63%	-52.40%
Jordan	22.11%	-12.62%	-32.35%
Malaysia	-14.66%	49.89%	-58.47%
Nepal	-13.10%	12.11%	-100%
Pakistan	-16.69%	-20.37%	65.69%
Poland	99.85%	-0.26%	-100%
Romania	49.51%	8.74%	-20.15%
Singapore	-44.47%	199.51%	-44.47%
UAE	-28.66%	74.92%	-50.06%
United Kingdom	-10.44%	46.76%	-49.13%
United States	1.34%	11.79%	-54.28%

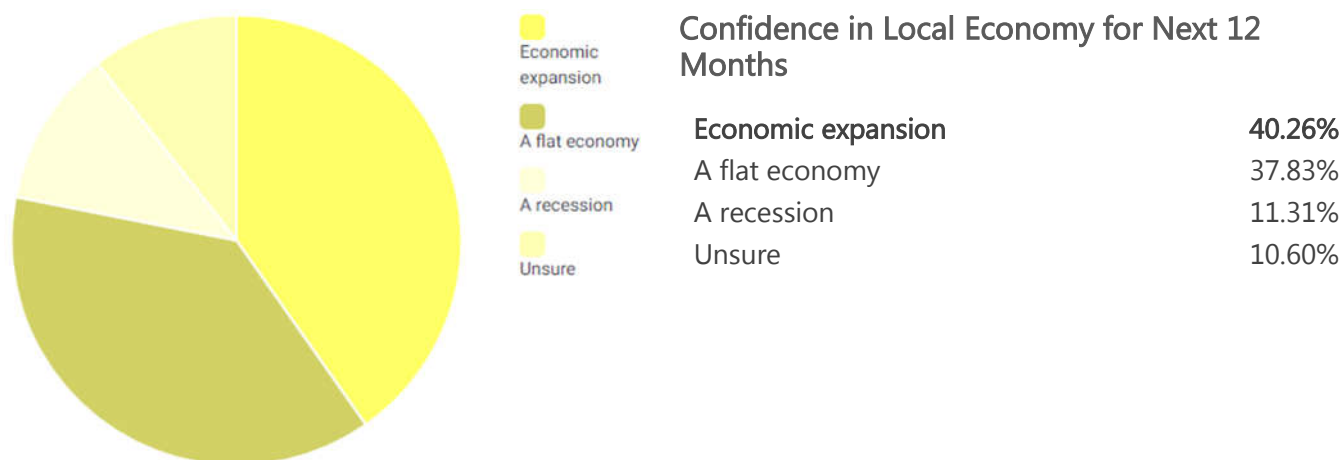
Respondents in many countries reported a cooling-off of local economic growth, particularly in Singapore (44.47% change), the United Arab Emirates (28.66% change), Pakistan (16.69% change), Malaysia (14.66% change), Nepal (13.10% change) and the United Kingdom (10.44% change).

Results from Pakistan show a 65.69% increased chance of recession in the coming 12 months versus the bulk of respondents showing a decreased chance of a recession – heading either towards stability (Australia, China, India, Malaysia, Singapore, United Arab Emirates, the United Kingdom & the United States) or economic growth (Canada, Czech Republic, Jordan, Poland & Romania).

Despite a large percentage of respondents from Jordan, Romania, Singapore and the United Arab Emirates reporting a chance of recession, these figures are generally pierced as positive compared to the previous 12 months.

While many respondents still expect local economic growth, overall figures trend towards a general cooling of the global economy.

Confidence in Local Economy for Coming 12 Months



In simple terms, economic expansion means an increase in real GDP (*otherwise known as Gross Domestic Product*).

GDP is the total value of everything produced by all the people and companies in the country. An increase in real GDP means there is an increase in the value of national output / national expenditure. A decrease in GDP means there is a decrease in the value of national output / national expenditure – i.e. *if you earn more than you spend you are able to save money, if you spend more than you earn, you will get in debt*.

The Importance of Forecasting Economic Growth

Economic forecasts are, by their very nature, complex and while data may appear to be convoluted and ambiguous, it is important to attempt to understand the basics of the local economy, particularly as fluctuations can affect certain industries in various ways.

A country which experiences economic growth (*an increase in GDP*) is likely to be less prone to inflation, have a reasonably constant output of goods and services, have higher levels of investment, increase the profitability of firms - leading to increased research and development and greater innovations, higher levels of employment, higher average incomes and lower government borrowing.

A decrease in GDP for a country may result in greater external borrowing. If GDP continues to decrease then it may result in an economic, banking or currency crisis. Citizens in the affected country are then likely to experience direct impact due to the imbalance of exchange rates (local currency devaluation), unemployment and a decrease in state services and benefits.

In a flat economy, companies generally will be less likely to make new investments or hire more employees.

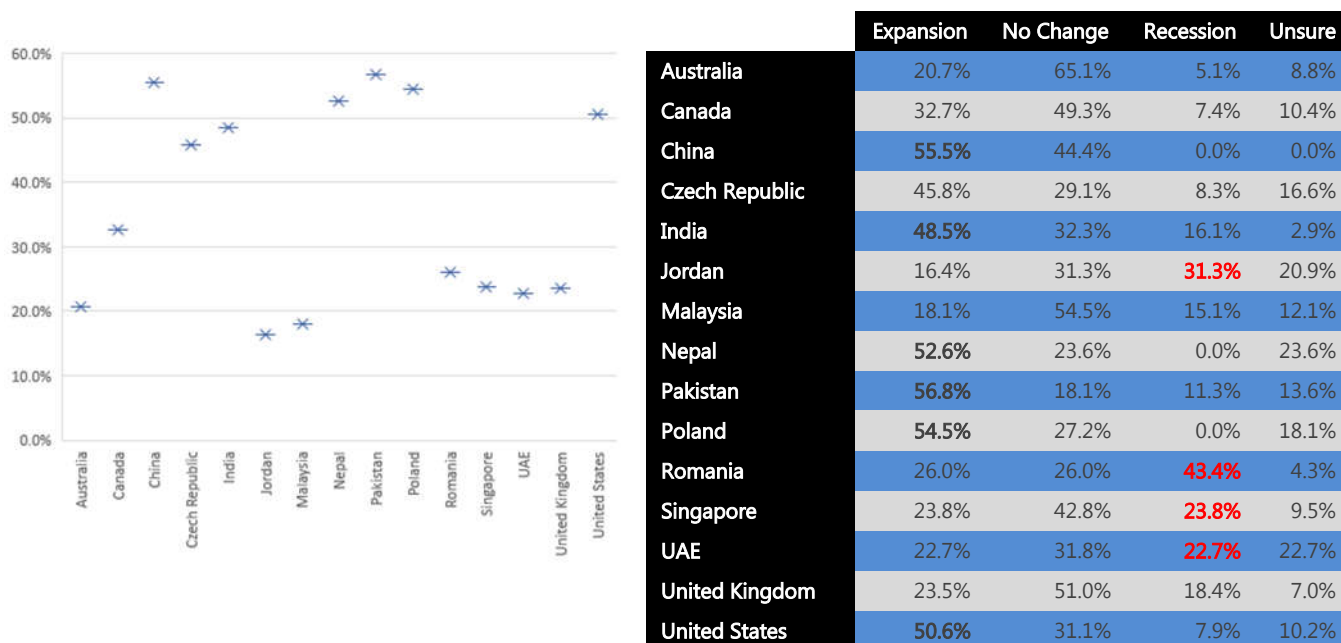
Impediments to a sound economy might include high taxes, high regulatory compliance costs, high energy costs, transportation inefficiencies, lack of affordable housing and a negative business climate.

40.26% of all respondents were confident about coming economic growth.

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Respondents Confidence in Local Economy for Coming 12 Months by Country



Respondents in **Pakistan** (56.8%), **China** (55.5%), **Poland** (54.5%), **Nepal** (52.6%), the **United States of America** (50.6%) and **India** (48.5%) were the most optimistic about the possibility of economic expansion in their respective countries over the next 12 months while respondents forecasting a recession came predominantly from **Romania** (43.4%), **Jordan** (31.3%), **Singapore** (23.8%) and the **United Arab Emirates** (22.7%). Responses of organizations in the **United Kingdom** were also largely negative, with 31.1% predicting a stagnant economy and 7.9% predicting a recession.

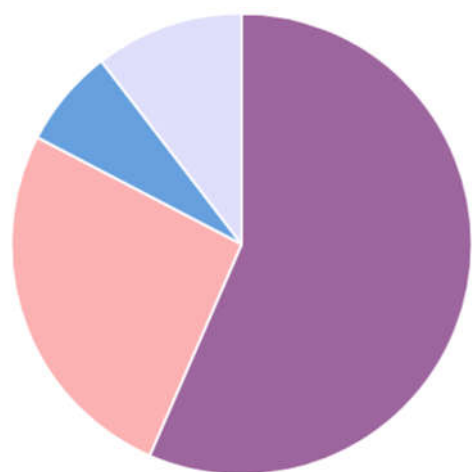
	Economic Forecast - Overall				Economic Forecast - Own Business			
	Expansion	No Change	Recession	Unsure	Expansion	No Change	Recession	Unsure
Australia	20.70%	65.10%	5.10%	8.80%	42%	35%	11%	14%
Canada	32.70%	49.30%	7.40%	10.40%	52%	31%	5%	14%
China	55.50%	44.40%	0%	0%	56%	28%	0%	17%
Czech Republic	45.80%	29.10%	8.30%	16.60%	47%	34%	7%	14%
India	48.50%	32.30%	16.10%	2.90%	72%	15%	4%	10%
Jordan	16.40%	31.30%	31.30%	20.90%	58%	19%	8%	16%
Malaysia	18.10%	54.50%	15.10%	12.10%	61%	20%	7%	13%
Nepal	52.60%	23.60%	0%	23.60%	75%	15%	0%	10%
Pakistan	56.80%	18.10%	11.30%	13.60%	66%	14%	3%	19%
Poland	54.50%	27.20%	0%	18.10%	59%	32%	0%	10%
Romania	26%	26%	43.40%	4.30%	60%	30%	3%	7%
Singapore	23.80%	42.80%	23.80%	9.50%	51%	13%	25%	13%
UAE	22.70%	31.80%	22.70%	22.70%	67%	13%	5%	16%
United Kingdom	23.50%	51%	18.40%	7%	50%	34%	7%	10%
United States	50.60%	31.10%	7.90%	10.20%	53%	29%	6%	14%

The majority of respondents considered their own organizations economic prospects far better than those of the local economy as a whole. The likely reason for this gap in confidence is discussed further within this report.

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Confidence in Own Domestic Sales Growth



Overall Confidence in Domestic Sales Growth

Grow	56.54%
No Change	26.11%
Shrink	6.93%
Unsure	10.42%

Note: Respondents without domestic sales were excluded from the above statistics

82.65% of respondents with domestic sales (worldwide) expect their domestic sales to either grow or stay the same over the next 12 months.

Manufacturers were more optimistic overall (60.57% forecasting growth) than service providers (55.04% forecasting growth).

Respondents Confidence in Domestic Sales Growth by Country & Sector

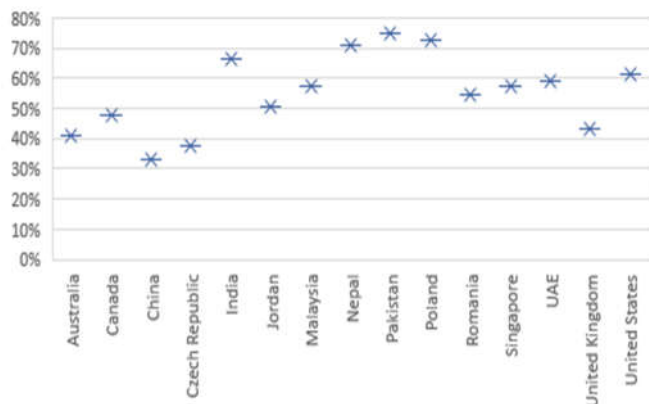
	Manufacturers				Service Providers			
	Grow	No Change	Shrink	Unsure	Grow	No Change	Shrink	Unsure
Australia	30%	55%	5%	10%	43%	25%	15%	17%
Canada	58%	33%	3%	6%	44%	39%	8%	9%
China	33%	0%	33%	33%	33%	50%	0%	17%
Czech Republic	30%	50%	10%	10%	43%	50%	7%	0%
India	71%	18%	3%	9%	62%	18%	6%	15%
Jordan	57%	0%	29%	14%	50%	23%	10%	17%
Malaysia	50%	25%	13%	13%	65%	18%	0%	18%
Nepal	80%	20%	0%	0%	68%	14%	0%	18%
Pakistan	50%	20%	10%	10%	82%	12%	3%	3%
Poland	57%	29%	0%	14%	100%	0%	0%	0%
Romania	60%	35%	0%	5%	50%	35%	8%	8%
Singapore	25%	50%	25%	0%	65%	12%	24%	0%
UAE	100%	0%	0%	0%	57%	10%	5%	29%
United Kingdom	52%	39%	6%	3%	41%	37%	10%	12%
United States	65%	22%	5%	7%	60%	23%	7%	10%

Note: Figures may not equal 100% due to rounding up/down.

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Respondents Confidence in Domestic Sales Growth by Country



	Grow	No Change	Shrink	Unsure
Australia	41%	30%	13%	16%
Canada	48%	38%	7%	8%
China	33%	44%	0%	22%
Czech Republic	38%	50%	8%	4%
India	66%	18%	4%	12%
Jordan	51%	21%	12%	16%
Malaysia	58%	21%	6%	15%
Nepal	71%	16%	0%	13%
Pakistan	75%	14%	5%	7%
Poland	73%	18%	0%	9%
Romania	54%	35%	4%	7%
Singapore	57%	19%	24%	0%
UAE	59%	9%	5%	27%
United Kingdom	43%	38%	9%	10%
United States	61%	23%	6%	9%

Note: Figures may not equal 100% due to rounding up/down.

Respondents Confidence in Domestic Sales Growth by Industry

	Grow	No Change	Shrink	Unsure
Accommodation	60.71%	21.43%	7.14%	10.71%
Accounting & Audit	66.67%	23.81%	0%	9.52%
Aerospace	66.67%	16.67%	16.67%	0%
Architecture & Design	55%	35%	0%	10%
Automotive	55%	27.50%	10%	7.50%
Beverages	62.50%	20.83%	8.33%	8.33%
Carpentry & Cabinetry	50%	33.33%	0%	16.67%
Chemicals	66.67%	29.17%	4.17%	0%
Clothing & Apparel	70%	10%	5%	15%
Construction	46.39%	37.11%	7.22%	9.28%
Consulting - General	63.21%	21.70%	7.55%	7.55%
Education	56.25%	27.08%	4.17%	12.50%
Engineering	53.57%	30.36%	8.93%	7.14%
Entertainment	47.62%	33.33%	9.52%	9.52%
Fabricated Metals	68%	32%	0%	0%
Finance & Investment	82.35%	17.65%	0%	0%
Food	58.23%	16.46%	8.86%	16.46%
Furniture & Fixtures	47.06%	29.41%	5.88%	17.65%
Gifts / Giftware	42.86%	35.71%	0%	21.43%
Hardware	85.71%	0%	0%	14.29%
Industrial Machinery & Equipment	65.79%	26.32%	2.63%	5.26%

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Respondents Confidence in Domestic Sales Growth by Industry (*Continued...*)

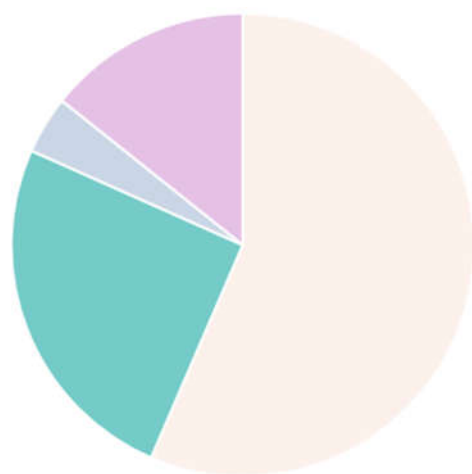
	Grow	No Change	Shrink	Unsure
Information Technology	60.29%	17.65%	5.88%	16.18%
Instruments	38.46%	38.46%	15.38%	7.69%
Insurance	76.47%	11.76%	5.88%	5.88%
Jewelry	40%	20%	10%	30%
Leather	0%	50%	0%	50%
Legal	81.82%	9.09%	0%	9.09%
Lighting	69.23%	23.08%	7.69%	0%
Lumber and Wood	66.67%	33.33%	0%	0%
Manufacturing - mixed	54.05%	31.08%	4.05%	10.81%
Marketing and Public Relations	53.85%	38.46%	0%	7.69%
Media	47.06%	29.41%	11.76%	11.76%
Medical	64.18%	20.90%	7.46%	7.46%
Metal Products	47.83%	34.78%	8.70%	8.70%
Mining and Minerals	50%	25%	0%	25%
Paper and Allied Industry	62.50%	12.50%	25%	0%
Petroleum and Coal	50%	42.86%	7.14%	0%
Printing	28.57%	46.43%	7.14%	17.86%
Publishing	40%	40%	10%	10%
Quality Inspection / Control	33.33%	33.33%	0%	33.33%
Real Estate	47.92%	31.25%	10.42%	10.42%
Renewable Energy	78.26%	8.70%	4.35%	8.70%
Retail - Mixed	51.22%	31.71%	9.76%	7.32%
Rubber & Related Products	68.42%	15.79%	10.53%	5.26%
Security	77.78%	5.56%	0%	16.67%
Social Welfare	21.43%	35.71%	7.14%	35.71%
Stone, Clay & Glass Products	100%	0%	0%	0%
Telecommunications	37.50%	37.50%	0%	25%
Textiles	16.67%	66.67%	0%	16.67%
Tobacco	0%	0%	100%	0%
Translation & Localization	100%	0%	0%	0%
Transportation	58.73%	22.22%	7.94%	11.11%
Wholesale - Mixed	64.52%	9.68%	16.13%	9.68%
Other	52.85%	27.64%	7.72%	11.79%

Respondents with the most positive domestic sales growth outlook (growth or no change) operate in the industries of Fabricated Metals, Finance & Investment, Lumber and Wood, Stone / Clay & Glass Products; and Translation & Localization - all reporting in at 100%

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Confidence in Own International Sales Growth



Overall Confidence in International Sales Growth	
Grow	56.48%
Stay the same	25.19%
Shrink	4.04%
Unsure	14.29%

Note: Excludes respondents with no international sales

81.67% of respondents (worldwide) with international sales expect their international sales to either grow or stay the same over the next 12 months.

Manufacturers were more optimistic overall (*65.51% forecasting growth*) than service providers (*50.98% forecasting growth*).

Respondents Confidence in International Sales Growth by Country & Sector

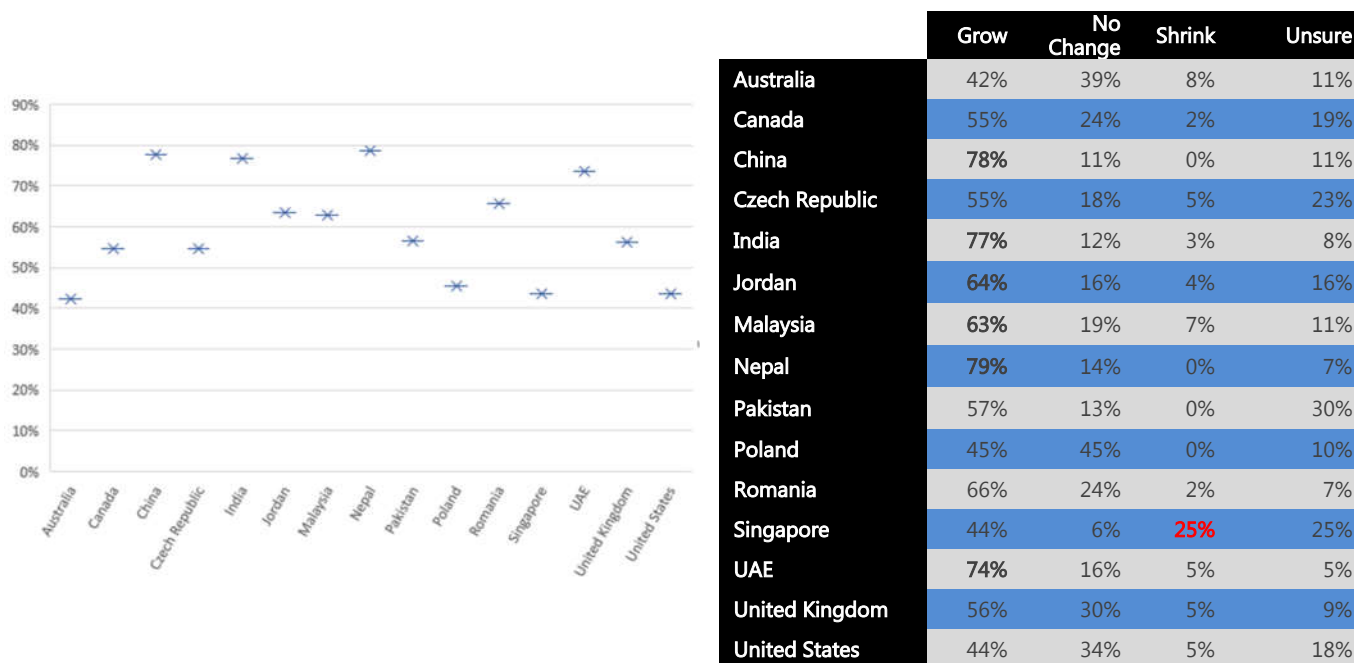
	Manufacturers				Service Providers			
	Grow	No Change	Shrink	Unsure	Grow	No Change	Shrink	Unsure
Australia	60%	27%	0%	13%	37%	43%	10%	10%
Canada	83%	13%	0%	3%	42%	29%	3%	26%
China	67%	0%	0%	33%	83%	17%	0%	0%
Czech Republic	60%	20%	10%	10%	50%	17%	0%	33%
India	82%	9%	3%	6%	70%	15%	4%	11%
Jordan	57%	14%	0%	29%	65%	17%	4%	15%
Malaysia	73%	20%	7%	0%	50%	17%	8%	25%
Nepal	67%	33%	0%	0%	84%	5%	0%	11%
Pakistan	50%	25%	0%	25%	60%	7%	0%	33%
Poland	43%	43%	0%	14%	50%	50%	0%	0%
Romania	75%	20%	0%	5%	57%	29%	5%	10%
Singapore	50%	0%	25%	25%	42%	8%	25%	25%
UAE					74%	16%	5%	5%
United Kingdom	70%	22%	0%	7%	49%	35%	7%	9%
United States	54%	27%	3%	16%	35%	39%	6%	20%

Note: Figures may not equal 100% due to rounding up/down.

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Respondents Confidence in International Sales Growth by Country



Note: Figures may not equal 100% due to rounding up/down.

Respondents Confidence in International Sales Growth by Industry

	Grow	No Change	Shrink	Unsure
Accommodation	65.20%	21.70%	0%	13%
Accounting & Audit	54.50%	27.20%	0%	18.10%
Aerospace	68.70%	6.20%	6.20%	18.70%
Architecture & Design	62.50%	12.50%	12.50%	12.50%
Automotive	56.50%	30.40%	8.70%	4.30%
Beverages	53.30%	26.60%	6.60%	13.30%
Carpentry & Cabinetry	40%	60%	0%	0%
Chemicals	60%	25%	5%	10%
Clothing & Apparel	46.10%	23%	7.60%	23%
Construction	48.50%	22.80%	8.50%	20%
Consulting - General	6.20%	20.50%	2.70%	16.40%
Education	55%	30%	5%	10%
Engineering	60.90%	24.30%	4.80%	9.70%
Entertainment	58.30%	25%	0%	16.60%
Fabricated Metals	52.60%	21%	0%	26.30%
Finance & Investment	75%	25%	0%	0%
Food	73.40%	14.20%	2%	10.20%
Furniture & Fixtures	60%	26.60%	6.60%	6.60%

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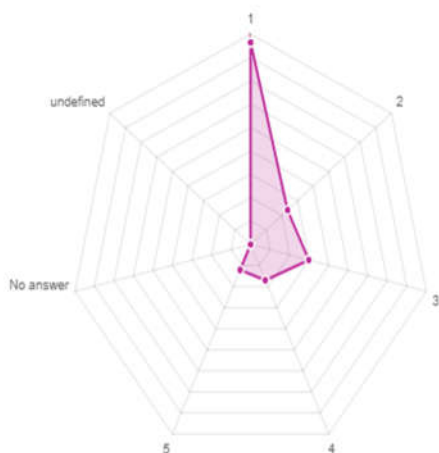
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Respondents Confidence in International Sales Growth by Industry (*Continued...*)

	Grow	No Change	Shrink	Unsure
Gifts / Giftware	54.50%	18.10%	0%	27.20%
Hardware	33.30%	50%	0%	16.60%
Industrial Machinery & Equipment	60.60%	24.20%	6%	9%
Information Technology	60%	26%	0%	14%
Instruments	75%	16.60%	0%	8.30%
Insurance	55.50%	33.30%	11.10%	0%
Jewelry	40%	40%	0%	20%
Leather	0%	100%	0%	0%
Legal	77.70%	5.50%	0%	16.60%
Lighting	77.70%	11.10%	0%	11.10%
Lumber and Wood	66.60%	33.30%	0%	0%
Manufacturing - mixed	56.90%	29.20%	3%	10.70%
Marketing and Public Relations	31.50%	36.80%	5.20%	26.30%
Media	36.30%	36.30%	18.10%	9%
Medical	60%	22.80%	5.70%	11.40%
Metal Products	70.50%	11.70%	0%	17.60%
Mining and Minerals	66.60%	33.30%	0%	0%
Paper and Allied Industry	28.50%	42.80%	0%	28.50%
Petroleum and Coal	63.60%	27.20%	0%	9%
Printing	19%	61.90%	0%	19%
Publishing	28.50%	71.40%	0%	0%
Real Estate	35%	35%	15%	15%
Renewable Energy	75%	6.20%	0%	18.70%
Retail - Mixed	34.70%	30.40%	4.30%	30.40%
Rubber & Related Products	76.40%	0%	5.80%	17.60%
Security	44.40%	33.30%	0%	22.20%
Social Welfare	25%	25%	0%	50%
Stone, Clay & Glass Products	66.60%	0%	0%	33%
Telecommunications	33.30%	0%	33.30%	33.30%
Textiles	40%	20%	10%	30%
Translation & Localization	100%	0%	0%	0%
Transportation	67.30%	14.20%	6.10%	12.20%
Wholesale - Mixed	57.10%	28.50%	0%	14.20%
Other	51.20%	31%	5%	12.60%

Respondents with the most positive international sales growth outlook (*growth or no change*) operate in the industries of Petroleum and Coal, Instruments, Publishing, Lumber and Wood, Mining and Minerals, Carpentry & Cabinetry, Finance & Investment, Leather; and Translation & Localization.

Upcoming Challenges



Access to Raw Materials

1. Low Impact	51.15%
2. Medium-Low Impact	13.97%
3. Medium Impact	17.64%
4. Medium-High Impact	10.07%
5. High Impact	7.16%

	Low	Mid-Low	Medium	Mid-High	High
Australia	60%	14.07%	14.07%	8.89%	2.96%
Canada	60.49%	14.81%	12.35%	8.64%	3.70%
China	22.22%	11.11%	44.44%	11.11%	11.11%
Czech Republic	45.83%	8.33%	20.83%	8.33%	16.67%
India	36.76%	4.41%	25%	16.18%	17.65%
Jordan	46.27%	7.46%	31.34%	5.97%	8.96%
Malaysia	18.18%	21.21%	9.09%	21.21%	30.30%
Nepal	47.37%	15.79%	10.53%	10.53%	15.79%
Pakistan	18.18%	18.18%	36.36%	11.36%	15.91%
Poland	36.36%	9.09%	0%	36.36%	18.18%
Romania	41.30%	23.91%	19.57%	13.04%	2.17%
Singapore	47.62%	19.05%	23.81%	9.52%	0%
UAE	36.36%	22.73%	18.18%	18.18%	4.55%
United Kingdom	59.57%	12.77%	12.06%	9.93%	5.67%
United States of America	56.52%	13.47%	16.69%	7.76%	5.56%

Respondents with the highest levels of concern over access to raw materials negatively impacting their business operations for the coming 12 months originated from the following countries (**Medium-High**): China (66.66%), Pakistan (63.63%), Malaysia (60.60%), India (58.83%) & Poland (54.54%).

Respondents with the lowest levels of concern over access to raw materials negatively impacting their business operations for the coming 12 months originated from the following countries (**Low - Mid-Low**): Canada (75.30%), Australia (74.07%), United Kingdom (72.34%), United States of America (69.99%) & Singapore (66.67%).

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Concerns Relating to Access to Raw Materials – Industry Breakdown

Respondents with the highest levels of concern over access to raw materials negatively impacting their business operations for the coming 12 months originated from the following industries (**Medium-High**): Mining and Minerals (75%), Paper and Allied Industry (75%), Lumber and Wood (66.66%), Quality Inspection / Control (66.66%) and Clothing & Apparel (65%).

Respondents with the lowest levels of concern over access to raw materials negatively impacting their business operations for the coming 12 months originated from the following industries (**Low - Mid-Low**): Stone, Clay & Glass Products (100%), Tobacco (100%), Translation & Localization (100%), Legal (95.46%) and Accounting & Audit (95.24%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	60.71%	14.29%	14.29%	10.71%	3.57%
Accounting & Audit	90.48%	4.76%	0%	4.76%	0%
Aerospace	55.56%	11.11%	11.11%	5.56%	16.67%
Architecture & Design	50%	5%	25%	10%	10%
Automotive	55%	17.50%	17.50%	2.50%	7.50%
Beverages	41.67%	8.33%	20.83%	16.67%	12.50%
Carpentry & Cabinetry	66.67%	0%	16.67%	0%	16.67%
Chemicals	16.67%	20.83%	20.83%	20.83%	20.83%
Clothing & apparel	25%	10%	30%	25%	10%
Construction	40.21%	21.65%	16.49%	17.53%	4.12%
Consulting - General	66.04%	7.55%	19.81%	1.89%	4.72%
Education	75%	4.17%	8.33%	6.25%	6.25%
Engineering	46.43%	14.29%	19.64%	8.93%	10.71%
Entertainment	76.19%	9.52%	9.52%	4.76%	0%
Fabricated Metals	40%	24%	16%	12%	8%
Finance & Investment	76.47%	5.88%	11.76%	0%	5.88%
Food	25.32%	18.99%	18.99%	22.78%	13.92%
Furniture & Fixtures	29.41%	23.53%	23.53%	17.65%	5.88%
Gifts / Giftware	28.57%	21.43%	28.57%	7.14%	14.29%
Hardware	42.86%	28.57%	14.29%	14.29%	0%
Industrial Machinery & Equipment	26.32%	23.68%	18.42%	13.16%	18.42%
Information Technology	61.76%	16.18%	14.71%	2.94%	4.41%
Instruments	30.77%	15.38%	7.69%	38.46%	7.69%
Insurance	76.47%	5.88%	0%	11.76%	5.88%
Jewelry	20%	30%	20%	20%	10%
Leather	50%	0%	50%	0%	0%
Legal	81.82%	13.64%	0%	0%	0%
Lighting	30.77%	7.69%	46.15%	0%	15.38%
Lumber and Wood	0%	33.33%	33.33%	33.33%	0%
Manufacturing - mixed	22.97%	25.68%	21.62%	16.22%	13.51%
Marketing and Public Relations	80.77%	7.69%	7.69%	3.85%	0%

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	Low	Mid-Low	Medium	Mid-High	High
Media	58.82%	5.88%	35.29%	0%	0%
Medical	62.69%	14.93%	14.93%	4.48%	2.99%
Metal Products	47.83%	8.70%	17.39%	17.39%	8.70%
Mining and Minerals	0%	25%	50%	25%	0%
Other	58.13%	10.57%	21.14%	6.50%	3.66%
Paper and Allied Industry	0%	25%	12.50%	50%	12.50%
Petroleum and Coal	7.14%	28.57%	14.29%	35.71%	14.29%
Printing	28.57%	17.86%	21.43%	17.86%	14.29%
Publishing	60%	20%	0%	10%	10%
Quality Inspection / Control	0%	33.33%	33.33%	0%	33.33%
Real Estate	68.75%	12.50%	10.42%	4.17%	4.17%
Renewable Energy	47.83%	0%	30.43%	13.04%	8.70%
Retail - Mixed	68.29%	9.76%	12.20%	2.44%	7.32%
Rubber & Related Products	15.79%	26.32%	21.05%	21.05%	15.79%
Security	77.78%	0%	11.11%	11.11%	0%
Social Welfare	64.29%	21.43%	7.14%	0%	7.14%
Stone, Clay & Glass Products	100%	0%	0%	0%	0%
Telecommunications	62.50%	12.50%	25%	0%	0%
Textiles	25%	33.33%	25%	16.67%	0%
Tobacco	100%	0%	0%	0%	0%
Translation & Localization	100%	0%	0%	0%	0%
Transportation	58.73%	12.70%	17.46%	7.94%	3.17%
Wholesale - Mixed	35.48%	9.68%	25.81%	16.13%	12.90%

"I travel overseas regularly and have yet to find a country that's make it as hard as it is in Australia to run a small business. Australian's raw materials are the most expensive in the world."

- Submitted comment from Australia

"There is a problem with availability of raw materials, even basic materials which are locally sourced from within India. Larger corporations have monopolies on accessing these materials which makes it difficult for smaller companies".

- Submitted comment from India

"Lower customs/duties on raw material not available from within our country would help a lot and support the logistic since online business depends on this."

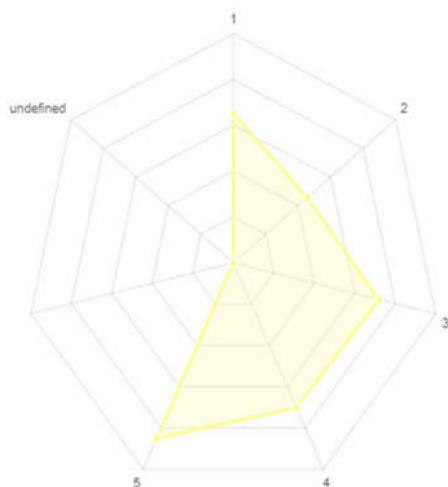
- Submitted comment from Jordan

"We need a more open market to import sugar, which is our main raw material"

- Submitted comment from Malaysia

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Attracting and Retaining Qualified Workers

1. Low Impact	19.30%
2. Medium-Low Impact	13.50%
3. Medium Impact	21.31%
4. Medium-High Impact	20.72%
5. High Impact	25.16%

	Low	Mid-Low	Medium	Mid-High	High
Australia	26.67%	17.04%	23.70%	14.81%	17.78%
Canada	19.75%	16.67%	20.99%	24.69%	17.90%
China	11.11%	44.44%	33.33%	11.11%	0%
Czech Republic	8.33%	8.33%	8.33%	37.50%	37.50%
India	20.59%	13.24%	25%	23.53%	17.65%
Jordan	16.42%	11.94%	32.84%	25.37%	13.43%
Malaysia	6.06%	24.24%	18.18%	21.21%	30.30%
Nepal	18.42%	13.16%	15.79%	18.42%	34.21%
Pakistan	15.91%	20.45%	22.73%	18.18%	22.73%
Poland	9.09%	18.18%	9.09%	27.27%	36.36%
Romania	2.17%	6.52%	17.39%	26.09%	47.83%
Singapore	9.52%	14.29%	23.81%	9.52%	42.86%
UAE	22.73%	4.55%	27.27%	31.82%	13.64%
United Kingdom	31.91%	16.31%	18.44%	18.44%	14.89%
United States of America	19.47%	11.86%	18.74%	19.77%	30.16%

Respondents with the highest levels of concern over attracting and retaining qualified workers for the coming 12 months originated from the following countries (**Medium-High**): Romania (*91.31%*), Czech Republic (*83.33%*), Singapore (*76.19%*), UAE (*72.73%*) and Poland (*72.72%*).

Respondents with the lowest levels of concern over attracting and retaining qualified workers for the coming 12 months originated from the following countries (**Low - Mid-Low**): China (*55.55%*), United Kingdom (*48.22%*) and Australia (*43.71%*).

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Concerns Related to Attracting and Retaining Qualified Workers – Industry Breakdown

Respondents with the highest levels of concern over attracting and retaining qualified workers for the coming 12 months originated from the following industries (**Medium-High**): Quality Inspection / Control (100%), Tobacco (100%), Insurance (88.23%), Paper and Allied Industry (87.50%) and Social Welfare (85.71%).

Respondents with the lowest levels of concern over attracting and retaining qualified workers for the coming 12 months originated from the following industries (**Low - Mid-Low**): Jewelry (80%), Lumber and Wood (66.67%), Translation & Localization (60%), Marketing and Public Relations (57.69%) and Entertainment (57.15%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	32.14%	14.29%	14.29%	21.43%	17.86%
Accounting & Audit	14.29%	14.29%	19.05%	23.81%	28.57%
Aerospace	11.11%	11.11%	22.22%	11.11%	44.44%
Architecture & Design	30%	5%	15%	15%	35%
Automotive	10%	12.50%	22.50%	20%	35%
Beverages	20.83%	4.17%	29.17%	25%	20.83%
Carpentry & Cabinetry	25%	0%	8.33%	25%	41.67%
Chemicals	16.67%	12.50%	25%	20.83%	25%
Clothing & apparel	10%	15%	25%	20%	30%
Construction	14.43%	9.28%	21.65%	17.53%	37.11%
Consulting - General	20.75%	13.21%	34.91%	16.98%	14.15%
Education	16.67%	10.42%	16.67%	14.58%	41.67%
Engineering	25%	10.71%	21.43%	21.43%	21.43%
Entertainment	42.86%	14.29%	14.29%	23.81%	4.76%
Fabricated Metals	16%	8%	20%	16%	40%
Finance & Investment	11.76%	17.65%	17.65%	17.65%	35.29%
Food	8.86%	17.72%	20.25%	24.05%	29.11%
Furniture & Fixtures	17.65%	17.65%	17.65%	17.65%	35.29%
Gifts / Giftware	14.29%	28.57%	28.57%	14.29%	14.29%
Hardware	14.29%	14.29%	28.57%	0%	42.86%
Industrial Machinery & Equipment	13.16%	13.16%	34.21%	21.05%	18.42%
Information Technology	19.12%	11.76%	23.53%	29.41%	16.18%
Instruments	23.08%	23.08%	23.08%	30.77%	0%
Insurance	5.88%	5.88%	41.18%	11.76%	35.29%
Jewelry	40%	40%	10%	10%	0%
Leather	0%	50%	0%	0%	50%
Legal	13.64%	13.64%	40.91%	9.09%	22.73%
Lighting	23.08%	23.08%	15.38%	23.08%	15.38%
Lumber and Wood	0%	66.67%	0%	33.33%	0%
Manufacturing - mixed	10.81%	13.51%	22.97%	14.86%	37.84%
Marketing and Public Relations	38.46%	19.23%	23.08%	7.69%	11.54%
Media	17.65%	11.76%	23.53%	11.76%	35.29%
Medical	28.36%	10.45%	11.94%	32.84%	16.42%

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	Low	Mid-Low	Medium	Mid-High	High
Metal Products	17.39%	13.04%	13.04%	30.43%	26.09%
Mining and Minerals	25%	0%	25%	50%	0%
Other	24.80%	10.98%	17.48%	21.14%	25.61%
Paper and Allied Industry	12.50%	0%	0%	25%	62.50%
Petroleum and Coal	7.14%	28.57%	42.86%	14.29%	7.14%
Printing	10.71%	21.43%	21.43%	28.57%	17.86%
Publishing	0%	30%	10%	30%	30%
Quality Inspection / Control	0%	0%	33.33%	0%	66.67%
Real Estate	37.50%	16.67%	20.83%	14.58%	10.42%
Renewable Energy	34.78%	13.04%	30.43%	17.39%	4.35%
Retail - Mixed	14.63%	19.51%	14.63%	26.83%	24.39%
Rubber & Related Products	15.79%	26.32%	15.79%	5.26%	36.84%
Security	5.56%	11.11%	22.22%	33.33%	27.78%
Social Welfare	7.14%	7.14%	7.14%	35.71%	42.86%
Stone, Clay & Glass Products	33.33%	0%	33.33%	0%	33.33%
Telecommunications	25%	25%	0%	37.50%	12.50%
Textiles	0%	16.67%	25%	50%	8.33%
Tobacco	0%	0%	0%	100%	0%
Translation & Localization	40%	20%	0%	20%	20%
Transportation	11.11%	14.29%	25.40%	25.40%	23.81%
Wholesale - Mixed	25.81%	12.90%	19.35%	9.68%	32.26%

"Larger companies are able to offer more benefits than smaller companies and often steals employees directly from smaller companies instead of hiring them from the unemployed. This means smaller businesses are often a training center for larger corporations which doesn't make for a winning situation."

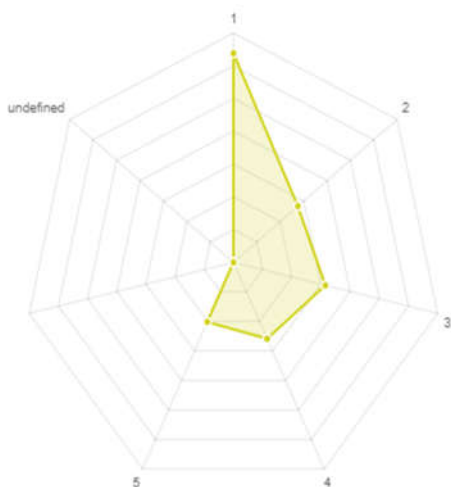
- Respondent from the United States of America

"Reform immigration to a merit-based system, where education and fluent English skills count. We are not allowed to hire H-1B visa holders, but can hire residents. Unfortunately, there are not enough residents and citizens with the high level skills we need."

- Respondent from the United States of America

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Competition from Foreign Sources

1. Low Impact	37.77%
2. Medium-Low Impact	16.28%
3. Medium Impact	18.65%
4. Medium-High Impact	15.33%
5. High Impact	11.96%

	Low	Mid-Low	Medium	Mid-High	High
Australia	48.15%	10.37%	12.59%	16.30%	12.59%
Canada	36.42%	17.90%	20.99%	16.05%	8.64%
China	22.22%	22.22%	33.33%	22.22%	0%
Czech Republic	8.33%	16.67%	37.50%	25%	12.50%
India	20.59%	22.06%	20.59%	22.06%	14.71%
Jordan	17.91%	14.93%	23.88%	25.37%	17.91%
Malaysia	12.12%	12.12%	21.21%	30.30%	24.24%
Nepal	23.68%	15.79%	23.68%	15.79%	21.05%
Pakistan	22.73%	15.91%	18.18%	29.55%	13.64%
Poland	27.27%	9.09%	36.36%	9.09%	18.18%
Romania	13.04%	21.74%	15.22%	34.78%	15.22%
Singapore	9.52%	9.52%	42.86%	9.52%	28.57%
UAE	13.64%	9.09%	45.45%	18.18%	13.64%
United Kingdom	50.35%	16.31%	18.44%	7.80%	7.09%
United States of America	51.24%	16.69%	13.91%	9.08%	9.08%

Respondents with the highest levels of concern over competition from foreign sources for the coming 12 months originated from the following countries (**Medium-High**): Singapore (80.95%), UAE (77.27%), Malaysia (75.75%), Czech Republic (75%) and Jordan (67.16%).

Respondents with the lowest levels of concern over competition from foreign sources for the coming 12 months originated from the following countries (**Low - Mid-Low**): United States of America (67.93%), United Kingdom (66.66%), Australia (58.52%) and Canada (54.32%).

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Concerns Related to Competition from Foreign Sources – Industry Breakdown

Respondents with the highest levels of concern over competition from foreign sources for the coming 12 months originated from the following industries (**Medium-High**): Tobacco (100%), Textiles (83.34%), Jewelry (80%), Mining and Minerals (75%) and Paper and Allied Industry (75%).

Respondents with the lowest levels of concern over competition from foreign sources for the coming 12 months originated from the following industries (**Low - Mid-Low**): Social Welfare (92.86%), Entertainment (80.95%), Publishing (80%), Real Estate (79.16%) and Accounting & Audit (76.19%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	57.14%	14.29%	10.71%	14.29%	3.57%
Accounting & Audit	61.90%	14.29%	4.76%	4.76%	14.29%
Aerospace	22.22%	22.22%	11.11%	16.67%	27.78%
Architecture & Design	45%	15%	15%	10%	15%
Automotive	42.50%	17.50%	10%	15%	15%
Beverages	33.33%	29.17%	16.67%	12.50%	8.33%
Carpentry & Cabinetry	33.33%	8.33%	25%	16.67%	16.67%
Chemicals	8.33%	29.17%	29.17%	29.17%	4.17%
Clothing & apparel	25%	10%	25%	20%	20%
Construction	47.42%	14.43%	18.56%	9.28%	10.31%
Consulting - General	39.62%	16.98%	25.47%	7.55%	10.38%
Education	62.50%	10.42%	10.42%	4.17%	12.50%
Engineering	25%	23.21%	28.57%	8.93%	14.29%
Entertainment	71.43%	9.52%	9.52%	4.76%	4.76%
Fabricated Metals	32%	20%	20%	16%	12%
Finance & Investment	35.29%	29.41%	5.88%	29.41%	0%
Food	32.91%	13.92%	16.46%	20.25%	16.46%
Furniture & Fixtures	29.41%	23.53%	11.76%	23.53%	11.76%
Gifts / Giftware	28.57%	14.29%	21.43%	14.29%	21.43%
Hardware	0%	28.57%	14.29%	28.57%	28.57%
Industrial Machinery & Equipment	5.26%	23.68%	39.47%	26.32%	5.26%
Information Technology	26.47%	23.53%	26.47%	13.24%	10.29%
Instruments	15.38%	23.08%	23.08%	23.08%	15.38%
Insurance	35.29%	11.76%	11.76%	17.65%	23.53%
Jewelry	20%	0%	20%	40%	20%
Leather	50%	0%	0%	0%	50%
Legal	50%	22.73%	9.09%	0%	18.18%
Lighting	23.08%	7.69%	15.38%	23.08%	30.77%
Lumber and Wood	0%	66.67%	0%	0%	33.33%
Manufacturing - mixed	16.22%	22.97%	21.62%	29.73%	9.46%
Marketing and Public Relations	42.31%	19.23%	15.38%	23.08%	0%
Media	41.18%	11.76%	17.65%	17.65%	11.76%
Medical	47.76%	8.96%	16.42%	20.90%	5.97%

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	Low	Mid-Low	Medium	Mid-High	High
Metal Products	26.09%	13.04%	30.43%	17.39%	13.04%
Mining and Minerals	0%	25%	50%	25%	0%
Other	47.97%	13.82%	20.33%	9.35%	8.54%
Paper and Allied Industry	12.50%	12.50%	25%	50%	0%
Petroleum and Coal	14.29%	28.57%	14.29%	28.57%	14.29%
Printing	32.14%	10.71%	21.43%	28.57%	7.14%
Publishing	80%	0%	0%	0%	20%
Quality Inspection / Control	33.33%	0%	33.33%	0%	33.33%
Real Estate	70.83%	8.33%	8.33%	10.42%	2.08%
Renewable Energy	21.74%	4.35%	26.09%	21.74%	26.09%
Retail - Mixed	36.59%	17.07%	14.63%	9.76%	21.95%
Rubber & Related Products	26.32%	21.05%	31.58%	10.53%	10.53%
Security	44.44%	22.22%	11.11%	5.56%	16.67%
Social Welfare	78.57%	14.29%	7.14%	0%	0%
Stone, Clay & Glass Products	33.33%	33.33%	0%	33.33%	0%
Telecommunications	25%	37.50%	0%	25%	12.50%
Textiles	8.33%	8.33%	16.67%	50%	16.67%
Tobacco	0%	0%	100%	0%	0%
Translation & Localization	60%	0%	0%	40%	0%
Transportation	36.51%	9.52%	12.70%	20.63%	20.63%
Wholesale - Mixed	12.90%	29.03%	19.35%	22.58%	16.13%

"The Government of India has recently imposed GST on exports which disadvantages our business compared to exporters from other countries."

- Respondent from India

"Many book publishers are playing around the free trade agreements thus closing the market and restricting the flow of books except through preferred agents so there is no competition. If there is only one agent / source then consumers tend to copy instead of buying because of high prices."

- Respondent from Jordan

"Some countries impose high tariffs, customs duties and other taxes even when there is no competition for our specific type of product in their country. This makes our product not as competitive against other manufacturers who may benefit from different free trade agreements."

- Respondent from the United States of America

"Restrict foreign competitors from lowball pricing in my country. I cannot compete with foreign economies to gain business."

- Respondent from the United States of America

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Costs of Employee Healthcare and other Benefits

1. Low Impact	18.29%
2. Medium-Low Impact	13.32%
3. Medium Impact	21.79%
4. Medium-High Impact	19.89%
5. High Impact	26.70%

	Low	Mid-Low	Medium	Mid-High	High
Australia	34.07%	13.33%	28.89%	11.85%	11.85%
Canada	25.31%	11.73%	26.54%	20.99%	15.43%
China	33.33%	11.11%	22.22%	22.22%	11.11%
Czech Republic	8.33%	12.50%	29.17%	29.17%	20.83%
India	23.53%	17.65%	26.47%	17.65%	14.71%
Jordan	11.94%	17.91%	29.85%	20.90%	19.40%
Malaysia	3.03%	15.15%	33.33%	30.30%	18.18%
Nepal	15.79%	18.42%	23.68%	21.05%	21.05%
Pakistan	18.18%	27.27%	31.82%	15.91%	6.82%
Poland	27.27%	18.18%	18.18%	9.09%	27.27%
Romania	8.70%	26.09%	23.91%	19.57%	21.74%
Singapore	19.05%	14.29%	9.52%	23.81%	33.33%
UAE	4.55%	4.55%	27.27%	36.36%	27.27%
United Kingdom	29.08%	23.40%	20.57%	15.60%	11.35%
United States of America	15.08%	7.47%	13.91%	20.64%	42.90%

Respondents with the highest level of concern over costs of employee healthcare and other benefits for the coming 12 months originated from the following countries (**Medium-High**): UAE (*90.90%*), Malaysia (*81.81%*), Czech Republic (*79.17%*), United States of America (*77.45%*) and Jordan (*70.15%*).

Respondents with the lowest level concern over costs of employee healthcare and other benefits for the coming 12 months originated from the following countries (**Low - Mid-Low**): United Kingdom (*52.48%*), Australia (*47.40%*) and Pakistan (*45.45%*).

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Concerns Related to Employee Healthcare and Other Benefits – Industry Breakdown

Respondents with the highest levels of concern over costs of employee healthcare and other benefits for the coming 12 months originated from the following industries (**Medium-High**): Lumber and Wood (100%), Mining and Minerals (100%), Quality Inspection / Control (100%), Tobacco (100%) and Lighting (92.31%).

Respondents with the lowest levels of concern over costs of employee healthcare and other benefits for the coming 12 months originated from the following industries (**Low - Mid-Low**): Stone, Clay & Glass Products (66.67%), Paper and Allied Industry (62.50%), Jewelry (60%), Translation & Localization (60%) and Instruments (53.85%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	25%	25%	35.71%	10.71%	3.57%
Accounting & Audit	28.57%	23.81%	33.33%	4.76%	9.52%
Aerospace	22.22%	5.56%	22.22%	27.78%	22.22%
Architecture & Design	20%	5%	10%	25%	40%
Automotive	20%	7.50%	10%	17.50%	45%
Beverages	8.33%	16.67%	29.17%	25%	20.83%
Carpentry & Cabinetry	33.33%	8.33%	33.33%	8.33%	16.67%
Chemicals	12.50%	16.67%	20.83%	20.83%	29.17%
Clothing & apparel	30%	10%	20%	10%	20%
Construction	13.40%	12.37%	20.62%	14.43%	39.18%
Consulting - General	20.75%	19.81%	18.87%	22.64%	17.92%
Education	27.08%	6.25%	16.67%	10.42%	39.58%
Engineering	17.86%	19.64%	14.29%	21.43%	26.79%
Entertainment	33.33%	14.29%	33.33%	0%	19.05%
Fabricated Metals	12%	12%	12%	20%	44%
Finance & Investment	11.76%	0%	23.53%	29.41%	35.29%
Food	12.66%	11.39%	30.38%	12.66%	32.91%
Furniture & Fixtures	17.65%	23.53%	41.18%	17.65%	0%
Gifts / Giftware	21.43%	21.43%	21.43%	21.43%	14.29%
Hardware	14.29%	28.57%	28.57%	0%	28.57%
Industrial Machinery & Equipment	5.26%	13.16%	28.95%	21.05%	31.58%
Information Technology	16.18%	11.76%	23.53%	22.06%	26.47%
Instruments	23.08%	30.77%	23.08%	15.38%	7.69%
Insurance	17.65%	29.41%	5.88%	23.53%	23.53%
Jewelry	30%	30%	0%	0%	40%
Leather	0%	50%	0%	0%	50%
Legal	18.18%	13.64%	22.73%	27.27%	18.18%
Lighting	7.69%	0%	61.54%	7.69%	23.08%
Lumber and Wood	0%	0%	66.67%	33.33%	0%
Manufacturing - mixed	8.11%	17.57%	31.08%	20.27%	22.97%
Marketing and Public Relations	34.62%	0%	15.38%	30.77%	19.23%

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	Low	Mid-Low	Medium	Mid-High	High
Media	5.88%	5.88%	17.65%	29.41%	41.18%
Medical	19.40%	11.94%	20.90%	26.87%	20.90%
Metal Products	17.39%	13.04%	21.74%	17.39%	30.43%
Mining and Minerals	0%	0%	25%	50%	25%
Other	21.95%	11.38%	19.92%	19.51%	27.24%
Paper and Allied Industry	50%	12.50%	0%	37.50%	0%
Petroleum and Coal	0%	28.57%	21.43%	21.43%	28.57%
Printing	7.14%	7.14%	25%	21.43%	39.29%
Publishing	20%	20%	30%	20%	10%
Quality Inspection / Control	0%	0%	66.67%	0%	33.33%
Real Estate	35.42%	6.25%	22.92%	18.75%	16.67%
Renewable Energy	8.70%	17.39%	26.09%	26.09%	21.74%
Retail - Mixed	17.07%	7.32%	7.32%	31.71%	36.59%
Rubber & Related Products	5.26%	15.79%	15.79%	31.58%	31.58%
Security	11.11%	11.11%	27.78%	27.78%	22.22%
Social Welfare	21.43%	14.29%	14.29%	7.14%	42.86%
Stone, Clay & Glass Products	66.67%	0%	0%	0%	33.33%
Telecommunications	37.50%	12.50%	12.50%	0%	37.50%
Textiles	16.67%	25%	25%	33.33%	0%
Tobacco	0%	0%	100%	0%	0%
Translation & Localization	60%	0%	40%	0%	0%
Transportation	9.52%	19.05%	17.46%	26.98%	26.98%
Wholesale - Mixed	22.58%	6.45%	19.35%	25.81%	25.81%

"Sunday penalty rates are killing my business. Keeping them the same rates as Saturday penalty rates would be fine".

- Respondent from Australia

"Stop legislating new employee benefits that only add to the costs of doing business and drive up consumer prices. Current system hurts those at the bottom end of the economic sector."

- Respondent from the United States of America

"Costs of mandated employee benefits are prohibitive to growth, and not necessarily the most advantageous to individual needs - not everyone needs the same coverage as their personal risk exposure is different."

- Respondent from the United States of America

"Our company provides excellent benefits to its employees, but government insists on meddling and making it more expensive to do so in both healthcare and retirement benefits."

- Respondent from the United States of America

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Cost of Employee Salaries

1. Low Impact	13.26%
2. Medium-Low Impact	14.80%
3. Medium Impact	27%
4. Medium-High Impact	24.33%
5. High Impact	20.60%

	Low	Mid-Low	Medium	Mid-High	High
Australia	12.59%	18.52%	28.89%	20%	20%
Canada	17.28%	13.58%	27.78%	19.14%	22.22%
China	11.11%	0%	44.44%	22.22%	22.22%
Czech Republic	4.17%	8.33%	20.83%	25%	41.67%
India	11.76%	22.06%	19.12%	22.06%	25%
Jordan	8.96%	13.43%	26.87%	32.84%	17.91%
Malaysia	3.03%	0%	36.36%	39.39%	21.21%
Nepal	15.79%	13.16%	18.42%	28.95%	23.68%
Pakistan	13.64%	15.91%	38.64%	15.91%	15.91%
Poland	18.18%	18.18%	27.27%	9.09%	27.27%
Romania	6.52%	13.04%	26.09%	19.57%	34.78%
Singapore	9.52%	23.81%	14.29%	19.05%	33.33%
UAE	4.55%	4.55%	27.27%	45.45%	18.18%
United Kingdom	17.73%	14.89%	31.21%	22.70%	13.48%
United States of America	14.06%	15.08%	25.33%	25.04%	20.50%

Respondents with the highest levels of concern over future cost of employee salaries originated from the following countries (**Medium-High**): Malaysia (*96.96%*), UAE (*90.90%*), China (*88.88%*), Czech Republic (*87.50%*) and Romania (*80.44%*).

Respondents with the lowest levels of concern over future cost of employee salaries originated from the following countries (**Low - Mid-Low**): Poland (*36.36%*), India (*33.82%*) and Singapore (*33.33%*).

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Concerns Related to Future Cost for Employee Salaries – Industry Breakdown

Respondents with the highest levels of concern over future cost of employee salaries originated from the following industries (**Medium-High**): Leather (100%), Mining and Minerals (100%), Tobacco (100%), Quality Inspection / Control (99.99%) and Printing (89.29%).

Respondents with the lowest levels of concern over future cost of employee salaries originated from the following industries (**Low - Mid-Low**): Hardware (71.43%), Stone, Clay & Glass Products (66.66%), Real Estate (64.59%), Translation & Localization (60%) and Jewelry (60%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	14.29%	14.29%	28.57%	17.86%	25%
Accounting & Audit	4.76%	19.05%	28.57%	33.33%	14.29%
Aerospace	11.11%	11.11%	27.78%	16.67%	33.33%
Architecture & Design	20%	10%	20%	25%	25%
Automotive	15%	15%	30%	27.50%	12.50%
Beverages	4.17%	20.83%	41.67%	8.33%	25%
Carpentry & Cabinetry	16.67%	8.33%	66.67%	0%	8.33%
Chemicals	12.50%	12.50%	37.50%	16.67%	20.83%
Clothing & apparel	15%	5%	20%	25%	35%
Construction	11.34%	19.59%	30.93%	21.65%	16.49%
Consulting - General	16.98%	17.92%	28.30%	20.75%	16.04%
Education	18.75%	12.50%	16.67%	22.92%	29.17%
Engineering	12.50%	16.07%	23.21%	25%	23.21%
Entertainment	23.81%	9.52%	28.57%	23.81%	14.29%
Fabricated Metals	12%	8%	36%	36%	8%
Finance & Investment	5.88%	17.65%	23.53%	41.18%	11.76%
Food	8.86%	10.13%	24.05%	30.38%	26.58%
Furniture & Fixtures	5.88%	23.53%	41.18%	23.53%	5.88%
Gifts / Giftware	14.29%	0%	35.71%	21.43%	28.57%
Hardware	14.29%	57.14%	14.29%	0%	14.29%
Industrial Machinery & Equipment	7.89%	10.53%	44.74%	28.95%	7.89%
Information Technology	11.76%	16.18%	20.59%	23.53%	27.94%
Instruments	7.69%	38.46%	38.46%	7.69%	7.69%
Insurance	0%	35.29%	23.53%	11.76%	29.41%
Jewelry	50%	10%	10%	10%	20%
Leather	0%	0%	50%	0%	50%
Legal	18.18%	4.55%	22.73%	36.36%	18.18%
Lighting	0%	30.77%	30.77%	15.38%	23.08%
Lumber and Wood	0%	33.33%	66.67%	0%	0%
Manufacturing - mixed	8.11%	13.51%	31.08%	28.38%	18.92%
Marketing and Public Relations	19.23%	19.23%	15.38%	38.46%	7.69%
Media	5.88%	5.88%	23.53%	35.29%	29.41%
Medical	14.93%	11.94%	22.39%	32.84%	17.91%

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	Low	Mid-Low	Medium	Mid-High	High
Metal Products	8.70%	17.39%	39.13%	21.74%	13.04%
Mining and Minerals	0%	0%	50%	25%	25%
Other	17.48%	12.20%	23.98%	19.51%	26.83%
Paper and Allied Industry	12.50%	37.50%	12.50%	25%	12.50%
Petroleum and Coal	0%	42.86%	14.29%	28.57%	14.29%
Printing	3.57%	7.14%	32.14%	42.86%	14.29%
Publishing	0%	20%	30%	50%	0%
Quality Inspection / Control	0%	0%	33.33%	33.33%	33.33%
Real Estate	35.42%	29.17%	29.17%	16.67%	8.33%
Renewable Energy	8.70%	8.70%	26.09%	47.83%	8.70%
Retail - Mixed	9.76%	14.63%	21.95%	21.95%	31.71%
Rubber & Related Products	0%	21.05%	21.05%	31.58%	26.32%
Security	11.11%	5.56%	44.44%	16.67%	22.22%
Social Welfare	7.14%	14.29%	28.57%	7.14%	42.86%
Stone, Clay & Glass Products	33.33%	33.33%	0%	0%	33.33%
Telecommunications	25%	25%	12.50%	12.50%	25%
Textiles	0%	25%	33.33%	41.67%	0%
Tobacco	0%	0%	100%	0%	0%
Translation & Localization	40%	20%	40%	0%	0%
Transportation	7.94%	15.87%	23.81%	31.75%	20.63%
Wholesale - Mixed	16.13%	16.13%	16.13%	22.58%	29.03%

"Our wages are higher here than in other countries, resulting in a higher cost of goods. We want to ensure that workers and producers are not exploited in the production of goods that are sold in Australia (fair wages, no child labour, safe working conditions)."

- Respondent from Australia

"Minimum wages are again rising in Canada at an average of 2.3% more than employees currently get. This is 1.3% above inflation levels and will eat into the bottom line of many small businesses who often have lower profit margins than larger corporations."

- Respondent from Canada

"Cost of employee salaries are staying the same or increasing while online goods from foreign countries are coming in. Those goods are produced using lower wages and less employee benefits. This decreases our competitiveness. If you are selling directly to our country then you should pay the same taxes as locals would pay."

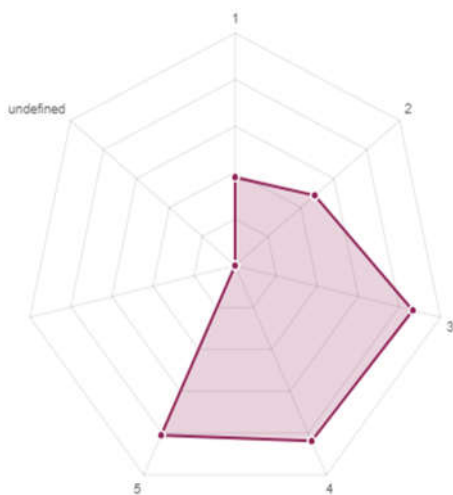
- Respondent from the United Kingdom

"Less regulation in wage, cost accounting, leave minimum wage as is. Repeal the ACA."

- Respondent from the United States of America

GLOBAL BUSINESS CONFIDENCE REPORT

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Global Political Uncertainty

1. Low Impact	11.25%
2. Medium-Low Impact	14.33%
3. Medium Impact	25.64%
4. Medium-High Impact	24.81%
5. High Impact	23.98%

	Low	Mid-Low	Medium	Mid-High	High
Australia	13.33%	14.81%	26.67%	22.22%	22.96%
Canada	16.05%	14.81%	27.78%	23.46%	17.90%
China	22.22%	11.11%	33.33%	22.22%	11.11%
Czech Republic	4.17%	25%	33.33%	33.33%	4.17%
India	14.71%	13.24%	17.65%	29.41%	25%
Jordan	1.49%	13.43%	17.91%	26.87%	40.30%
Malaysia	6.06%	3.03%	15.15%	48.48%	27.27%
Nepal	21.05%	7.89%	26.32%	15.79%	28.95%
Pakistan	6.82%	20.45%	31.82%	25%	15.91%
Poland	0%	0%	36.36%	45.45%	18.18%
Romania	0%	4.35%	30.43%	36.96%	28.26%
Singapore	4.76%	14.29%	14.29%	42.86%	23.81%
UAE	9.09%	18.18%	13.64%	31.82%	27.27%
United Kingdom	9.22%	15.60%	24.11%	18.44%	32.62%
United States of America	13.18%	15.08%	25.92%	23.57%	22.25%

Respondents with the highest levels of concern related to global political uncertainty for the coming 12 months originated from the following countries (**Medium-High**): Poland (*99.99%*), Romania (*95.65%*), Malaysia (*90.90%*), Jordan (*85.08%*) and Singapore (*80.96%*).

Respondents with the lowest levels of concern related to global political uncertainty for the coming 12 months originated from the following countries (**Low - Mid-Low**): China (*33.33%*), Canada (*30.86%*) and Czech Republic (*29.17%*).

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Concerns Related to Global and Political Uncertainty – Industry Breakdown

Respondents with the highest levels of concern related to economic and global political uncertainty for the coming 12 months originated from the following industries (**Medium-High**): Jewelry (100%), Leather (100%), Lumber and Wood (100%), Quality Inspection / Control (100%) and Tobacco (100%).

Respondents with the lowest levels of concern related to economic and global political uncertainty for the coming 12 months originated from the following industries (**Low - Mid-Low**): Stone, Clay & Glass Products (66.66%), Publishing (50%) and Accounting & Audit (47.62%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	14.29%	7.14%	10.71%	39.29%	28.57%
Accounting & Audit	14.29%	33.33%	19.05%	19.05%	14.29%
Aerospace	16.67%	27.78%	22.22%	5.56%	27.78%
Architecture & Design	10%	15%	20%	20%	35%
Automotive	10%	17.50%	30%	12.50%	30%
Beverages	12.50%	16.67%	25%	33.33%	12.50%
Carpentry & Cabinetry	33.33%	8.33%	16.67%	16.67%	25%
Chemicals	0%	16.67%	41.67%	25%	16.67%
Clothing & apparel	10%	10%	30%	25%	25%
Construction	9.28%	8.25%	31.96%	20.62%	29.90%
Consulting - General	14.15%	12.26%	19.81%	31.13%	22.64%
Education	20.83%	14.58%	16.67%	29.17%	18.75%
Engineering	7.14%	10.71%	23.21%	37.50%	21.43%
Entertainment	28.57%	14.29%	9.52%	28.57%	19.05%
Fabricated Metals	16%	12%	16%	28%	28%
Finance & Investment	5.88%	11.76%	17.65%	29.41%	35.29%
Food	8.86%	21.52%	17.72%	25.32%	26.58%
Furniture & Fixtures	17.65%	11.76%	52.94%	5.88%	11.76%
Gifts / Giftware	7.14%	21.43%	35.71%	14.29%	21.43%
Hardware	14.29%	28.57%	14.29%	28.57%	14.29%
Industrial Machinery & Equipment	7.89%	28.95%	23.68%	28.95%	10.53%
Information Technology	14.71%	16.18%	17.65%	25%	26.47%
Instruments	0%	23.08%	30.77%	15.38%	30.77%
Insurance	17.65%	23.53%	0%	29.41%	29.41%
Jewelry	0%	0%	20%	50%	30%
Leather	0%	0%	50%	0%	50%
Legal	18.18%	4.55%	22.73%	22.73%	31.82%
Lighting	7.69%	15.38%	23.08%	23.08%	30.77%
Lumber and Wood	0%	0%	66.67%	33.33%	0%
Manufacturing - mixed	12.16%	6.76%	36.49%	28.38%	16.22%
Marketing and Public Relations	11.54%	19.23%	38.46%	23.08%	7.69%
Media	5.88%	17.65%	23.53%	11.76%	41.18%

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	Low	Mid-Low	Medium	Mid-High	High
Medical	13.43%	17.91%	29.85%	26.87%	11.94%
Metal Products	0%	21.74%	26.09%	17.39%	34.78%
Mining and Minerals	0%	25%	0%	50%	25%
Other	13.82%	9.76%	26.42%	22.36%	27.64%
Paper and Allied Industry	12.50%	0%	37.50%	12.50%	37.50%
Petroleum and Coal	0%	14.29%	14.29%	42.86%	28.57%
Printing	3.57%	21.43%	17.86%	28.57%	28.57%
Publishing	0%	50%	10%	30%	10%
Quality Inspection / Control	0%	0%	33.33%	0%	66.67%
Real Estate	8.33%	14.58%	27.08%	27.08%	22.92%
Renewable Energy	0%	8.70%	26.09%	26.09%	39.13%
Retail - Mixed	4.88%	21.95%	26.83%	29.27%	17.07%
Rubber & Related Products	5.26%	10.53%	31.58%	31.58%	21.05%
Security	11.11%	16.67%	61.11%	5.56%	5.56%
Social Welfare	35.71%	7.14%	14.29%	21.43%	21.43%
Stone, Clay & Glass Products	33.33%	33.33%	33.33%	0%	0%
Telecommunications	12.50%	25%	25%	0%	37.50%
Textiles	8.33%	8.33%	33.33%	33.33%	16.67%
Tobacco	0%	0%	100%	0%	0%
Translation & Localization	20%	20%	40%	20%	0%
Transportation	3.17%	11.11%	31.75%	23.81%	30.16%
Wholesale - Mixed	16.13%	16.13%	29.03%	29.03%	29.03%

"There is an increasing level of concern over the potential to start World War 3. While we should all be concerned over human rights abuses and waves of illegal immigrants and refugees we need to consider job creation and trade as a way to open the minds of the local populations of affected countries."

- Respondent from Australia

"The United States is reviewing free trade agreements which may impact our business prospects in their country."

- Respondent from Canada

"We are concerned about growing anti-immigration and anti-foreign sentiment from certain countries. We can understand where goods are produced locally within their own country but some goods are only available from abroad. A nuanced and selective approach is better than a broad-brush solution."

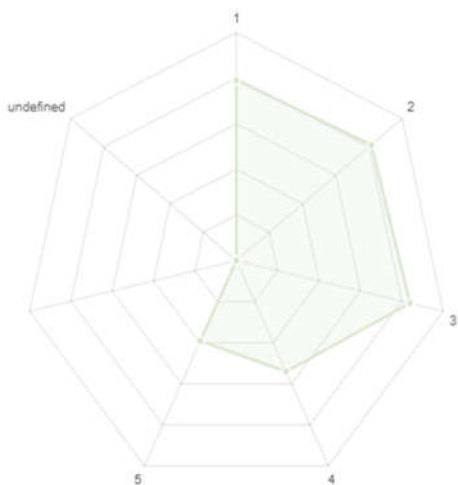
- Respondent from China

"The number of countries within the EU who are looking to leave is increasing. Politicians should focus on maintaining or expanding our trade relationships."

- Respondent from the United Kingdom

GLOBAL BUSINESS CONFIDENCE REPORT

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Environmental / Ecological Issues

1. Low Impact	23.45%
2. Medium-Low Impact	24.10%
3. Medium Impact	24.87%
4. Medium-High Impact	15.99%
5. High Impact	11.60%

	Low	Mid-Low	Medium	Mid-High	High
Australia	21.48%	28.15%	18.52%	20.74%	11.11%
Canada	27.16%	13.58%	27.78%	17.90%	13.58%
China	22.22%	44.44%	11.11%	11.11%	11.11%
Czech Republic	16.67%	25%	29.17%	25%	4.17%
India	20.59%	30.88%	23.53%	11.76%	13.24%
Jordan	25.37%	17.91%	28.36%	17.91%	10.45%
Malaysia	9.09%	21.21%	24.24%	33.33%	12.12%
Nepal	21.05%	23.68%	23.68%	13.16%	18.42%
Pakistan	13.64%	22.73%	40.91%	11.36%	11.36%
Poland	9.09%	45.45%	18.18%	27.27%	0%
Romania	21.74%	32.61%	28.26%	13.04%	4.35%
Singapore	14.29%	23.81%	23.81%	28.57%	9.52%
UAE	22.73%	18.18%	27.27%	31.82%	0%
United Kingdom	24.82%	26.95%	26.24%	9.93%	12.06%
United States of America	27.96%	23.57%	21.82%	13.76%	12.88%

Respondents with the highest levels of concern related to environmental / ecological issues impacting their organization in the coming 12 months originated from the following countries (**Medium-High**): Malaysia (69.69%), Pakistan (63.63%), Singapore (61.90%), Canada (59.26%) and UAE (59.09%).

Respondents with the lowest levels concern related to environmental / ecological issues impacting their organization in the coming 12 months originated from the following countries (**Low - Mid-Low**): China (66.66%), Poland (54.54%), Romania (54.35%), United Kingdom (51.77%) and United States of America (51.53%).

"The government needs to provide better support for start-up opportunities with the environmental sector. For example: the large amounts of biomass waste from manure and waste water leaching into water tables require a major shift in clean up. By utilizing the waste to create energy we can protect the environment and lower the overall cost of these technologies as they come more into demand".

- Respondent from Canada

GLOBAL BUSINESS CONFIDENCE REPORT

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Concerns Related to Environmental / Ecological Impact on their Organization – Industry Breakdown

Respondents with the highest levels of concern related to environmental / ecological issues impacting their organization in the coming 12 months originated from the following industries (**Medium-High**): Leather (100%), Tobacco (100%), Renewable Energy (78.26%), Mining and Minerals (75%) and Jewelry (70%).

Respondents with the lowest levels of concern related to environmental / ecological issues impacting their organization in the coming 12 months originated from the following industries (**Low - Mid-Low**): Stone, Clay & Glass Products (100%), Translation & Localization (100%), Furniture & Fixtures (82.35%), Hardware (71.43%) and Quality Inspection / Control (66.67%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	17.86%	21.43%	7.14%	32.14%	21.43%
Accounting & Audit	33.33%	19.05%	19.05%	23.81%	4.76%
Aerospace	16.67%	27.78%	22.22%	11.11%	22.22%
Architecture & Design	15%	15%	15%	20%	35%
Automotive	12.50%	25%	37.50%	15%	10%
Beverages	20.83%	20.83%	25%	20.83%	12.50%
Carpentry & Cabinetry	25%	33.33%	25%	8.33%	8.33%
Chemicals	20.83%	12.50%	29.17%	16.67%	20.83%
Clothing & apparel	25%	25%	25%	20%	5%
Construction	29.90%	19.59%	21.65%	15.46%	13.40%
Consulting - General	24.53%	22.64%	21.70%	16.98%	14.15%
Education	35.42%	16.67%	14.58%	14.58%	18.75%
Engineering	16.07%	25%	26.79%	23.21%	8.93%
Entertainment	33.33%	33.33%	23.81%	0%	9.52%
Fabricated Metals	20%	32%	32%	8%	8%
Finance & Investment	29.41%	17.65%	23.53%	17.65%	11.76%
Food	13.92%	21.52%	34.18%	20.25%	10.13%
Furniture & Fixtures	35.29%	47.06%	11.76%	5.88%	0%
Gifts / Giftware	14.29%	28.57%	28.57%	14.29%	14.29%
Hardware	28.57%	42.86%	28.57%	0%	0%
Industrial Machinery & Equipment	10.53%	36.84%	31.58%	15.79%	5.26%
Information Technology	36.76%	29.41%	23.53%	2.94%	7.35%
Instruments	23.08%	30.77%	38.46%	7.69%	0%
Insurance	35.29%	17.65%	17.65%	17.65%	11.76%
Jewelry	10%	20%	40%	20%	10%
Leather	0%	0%	100%	0%	0%
Legal	27.27%	36.36%	18.18%	4.55%	13.64%
Lighting	23.08%	23.08%	30.77%	23.08%	0%
Lumber and Wood	33.33%	0%	33.33%	33.33%	0%
Manufacturing - mixed	16.22%	29.73%	27.03%	18.92%	8.11%
Marketing and Public Relations	34.62%	23.08%	23.08%	11.54%	7.69%

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	Low	Mid-Low	Medium	Mid-High	High
Media	17.65%	29.41%	17.65%	11.76%	23.53%
Medical	37.31%	22.39%	16.42%	16.42%	7.46%
Metal Products	13.04%	26.09%	34.78%	17.39%	8.70%
Mining and Minerals	0%	25%	25%	0%	50%
Other	23.98%	19.92%	25.20%	13.82%	17.07%
Paper and Allied Industry	25%	12.50%	37.50%	25%	0%
Petroleum and Coal	7.14%	35.71%	28.57%	21.43%	7.14%
Printing	17.86%	25%	25%	28.57%	3.57%
Publishing	30%	30%	20%	20%	0%
Quality Inspection / Control	66.67%	0%	33.33%	0%	0%
Real Estate	25%	29.17%	18.75%	16.67%	10.42%
Renewable Energy	13.04%	8.70%	39.13%	13.04%	26.09%
Retail - Mixed	19.51%	31.71%	31.71%	7.32%	9.76%
Rubber & Related Products	15.79%	31.58%	15.79%	21.05%	15.79%
Security	27.78%	33.33%	22.22%	16.67%	0%
Social Welfare	28.57%	21.43%	28.57%	14.29%	7.14%
Stone, Clay & Glass Products	66.67%	33.33%	0%	0%	0%
Telecommunications	50%	12.50%	25%	12.50%	0%
Textiles	8.33%	33.33%	25%	25%	8.33%
Tobacco	0%	0%	100%	0%	0%
Translation & Localization	60%	40%	0%	0%	0%
Transportation	20.63%	20.63%	28.57%	23.81%	6.35%
Wholesale - Mixed	12.90%	25.81%	22.58%	29.03%	9.68%

"Better implementation and monitoring of NEMA regulations will ensure that environmental experts are sought after to offer more environmental impact assessment and environmental audit jobs. This will bring in more jobs for the industry players thus improving performance."

- Respondent from Kenya

"Climate change is effecting the trekking and tourism business in Nepal which occupies a very large percentage of the countries entire revenue."

- Respondent from Nepal

"Changing environmental laws are affecting the landscape architecture business."

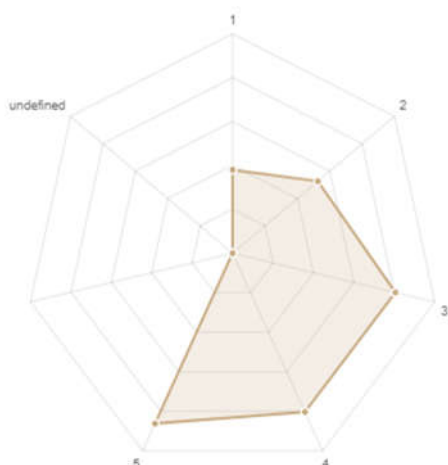
- Respondent from the United States of America

"Rule 201 will hurt domestic solar. I would like to see federal emphasis put on renewable energy development. Cost of energy should have environmental impact cost factored in with carbon credits. Energy sources such as coal need to factor in the environmental cost of strip mining (i.e. destroying drinking water). We need our government to support renewable energy over fossil fuel like countries such as Germany have."

- Respondent from the United States of America

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General Political Climate

1. Low Impact	11.25%
2. Medium-Low Impact	15.57%
3. Medium Impact	23.86%
4. Medium-High Impact	23.80%
5. High Impact	25.52%

	Low	Mid-Low	Medium	Mid-High	High
Australia	8.15%	14.81%	25.93%	28.15%	22.96%
Canada	12.96%	17.28%	25.93%	20.99%	22.84%
China	22.22%	22.22%	22.22%	22.22%	11.11%
Czech Republic	4.17%	29.17%	25%	20.83%	20.83%
India	17.65%	22.06%	26.47%	17.65%	16.18%
Jordan	7.46%	14.93%	19.40%	23.88%	34.33%
Malaysia	6.06%	6.06%	27.27%	39.39%	21.21%
Nepal	18.42%	5.26%	28.95%	28.95%	18.42%
Pakistan	11.36%	13.64%	31.82%	20.45%	22.73%
Poland	9.09%	18.18%	9.09%	45.45%	18.18%
Romania	0%	6.52%	30.43%	43.48%	19.57%
Singapore	14.29%	23.81%	14.29%	33.33%	14.29%
UAE	18.18%	18.18%	27.27%	18.18%	18.18%
United Kingdom	8.51%	18.44%	19.15%	27.66%	26.24%
United States of America	13.47%	14.20%	22.11%	21.38%	28.84%

Respondents with the highest levels of concern related to the general political climate impacting their business in the coming 12 months originated from the following countries (**Medium-High**): Romania (93.48%), Malaysia (87.87%), Jordan (77.61%), Australia (77.04%) and Nepal (76.32%).

Respondents with the lowest levels of concern related to the general political climate impacting their business in the coming 12 months originated from the following countries (**Low - Mid-Low**): China (44.44%), India (39.71%) and Singapore (38.10%).

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Concerns Related to the General Political Climate Impacting their Organization – Industry Breakdown

Respondents with the highest levels of concern related to the general political climate impacting their business in coming 12 months originated from the following industries (**Medium-High**): Leather (100%), Lumber and Wood (100%), Quality Inspection / Control (100%), Tobacco (100%) and Petroleum and Coal (92.86%).

Respondents with the lowest levels of concern related to the general political climate impacting their business in the coming 12 months originated from the following industries (**Low - Mid-Low**): Furniture & Fixtures (70.59%), Security (50%) and Hardware (42.86%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	7.14%	14.29%	32.14%	28.57%	17.86%
Accounting & Audit	9.52%	19.05%	28.57%	19.05%	23.81%
Aerospace	22.22%	16.67%	27.78%	11.11%	22.22%
Architecture & Design	10%	10%	20%	15%	45%
Automotive	12.50%	17.50%	20%	20%	17.50%
Beverages	12.50%	16.67%	12.50%	29.17%	29.17%
Carpentry & Cabinetry	16.67%	25%	33.33%	8.33%	16.67%
Chemicals	0%	20.83%	20.83%	29.17%	29.17%
Clothing & apparel	5%	10%	35%	25%	25%
Construction	13.40%	15.46%	24.74%	23.71%	22.68%
Consulting - General	15.09%	13.21%	16.98%	28.30%	26.42%
Education	10.42%	18.75%	16.67%	25%	29.17%
Engineering	14.29%	17.86%	23.21%	25%	19.64%
Entertainment	28.57%	9.52%	14.29%	23.81%	23.81%
Fabricated Metals	12%	4%	32%	32%	20%
Finance & Investment	5.88%	23.53%	11.76%	23.53%	35.29%
Food	11.39%	15.19%	37.97%	13.92%	21.52%
Furniture & Fixtures	17.65%	52.94%	5.88%	11.76%	11.76%
Gifts / Giftware	7.14%	21.43%	35.71%	14.29%	21.43%
Hardware	28.57%	14.29%	14.29%	14.29%	28.57%
Industrial Machinery & Equipment	13.16%	15.79%	39.47%	21.05%	10.53%
Information Technology	16.18%	16.18%	25%	19.12%	23.53%
Instruments	7.69%	15.38%	30.77%	38.46%	7.69%
Insurance	5.88%	29.41%	29.41%	17.65%	17.65%
Jewelry	0%	10%	30%	10%	50%
Leather	0%	0%	50%	0%	50%
Legal	9.09%	18.18%	22.73%	9.09%	40.91%
Lighting	23.08%	0%	38.46%	23.08%	15.38%
Lumber and Wood	0%	0%	66.67%	33.33%	0%
Manufacturing - mixed	6.76%	16.22%	20.27%	37.84%	18.92%
Marketing and Public Relations	11.54%	7.69%	34.62%	30.77%	15.38%
Media	17.65%	5.88%	5.88%	35.29%	35.29%

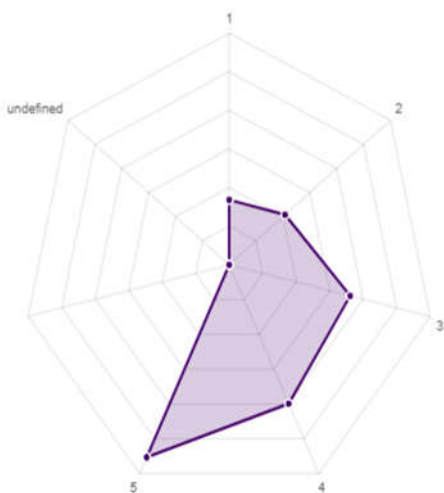
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	Low	Mid-Low	Medium	Mid-High	High
Medical	11.94%	17.91%	16.42%	29.85%	23.88%
Metal Products	8.70%	30.43%	13.04%	17.39%	30.43%
Mining and Minerals	0%	25%	25%	50%	0%
Other	12.60%	12.60%	23.17%	21.14%	30.49%
Paper and Allied Industry	12.50%	25%	0%	37.50%	25%
Petroleum and Coal	0%	7.14%	28.57%	21.43%	42.86%
Printing	3.57%	21.43%	17.86%	35.71%	21.43%
Publishing	0%	30%	10%	40%	20%
Quality Inspection / Control	0%	0%	66.67%	0%	33.33%
Real Estate	2.08%	14.58%	16.67%	29.17%	37.50%
Renewable Energy	4.35%	8.70%	17.39%	17.39%	52.17%
Retail - Mixed	9.76%	17.07%	29.27%	24.39%	19.51%
Rubber & Related Products	5.26%	15.79%	42.11%	26.32%	10.53%
Security	16.67%	33.33%	2.22%	2.22%	5.56%
Social Welfare	21.43%	14.29%	7.14%	14.29%	42.86%
Stone, Clay & Glass Products	33.33%	0%	33.33%	0%	33.33%
Telecommunications	25%	12.50%	37.50%	0%	25%
Textiles	8.33%	8.33%	41.67%	16.67%	25%
Tobacco	0%	0%	100%	0%	0%
Translation & Localization	40%	0%	40%	20%	0%
Transportation	0%	12.70%	25.40%	34.92%	26.98%
Wholesale - Mixed	16.13%	16.13%	25.81%	16.13%	25.81%

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Government Policies and Regulations

1. Low Impact	9.95%
2. Medium-Low Impact	12.31%
3. Medium Impact	21.37%
4. Medium-High Impact	23.62%
5. High Impact	32.74%

	Low	Mid-Low	Medium	Mid-High	High
Australia	6.67%	13.33%	24.44%	25.19%	30.37%
Canada	11.73%	11.11%	16.05%	25.93%	35.19%
China	11.11%	33.33%	22.22%	0%	33.33%
Czech Republic	4.17%	8.33%	37.50%	16.67%	33.33%
India	5.88%	20.59%	17.65%	19.12%	36.76%
Jordan	7.46%	8.96%	20.90%	20.90%	41.79%
Malaysia	6.06%	9.09%	12.12%	39.39%	33.33%
Nepal	13.16%	13.16%	18.42%	21.05%	34.21%
Pakistan	4.55%	22.73%	15.91%	11.36%	45.45%
Poland	9.09%	18.18%	18.18%	27.27%	27.27%
Romania	2.17%	4.35%	15.22%	32.61%	45.65%
Singapore	4.76%	14.29%	4.76%	33.33%	42.86%
UAE	9.09%	0%	27.27%	31.82%	31.82%
United Kingdom	9.93%	12.06%	27.66%	24.82%	25.53%
United States of America	12.88%	11.57%	20.20%	23.57%	31.77%

Respondents with the highest levels of concern related to government policies and regulations impacting their organization in the coming 12 months originated from the following countries (**Medium-High**): Romania (93.48%), UAE (90.91%), Czech Republic (87.50%), Malaysia (84.84%) and Jordan (83.59%).

Respondents with the lowest levels of concern related to government policies and regulations impacting their organization in the coming 12 months originated from the following countries (**Low - Mid-Low**): China (44.44%), Pakistan (27.28%) and Poland (27.27%).

"Exporters are suffering post GST implementation. Cash flow is stuck due to no duty draw back refunds & no rebate refunds."

- Respondent from India

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Concerns Related to Government Policies and Regulations Impacting their Organization – Industry Breakdown

Respondents with the highest levels of concern related to government policies and regulations impacting their organization in the coming 12 months originated from the following countries (**Medium-High**): Lighting (100%), Lumber and Wood (100%), Quality Inspection / Control (100%), Tobacco (100%) and Chemicals (95.83%).

Respondents with the lowest levels of concern related to government policies and regulations impacting their organization in the coming 12 months originated from the following industries (**Low - Mid-Low**): Translation & Localization (60%), Hardware (57.14%) and Leather (50%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	7.14%	14.29%	25%	28.57%	25%
Accounting & Audit	4.76%	9.52%	19.05%	28.57%	38.10%
Aerospace	22.22%	11.11%	27.78%	16.67%	22.22%
Architecture & Design	15%	5%	15%	25%	40%
Automotive	10%	17.50%	22.50%	10%	40%
Beverages	12.50%	16.67%	20.83%	25%	25%
Carpentry & Cabinetry	33.33%	8.33%	8.33%	41.67%	8.33%
Chemicals	0%	4.17%	20.83%	45.83%	29.17%
Clothing & apparel	15%	5%	25%	15%	40%
Construction	12.37%	10.31%	17.53%	22.68%	37.11%
Consulting - General	12.26%	16.04%	23.58%	22.64%	25.47%
Education	14.58%	10.42%	12.50%	22.92%	39.58%
Engineering	12.50%	8.93%	23.21%	32.14%	23.21%
Entertainment	33.33%	9.52%	9.52%	23.81%	23.81%
Fabricated Metals	4%	8%	24%	28%	36%
Finance & Investment	0%	5.88%	29.41%	23.53%	41.18%
Food	5.06%	8.86%	21.52%	27.85%	36.71%
Furniture & Fixtures	23.53%	23.53%	11.76%	35.29%	5.88%
Gifts / Giftware	7.14%	21.43%	21.43%	14.29%	35.71%
Hardware	28.57%	28.57%	14.29%	0%	28.57%
Industrial Machinery & Equipment	5.26%	15.79%	28.95%	36.84%	13.16%
Information Technology	10.29%	14.71%	25%	16.18%	33.82%
Instruments	7.69%	7.69%	38.46%	15.38%	30.77%
Insurance	0%	17.65%	29.41%	29.41%	23.53%
Jewelry	10%	10%	20%	30%	30%
Leather	0%	50%	0%	0%	50%
Legal	13.64%	9.09%	9.09%	13.64%	54.55%
Lighting	0%	0%	38.46%	7.69%	53.85%
Lumber and Wood	0%	0%	66.67%	33.33%	0%
Manufacturing - mixed	4.05%	14.86%	32.43%	27.03%	21.62%
Marketing and Public Relations	15.38%	7.69%	34.62%	23.08%	19.23%

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	Low	Mid-Low	Medium	Mid-High	High
Media	17.65%	5.88%	11.76%	23.53%	41.18%
Medical	8.96%	13.43%	8.96%	22.39%	46.27%
Metal Products	8.70%	26.09%	13.04%	21.74%	30.43%
Mining and Minerals	0%	25%	25%	0%	50%
Other	10.57%	13.82%	19.92%	19.92%	35.77%
Paper and Allied Industry	0%	12.50%	25%	37.50%	25%
Petroleum and Coal	0%	7.14%	35.71%	7.14%	50%
Printing	3.57%	14.29%	21.43%	25%	35.71%
Publishing	0%	30%	30%	40%	0%
Quality Inspection / Control	0%	0%	66.67%	0%	33.33%
Real Estate	2.08%	4.17%	22.92%	31.25%	39.58%
Renewable Energy	4.35%	4.35%	17.39%	21.74%	52.17%
Retail - Mixed	19.51%	7.32%	24.39%	21.95%	26.83%
Rubber & Related Products	15.79%	21.05%	21.05%	15.79%	26.32%
Security	11.11%	5.56%	16.67%	44.44%	22.22%
Social Welfare	7.14%	14.29%	28.57%	14.29%	35.71%
Stone, Clay & Glass Products	33.33%	0%	33.33%	0%	33.33%
Telecommunications	12.50%	12.50%	12.50%	0%	62.50%
Textiles	0%	16.67%	25%	33.33%	25%
Tobacco	0%	0%	100%	0%	0%
Translation & Localization	20%	40%	0%	40%	0%
Transportation	3.17%	12.70%	15.87%	26.98%	41.27%
Wholesale - Mixed	16.13%	12.90%	22.58%	25.81%	22.58%

"Our industry is solar thermal heating (NOT to be confused with the solar electric PV industry). Our industry was devastated with the elimination of federal support in 2009 and the introduction (at the same time) of solar PV microFIT and FIT programs. We lost approximately 50% of our Canadian market in the first year with a total reduction of close to 70% by the end of the second year. Now that the Federal Government and most provinces are discussing or implementing carbon capture plans, businesses and individuals are once again holding off in case incentives come back. Indecision has proven to be as harmful to our business as the poor policy decisions have been. Businesses and individuals need to understand long term energy plans, GHG reduction plans, infrastructure plans with a 3-5 year development process rather than the current patchwork policies which change from year to year."

- Respondent from Canada

"If tariffs are imposed on imported wood from Canada that will have a major negative impact on our company. We use a lot of alder wood which mainly comes from Canada. Additionally, we believe that NAFTA works and should be protected."

- Respondent from the United States of America

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Demand for Respondent Product(s) and/or Service(s)

1. Low Impact	26.88%
2. Medium-Low Impact	24.27%
3. Medium Impact	23.92%
4. Medium-High Impact	13.56%
5. High Impact	11.37%

	Low	Mid-Low	Medium	Mid-High	High
Australia	20.74%	21.48%	25.19%	17.78%	14.81%
Canada	27.78%	25.93%	26.54%	9.26%	10.49%
China	44.44%	0%	33.33%	11.11%	11.11%
Czech Republic	12.50%	16.67%	33.33%	16.67%	20.83%
India	27.94%	14.71%	30.88%	11.76%	14.71%
Jordan	11.94%	20.90%	26.87%	23.88%	16.42%
Malaysia	12.12%	30.30%	18.18%	21.21%	18.18%
Nepal	28.95%	26.32%	15.79%	21.05%	7.89%
Pakistan	13.64%	25%	20.45%	22.73%	18.18%
Poland	9.09%	54.55%	9.09%	9.09%	18.18%
Romania	32.61%	23.91%	28.26%	13.04%	2.17%
Singapore	4.76%	28.57%	28.57%	19.05%	19.05%
UAE	13.64%	18.18%	31.82%	18.18%	18.18%
United Kingdom	29.08%	26.24%	22.70%	14.89%	7.09%
United States of America	34.70%	23.72%	21.38%	11.27%	8.93%

Respondents with the highest levels of concern related to insufficient demand for their product(s) and/or service(s) for the coming 12 months originated from the following countries (**Medium-High**): Czech Republic (70.83%), UAE (68.18%), Jordan (67.17%), Singapore (66.67%) and Pakistan (61.36%).

Respondents with the lowest levels of concern related to insufficient demand for their product(s) and/or service(s) for the coming 12 months originated from the following countries (**Low - Mid-Low**): Poland (63.64%), United States of America (58.42%), Romania (56.52%), United Kingdom (55.32%) and Nepal (55.27%).

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Concerns Related to Insufficient Demand for Respondent Product(s) and/or Service(s) – Industry Breakdown

Respondents with the highest levels of concern related to insufficient demand for their product(s) and/or service(s) for the coming 12 months originated from the following industries (**Medium-High**): Lumber and Wood (100%), Mining and Minerals (100%), Tobacco (100%), Gifts / Giftware (85.71%) and Textiles (83.33%).

Respondents with the lowest levels of concern related to insufficient demand for their product(s) and/or service(s) for the coming 12 months originated from the following industries (**Low - Mid-Low**): Leather (100%), Stone, Clay & Glass Products (100%), Furniture & Fixtures (76.47%), Telecommunications (75%) and Aerospace (66.67%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	17.86%	14.29%	42.86%	17.86%	7.14%
Accounting & Audit	14.29%	23.81%	28.57%	14.29%	19.05%
Aerospace	50%	16.67%	22.22%	11.11%	0%
Architecture & Design	10%	10%	25%	40%	15%
Automotive	20%	17.50%	30%	20%	12.50%
Beverages	25%	25%	25%	16.67%	8.33%
Carpentry & Cabinetry	16.67%	41.67%	25%	0%	16.67%
Chemicals	8.33%	41.67%	16.67%	20.83%	12.50%
Clothing & apparel	30%	20%	20%	15%	15%
Construction	18.56%	24.74%	31.96%	17.53%	7.22%
Consulting - General	19.81%	25.47%	31.13%	16.04%	7.55%
Education	22.92%	22.92%	33.33%	10.42%	10.42%
Engineering	14.29%	25%	35.71%	16.07%	8.93%
Entertainment	14.29%	33.33%	33.33%	9.52%	9.52%
Fabricated Metals	20%	16%	20%	28%	16%
Finance & Investment	5.88%	11.76%	29.41%	11.76%	41.18%
Food	18.99%	30.38%	30.38%	12.66%	7.59%
Furniture & Fixtures	23.53%	52.94%	23.53%	0%	0%
Gifts / Giftware	14.29%	0%	71.43%	7.14%	7.14%
Hardware	14.29%	42.86%	14.29%	14.29%	14.29%
Industrial Machinery & Equipment	15.79%	23.68%	39.47%	15.79%	5.26%
Information Technology	22.06%	26.47%	26.47%	10.29%	14.71%
Instruments	15.38%	30.77%	38.46%	15.38%	0%
Insurance	0%	35.29%	17.65%	5.88%	41.18%
Jewelry	0%	30%	30%	30%	10%
Leather	50%	50%	0%	0%	0%
Legal	18.18%	27.27%	9.09%	27.27%	18.18%
Lighting	15.38%	30.77%	30.77%	15.38%	7.69%
Lumber and Wood	0%	0%	66.67%	33.33%	0%
Manufacturing - mixed	13.51%	32.43%	24.32%	21.62%	8.11%
Marketing and Public Relations	11.54%	7.69%	46.15%	26.92%	7.69%

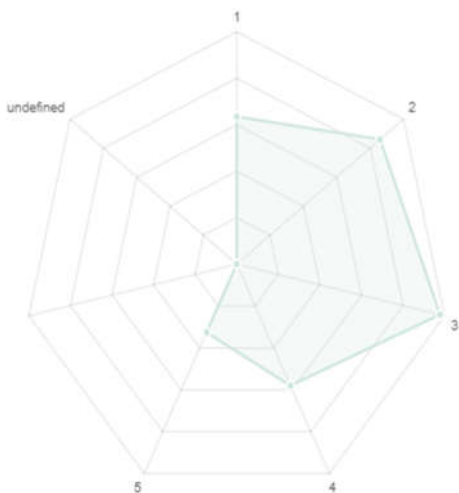
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	Low	Mid-Low	Medium	Mid-High	High
Media	17.65%	5.88%	35.29%	17.65%	23.53%
Medical	22.39%	29.85%	25.37%	17.91%	4.48%
Metal Products	21.74%	43.48%	13.04%	13.04%	8.70%
Mining and Minerals	0%	0%	75%	25%	0%
Other	24.80%	22.36%	30.08%	13.01%	9.76%
Paper and Allied Industry	0%	62.50%	37.50%	0%	0%
Petroleum and Coal	0%	28.57%	28.57%	35.71%	7.14%
Printing	10.71%	35.71%	14.29%	35.71%	3.57%
Publishing	20%	20%	40%	10%	10%
Quality Inspection / Control	0%	33.33%	33.33%	0%	33.33%
Real Estate	20.83%	20.83%	27.08%	25%	6.25%
Renewable Energy	21.74%	34.78%	30.43%	8.70%	4.35%
Retail - Mixed	12.20%	36.59%	19.51%	21.95%	9.76%
Rubber & Related Products	10.53%	31.58%	31.58%	15.79%	10.53%
Security	16.67%	22.22%	33.33%	16.67%	11.11%
Social Welfare	14.29%	28.57%	50%	7.14%	0%
Stone, Clay & Glass Products	66.67%	33.33%	0%	0%	0%
Telecommunications	62.50%	12.50%	12.50%	12.50%	0%
Textiles	8.33%	8.33%	50%	33.33%	0%
Tobacco	0%	0%	100%	0%	0%
Translation & Localization	40%	20%	20%	20%	0%
Transportation	15.87%	15.87%	23.81%	33.33%	11.11%
Wholesale - Mixed	16.13%	41.94%	12.90%	19.35%	9.68%

GLOBAL BUSINESS CONFIDENCE REPORT

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Managing Information Technology and/or Cyber Security Issues

1. Low Impact	18.77%
2. Medium-Low Impact	25.46%
3. Medium Impact	28.95%
4. Medium-High Impact	17.17%
5. High Impact	9.65%

	Low	Mid-Low	Medium	Mid-High	High
Australia	17.78%	23.70%	29.63%	14.81%	14.07%
Canada	20.99%	26.54%	29.63%	14.81%	8.02%
China	22.22%	11.11%	44.44%	0%	22.22%
Czech Republic	8.33%	33.33%	33.33%	20.83%	4.17%
India	23.53%	17.65%	22.06%	23.53%	13.24%
Jordan	23.88%	23.88%	32.84%	7.46%	11.94%
Malaysia	6.06%	33.33%	24.24%	30.30%	6.06%
Nepal	18.42%	18.42%	23.68%	23.68%	15.79%
Pakistan	20.45%	27.27%	29.55%	18.18%	4.55%
Poland	27.27%	63.64%	9.09%	0%	0%
Romania	28.26%	23.91%	34.78%	10.87%	2.17%
Singapore	14.29%	28.57%	23.81%	4.76%	28.57%
UAE	13.64%	27.27%	36.36%	18.18%	4.55%
United Kingdom	22.70%	30.50%	29.08%	12.06%	5.67%
United States of America	18.30%	23.43%	28.26%	19.91%	10.10%

Respondents with the highest levels of concern related to managing information technology and/or cyber security issues for the coming 12 months originated from the following countries (**Medium-High**): China (66.66%), Nepal (63.15%), Malaysia (60.60%), UAE (59.09%) and India (58.83%).

Respondents with the lowest levels of concern related to managing information technology and/or cyber security issues for the coming 12 months originated from the following countries (**Low - Mid-Low**): Poland (90.91%), United Kingdom (53.20%) and Romania (52.17%).

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Concerns Related to Information Technology and/or Cyber Security Issues - Industry Breakdown

Respondents with the highest levels of concern related to managing information technology and/or cyber security issues for the coming 12 months originated from the following industries (**Medium-High**): Lumber and Wood (100%), Mining and Minerals (100%), Tobacco (100%), Gifts / Giftware (85.71%) and Textiles (83.33%).

Respondents with the lowest levels of concern related to managing information technology and/or cyber security issues for the coming 12 months originated from the following industries (**Low - Mid-Low**): Leather (100%), Stone, Clay & Glass Products (100%), Furniture & Fixtures (76.47%), Telecommunications (75%) and Aerospace (66.67%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	17.86%	14.29%	42.86%	17.86%	7.14%
Accounting & Audit	14.29%	23.81%	28.57%	14.29%	19.05%
Aerospace	50%	16.67%	22.22%	11.11%	0%
Architecture & Design	10%	10%	25%	40%	15%
Automotive	20%	17.50%	30%	20%	12.50%
Beverages	25%	25%	25%	16.67%	8.33%
Carpentry & Cabinetry	16.67%	41.67%	25%	0%	16.67%
Chemicals	8.33%	41.67%	16.67%	20.83%	12.50%
Clothing & apparel	30%	20%	20%	15%	15%
Construction	18.56%	24.74%	31.96%	17.53%	7.22%
Consulting - General	19.81%	25.47%	31.13%	16.04%	7.55%
Education	22.92%	22.92%	33.33%	10.42%	10.42%
Engineering	14.29%	25%	35.71%	16.07%	8.93%
Entertainment	14.29%	33.33%	33.33%	9.52%	9.52%
Fabricated Metals	20%	16%	20%	28%	16%
Finance & Investment	5.88%	11.76%	29.41%	11.76%	41.18%
Food	18.99%	30.38%	30.38%	12.66%	7.59%
Furniture & Fixtures	23.53%	52.94%	23.53%	0%	0%
Gifts / Giftware	14.29%	0%	71.43%	7.14%	7.14%
Hardware	14.29%	42.86%	14.29%	14.29%	14.29%
Industrial Machinery & Equipment	15.79%	23.68%	39.47%	15.79%	5.26%
Information Technology	22.06%	26.47%	26.47%	10.29%	14.71%
Instruments	15.38%	30.77%	38.46%	15.38%	0%
Insurance	0%	35.29%	17.65%	5.88%	41.18%
Jewelry	0%	30%	30%	30%	10%
Leather	50%	50%	0%	0%	0%
Legal	18.18%	27.27%	9.09%	27.27%	18.18%
Lighting	15.38%	30.77%	30.77%	15.38%	7.69%
Lumber and Wood	0%	0%	66.67%	33.33%	0%
Manufacturing - mixed	13.51%	32.43%	24.32%	21.62%	8.11%
Marketing and Public Relations	11.54%	7.69%	46.15%	26.92%	7.69%

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	Low	Mid-Low	Medium	Mid-High	High
Media	17.65%	5.88%	35.29%	17.65%	23.53%
Medical	22.39%	29.85%	25.37%	17.91%	4.48%
Metal Products	21.74%	43.48%	13.04%	13.04%	8.70%
Mining and Minerals	0%	0%	75%	25%	0%
Other	24.80%	22.36%	30.08%	13.01%	9.76%
Paper and Allied Industry	0%	62.50%	37.50%	0%	0%
Petroleum and Coal	0%	28.57%	28.57%	35.71%	7.14%
Printing	10.71%	35.71%	14.29%	35.71%	3.57%
Publishing	20%	20%	40%	10%	10%
Quality Inspection / Control	0%	33.33%	33.33%	0%	33.33%
Real Estate	20.83%	20.83%	27.08%	25%	6.25%
Renewable Energy	21.74%	34.78%	30.43%	8.70%	4.35%
Retail - Mixed	12.20%	36.59%	19.51%	21.95%	9.76%
Rubber & Related Products	10.53%	31.58%	31.58%	15.79%	10.53%
Security	16.67%	22.22%	33.33%	16.67%	11.11%
Social Welfare	14.29%	28.57%	50%	7.14%	0%
Stone, Clay & Glass Products	66.67%	33.33%	0%	0%	0%
Telecommunications	62.50%	12.50%	12.50%	12.50%	0%
Textiles	8.33%	8.33%	50%	33.33%	0%
Tobacco	0%	0%	100%	0%	0%
Translation & Localization	40%	20%	20%	20%	0%
Transportation	15.87%	15.87%	23.81%	33.33%	11.11%
Wholesale - Mixed	16.13%	41.94%	12.90%	19.35%	9.68%

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Managing Supply Chain Relationships

1. Low Impact	33.27%
2. Medium-Low Impact	23.62%
3. Medium Impact	25.10%
4. Medium-High Impact	12.31%
5. High Impact	5.68%

	Low	Mid-Low	Medium	Mid-High	High
Australia	31.85%	23.70%	25.19%	14.07%	5.19%
Canada	37.65%	20.99%	28.40%	9.88%	3.09%
China	44.44%	0%	33.33%	22.22%	0%
Czech Republic	25%	12.50%	33.33%	12.50%	16.67%
India	20.59%	25%	29.41%	14.71%	10.29%
Jordan	23.88%	25.37%	26.87%	14.93%	8.96%
Malaysia	9.09%	24.24%	27.27%	21.21%	18.18%
Nepal	18.42%	15.79%	23.68%	26.32%	15.79%
Pakistan	11.36%	20.45%	29.55%	11.36%	27.27%
Poland	27.27%	45.45%	18.18%	9.09%	0%
Romania	26.09%	39.13%	26.09%	8.70%	0%
Singapore	38.10%	23.81%	19.05%	14.29%	4.76%
UAE	27.27%	36.36%	22.73%	9.09%	4.55%
United Kingdom	33.33%	31.91%	23.40%	8.51%	2.84%
United States of America	42.61%	21.23%	21.96%	10.69%	3.51%

Respondents with the highest levels of concern related to managing supply chain relationships for the coming 12 months originated from the following countries (**Medium-High**): Pakistan (68.18%), Malaysia (66.66%), Nepal (65.79%), Czech Republic (62.50%) and China (55.55%).

Respondents with the lowest levels of concern related to managing supply chain relationships for the coming 12 months originated from the following countries (**Low - Mid-Low**): Poland (72.72%), United Kingdom (65.24%), Romania (65.22%), United States of America (63.84%) and UAE (63.63%).

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Concerns Related to Managing Supply Chain Relationships – Industry Breakdown

Respondents with the highest levels of concern related to managing supply chain relationships for the coming 12 months originated from the following industries (**Medium-High**): Quality Inspection / Control (100%), Tobacco (100%), Hardware (85.71%), Chemicals (70.83%) and Wholesale – Mixed (67.75%).

Respondents with the lowest levels of concern related to managing supply chain relationships for the coming 12 months originated from the following industries (**Low - Mid-Low**): Leather (100%), Stone, Clay & Glass Products (100%), Telecommunications (87.50%), Translation & Localization (80%), Real Estate (79.16%) and Legal (77.27%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	32.14%	21.43%	25%	17.86%	3.57%
Accounting & Audit	47.62%	28.57%	19.05%	4.76%	0%
Aerospace	50%	11.11%	33.33%	5.56%	0%
Architecture & Design	40%	20%	20%	10%	10%
Automotive	20%	32.50%	17.50%	17.50%	12.50%
Beverages	16.67%	29.17%	37.50%	12.50%	4.17%
Carpentry & Cabinetry	33.33%	41.67%	0%	25%	0%
Chemicals	16.67%	12.50%	37.50%	20.83%	12.50%
Clothing & apparel	20%	15%	30%	30%	5%
Construction	38.14%	18.56%	32.99%	7.22%	3.09%
Consulting - General	41.51%	22.64%	22.64%	10.38%	2.83%
Education	56.25%	12.50%	20.83%	6.25%	4.17%
Engineering	23.21%	39.29%	21.43%	8.93%	7.14%
Entertainment	42.86%	23.81%	28.57%	4.76%	0%
Fabricated Metals	24%	20%	32%	16%	8%
Finance & Investment	58.82%	11.76%	17.65%	0%	11.76%
Food	16.46%	24.05%	32.91%	17.72%	8.86%
Furniture & Fixtures	17.65%	41.18%	29.41%	5.88%	5.88%
Gifts / Giftware	21.43%	21.43%	42.86%	14.29%	0%
Hardware	14.29%	0%	28.57%	57.14%	0%
Industrial Machinery & Equipment	28.95%	21.05%	26.32%	18.42%	5.26%
Information Technology	35.29%	29.41%	20.59%	10.29%	4.41%
Instruments	15.38%	30.77%	30.77%	23.08%	0%
Insurance	29.41%	29.41%	17.65%	5.88%	17.65%
Jewelry	30%	20%	30%	10%	10%
Leather	50%	50%	0%	0%	0%
Legal	59.09%	18.18%	13.64%	4.55%	4.55%
Lighting	23.08%	23.08%	30.77%	23.08%	0%
Lumber and Wood	0%	33.33%	66.67%	0%	0%
Manufacturing - mixed	21.62%	29.73%	25.68%	17.57%	5.41%
Marketing and Public Relations	38.46%	38.46%	23.08%	0%	0%
Media	41.18%	29.41%	11.76%	5.88%	11.76%

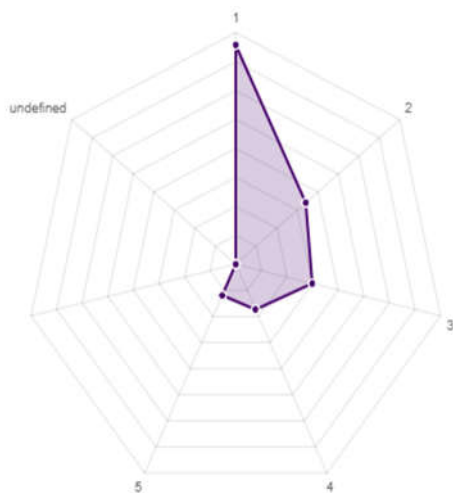
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	Low	Mid-Low	Medium	Mid-High	High
Medical	37.31%	34.33%	16.42%	5.97%	5.97%
Metal Products	34.78%	17.39%	30.43%	17.39%	0%
Mining and Minerals	25%	25%	25%	25%	0%
Other	41.87%	18.29%	24.80%	10.16%	4.88%
Paper and Allied Industry	12.50%	62.50%	12.50%	12.50%	0%
Petroleum and Coal	7.14%	35.71%	35.71%	14.29%	7.14%
Printing	17.86%	28.57%	35.71%	14.29%	3.57%
Publishing	50%	20%	10%	10%	10%
Quality Inspection / Control	0%	0%	66.67%	33.33%	0%
Real Estate	58.33%	20.83%	14.58%	4.17%	2.08%
Renewable Energy	17.39%	26.09%	34.78%	21.74%	0%
Retail - Mixed	31.71%	21.95%	19.51%	14.63%	12.20%
Rubber & Related Products	10.53%	42.11%	26.32%	10.53%	10.53%
Security	27.78%	11.11%	33.33%	22.22%	5.56%
Social Welfare	57.14%	14.29%	21.43%	7.14%	0%
Stone, Clay & Glass Products	66.67%	33.33%	0%	0%	0%
Telecommunications	50%	37.50%	0%	12.50%	0%
Textiles	16.67%	25%	25%	33.33%	0%
Tobacco	0%	0%	100%	0%	0%
Translation & Localization	60%	20%	20%	0%	0%
Transportation	23.81%	15.87%	26.98%	23.81%	9.52%
Wholesale - Mixed	12.90%	19.35%	32.26%	9.68%	25.81%

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Shipping and Logistics of Getting Products to Market

1. Low Impact	44.82%
2. Medium-Low Impact	20.19%
3. Medium Impact	17.70%
4. Medium-High Impact	10.24%
5. High Impact	7.05%

	Low	Mid-Low	Medium	Mid-High	High
Australia	51.85%	17.78%	15.56%	7.41%	7.41%
Canada	43.83%	25.31%	16.67%	9.88%	4.32%
China	44.44%	0%	33.33%	11.11%	11.11%
Czech Republic	20.83%	25%	20.83%	20.83%	12.50%
India	35.29%	17.65%	19.12%	13.24%	14.71%
Jordan	28.36%	17.91%	25.37%	14.93%	13.43%
Malaysia	18.18%	27.27%	12.12%	18.18%	24.24%
Nepal	31.58%	18.42%	18.42%	15.79%	15.79%
Pakistan	20.45%	25%	25%	15.91%	13.64%
Poland	36.36%	18.18%	18.18%	27.27%	0%
Romania	32.61%	28.26%	23.91%	8.70%	6.52%
Singapore	42.86%	23.81%	23.81%	9.52%	0%
UAE	27.27%	18.18%	27.27%	22.73%	4.55%
United Kingdom	54.61%	17.73%	17.02%	7.09%	3.55%
United States of America	52.42%	19.77%	14.79%	7.47%	5.56%

Respondents with the highest levels of concern over shipping and logistics impacting getting products to market for the coming 12 months originated from the following countries (**Medium-High**): China (55.55%), Pakistan (54.55%), UAE (54.55%), Malaysia (54.54%) and Czech Republic (54.16%).

Respondents with the lowest levels of concern over shipping and logistics impacting getting products to market for the coming 12 months originated from the following countries (**Low - Mid-Low**): United Kingdom (72.34%), United States of America (72.19%), Australia (69.63%), Canada (69.14%) and Singapore (66.67%).

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Concerns Related to Shipping and Logistics of Getting Products to Market – Industry Breakdown

Respondents with the highest levels of concern over shipping and logistics impacting getting products to market for the coming 12 months originated from the following industries (**Medium-High**): Petroleum and Coal (85.71%), Chemicals (75%), Paper and Allied Industry (75%), Renewable Energy (65.22%) and Gifts / Giftware (64.29%).

Respondents with the lowest levels concern over shipping and logistics impacting getting products to market for the coming 12 months originated from the following industries (**Low - Mid-Low**): Leather (100%), Tobacco (100%), Legal (90.91%), Accounting & Audit (90.48%) and Education (87.50%).

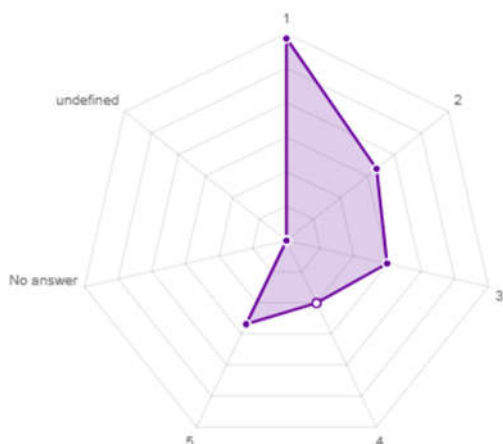
	Low	Mid-Low	Medium	Mid-High	High
Accommodation	60.71%	17.86%	10.71%	7.14%	3.57%
Accounting & Audit	76.19%	14.29%	4.76%	4.76%	0%
Aerospace	66.67%	5.56%	5.56%	11.11%	11.11%
Architecture & Design	60%	10%	5%	15%	10%
Automotive	32.50%	35%	7.50%	15%	10%
Beverages	20.83%	20.83%	16.67%	33.33%	8.33%
Carpentry & Cabinetry	58.33%	16.67%	8.33%	16.67%	0%
Chemicals	12.50%	12.50%	29.17%	37.50%	8.33%
Clothing & apparel	35%	10%	35%	10%	10%
Construction	47.42%	20.62%	17.53%	8.25%	6.19%
Consulting - General	61.32%	12.26%	20.75%	3.77%	1.89%
Education	70.83%	16.67%	6.25%	4.17%	2.08%
Engineering	41.07%	21.43%	21.43%	10.71%	5.36%
Entertainment	57.14%	19.05%	19.05%	0%	4.76%
Fabricated Metals	32%	32%	28%	8%	0%
Finance & Investment	58.82%	23.53%	5.88%	5.88%	5.88%
Food	24.05%	25.32%	21.52%	15.19%	13.92%
Furniture & Fixtures	29.41%	35.29%	17.65%	17.65%	0%
Gifts / Giftware	7.14%	28.57%	21.43%	28.57%	14.29%
Hardware	28.57%	57.14%	0%	14.29%	0%
Industrial Machinery & Equipment	21.05%	34.21%	18.42%	10.53%	15.79%
Information Technology	44.12%	23.53%	20.59%	7.35%	4.41%
Instruments	30.77%	23.08%	38.46%	7.69%	0%
Insurance	58.82%	11.76%	11.76%	5.88%	11.76%
Jewelry	50%	30%	20%	0%	0%
Leather	50%	50%	0%	0%	0%
Legal	81.82%	9.09%	4.55%	4.55%	0%
Lighting	30.77%	23.08%	7.69%	7.69%	30.77%
Lumber and Wood	0%	66.67%	33.33%	0%	0%
Manufacturing - mixed	25.68%	32.43%	21.62%	13.51%	6.76%
Marketing and Public Relations	69.23%	11.54%	15.38%	3.85%	0%
Media	47.06%	17.65%	17.65%	11.76%	5.88%

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	Low	Mid-Low	Medium	Mid-High	High
Medical	56.72%	16.42%	14.93%	7.46%	4.48%
Metal Products	34.78%	30.43%	26.09%	4.35%	4.35%
Mining and Minerals	25%	25%	50%	0%	0%
Other	53.66%	17.89%	14.23%	6.91%	7.32%
Paper and Allied Industry	12.50%	12.50%	62.50%	12.50%	0%
Petroleum and Coal	7.14%	7.14%	50%	28.57%	7.14%
Printing	17.86%	25%	32.14%	14.29%	10.71%
Publishing	30%	50%	0%	20%	0%
Quality Inspection / Control	33.33%	33.33%	33.33%	0%	0%
Real Estate	77.08%	10.42%	6.25%	4.17%	2.08%
Renewable Energy	21.74%	13.04%	43.48%	13.04%	8.70%
Retail - Mixed	36.59%	26.83%	17.07%	7.32%	12.20%
Rubber & Related Products	31.58%	26.32%	26.32%	10.53%	5.26%
Security	50%	11.11%	11.11%	22.22%	5.56%
Social Welfare	71.43%	7.14%	7.14%	14.29%	0%
Stone, Clay & Glass Products	33.33%	33.33%	33.33%	0%	0%
Telecommunications	75%	12.50%	12.50%	0%	0%
Textiles	25%	33.33%	16.67%	25%	0%
Tobacco	0%	100%	0%	0%	0%
Translation & Localization	80%	0%	20%	0%	0%
Transportation	34.92%	11.11%	5.87%	5.87%	22.22%
Wholesale - Mixed	16.13%	22.58%	25.81%	19.35%	16.13%

Drivers of Organizational Growth



Accessing New Sources of Funding

1. Low Impact	34.70%
2. Medium-Low Impact	19.78%
3. Medium Impact	17.70%
4. Medium-High Impact	11.90%
5. High Impact	15.93%

	Low	Mid-Low	Medium	Mid-High	High
Australia	35.56%	22.22%	20%	7.41%	14.81%
Canada	42.59%	15.43%	12.35%	13.58%	16.05%
China	22.22%	22.22%	44.44%	0%	11.11%
Czech Republic	45.83%	16.67%	12.50%	20.83%	4.17%
India	16.18%	17.65%	23.53%	8.82%	33.82%
Jordan	16.42%	13.43%	26.87%	22.39%	20.90%
Malaysia	9.09%	27.27%	27.27%	9.09%	27.27%
Nepal	18.42%	34.21%	21.05%	18.42%	7.89%
Pakistan	9.09%	9.09%	18.18%	25%	38.64%
Poland	27.27%	9.09%	27.27%	18.18%	18.18%
Romania	26.09%	15.22%	26.09%	19.57%	13.04%
Singapore	33.33%	4.76%	19.05%	19.05%	23.81%
UAE	13.64%	9.09%	22.73%	27.27%	27.27%
United Kingdom	46.81%	21.99%	15.60%	8.51%	7.09%
United States of America	42.75%	20.79%	15.23%	8.05%	13.18%

Respondents with the highest levels of concern related to accessing new sources of funding for the coming 12 months originated from the following countries (**Medium-High**): Pakistan (81.82%), UAE (77.27%), Jordan (70.16%), India (66.17%) and Malaysia (63.63%).

Respondents with the lowest levels of concern related to accessing new sources of funding for the coming 12 months originated from the following countries (**Low - Mid-Low**): United Kingdom (68.80%), United States of America (63.54%), Czech Republic (62.50%), Canada (58.02%) and Australia (57.78%).

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Concerns Related to Accessing New Sources of Funding – Industry Breakdown

Respondents with the highest levels of concern related to accessing new sources of funding for the coming 12 months originated from the following industries (**Medium-High**): Paper and Allied Industry (87.50%), Social Welfare (85.72%), Renewable Energy (73.91%), Education (72.92%) and Wholesale – Mixed (61.29%).

Respondents with the lowest levels of concern related to accessing new sources of funding for the coming 12 months originated from the following industries (**Low - Mid-Low**): Leather (100%), Tobacco (100%), Hardware (85.72%), Marketing and Public Relations (84.61%) and Metal Products (82.61%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	25%	35.71%	14.29%	14.29%	10.71%
Accounting & Audit	47.62%	28.57%	9.52%	4.76%	9.52%
Aerospace	50%	5.56%	11.11%	22.22%	11.11%
Architecture & Design	30%	30%	15%	5%	20%
Automotive	42.50%	20%	17.50%	10%	10%
Beverages	45.83%	20.83%	25%	8.33%	0%
Carpentry & Cabinetry	41.67%	33.33%	8.33%	8.33%	8.33%
Chemicals	37.50%	20.83%	0%	29.17%	12.50%
Clothing & apparel	20%	20%	20%	20%	20%
Construction	47.42%	20.62%	17.53%	10.31%	4.12%
Consulting - General	30.19%	14.15%	16.98%	18.87%	19.81%
Education	22.92%	4.17%	16.67%	14.58%	41.67%
Engineering	26.79%	17.86%	23.21%	14.29%	17.86%
Entertainment	33.33%	9.52%	14.29%	19.05%	23.81%
Fabricated Metals	40%	36%	12%	4%	8%
Finance & Investment	47.06%	17.65%	11.76%	0%	23.53%
Food	20.25%	21.52%	13.92%	20.25%	24.05%
Furniture & Fixtures	41.18%	23.53%	35.29%	0%	0%
Gifts / Giftware	21.43%	21.43%	28.57%	14.29%	14.29%
Hardware	42.86%	42.86%	14.29%	0%	0%
Industrial Machinery & Equipment	34.21%	13.16%	21.05%	15.79%	15.79%
Information Technology	33.82%	17.65%	20.59%	13.24%	14.71%
Instruments	30.77%	15.38%	23.08%	15.38%	15.38%
Insurance	64.71%	0%	17.65%	0%	17.65%
Jewelry	30%	40%	30%	0%	0%
Leather	0%	100%	0%	0%	0%
Legal	45.45%	4.55%	31.82%	9.09%	9.09%
Lighting	38.46%	15.38%	15.38%	15.38%	15.38%
Lumber and Wood	0%	66.67%	33.33%	0%	0%
Manufacturing - mixed	28.38%	28.38%	21.62%	8.11%	13.51%
Marketing and Public Relations	46.15%	38.46%	7.69%	7.69%	0%
Media	17.65%	29.41%	17.65%	23.53%	11.76%
Medical	41.79%	16.42%	10.45%	11.94%	19.40%

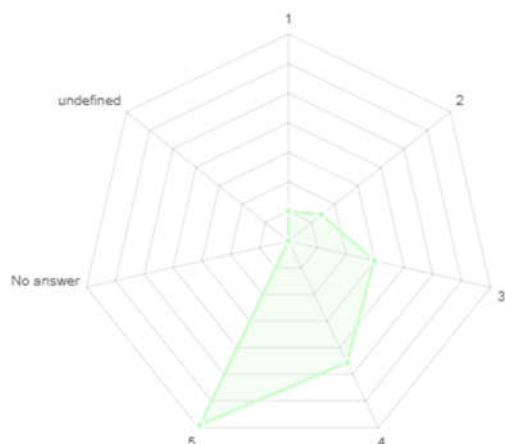
GLOBAL BUSINESS CONFIDENCE REPORT

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	Low	Mid-Low	Medium	Mid-High	High
Metal Products	43.48%	39.13%	0%	8.70%	8.70%
Mining and Minerals	25%	25%	50%	0%	0%
Other	37.80%	17.48%	22.36%	7.72%	14.63%
Paper and Allied Industry	0%	12.50%	50%	12.50%	25%
Petroleum and Coal	21.43%	21.43%	21.43%	7.14%	28.57%
Printing	25%	25%	28.57%	10.71%	10.71%
Publishing	50%	10%	20%	20%	0%
Quality Inspection / Control	33.33%	33.33%	0%	0%	33.33%
Real Estate	37.50%	18.75%	12.50%	6.25%	25%
Renewable Energy	17.39%	8.70%	21.74%	21.74%	30.43%
Retail - Mixed	46.34%	9.76%	14.63%	14.63%	14.63%
Rubber & Related Products	31.58%	47.37%	5.26%	10.53%	5.26%
Security	27.78%	33.33%	11.11%	11.11%	16.67%
Social Welfare	7.14%	7.14%	14.29%	21.43%	50%
Stone, Clay & Glass Products	33.33%	33.33%	0%	33.33%	0%
Telecommunications	37.50%	12.50%	12.50%	0%	37.50%
Textiles	33.33%	25%	25%	8.33%	8.33%
Tobacco	0%	100%	0%	0%	0%
Translation & Localization	60%	20%	20%	0%	0%
Transportation	33.33%	22.22%	11.11%	14.29%	19.05%
Wholesale - Mixed	32.26%	6.45%	22.58%	12.90%	25.81%

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Acquiring New Customers

1. Low Impact	6.04%
2. Medium-Low Impact	8.47%
3. Medium Impact	17.64%
4. Medium-High Impact	27%
5. High Impact	40.85%

	Low	Mid-Low	Medium	Mid-High	High
Australia	3.70%	5.93%	22.22%	26.67%	41.48%
Canada	7.41%	11.73%	17.28%	31.48%	32.10%
China	0%	11.11%	22.22%	11.11%	55.56%
Czech Republic	4.17%	8.33%	20.83%	20.83%	45.83%
India	4.41%	4.41%	13.24%	23.53%	54.41%
Jordan	0%	7.46%	14.93%	31.34%	46.27%
Malaysia	6.06%	9.09%	24.24%	15.15%	45.45%
Nepal	18.42%	5.26%	18.42%	23.68%	34.21%
Pakistan	9.09%	4.55%	11.36%	22.73%	52.27%
Poland	0%	9.09%	0%	54.55%	36.36%
Romania	2.17%	8.70%	17.39%	34.78%	36.96%
Singapore	14.29%	9.52%	0%	23.81%	52.38%
UAE	4.55%	4.55%	0%	45.45%	45.45%
United Kingdom	6.38%	12.77%	13.48%	34.75%	32.62%
United States of America	6%	8.78%	19.91%	24.01%	41.29%

Respondents with the highest levels of concern related to acquiring new customers for the coming 12 months originated from the following countries (**Medium-High**): Jordan (*92.54%*), India (*91.18%*), Poland (*90.91%*), UAE (*90.90%*) and Australia (*90.37%*).

Respondents with the lowest levels of concern related to acquiring new customers for the coming 12 months originated from the following countries (**Low - Mid-Low**): Singapore (*23.81%*), Nepal (*23.68%*) and United Kingdom (*19.15%*).

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Concerns Related to Accessing New Sources of Funding – Industry Breakdown

Respondents with the highest levels of concern related to acquiring new customers for the coming 12 months originated from the following industries (**Medium-High**): Jewelry (100%), Leather (100%), Paper and Allied Industry (100%), Textiles (100%) and Tobacco (100%).

Respondents with the lowest levels of concern related to acquiring new customers for the coming 12 months originated from the following industries (**Low - Mid-Low**): Lumber and Wood (66.67%), Social Welfare (57.14%) and Furniture & Fixtures (41.17%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	3.57%	10.71%	7.14%	21.43%	57.14%
Accounting & Audit	9.52%	4.76%	19.05%	38.10%	28.57%
Aerospace	16.67%	0%	22.22%	16.67%	44.44%
Architecture & Design	15%	15%	10%	15%	45%
Automotive	2.50%	5%	25%	37.50%	30%
Beverages	0%	16.67%	33.33%	29.17%	20.83%
Carpentry & Cabinetry	0%	8.33%	33.33%	16.67%	41.67%
Chemicals	4.17%	8.33%	8.33%	37.50%	41.67%
Clothing & apparel	5%	5%	10%	25%	55%
Construction	10.31%	12.37%	21.65%	25.77%	29.90%
Consulting - General	2.83%	10.38%	16.04%	28.30%	42.45%
Education	6.25%	6.25%	12.50%	10.42%	64.58%
Engineering	7.14%	10.71%	10.71%	28.57%	42.86%
Entertainment	4.76%	9.52%	19.05%	23.81%	42.86%
Fabricated Metals	4%	12%	20%	40%	24%
Finance & Investment	0%	5.88%	11.76%	35.29%	47.06%
Food	6.33%	7.59%	17.72%	26.58%	41.77%
Furniture & Fixtures	11.76%	29.41%	23.53%	23.53%	11.76%
Gifts / Giftware	0%	7.14%	14.29%	35.71%	42.86%
Hardware	14.29%	0%	14.29%	28.57%	42.86%
Industrial Machinery & Equipment	5.26%	7.89%	18.42%	44.74%	23.68%
Information Technology	4.41%	5.88%	14.71%	20.59%	54.41%
Instruments	0%	7.69%	23.08%	30.77%	38.46%
Insurance	0%	11.76%	0%	23.53%	64.71%
Jewelry	0%	0%	10%	10%	80%
Leather	0%	0%	0%	50%	50%
Legal	9.09%	0%	9.09%	27.27%	54.55%
Lighting	7.69%	0%	30.77%	7.69%	53.85%
Lumber and Wood	0%	66.67%	0%	33.33%	0%
Manufacturing - mixed	6.76%	8.11%	18.92%	27.03%	39.19%
Marketing and Public Relations	3.85%	0%	30.77%	30.77%	34.62%
Media	0%	5.88%	11.76%	17.65%	64.71%
Medical	4.48%	5.97%	11.94%	38.81%	38.81%

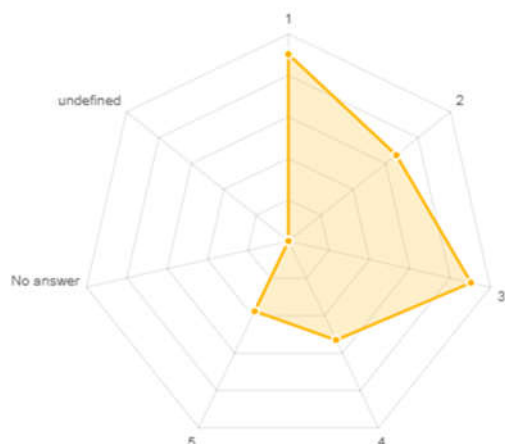
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	Low	Mid-Low	Medium	Mid-High	High
Metal Products	8.70%	13.04%	39.13%	17.39%	21.74%
Mining and Minerals	0%	25%	25%	25%	25%
Other	8.13%	8.94%	14.23%	23.98%	44.72%
Paper and Allied Industry	0%	0%	0%	75%	25%
Petroleum and Coal	14.29%	7.14%	35.71%	7.14%	35.71%
Printing	0%	10.71%	17.86%	28.57%	42.86%
Publishing	10%	0%	20%	40%	30%
Quality Inspection / Control	0%	33.33%	0%	33.33%	33.33%
Real Estate	8.33%	6.25%	20.83%	29.17%	35.42%
Renewable Energy	0%	8.70%	30.43%	34.78%	26.09%
Retail - Mixed	4.88%	4.88%	19.51%	24.39%	46.34%
Rubber & Related Products	0%	26.32%	15.79%	36.84%	21.05%
Security	5.56%	0%	27.78%	22.22%	44.44%
Social Welfare	35.71%	21.43%	0%	28.57%	14.29%
Stone, Clay & Glass Products	0%	33.33%	33.33%	0%	33.33%
Telecommunications	12.50%	12.50%	12.50%	50%	12.50%
Textiles	0%	0%	33.33%	41.67%	25%
Tobacco	0%	0%	0%	0%	100%
Translation & Localization	20%	0%	0%	40%	40%
Transportation	1.59%	3.17%	23.81%	25.40%	46.03%
Wholesale - Mixed	6.45%	9.68%	25.81%	16.13%	41.94%

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Automation of Existing Processes

1. Low Impact	26.70%
2. Medium-Low Impact	19.72%
3. Medium Impact	26.76%
4. Medium-High Impact	15.69%
5. High Impact	11.13%

	Low	Mid-Low	Medium	Mid-High	High
Australia	27.41%	17.78%	27.41%	16.30%	11.11%
Canada	29.63%	20.37%	28.40%	14.20%	7.41%
China	22.22%	22.22%	22.22%	0%	33.33%
Czech Republic	25%	16.67%	20.83%	29.17%	8.33%
India	13.24%	16.18%	22.06%	17.65%	30.88%
Jordan	13.43%	16.42%	41.79%	14.93%	13.43%
Malaysia	12.12%	21.21%	18.18%	24.24%	24.24%
Nepal	15.79%	23.68%	21.05%	26.32%	13.16%
Pakistan	6.82%	18.18%	31.82%	20.45%	22.73%
Poland	36.36%	9.09%	27.27%	27.27%	0%
Romania	15.22%	23.91%	23.91%	23.91%	13.04%
Singapore	14.29%	14.29%	28.57%	23.81%	19.05%
UAE	18.18%	31.82%	22.73%	13.64%	13.64%
United Kingdom	41.13%	19.86%	24.11%	9.22%	5.67%
United States of America	32.21%	20.06%	27.09%	13.18%	7.47%

Respondents with the highest levels of concern related to the automation of existing process for the coming 12 months originated from the following countries (**Medium-High**): Pakistan (75%), Singapore (71.43%), India (70.59%), Jordan (70.15%) and Malaysia (66.66%).

Respondents with the lowest levels of concern related to the automation of existing process for the coming 12 months originated from the following countries (**Low - Mid-Low**): United Kingdom (60.99%), United States of America (52.27%), Canada (50%) and UAE (50%).

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Concerns Related to Automation of Existing Processes – Industry Breakdown

Respondents with the highest levels of concern related to the automation of existing process for the coming 12 months originated from the following industries (**Medium-High**): Tobacco (100%), Finance & Investment (94.11%), Insurance (76.47%), Textiles (74.99%) and Food (70.89%).

Respondents with the lowest levels of concern related to the automation of existing process for the coming 12 months originated from the following industries (**Low - Mid-Low**): Quality Inspection / Control (100%), Telecommunications (75%), Entertainment (66.67%), Lumber and Wood (66.67%) and Stone, Clay & Glass Products (66.66%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	25%	21.43%	17.86%	21.43%	14.29%
Accounting & Audit	19.05%	14.29%	23.81%	19.05%	23.81%
Aerospace	33.33%	22.22%	27.78%	5.56%	11.11%
Architecture & Design	25%	25%	25%	10%	15%
Automotive	32.50%	15%	20%	25%	7.50%
Beverages	37.50%	16.67%	37.50%	8.33%	0%
Carpentry & Cabinetry	8.33%	50%	16.67%	16.67%	8.33%
Chemicals	29.17%	16.67%	20.83%	16.67%	16.67%
Clothing & apparel	30%	5%	30%	20%	15%
Construction	27.84%	25.77%	30.93%	9.28%	6.19%
Consulting - General	27.36%	21.70%	24.53%	19.81%	6.60%
Education	39.58%	12.50%	25%	6.25%	16.67%
Engineering	23.21%	17.86%	25%	23.21%	10.71%
Entertainment	38.10%	28.57%	19.05%	14.29%	0%
Fabricated Metals	28%	8%	36%	24%	4%
Finance & Investment	5.88%	0%	23.53%	35.29%	35.29%
Food	11.39%	17.72%	34.18%	17.72%	18.99%
Furniture & Fixtures	23.53%	29.41%	5.88%	29.41%	11.76%
Gifts / Giftware	14.29%	28.57%	21.43%	28.57%	7.14%
Hardware	42.86%	0%	42.86%	14.29%	0%
Industrial Machinery & Equipment	13.16%	31.58%	18.42%	26.32%	10.53%
Information Technology	25%	20.59%	32.35%	10.29%	11.76%
Instruments	23.08%	23.08%	30.77%	15.38%	7.69%
Insurance	5.88%	17.65%	17.65%	23.53%	35.29%
Jewelry	30%	30%	30%	0%	10%
Leather	0%	50%	0%	0%	50%
Legal	22.73%	18.18%	22.73%	18.18%	18.18%
Lighting	53.85%	7.69%	15.38%	15.38%	7.69%
Lumber and Wood	0%	66.67%	0%	33.33%	0%
Manufacturing - mixed	21.62%	17.57%	29.73%	16.22%	14.86%
Marketing and Public Relations	26.92%	26.92%	30.77%	11.54%	3.85%
Media	17.65%	29.41%	11.76%	11.76%	29.41%

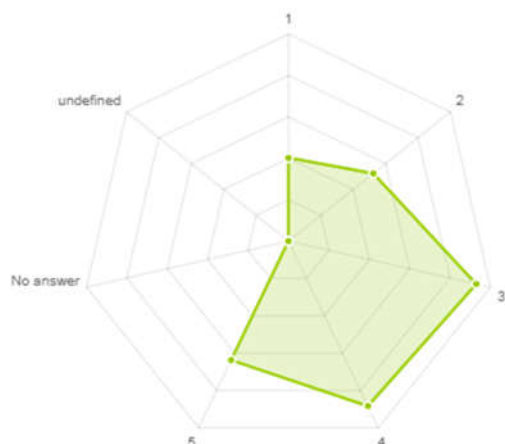
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	Low	Mid-Low	Medium	Mid-High	High
Medical	32.84%	17.91%	25.37%	17.91%	5.97%
Metal Products	21.74%	30.43%	13.04%	17.39%	17.39%
Mining and Minerals	0%	50%	50%	0%	0%
Other	36.99%	13.82%	27.64%	13.82%	7.72%
Paper and Allied Industry	12.50%	25%	12.50%	37.50%	12.50%
Petroleum and Coal	7.14%	28.57%	42.86%	14.29%	7.14%
Printing	17.86%	28.57%	39.29%	10.71%	3.57%
Publishing	10%	40%	20%	30%	0%
Quality Inspection / Control	33.33%	66.67%	0%	0%	0%
Real Estate	39.58%	16.67%	25%	8.33%	10.42%
Renewable Energy	17.39%	26.09%	30.43%	13.04%	13.04%
Retail - Mixed	36.59%	7.32%	36.59%	17.07%	2.44%
Rubber & Related Products	10.53%	31.58%	31.58%	5.26%	21.05%
Security	38.89%	11.11%	27.78%	16.67%	5.56%
Social Welfare	21.43%	35.71%	28.57%	7.14%	7.14%
Stone, Clay & Glass Products	33.33%	33.33%	0%	0%	33.33%
Telecommunications	50%	25%	0%	25%	0%
Textiles	8.33%	16.67%	58.33%	8.33%	8.33%
Tobacco	0%	0%	0%	0%	100%
Translation & Localization	40%	20%	20%	0%	20%
Transportation	14.29%	23.81%	22.22%	20.63%	19.05%
Wholesale - Mixed	25.81%	16.13%	32.26%	6.45%	19.35%

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Market Awareness / Perception of Respondent Industry

- 1. Low Impact 11.90%
- 2. Medium-Low Impact 15.51%
- 3. Medium Impact **27.53%**
- 4. Medium-High Impact 26.17%
- 5. High Impact 18.89%

	Low	Mid-Low	Medium	Mid-High	High
Australia	5.93%	17.04%	33.33%	17.04%	26.67%
Canada	13.58%	16.67%	25.93%	24.07%	19.75%
China	0%	22.22%	22.22%	11.11%	44.44%
Czech Republic	0%	29.17%	29.17%	25%	16.67%
India	2.94%	16.18%	16.18%	32.35%	32.35%
Jordan	2.99%	7.46%	25.37%	35.82%	28.36%
Malaysia	3.03%	12.12%	30.30%	33.33%	21.21%
Nepal	10.53%	13.16%	21.05%	26.32%	28.95%
Pakistan	11.36%	13.64%	20.45%	18.18%	36.36%
Poland	9.09%	0%	54.55%	18.18%	18.18%
Romania	10.87%	19.57%	19.57%	39.13%	10.87%
Singapore	14.29%	4.76%	14.29%	52.38%	14.29%
UAE	18.18%	18.18%	9.09%	36.36%	18.18%
United Kingdom	21.99%	21.28%	32.62%	17.73%	6.38%
United States of America	14.64%	15.37%	28.70%	25.77%	15.52%

Respondents with the highest levels of concern related to better market awareness / perception of their industry for the coming 12 months originated from the following countries (**Medium-High**): Poland (90.91%), Jordan (89.55%), Malaysia (84.84%), Singapore (80.96%) and India (80.88%).

Respondents with the lowest levels of concern related to better market awareness / perception of their industry for the coming 12 months originated from the following countries (**Low - Mid-Low**): United Kingdom (43.27%), UAE (36.36%) and Romania (30.44%).

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Concerns Related to Better Market Awareness / Perception of Respondent Industry – Industry Breakdown

Respondents with the highest levels of concern related to better market awareness / perception of their industry for the coming 12 months originated from the following industries (**Medium-High**): Leather (100%), Tobacco (100%), Textiles (91.67%), Entertainment (90.48%) and Media (88.24%).

Respondents with the lowest levels of concern related to better market awareness / perception of their industry for the coming 12 months originated from the following industries (**Low - Mid-Low**): Quality Inspection / Control (66.66%), Telecommunications (62.50%), Metal Products (52.17%) and Social Welfare (50%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	14.29%	10.71%	25%	28.57%	21.43%
Accounting & Audit	23.81%	14.29%	33.33%	19.05%	9.52%
Aerospace	16.67%	11.11%	22.22%	27.78%	22.22%
Architecture & Design	15%	10%	15%	30%	30%
Automotive	12.50%	20%	30%	22.50%	15%
Beverages	12.50%	16.67%	33.33%	25%	12.50%
Carpentry & Cabinetry	0%	33.33%	33.33%	25%	8.33%
Chemicals	12.50%	20.83%	29.17%	25%	12.50%
Clothing & apparel	10%	5%	40%	10%	35%
Construction	14.43%	17.53%	29.90%	25.77%	12.37%
Consulting - General	9.43%	15.09%	22.64%	27.36%	25.47%
Education	12.50%	6.25%	14.58%	27.08%	39.58%
Engineering	8.93%	26.79%	21.43%	32.14%	10.71%
Entertainment	4.76%	4.76%	42.86%	23.81%	23.81%
Fabricated Metals	16%	16%	28%	28%	12%
Finance & Investment	5.88%	5.88%	23.53%	35.29%	29.41%
Food	3.80%	20.25%	32.91%	25.32%	17.72%
Furniture & Fixtures	17.65%	29.41%	41.18%	11.76%	0%
Gifts / Giftware	7.14%	14.29%	28.57%	42.86%	7.14%
Hardware	28.57%	14.29%	28.57%	14.29%	14.29%
Industrial Machinery & Equipment	7.89%	21.05%	26.32%	28.95%	15.79%
Information Technology	16.18%	14.71%	25%	32.35%	11.76%
Instruments	7.69%	15.38%	30.77%	23.08%	23.08%
Insurance	11.76%	5.88%	23.53%	29.41%	29.41%
Jewelry	0%	20%	30%	20%	30%
Leather	0%	0%	50%	0%	50%
Legal	9.09%	13.64%	22.73%	13.64%	40.91%
Lighting	23.08%	7.69%	15.38%	23.08%	30.77%
Lumber and Wood	0%	33.33%	0%	33.33%	33.33%
Manufacturing - mixed	6.76%	22.97%	25.68%	28.38%	16.22%
Marketing and Public Relations	3.85%	15.38%	34.62%	30.77%	15.38%
Media	5.88%	5.88%	47.06%	17.65%	23.53%

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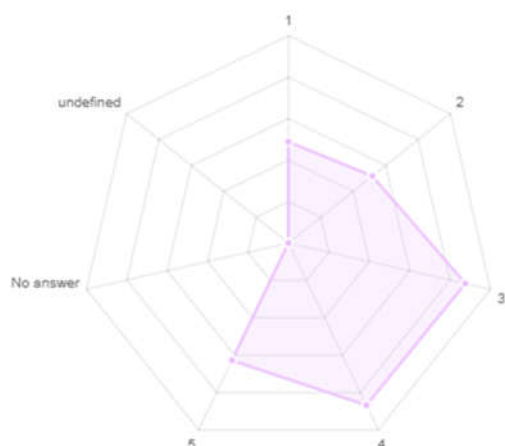
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	Low	Mid-Low	Medium	Mid-High	High
Medical	11.94%	13.43%	19.40%	31.34%	23.88%
Metal Products	17.39%	34.78%	21.74%	21.74%	4.35%
Mining and Minerals	0%	25%	0%	50%	25%
Other	14.63%	12.60%	30.89%	24.39%	17.48%
Paper and Allied Industry	0%	12.50%	50%	25%	12.50%
Petroleum and Coal	7.14%	14.29%	21.43%	35.71%	21.43%
Printing	10.71%	21.43%	25%	25%	17.86%
Publishing	20%	20%	40%	10%	10%
Quality Inspection / Control	33.33%	33.33%	33.33%	0%	0%
Real Estate	22.92%	12.50%	33.33%	22.92%	8.33%
Renewable Energy	8.70%	4.35%	26.09%	26.09%	34.78%
Retail - Mixed	17.07%	14.63%	14.63%	48.78%	4.88%
Rubber & Related Products	10.53%	21.05%	52.63%	10.53%	5.26%
Security	16.67%	5.56%	27.78%	38.89%	11.11%
Social Welfare	14.29%	35.71%	21.43%	0%	28.57%
Stone, Clay & Glass Products	0%	33.33%	0%	0%	66.67%
Telecommunications	62.50%	0%	25%	0%	12.50%
Textiles	0%	8.33%	16.67%	58.33%	16.67%
Tobacco	0%	0%	0%	0%	100%
Translation & Localization	20%	20%	40%	0%	20%
Transportation	4.76%	9.52%	30.16%	25.40%	30.16%
Wholesale - Mixed	6.45%	19.35%	25.81%	22.58%	25.81%

GLOBAL BUSINESS CONFIDENCE REPORT

4th Qtr. 2017

Developing More Partnerships



1. Low Impact	14.45%
2. Medium-Low Impact	15.33%
3. Medium Impact	25.93%
4. Medium-High Impact	25.70%
5. High Impact	18.59%

	Low	Mid-Low	Medium	Mid-High	High
Australia	23.70%	14.81%	25.93%	18.52%	17.04%
Canada	17.90%	15.43%	25.93%	24.69%	16.05%
China	11.11%	11.11%	22.22%	22.22%	33.33%
Czech Republic	12.50%	4.17%	41.67%	29.17%	12.50%
India	5.88%	10.29%	14.71%	29.41%	39.71%
Jordan	1.49%	8.96%	37.31%	26.87%	25.37%
Malaysia	9.09%	18.18%	21.21%	33.33%	18.18%
Nepal	13.16%	10.53%	28.95%	18.42%	28.95%
Pakistan	15.91%	11.36%	31.82%	22.73%	18.18%
Poland	0%	9.09%	9.09%	72.73%	9.09%
Romania	2.17%	13.04%	36.96%	32.61%	15.22%
Singapore	9.52%	14.29%	9.52%	42.86%	23.81%
UAE	4.55%	9.09%	18.18%	50%	18.18%
United Kingdom	21.28%	22.70%	26.24%	21.28%	8.51%
United States of America	16.69%	16.84%	25.48%	24.89%	16.11%

Respondents with the highest levels of concern related to developing more partnerships in the coming 12 months originated from the following countries (**Medium-High**): Poland (*90.91%*), Jordan (*89.55%*), UAE (*86.36%*), Romania (*84.79%*) and India (*83.83%*).

Respondents with the lowest levels of concern related to developing more partnerships in the coming 12 months originated from the following countries (**Low - Mid-Low**): United Kingdom (*43.98%*), Australia (*38.51%*) and United States of America (*33.53%*).

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Concerns Related to Developing More Partnerships – Industry Breakdown

Respondents with the highest levels of concern over developing more partnerships in the coming 12 months originated from the following industries (**Medium-High**): Leather (100%), Tobacco (100%), Stone, Clay & Glass Products (99.99%), Renewable Energy (95.65%) and Lighting (92.31%).

Respondents with the lowest levels of concern over developing more partnerships in the coming 12 months originated from the following industries (**Low - Mid-Low**): Lumber and Wood (66.67%), Quality Inspection / Control (66.67%), Rubber & Related Products (57.89%) and Telecommunications (50%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	17.86%	21.43%	14.29%	25%	21.43%
Accounting & Audit	23.81%	9.52%	47.62%	4.76%	14.29%
Aerospace	16.67%	5.56%	22.22%	33.33%	22.22%
Architecture & Design	20%	5%	20%	25%	30%
Automotive	15%	20%	27.50%	30%	7.50%
Beverages	16.67%	16.67%	41.67%	16.67%	8.33%
Carpentry & Cabinetry	0%	25%	41.67%	25%	8.33%
Chemicals	12.50%	4.17%	33.33%	37.50%	12.50%
Clothing & apparel	10%	15%	45%	10%	20%
Construction	22.68%	14.43%	31.96%	20.62%	10.31%
Consulting - General	7.55%	14.15%	18.87%	37.74%	21.70%
Education	18.75%	6.25%	25%	12.50%	37.50%
Engineering	10.71%	16.07%	17.86%	33.93%	21.43%
Entertainment	14.29%	9.52%	38.10%	28.57%	9.52%
Fabricated Metals	8%	24%	28%	28%	12%
Finance & Investment	5.88%	5.88%	23.53%	29.41%	35.29%
Food	13.92%	17.72%	25.32%	24.05%	18.99%
Furniture & Fixtures	11.76%	11.76%	58.82%	17.65%	0%
Gifts / Giftware	14.29%	14.29%	21.43%	28.57%	21.43%
Hardware	14.29%	28.57%	14.29%	28.57%	14.29%
Industrial Machinery & Equipment	15.79%	13.16%	26.32%	31.58%	13.16%
Information Technology	11.76%	14.71%	26.47%	25%	22.06%
Instruments	7.69%	38.46%	15.38%	23.08%	15.38%
Insurance	11.76%	17.65%	5.88%	29.41%	35.29%
Jewelry	20%	20%	40%	10%	10%
Leather	0%	0%	0%	0%	100%
Legal	13.64%	22.73%	18.18%	18.18%	27.27%
Lighting	7.69%	0%	30.77%	30.77%	30.77%
Lumber and Wood	0%	66.67%	33.33%	0%	0%
Manufacturing - mixed	6.76%	22.97%	31.08%	25.68%	13.51%
Marketing and Public Relations	7.69%	7.69%	34.62%	34.62%	15.38%
Media	5.88%	17.65%	23.53%	41.18%	11.76%
Medical	13.43%	13.43%	22.39%	29.85%	20.90%

GLOBAL BUSINESS CONFIDENCE REPORT

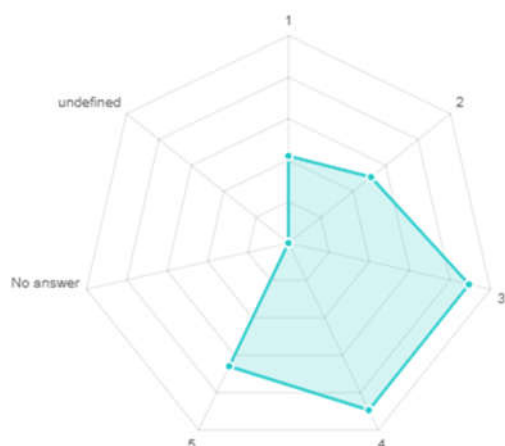
4th Qtr. 2017

	Low	Mid-Low	Medium	Mid-High	High
Metal Products	4.35%	17.39%	39.13%	30.43%	8.70%
Mining and Minerals	25%	0%	25%	25%	25%
Other	22.36%	18.70%	22.76%	19.51%	16.67%
Paper and Allied Industry	0%	12.50%	25%	50%	12.50%
Petroleum and Coal	7.14%	21.43%	42.86%	21.43%	7.14%
Printing	10.71%	10.71%	28.57%	32.14%	17.86%
Publishing	20%	20%	10%	30%	20%
Quality Inspection / Control	0%	66.67%	0%	33.33%	0%
Real Estate	20.83%	10.42%	29.17%	27.08%	12.50%
Renewable Energy	0%	4.35%	26.09%	34.78%	34.78%
Retail - Mixed	26.83%	17.07%	19.51%	19.51%	17.07%
Rubber & Related Products	21.05%	36.84%	15.79%	21.05%	5.26%
Security	5.56%	16.67%	22.22%	27.78%	27.78%
Social Welfare	7.14%	7.14%	21.43%	35.71%	28.57%
Stone, Clay & Glass Products	0%	0%	33.33%	33.33%	33.33%
Telecommunications	50%	0%	12.50%	37.50%	0%
Textiles	0%	8.33%	41.67%	33.33%	16.67%
Tobacco	0%	0%	0%	100%	0%
Translation & Localization	20%	0%	40%	0%	40%
Transportation	9.52%	6.35%	22.22%	31.75%	30.16%
Wholesale - Mixed	9.68%	22.58%	22.58%	16.13%	29.03%

GLOBAL BUSINESS CONFIDENCE REPORT

4th Qtr. 2017

Employee Skill Development



1. Low Impact	12.43%
2. Medium-Low Impact	15.10%
3. Medium Impact	26.47%
4. Medium-High Impact	26.47%
5. High Impact	19.54%

	Low	Mid-Low	Medium	Mid-High	High
Australia	20%	21.48%	24.44%	16.30%	17.78%
Canada	15.43%	17.28%	24.07%	27.16%	16.05%
China	11.11%	0%	33.33%	22.22%	33.33%
Czech Republic	4.17%	8.33%	25%	37.50%	25%
India	8.82%	8.82%	25%	27.94%	29.41%
Jordan	0%	10.45%	37.31%	29.85%	22.39%
Malaysia	6.06%	3.03%	30.30%	39.39%	21.21%
Nepal	13.16%	13.16%	23.68%	18.42%	31.58%
Pakistan	6.82%	13.64%	22.73%	22.73%	34.09%
Poland	0%	18.18%	27.27%	45.45%	9.09%
Romania	2.17%	15.22%	19.57%	43.48%	19.57%
Singapore	9.52%	4.76%	19.05%	28.57%	38.10%
UAE	13.64%	9.09%	22.73%	31.82%	22.73%
United Kingdom	18.44%	24.11%	25.53%	21.99%	9.93%
United States of America	14.49%	15.08%	28.40%	23.43%	18.59%

Respondents with the highest levels of concern related to employee skill development in the coming 12 months originated from the following countries (**Medium-High**): Malaysia (90.90%), Jordan (89.55%), China (88.88%), Czech Republic (87.50%) and Singapore (85.72%).

Respondents with the lowest levels of concern related to employee skill development in the coming 12 months originated from the following countries (**Low - Mid-Low**): United Kingdom (42.55%), Australia (41.48%) and Canada (32.71%).

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Concerns Related to Employee Skill Development – Industry Breakdown

Respondents with the highest levels of concern related to employee skill development in the coming 12 months originated from the following industries (**Medium-High**): Tobacco (100%), Translation & Localization (100%), Stone, Clay & Glass Products (99.99%), Textiles (91.66%) and Paper and Allied Industry (87.50%).

Respondents with the lowest levels of concern related to employee skill development in the coming 12 months originated from the following industries (**Low - Mid-Low**): Jewelry (50%), Leather (50%) and Real Estate (45.83%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	14.29%	17.86%	35.71%	17.86%	14.29%
Accounting & Audit	9.52%	4.76%	28.57%	23.81%	33.33%
Aerospace	5.56%	16.67%	16.67%	22.22%	38.89%
Architecture & Design	10%	10%	10%	60%	10%
Automotive	12.50%	15%	22.50%	20%	30%
Beverages	20.83%	20.83%	33.33%	16.67%	8.33%
Carpentry & Cabinetry	16.67%	0%	8.33%	33.33%	41.67%
Chemicals	8.33%	25%	16.67%	33.33%	16.67%
Clothing & apparel	10%	5%	25%	35%	25%
Construction	11.34%	11.34%	24.74%	24.74%	27.84%
Consulting - General	14.15%	16.98%	30.19%	24.53%	14.15%
Education	14.58%	8.33%	27.08%	16.67%	33.33%
Engineering	8.93%	17.86%	32.14%	26.79%	14.29%
Entertainment	14.29%	23.81%	28.57%	19.05%	14.29%
Fabricated Metals	8%	12%	20%	32%	28%
Finance & Investment	5.88%	17.65%	11.76%	29.41%	35.29%
Food	5.06%	21.52%	30.38%	16.46%	26.58%
Furniture & Fixtures	5.88%	35.29%	5.88%	41.18%	11.76%
Gifts / Giftware	21.43%	7.14%	35.71%	28.57%	7.14%
Hardware	14.29%	0%	28.57%	57.14%	0%
Industrial Machinery & Equipment	5.26%	7.89%	42.11%	34.21%	10.53%
Information Technology	10.29%	17.65%	25%	27.94%	19.12%
Instruments	7.69%	15.38%	30.77%	23.08%	23.08%
Insurance	0%	17.65%	23.53%	0%	58.82%
Jewelry	20%	30%	40%	10%	0%
Leather	0%	50%	0%	0%	50%
Legal	9.09%	4.55%	31.82%	22.73%	31.82%
Lighting	15.38%	15.38%	15.38%	30.77%	23.08%
Lumber and Wood	0%	33.33%	0%	66.67%	0%
Manufacturing - mixed	6.76%	13.51%	35.14%	31.08%	13.51%
Marketing and Public Relations	30.77%	0%	34.62%	23.08%	11.54%
Media	11.76%	17.65%	5.88%	41.18%	23.53%

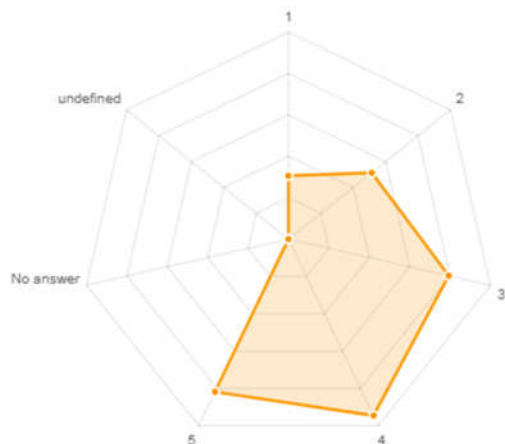
GLOBAL BUSINESS CONFIDENCE REPORT

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Medical	16.42%	14.93%	22.39%	20.90%	25.37%
Metal Products	21.74%	17.39%	13.04%	39.13%	8.70%
Mining and Minerals	0%	25%	25%	50%	0%
Other	16.67%	16.26%	29.67%	21.95%	15.45%
Paper and Allied Industry	0%	12.50%	25%	50%	12.50%
Petroleum and Coal	7.14%	7.14%	50%	28.57%	7.14%
Printing	10.71%	10.71%	32.14%	32.14%	14.29%
Publishing	0%	20%	10%	60%	10%
Quality Inspection / Control	33.33%	0%	0%	66.67%	0%
Real Estate	31.25%	14.58%	25%	20.83%	8.33%
Renewable Energy	8.70%	13.04%	39.13%	26.09%	13.04%
Retail - Mixed	9.76%	26.83%	14.63%	34.15%	14.63%
Rubber & Related Products	5.26%	26.32%	31.58%	31.58%	5.26%
Security	5.56%	22.22%	16.67%	33.33%	22.22%
Social Welfare	7.14%	14.29%	28.57%	28.57%	21.43%
Stone, Clay & Glass Products	0%	0%	33.33%	33.33%	33.33%
Telecommunications	25%	12.50%	25%	25%	12.50%
Textiles	0%	8.33%	50%	33.33%	8.33%
Tobacco	0%	0%	0%	100%	0%
Translation & Localization	0%	0%	60%	20%	20%
Transportation	11.11%	7.94%	17.46%	34.92%	28.57%
Wholesale - Mixed	16.13%	19.35%	6.45%	25.81%	32.26%

GLOBAL BUSINESS CONFIDENCE REPORT

4th Qtr. 2017



Improving Customer Experience

- 1. Low Impact 9.06%
- 2. Medium-Low Impact 15.22%
- 3. Medium Impact **23.51%**
- 4. Medium-High Impact 28%
- 5. High Impact 24.22%

	Low	Mid-Low	Medium	Mid-High	High
Australia	6.67%	18.52%	22.22%	25.93%	26.67%
Canada	12.35%	16.05%	24.69%	30.86%	16.05%
China	11.11%	11.11%	22.22%	22.22%	33.33%
Czech Republic	4.17%	20.83%	20.83%	33.33%	20.83%
India	4.41%	13.24%	16.18%	30.88%	35.29%
Jordan	0%	10.45%	34.33%	32.84%	22.39%
Malaysia	6.06%	9.09%	18.18%	33.33%	33.33%
Nepal	15.79%	10.53%	15.79%	15.79%	42.11%
Pakistan	6.82%	13.64%	20.45%	20.45%	38.64%
Poland	0%	0%	54.55%	27.27%	18.18%
Romania	4.35%	19.57%	28.26%	30.43%	17.39%
Singapore	0%	9.52%	23.81%	33.33%	33.33%
UAE	13.64%	4.55%	31.82%	22.73%	27.27%
United Kingdom	12.06%	23.40%	26.24%	24.11%	14.18%
United States of America	11.13%	14.49%	22.84%	26.94%	24.60%

Respondents with the highest levels of concern related to improving customer experience for the coming 12 months originated from the following countries (**Medium-High**): Poland (*100%*), Singapore (*90.47%*), Jordan (*89.56%*), Malaysia (*84.84%*) and India (*82.35%*).

Respondents with the lowest levels of concern related to improving customer experience for the coming 12 months originated from the following countries (**Low - Mid-Low**): United Kingdom (*35.46%*), Canada (*28.40%*) and Nepal (*26.32%*).

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Concerns Related to Improving Customer Experience – Industry Breakdown

Respondents with the highest levels of concern related to improving customer experience for the coming 12 months originated from the following industries (**Medium-High**): Leather (100%), Paper and Allied Industry (100%), Tobacco (100%), Insurance (94.12%) and Jewelry (90%).

Respondents with the lowest levels of concern related to improving customer experience for the coming 12 months originated from the following industries (**Low - Mid-Low**): Accounting & Audit (42.86%), Furniture & Fixtures (41.17%) and Translation & Localization (40%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	3.57%	10.71%	10.71%	42.86%	32.14%
Accounting & Audit	19.05%	23.81%	23.81%	9.52%	23.81%
Aerospace	11.11%	22.22%	16.67%	22.22%	27.78%
Architecture & Design	15%	5%	15%	25%	40%
Automotive	12.50%	22.50%	17.50%	20%	27.50%
Beverages	8.33%	8.33%	29.17%	41.67%	12.50%
Carpentry & Cabinetry	25%	8.33%	16.67%	25%	25%
Chemicals	16.67%	16.67%	33.33%	20.83%	12.50%
Clothing & apparel	10%	5%	20%	15%	50%
Construction	8.25%	15.46%	25.77%	24.74%	25.77%
Consulting - General	9.43%	13.21%	19.81%	31.13%	26.42%
Education	14.58%	12.50%	18.75%	12.50%	41.67%
Engineering	7.14%	21.43%	25%	32.14%	14.29%
Entertainment	9.52%	14.29%	38.10%	28.57%	9.52%
Fabricated Metals	12%	4%	28%	24%	32%
Finance & Investment	0%	11.76%	0%	35.29%	52.94%
Food	3.80%	13.92%	27.85%	24.05%	30.38%
Furniture & Fixtures	5.88%	35.29%	29.41%	17.65%	11.76%
Gifts / Giftware	14.29%	7.14%	21.43%	42.86%	14.29%
Hardware	14.29%	0%	42.86%	28.57%	14.29%
Industrial Machinery & Equipment	5.26%	10.53%	31.58%	34.21%	18.42%
Information Technology	7.35%	13.24%	30.88%	23.53%	25%
Instruments	0%	15.38%	38.46%	30.77%	15.38%
Insurance	0%	5.88%	23.53%	17.65%	52.94%
Jewelry	0%	10%	10%	50%	30%
Leather	0%	0%	0%	0%	100%
Legal	9.09%	13.64%	22.73%	27.27%	27.27%
Lighting	7.69%	15.38%	23.08%	23.08%	30.77%
Lumber and Wood	0%	33.33%	33.33%	33.33%	0%
Manufacturing - mixed	6.76%	21.62%	28.38%	27.03%	16.22%
Marketing and Public Relations	7.69%	19.23%	23.08%	42.31%	7.69%
Media	5.88%	29.41%	17.65%	47.06%	0%

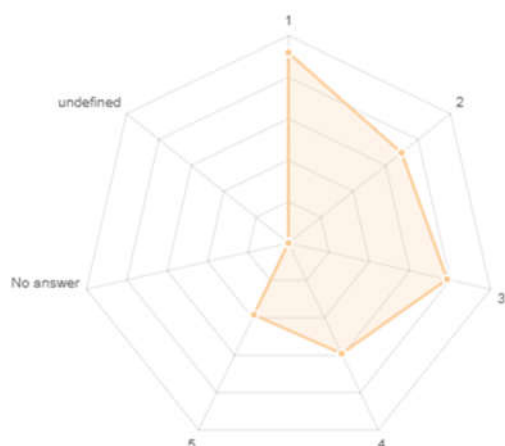
GLOBAL BUSINESS CONFIDENCE REPORT

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	Low	Mid-Low	Medium	Mid-High	High
Medical	13.43%	10.45%	20.90%	29.85%	25.37%
Metal Products	8.70%	26.09%	30.43%	21.74%	13.04%
Mining and Minerals	0%	25%	25%	50%	0%
Other	9.76%	16.67%	20.73%	27.64%	25.20%
Paper and Allied Industry	0%	0%	37.50%	37.50%	25%
Petroleum and Coal	7.14%	21.43%	28.57%	28.57%	14.29%
Printing	14.29%	17.86%	32.14%	28.57%	7.14%
Publishing	10%	20%	10%	50%	10%
Quality Inspection / Control	33.33%	0%	66.67%	0%	0%
Real Estate	12.50%	16.67%	18.75%	35.42%	16.67%
Renewable Energy	8.70%	8.70%	21.74%	34.78%	26.09%
Retail - Mixed	7.32%	17.07%	21.95%	26.83%	26.83%
Rubber & Related Products	0%	26.32%	42.11%	15.79%	15.79%
Security	11.11%	11.11%	16.67%	22.22%	38.89%
Social Welfare	14.29%	21.43%	21.43%	28.57%	14.29%
Stone, Clay & Glass Products	0%	33.33%	33.33%	33.33%	0%
Telecommunications	12.50%	25%	25%	25%	12.50%
Textiles	8.33%	16.67%	16.67%	58.33%	0%
Tobacco	0%	0%	0%	100%	0%
Translation & Localization	20%	20%	20%	20%	20%
Transportation	4.76%	7.94%	19.05%	34.92%	33.33%
Wholesale - Mixed	12.90%	12.90%	25.81%	19.35%	29.03%

GLOBAL BUSINESS CONFIDENCE REPORT

4th Qtr. 2017



Improving Supply Chain Relationships

1. Low Impact	27.18%
2. Medium-Low Impact	20.66%
3. Medium Impact	23.27%
4. Medium-High Impact	17.53%
5. High Impact	11.37%

	Low	Mid-Low	Medium	Mid-High	High
Australia	25.93%	25.19%	21.48%	13.33%	14.07%
Canada	30.86%	22.22%	25.93%	13.58%	7.41%
China	33.33%	22.22%	11.11%	11.11%	22.22%
Czech Republic	16.67%	20.83%	25%	20.83%	16.67%
India	13.24%	16.18%	22.06%	19.12%	29.41%
Jordan	13.43%	16.42%	25.37%	31.34%	13.43%
Malaysia	9.09%	6.06%	27.27%	21.21%	36.36%
Nepal	15.79%	15.79%	21.05%	26.32%	21.05%
Pakistan	9.09%	13.64%	18.18%	20.45%	38.64%
Poland	18.18%	18.18%	36.36%	18.18%	9.09%
Romania	13.04%	28.26%	26.09%	21.74%	10.87%
Singapore	19.05%	19.05%	9.52%	33.33%	19.05%
UAE	27.27%	18.18%	22.73%	18.18%	13.64%
United Kingdom	28.37%	29.79%	21.28%	14.89%	5.67%
United States of America	37.04%	20.50%	21.23%	15.23%	6%

Respondents with the highest levels of concern related to improving supply chain relationships for the coming 12 months originated from the following countries (**Medium-High**): Malaysia (*84.84%*), Pakistan (*77.27%*), India (*70.59%*), Jordan (*70.14%*) and Nepal (*68.42%*).

Respondents with the lowest levels of concern related to improving supply chain relationships for the coming 12 months originated from the following countries (**Low - Mid-Low**): United Kingdom (*58.16%*), United States of America (*57.54%*), China (*55.55%*), Canada (*53.08%*) and Australia (*51.12%*).

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Concerns Related to Improving Supply Chain Relationships – Industry Breakdown

Respondents with the highest levels of concern related to improving supply chain relationships for the coming 12 months originated from the following industries (**Medium-High**): Tobacco (100%), Petroleum and Coal (92.85%), Paper and Allied Industry (87.50%), Wholesale – Mixed (77.42%) and Instruments (76.92%).

Respondents with the lowest levels of concern related to improving supply chain relationships for the coming 12 months originated from the following industries (**Low - Mid-Low**): Translation & Localization (80%), Real Estate (77.08%), Marketing and Public Relations (76.92%), Entertainment (71.43%) and Social Welfare (71.43%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	28.57%	28.57%	14.29%	10.71%	17.86%
Accounting & Audit	47.62%	19.05%	14.29%	9.52%	9.52%
Aerospace	33.33%	11.11%	27.78%	16.67%	11.11%
Architecture & Design	30%	15%	20%	10%	25%
Automotive	27.50%	30%	12.50%	20%	10%
Beverages	20.83%	8.33%	33.33%	25%	12.50%
Carpentry & Cabinetry	25%	25%	16.67%	33.33%	0%
Chemicals	16.67%	12.50%	25%	25%	20.83%
Clothing & apparel	15%	10%	25%	35%	15%
Construction	28.87%	20.62%	28.87%	13.40%	8.25%
Consulting - General	37.74%	19.81%	16.98%	14.15%	11.32%
Education	56.25%	8.33%	14.58%	8.33%	12.50%
Engineering	14.29%	28.57%	32.14%	17.86%	7.14%
Entertainment	52.38%	19.05%	14.29%	9.52%	4.76%
Fabricated Metals	16%	8%	44%	20%	12%
Finance & Investment	29.41%	23.53%	17.65%	23.53%	5.88%
Food	7.59%	22.78%	24.05%	26.58%	18.99%
Furniture & Fixtures	5.88%	58.82%	23.53%	0%	11.76%
Gifts / Giftware	28.57%	21.43%	35.71%	14.29%	0%
Hardware	14.29%	14.29%	42.86%	14.29%	14.29%
Industrial Machinery & Equipment	13.16%	23.68%	23.68%	26.32%	13.16%
Information Technology	27.94%	22.06%	26.47%	13.24%	10.29%
Instruments	0%	23.08%	38.46%	15.38%	23.08%
Insurance	29.41%	23.53%	5.88%	5.88%	35.29%
Jewelry	20%	20%	50%	0%	10%
Leather	0%	50%	50%	0%	0%
Legal	54.55%	9.09%	13.64%	9.09%	13.64%
Lighting	23.08%	23.08%	15.38%	30.77%	7.69%
Lumber and Wood	0%	33.33%	66.67%	0%	0%
Manufacturing - mixed	9.46%	24.32%	31.08%	21.62%	13.51%
Marketing and Public Relations	50%	26.92%	19.23%	3.85%	0%
Media	23.53%	41.18%	11.76%	11.76%	11.76%

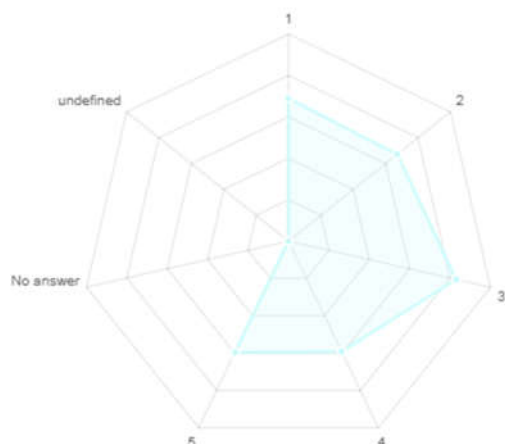
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	Low	Mid-Low	Medium	Mid-High	High
Medical	34.33%	28.36%	11.94%	17.91%	7.46%
Metal Products	30.43%	21.74%	17.39%	21.74%	8.70%
Mining and Minerals	0%	50%	0%	50%	0%
Other	36.18%	16.67%	22.76%	14.63%	9.76%
Paper and Allied Industry	12.50%	0%	50%	25%	12.50%
Petroleum and Coal	7.14%	0%	57.14%	28.57%	7.14%
Printing	7.14%	32.14%	28.57%	28.57%	3.57%
Publishing	30%	20%	20%	20%	10%
Quality Inspection / Control	0%	33.33%	33.33%	33.33%	0%
Real Estate	58.33%	18.75%	12.50%	6.25%	4.17%
Renewable Energy	13.04%	13.04%	30.43%	30.43%	13.04%
Retail - Mixed	31.71%	17.07%	21.95%	14.63%	14.63%
Rubber & Related Products	15.79%	26.32%	21.05%	21.05%	15.79%
Security	11.11%	33.33%	11.11%	27.78%	16.67%
Social Welfare	50%	21.43%	21.43%	0%	7.14%
Stone, Clay & Glass Products	0%	33.33%	66.67%	0%	0%
Telecommunications	50%	12.50%	12.50%	25%	0%
Textiles	0%	25%	41.67%	33.33%	0%
Tobacco	0%	0%	0%	100%	0%
Translation & Localization	40%	40%	0%	20%	0%
Transportation	9.52%	17.46%	20.63%	33.33%	19.05%
Wholesale - Mixed	6.45%	16.13%	41.94%	16.13%	19.35%

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Improving Trust and Transparency

1. Low Impact	20.37%
2. Medium-Low Impact	19.89%
3. Medium Impact	24.57%
4. Medium-High Impact	17.53%
5. High Impact	17.64%

	Low	Mid-Low	Medium	Mid-High	High
Australia	22.96%	17.78%	22.96%	14.81%	21.48%
Canada	24.07%	20.37%	24.69%	19.14%	11.73%
China	0%	22.22%	44.44%	0%	33.33%
Czech Republic	4.17%	45.83%	20.83%	16.67%	12.50%
India	5.88%	14.71%	13.24%	32.35%	33.82%
Jordan	2.99%	14.93%	29.85%	17.91%	34.33%
Malaysia	9.09%	18.18%	15.15%	33.33%	24.24%
Nepal	18.42%	10.53%	23.68%	15.79%	31.58%
Pakistan	9.09%	6.82%	20.45%	18.18%	45.45%
Poland	9.09%	36.36%	27.27%	18.18%	9.09%
Romania	10.87%	23.91%	21.74%	23.91%	19.57%
Singapore	9.52%	9.52%	19.05%	23.81%	38.10%
UAE	22.73%	4.55%	31.82%	9.09%	31.82%
United Kingdom	29.08%	21.99%	25.53%	18.44%	4.96%
United States of America	26.94%	20.64%	26.65%	13.32%	12.45%

Respondents with the highest levels of concern related to improving trust and transparency for the coming 12 months originated from the following countries (**Medium-High**): Pakistan (*84.08%*), Jordan (*82.09%*), Singapore (*80.96%*), India (*79.41%*) and China (*77.77%*).

Respondents with the lowest levels of concern related to improving trust and transparency for the coming 12 months originated from the following countries (**Low - Mid-Low**): United Kingdom (*51.07%*), Czech Republic (*50%*) and United States of America (*47.58%*).

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Concerns Related to Improving Trust and Transparency – Industry Breakdown

Respondents with the highest levels of concern related to improving trust and transparency for the coming 12 months originated from the following industries (**Medium-High**): Leather (100%), Quality Inspection / Control (100%), Stone, Clay & Glass Products (100%), Tobacco (100%) and Instruments (92.30%).

Respondents with the lowest levels of concern related to improving trust and transparency for the coming 12 months originated from the following industries (**Low - Mid-Low**): Entertainment (76.20%), Telecommunications (75%), Furniture & Fixtures (64.70%), Marketing and Public Relations (61.54%) and Aerospace (61.11%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	17.86%	25%	17.86%	10.71%	28.57%
Accounting & Audit	19.05%	23.81%	19.05%	14.29%	23.81%
Aerospace	38.89%	22.22%	16.67%	5.56%	16.67%
Architecture & Design	20%	20%	15%	10%	35%
Automotive	22.50%	22.50%	22.50%	7.50%	25%
Beverages	29.17%	20.83%	20.83%	12.50%	16.67%
Carpentry & Cabinetry	25%	16.67%	25%	25%	8.33%
Chemicals	25%	20.83%	12.50%	16.67%	25%
Clothing & apparel	15%	20%	30%	5%	30%
Construction	23.71%	20.62%	29.90%	13.40%	12.37%
Consulting - General	21.70%	15.09%	20.75%	22.64%	19.81%
Education	31.25%	18.75%	18.75%	12.50%	18.75%
Engineering	12.50%	21.43%	39.29%	16.07%	10.71%
Entertainment	38.10%	38.10%	14.29%	4.76%	4.76%
Fabricated Metals	16%	16%	36%	24%	8%
Finance & Investment	5.88%	29.41%	5.88%	23.53%	35.29%
Food	5.06%	27.85%	24.05%	18.99%	24.05%
Furniture & Fixtures	11.76%	52.94%	29.41%	0%	5.88%
Gifts / Giftware	14.29%	14.29%	21.43%	42.86%	7.14%
Hardware	28.57%	0%	42.86%	14.29%	14.29%
Industrial Machinery & Equipment	15.79%	26.32%	26.32%	18.42%	13.16%
Information Technology	26.47%	13.24%	22.06%	22.06%	16.18%
Instruments	7.69%	0%	46.15%	15.38%	30.77%
Insurance	5.88%	29.41%	17.65%	0%	47.06%
Jewelry	0%	20%	30%	30%	20%
Leather	0%	0%	0%	0%	100%
Legal	18.18%	4.55%	31.82%	4.55%	40.91%
Lighting	23.08%	7.69%	38.46%	23.08%	7.69%
Lumber and Wood	0%	33.33%	66.67%	0%	0%
Manufacturing - mixed	14.86%	24.32%	31.08%	18.92%	10.81%
Marketing and Public Relations	34.62%	26.92%	15.38%	11.54%	11.54%
Media	23.53%	23.53%	23.53%	17.65%	11.76%

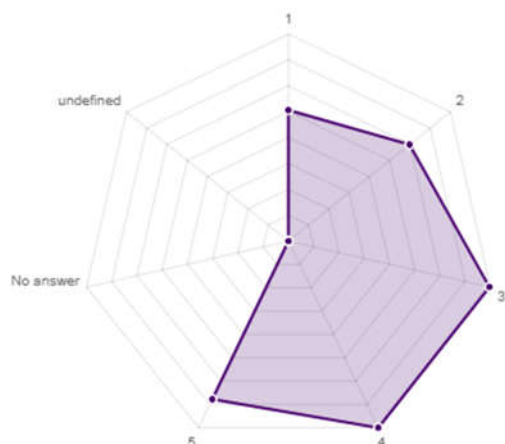
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	Low	Mid-Low	Medium	Mid-High	High
Medical	22.39%	22.39%	16.42%	20.90%	17.91%
Metal Products	34.78%	21.74%	26.09%	8.70%	8.70%
Mining and Minerals	0%	25%	0%	75%	0%
Other	26.83%	15.45%	23.98%	18.70%	15.04%
Paper and Allied Industry	0%	25%	25%	37.50%	12.50%
Petroleum and Coal	14.29%	7.14%	42.86%	21.43%	14.29%
Printing	21.43%	25%	32.14%	7.14%	14.29%
Publishing	40%	20%	10%	30%	0%
Quality Inspection / Control	0%	0%	66.67%	33.33%	0%
Real Estate	20.83%	22.92%	16.67%	22.92%	16.67%
Renewable Energy	13.04%	8.70%	34.78%	26.09%	17.39%
Retail - Mixed	26.83%	26.83%	17.07%	12.20%	17.07%
Rubber & Related Products	15.79%	36.84%	31.58%	0%	15.79%
Security	5.56%	33.33%	11.11%	16.67%	33.33%
Social Welfare	28.57%	7.14%	42.86%	7.14%	14.29%
Stone, Clay & Glass Products	0%	0%	66.67%	33.33%	0%
Telecommunications	62.50%	12.50%	12.50%	0%	12.50%
Textiles	8.33%	25%	33.33%	33.33%	0%
Tobacco	0%	0%	0%	100%	0%
Translation & Localization	40%	20%	40%	0%	0%
Transportation	6.35%	7.94%	23.81%	34.92%	26.98%
Wholesale - Mixed	6.45%	22.58%	29.03%	19.35%	22.58%

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Increasing Digital and Technology Capabilities

1. Low Impact	14.98%
2. Medium-Low Impact	17.70%
3. Medium Impact	23.56%
4. Medium-High Impact	23.68%
5. High Impact	20.07%

	Low	Mid-Low	Medium	Mid-High	High
Australia	10.37%	18.52%	18.52%	22.96%	29.63%
Canada	20.37%	15.43%	24.69%	22.22%	17.28%
China	11.11%	11.11%	22.22%	22.22%	33.33%
Czech Republic	4.17%	29.17%	33.33%	29.17%	4.17%
India	8.82%	10.29%	26.47%	22.06%	32.35%
Jordan	8.96%	14.93%	31.34%	20.90%	23.88%
Malaysia	6.06%	12.12%	9.09%	30.30%	42.42%
Nepal	13.16%	18.42%	13.16%	31.58%	23.68%
Pakistan	9.09%	11.36%	20.45%	25%	34.09%
Poland	36.36%	0%	27.27%	36.36%	0%
Romania	10.87%	21.74%	26.09%	26.09%	15.22%
Singapore	4.76%	23.81%	9.52%	28.57%	33.33%
UAE	18.18%	9.09%	27.27%	27.27%	18.18%
United Kingdom	23.40%	26.95%	19.86%	17.73%	12.06%
United States of America	17.72%	18.16%	24.01%	22.55%	17.57%

Respondents with the highest levels of concern related to increasing their digital and technology capabilities for the coming 12 months originated from the following countries (**Medium-High**): Malaysia (*81.81%*), India (*80.88%*), Pakistan (*79.54%*), China (*77.77%*) and Jordan (*76.12%*).

Respondents with the lowest levels of concern related to increasing their digital and technology capabilities for the coming 12 months originated from the following countries (**Low - Mid-Low**): United Kingdom (*50.35%*), Poland (*36.36%*) and United States of America (*35.88%*).

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Concerns Related to Increasing Digital and Technological Capabilities of Respondents – Industry Breakdown

Respondents with the highest levels of concern related to increasing their digital and technology capabilities for the coming 12 months originated from the following industries (**Medium-High**): Leather (100%), Lumber and Wood (100%), Quality Inspection / Control (100%), Tobacco (100%) and Finance & Investment (88.24%).

Respondents with the lowest levels of concern related to increasing their digital and technology capabilities for the coming 12 months originated from the following industries (**Low - Mid-Low**): Telecommunications (75%), Rubber & Related Products (63.16%) and Carpentry & Cabinetry (50%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	7.14%	21.43%	17.86%	21.43%	32.14%
Accounting & Audit	33.33%	9.52%	19.05%	9.52%	28.57%
Aerospace	16.67%	11.11%	27.78%	22.22%	22.22%
Architecture & Design	10%	5%	10%	35%	40%
Automotive	20%	12.50%	30%	22.50%	15%
Beverages	20.83%	12.50%	33.33%	20.83%	12.50%
Carpentry & Cabinetry	25%	25%	33.33%	0%	16.67%
Chemicals	16.67%	20.83%	33.33%	25%	4.17%
Clothing & apparel	25%	10%	20%	20%	25%
Construction	21.65%	12.37%	22.68%	27.84%	15.46%
Consulting - General	16.04%	21.70%	16.98%	21.70%	23.58%
Education	25%	14.58%	25%	14.58%	20.83%
Engineering	8.93%	19.64%	32.14%	25%	14.29%
Entertainment	19.05%	19.05%	23.81%	28.57%	9.52%
Fabricated Metals	8%	24%	32%	24%	12%
Finance & Investment	0%	11.76%	5.88%	41.18%	41.18%
Food	6.33%	15.19%	34.18%	18.99%	25.32%
Furniture & Fixtures	5.88%	29.41%	23.53%	41.18%	0%
Gifts / Giftware	14.29%	14.29%	14.29%	42.86%	14.29%
Hardware	14.29%	14.29%	57.14%	0%	14.29%
Industrial Machinery & Equipment	15.79%	10.53%	39.47%	23.68%	10.53%
Information Technology	17.65%	16.18%	23.53%	14.71%	27.94%
Instruments	0%	23.08%	30.77%	15.38%	30.77%
Insurance	11.76%	11.76%	11.76%	5.88%	58.82%
Jewelry	10%	10%	20%	30%	30%
Leather	0%	0%	0%	0%	100%
Legal	9.09%	9.09%	36.36%	18.18%	27.27%
Lighting	15.38%	7.69%	15.38%	15.38%	46.15%
Lumber and Wood	0%	0%	33.33%	0%	66.67%
Manufacturing - mixed	9.46%	22.97%	27.03%	25.68%	14.86%
Marketing and Public Relations	3.85%	23.08%	23.08%	26.92%	23.08%
Media	0%	23.53%	5.88%	17.65%	52.94%

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	Low	Mid-Low	Medium	Mid-High	High
Medical	20.90%	23.88%	16.42%	26.87%	11.94%
Metal Products	21.74%	17.39%	26.09%	17.39%	17.39%
Mining and Minerals	0%	25%	25%	50%	0%
Other	17.07%	20.73%	22.76%	23.17%	16.26%
Paper and Allied Industry	12.50%	0%	62.50%	12.50%	12.50%
Petroleum and Coal	14.29%	7.14%	28.57%	42.86%	7.14%
Printing	7.14%	21.43%	28.57%	21.43%	21.43%
Publishing	10%	10%	30%	40%	10%
Quality Inspection / Control	0%	0%	66.67%	33.33%	0%
Real Estate	14.58%	14.58%	22.92%	31.25%	16.67%
Renewable Energy	8.70%	17.39%	21.74%	34.78%	17.39%
Retail - Mixed	12.20%	24.39%	7.32%	34.15%	21.95%
Rubber & Related Products	15.79%	47.37%	5.26%	15.79%	15.79%
Security	16.67%	27.78%	16.67%	11.11%	27.78%
Social Welfare	7.14%	14.29%	28.57%	21.43%	28.57%
Stone, Clay & Glass Products	33.33%	0%	33.33%	33.33%	0%
Telecommunications	62.50%	12.50%	0%	25%	0%
Textiles	0%	25%	50%	8.33%	16.67%
Tobacco	0%	0%	100%	0%	0%
Translation & Localization	20%	20%	20%	20%	20%
Transportation	14.29%	9.52%	20.63%	30.16%	25.40%
Wholesale - Mixed	19.35%	19.35%	6.45%	35.48%	19.35%

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Innovation of Products / Services / Processes

1. Low Impact	12.20%
2. Medium-Low Impact	13.91%
3. Medium Impact	23.68%
4. Medium-High Impact	27.59%
5. High Impact	22.62%

	Low	Mid-Low	Medium	Mid-High	High
Australia	10.37%	23.70%	18.52%	24.44%	22.96%
Canada	12.96%	14.81%	23.46%	29.63%	19.14%
China	0%	11.11%	22.22%	22.22%	44.44%
Czech Republic	8.33%	16.67%	16.67%	33.33%	25%
India	7.35%	5.88%	17.65%	27.94%	41.18%
Jordan	1.49%	17.91%	28.36%	22.39%	29.85%
Malaysia	6.06%	9.09%	9.09%	39.39%	36.36%
Nepal	7.89%	13.16%	21.05%	26.32%	31.58%
Pakistan	9.09%	9.09%	20.45%	22.73%	38.64%
Poland	0%	27.27%	9.09%	54.55%	9.09%
Romania	8.70%	17.39%	19.57%	30.43%	23.91%
Singapore	0%	14.29%	9.52%	38.10%	38.10%
UAE	4.55%	13.64%	22.73%	45.45%	13.64%
United Kingdom	18.44%	18.44%	21.99%	27.66%	13.48%
United States of America	16.40%	13.03%	27.38%	25.92%	17.28%

Respondents with the highest levels of concern related to the innovation of their products / services / processes for the coming 12 months originated from the following countries (**Medium-High**): China (*88.88%*), India (*86.77%*), Singapore (*85.72%*), Malaysia (*84.84%*) and Pakistan (*81.82%*).

Respondents with the lowest levels of concern related to the innovation of their products / services / processes for the coming 12 months originated from the following countries (**Low - Mid-Low**): United Kingdom (*36.88%*), Australia (*34.07%*) and United States of America (*29.43%*).

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Concerns Related to Innovation of Products / Services / Processes of Respondents – Industry Breakdown

Respondents with the highest levels of concern related to the innovation of their products / services / processes for the coming 12 months originated from the following industries (**Medium-High**): Leather (100%), Lumber and Wood (100%), Tobacco (100%), Stone, Clay & Glass Products (99.99%) and Renewable Energy (95.65%).

Respondents with the lowest levels of concern related to the innovation of their products / services / processes for the coming 12 months originated from the following industries (**Low - Mid-Low**): Telecommunications (62.50%), Entertainment (52.38%) and Petroleum and Coal (42.86%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	10.71%	25%	17.86%	28.57%	17.86%
Accounting & Audit	9.52%	28.57%	28.57%	9.52%	23.81%
Aerospace	22.22%	5.56%	11.11%	33.33%	27.78%
Architecture & Design	10%	5%	10%	40%	35%
Automotive	15%	10%	35%	22.50%	17.50%
Beverages	8.33%	12.50%	37.50%	25%	16.67%
Carpentry & Cabinetry	25%	8.33%	25%	33.33%	8.33%
Chemicals	16.67%	8.33%	25%	29.17%	20.83%
Clothing & apparel	15%	10%	10%	15%	50%
Construction	12.37%	16.49%	35.05%	18.56%	17.53%
Consulting - General	14.15%	16.98%	15.09%	29.25%	24.53%
Education	31.25%	8.33%	20.83%	16.67%	22.92%
Engineering	7.14%	17.86%	23.21%	32.14%	19.64%
Entertainment	23.81%	28.57%	19.05%	19.05%	9.52%
Fabricated Metals	8%	8%	44%	32%	8%
Finance & Investment	5.88%	11.76%	0%	41.18%	41.18%
Food	1.27%	17.72%	22.78%	30.38%	27.85%
Furniture & Fixtures	17.65%	11.76%	41.18%	17.65%	11.76%
Gifts / Giftware	14.29%	7.14%	14.29%	35.71%	28.57%
Hardware	14.29%	0%	42.86%	28.57%	14.29%
Industrial Machinery & Equipment	5.26%	15.79%	13.16%	36.84%	28.95%
Information Technology	11.76%	10.29%	19.12%	25%	33.82%
Instruments	0%	15.38%	30.77%	30.77%	23.08%
Insurance	0%	23.53%	11.76%	11.76%	52.94%
Jewelry	10%	10%	10%	50%	20%
Leather	0%	0%	0%	0%	100%
Legal	22.73%	4.55%	13.64%	27.27%	31.82%
Lighting	7.69%	7.69%	23.08%	30.77%	30.77%
Lumber and Wood	0%	0%	66.67%	33.33%	0%
Manufacturing - mixed	6.76%	12.16%	20.27%	35.14%	25.68%
Marketing and Public Relations	11.54%	11.54%	23.08%	30.77%	23.08%
Media	0%	11.76%	23.53%	11.76%	52.94%

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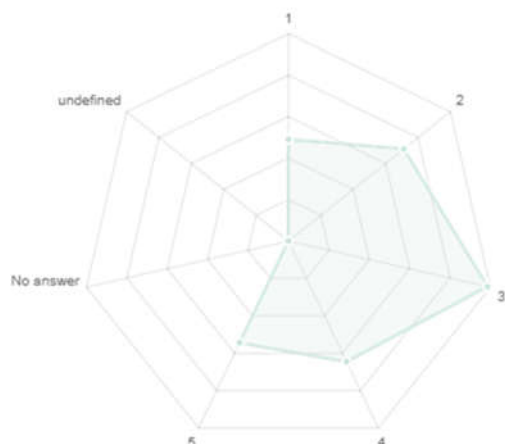
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	Low	Mid-Low	Medium	Mid-High	High
Medical	11.94%	13.43%	28.36%	23.88%	22.39%
Metal Products	13.04%	21.74%	21.74%	21.74%	21.74%
Mining and Minerals	0%	25%	25%	25%	25%
Other	18.29%	13.41%	24.80%	26.42%	17.07%
Paper and Allied Industry	0%	25%	25%	37.50%	12.50%
Petroleum and Coal	0%	42.86%	28.57%	14.29%	14.29%
Printing	7.14%	14.29%	39.29%	32.14%	7.14%
Publishing	10%	20%	10%	50%	10%
Quality Inspection / Control	33.33%	0%	33.33%	33.33%	0%
Real Estate	14.58%	14.58%	39.58%	25%	6.25%
Renewable Energy	0%	4.35%	17.39%	39.13%	39.13%
Retail - Mixed	7.32%	19.51%	14.63%	39.02%	19.51%
Rubber & Related Products	5.26%	15.79%	36.84%	26.32%	15.79%
Security	11.11%	11.11%	27.78%	16.67%	33.33%
Social Welfare	14.29%	14.29%	28.57%	21.43%	21.43%
Stone, Clay & Glass Products	0%	0%	33.33%	33.33%	33.33%
Telecommunications	50%	12.50%	12.50%	12.50%	12.50%
Textiles	0%	8.33%	25%	50%	16.67%
Tobacco	0%	0%	0%	100%	0%
Translation & Localization	20%	0%	0%	60%	20%
Transportation	9.52%	11.11%	17.46%	31.75%	30.16%
Wholesale - Mixed	12.90%	9.68%	25.81%	29.03%	22.58%

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Navigating Risk and Regulation



1. Low Impact	14.51%
2. Medium-Low Impact	21.08%
3. Medium Impact	29.19%
4. Medium-High Impact	19.12%
5. High Impact	16.10%

	Low	Mid-Low	Medium	Mid-High	High
Australia	14.07%	23.70%	31.85%	14.07%	16.30%
Canada	19.14%	16.67%	27.78%	19.14%	17.28%
China	0%	22.22%	44.44%	0%	33.33%
Czech Republic	4.17%	20.83%	45.83%	20.83%	8.33%
India	5.88%	10.29%	27.94%	27.94%	27.94%
Jordan	5.97%	13.43%	38.81%	22.39%	19.40%
Malaysia	6.06%	18.18%	27.27%	27.27%	21.21%
Nepal	10.53%	18.42%	34.21%	21.05%	15.79%
Pakistan	11.36%	20.45%	22.73%	18.18%	27.27%
Poland	18.18%	36.36%	36.36%	9.09%	0%
Romania	10.87%	21.74%	36.96%	19.57%	10.87%
Singapore	0%	33.33%	4.76%	28.57%	33.33%
UAE	9.09%	22.73%	18.18%	36.36%	13.64%
United Kingdom	15.60%	25.53%	26.24%	18.44%	14.18%
United States of America	18.45%	22.99%	27.38%	16.40%	14.79%

Respondents with the highest levels of concern related to navigating risk and regulation for the coming 12 months originated from the following countries (**Medium-High**): India (83.82%), Jordan (80.60%), China (77.77%), Malaysia (75.75%) and the Czech Republic (74.99%).

Respondents with the lowest levels of concern related to navigating risk and regulation for the coming 12 months originated from the following countries (**Low - Mid-Low**): Poland (54.54%), United States of America (41.44%) and United Kingdom (41.13%).

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Concerns Related to Navigating Risk and Regulation – Industry Breakdown

Respondents with the highest levels of concern related to navigating risk and regulation for the coming 12 months originated from the following industries (**Medium-High**): Leather (100%), Lumber and Wood (100%), Tobacco (100%), Telecommunications (87.50%) and Chemicals (87.50%).

Respondents with the lowest levels of concern related to navigating risk and regulation for the coming 12 months originated from the following industries (**Low - Mid-Low**): Entertainment (66.67%), Furniture & Fixtures (64.71%), Publishing (60%), Translation & Localization (60%) and Carpentry & Cabinetry (58.33%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	7.14%	28.57%	28.57%	17.86%	17.86%
Accounting & Audit	14.29%	14.29%	23.81%	23.81%	23.81%
Aerospace	22.22%	0%	44.44%	16.67%	16.67%
Architecture & Design	20%	15%	15%	10%	40%
Automotive	15%	30%	30%	15%	10%
Beverages	8.33%	25%	37.50%	16.67%	12.50%
Carpentry & Cabinetry	33.33%	25%	16.67%	16.67%	8.33%
Chemicals	0%	12.50%	45.83%	25%	16.67%
Clothing & apparel	20%	5%	40%	5%	30%
Construction	12.37%	17.53%	29.90%	21.65%	18.56%
Consulting - General	15.09%	19.81%	31.13%	21.70%	12.26%
Education	25%	20.83%	16.67%	14.58%	22.92%
Engineering	8.93%	37.50%	21.43%	21.43%	10.71%
Entertainment	28.57%	38.10%	19.05%	9.52%	4.76%
Fabricated Metals	20%	16%	24%	16%	24%
Finance & Investment	5.88%	11.76%	17.65%	11.76%	52.94%
Food	2.53%	21.52%	36.71%	18.99%	20.25%
Furniture & Fixtures	23.53%	41.18%	23.53%	11.76%	0%
Gifts / Giftware	14.29%	14.29%	35.71%	21.43%	14.29%
Hardware	42.86%	14.29%	28.57%	0%	14.29%
Industrial Machinery & Equipment	7.89%	36.84%	36.84%	13.16%	5.26%
Information Technology	11.76%	20.59%	35.29%	13.24%	19.12%
Instruments	7.69%	15.38%	53.85%	15.38%	7.69%
Insurance	0%	17.65%	11.76%	11.76%	58.82%
Jewelry	10%	40%	20%	30%	0%
Leather	0%	0%	50%	0%	50%
Legal	13.64%	27.27%	18.18%	22.73%	18.18%
Lighting	23.08%	15.38%	30.77%	23.08%	7.69%
Lumber and Wood	0%	0%	33.33%	66.67%	0%
Manufacturing - mixed	8.11%	18.92%	36.49%	22.97%	13.51%
Marketing and Public Relations	30.77%	23.08%	30.77%	15.38%	0%
Media	5.88%	35.29%	23.53%	17.65%	17.65%

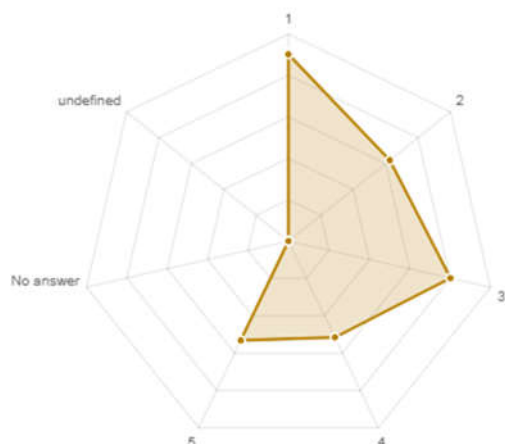
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	Low	Mid-Low	Medium	Mid-High	High
Medical	11.94%	26.87%	19.40%	20.90%	20.90%
Metal Products	21.74%	30.43%	13.04%	26.09%	8.70%
Mining and Minerals	0%	25%	50%	25%	0%
Other	21.54%	18.70%	28.86%	18.29%	12.60%
Paper and Allied Industry	0%	25%	37.50%	12.50%	25%
Petroleum and Coal	0%	21.43%	35.71%	14.29%	28.57%
Printing	10.71%	25%	35.71%	14.29%	14.29%
Publishing	20%	40%	30%	10%	0%
Quality Inspection / Control	33.33%	0%	33.33%	33.33%	0%
Real Estate	22.92%	12.50%	29.17%	27.08%	8.33%
Renewable Energy	13.04%	8.70%	34.78%	26.09%	17.39%
Retail - Mixed	17.07%	19.51%	31.71%	17.07%	14.63%
Rubber & Related Products	10.53%	31.58%	36.84%	10.53%	10.53%
Security	11.11%	16.67%	22.22%	33.33%	16.67%
Social Welfare	21.43%	21.43%	28.57%	7.14%	21.43%
Stone, Clay & Glass Products	0%	33.33%	66.67%	0%	0%
Telecommunications	12.50%	0%	25%	37.50%	25%
Textiles	0%	16.67%	50%	25%	8.33%
Tobacco	0%	0%	100%	0%	0%
Translation & Localization	20%	40%	40%	0%	0%
Transportation	9.52%	9.52%	20.63%	34.92%	25.40%
Wholesale - Mixed	16.13%	29.03%	19.35%	16.13%	19.35%

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Quality Certification

1. Low Impact	26.70%
2. Medium-Low Impact	18.53%
3. Medium Impact	23.74%
4. Medium-High Impact	15.28%
5. High Impact	15.75%

	Low	Mid-Low	Medium	Mid-High	High
Australia	30.37%	15.56%	25.93%	14.07%	14.07%
Canada	29.63%	16.67%	20.99%	20.37%	12.35%
China	0%	11.11%	44.44%	11.11%	33.33%
Czech Republic	16.67%	20.83%	25%	29.17%	8.33%
India	14.71%	16.18%	26.47%	10.29%	32.35%
Jordan	13.43%	16.42%	20.90%	29.85%	19.40%
Malaysia	6.06%	12.12%	15.15%	33.33%	33.33%
Nepal	21.05%	7.89%	15.79%	18.42%	36.84%
Pakistan	9.09%	11.36%	22.73%	11.36%	45.45%
Poland	18.18%	27.27%	45.45%	9.09%	0%
Romania	17.39%	17.39%	34.78%	19.57%	10.87%
Singapore	9.52%	14.29%	28.57%	23.81%	23.81%
UAE	13.64%	31.82%	22.73%	13.64%	18.18%
United Kingdom	39.01%	16.31%	24.82%	13.48%	6.38%
United States of America	33.24%	21.08%	22.69%	10.83%	12.15%

Respondents with the highest levels of concern related to quality certification for the coming 12 months originated from the following countries (**Medium-High**): China (*88.88%*), Malaysia (*81.81%*), Pakistan (*79.54%*), Singapore (*76.19%*) and Nepal (*71.05%*).

Respondents with the lowest levels of concern related to quality certification for the coming 12 months originated from the following countries (**Low - Mid-Low**): United Kingdom (*55.32%*), United States of America (*54.32%*) and Canada (*46.30%*).

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Concerns Related to Quality Certification – Industry Breakdown

Respondents with the highest levels of concern related to quality certification for the coming 12 months originated from the following industries (**Medium-High**): Tobacco (*100%*), Instruments (*84.61%*), Textiles (*83.33%*), Translation & Localization (*80%*) and Fabricated Metals (*76%*).

Respondents with the lowest levels of concern related to quality certification for the coming 12 months originated from the following industries (**Low - Mid-Low**): Publishing (*80%*), Telecommunications (*75%*), Entertainment (*71.43%*), Retail – Mixed (*63.41%*) and Paper and Allied Industry (*62.50%*).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	21.43%	35.71%	7.14%	10.71%	25%
Accounting & Audit	19.05%	19.05%	14.29%	14.29%	33.33%
Aerospace	22.22%	16.67%	22.22%	16.67%	22.22%
Architecture & Design	25%	20%	15%	10%	30%
Automotive	22.50%	17.50%	22.50%	25%	12.50%
Beverages	33.33%	8.33%	29.17%	16.67%	12.50%
Carpentry & Cabinetry	50%	8.33%	25%	8.33%	8.33%
Chemicals	29.17%	16.67%	20.83%	29.17%	4.17%
Clothing & apparel	35%	5%	30%	10%	20%
Construction	24.74%	20.62%	26.80%	18.56%	9.28%
Consulting - General	31.13%	16.98%	25.47%	16.98%	9.43%
Education	31.25%	14.58%	12.50%	14.58%	27.08%
Engineering	25%	19.64%	19.64%	21.43%	14.29%
Entertainment	52.38%	19.05%	14.29%	4.76%	9.52%
Fabricated Metals	20%	4%	48%	12%	16%
Finance & Investment	23.53%	17.65%	35.29%	5.88%	17.65%
Food	12.66%	17.72%	21.52%	22.78%	25.32%
Furniture & Fixtures	29.41%	29.41%	35.29%	0%	5.88%
Gifts / Giftware	21.43%	7.14%	42.86%	14.29%	14.29%
Hardware	0%	28.57%	14.29%	28.57%	28.57%
Industrial Machinery & Equipment	15.79%	26.32%	26.32%	15.79%	15.79%
Information Technology	26.47%	10.29%	33.82%	11.76%	17.65%
Instruments	7.69%	7.69%	46.15%	15.38%	23.08%
Insurance	29.41%	11.76%	17.65%	5.88%	35.29%
Jewelry	40%	10%	20%	10%	20%
Leather	0%	50%	50%	0%	0%
Legal	31.82%	18.18%	18.18%	9.09%	22.73%
Lighting	23.08%	15.38%	30.77%	15.38%	15.38%
Lumber and Wood	0%	33.33%	33.33%	0%	33.33%
Manufacturing - mixed	18.92%	17.57%	32.43%	12.16%	18.92%
Marketing and Public Relations	42.31%	15.38%	30.77%	11.54%	0%
Media	29.41%	23.53%	29.41%	5.88%	11.76%

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	Low	Mid-Low	Medium	Mid-High	High
Medical	26.87%	25.37%	11.94%	11.94%	23.88%
Metal Products	26.09%	30.43%	13.04%	17.39%	13.04%
Mining and Minerals	0%	25%	0%	50%	25%
Other	34.15%	16.26%	22.76%	13.01%	13.82%
Paper and Allied Industry	12.50%	50%	25%	0%	12.50%
Petroleum and Coal	14.29%	14.29%	42.86%	14.29%	14.29%
Printing	14.29%	28.57%	28.57%	21.43%	7.14%
Publishing	50%	30%	10%	10%	0%
Quality Inspection / Control	0%	33.33%	33.33%	33.33%	0%
Real Estate	37.50%	20.83%	22.92%	14.58%	4.17%
Renewable Energy	21.74%	17.39%	34.78%	13.04%	13.04%
Retail - Mixed	39.02%	24.39%	14.63%	12.20%	9.76%
Rubber & Related Products	31.58%	26.32%	15.79%	15.79%	10.53%
Security	22.22%	16.67%	22.22%	11.11%	27.78%
Social Welfare	35.71%	14.29%	7.14%	21.43%	21.43%
Stone, Clay & Glass Products	33.33%	0%	66.67%	0%	0%
Telecommunications	62.50%	12.50%	0%	12.50%	12.50%
Textiles	16.67%	0%	58.33%	16.67%	8.33%
Tobacco	0%	0%	0%	100%	0%
Translation & Localization	0%	20%	60%	20%	0%
Transportation	12.70%	25.40%	14.29%	28.57%	19.05%
Wholesale - Mixed	16.13%	19.35%	25.81%	12.90%	25.81%

Government Impact



Advocating for the Interests of Industry of Respondent

1. Low Impact	18.53%
2. Medium-Low Impact	16.28%
3. Medium Impact	23.33%
4. Medium-High Impact	19.54%
5. High Impact	19.36%

	Low	Mid-Low	Medium	Mid-High	High
Australia	11.85%	17.78%	21.48%	17.78%	28.15%
Canada	19.75%	17.28%	19.75%	21.60%	19.75%
China	0%	22.22%	22.22%	22.22%	33.33%
Czech Republic	29.17%	25%	25%	8.33%	4.17%
India	10.29%	7.35%	22.06%	22.06%	35.29%
Jordan	11.94%	10.45%	32.84%	22.39%	17.91%
Malaysia	15.15%	12.12%	21.21%	30.30%	15.15%
Nepal	10.53%	23.68%	23.68%	21.05%	15.79%
Pakistan	13.64%	25%	22.73%	6.82%	29.55%
Poland	27.27%	0%	27.27%	18.18%	9.09%
Romania	28.26%	13.04%	21.74%	17.39%	17.39%
Singapore	9.52%	19.05%	4.76%	23.81%	38.10%
UAE	4.55%	18.18%	45.45%	22.73%	9.09%
United Kingdom	22.70%	21.28%	26.24%	12.77%	13.48%
United States of America	23.28%	15.81%	22.11%	18.30%	18.01%

Respondents in Australia, China, India, Pakistan, Singapore and the United Arab Emirates were most concerned about the need for greater government advocacy as a whole.

“Greater advocacy is needed for our industry in countries where import duties and regulatory costs are exceptionally high, particularly in countries not having any material domestic industry to protect.”

- Submitted comment from U.S. respondent

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Advocacy Requirements by Industry

Respondents that felt the greatest need for government advocacy for their industry (**Medium-to-High concern**) were as follows: Stone, Clay & Glass Products (100%), Tobacco (100%), Quality Inspection / Control (99.99%), Renewable Energy (91.30%), Transportation (88.88%), Accommodation (82.14%), Clothing & Apparel (80%), Chemicals (79.16%), Petroleum and Coal (78.57%), Social Welfare (78.57%), Instruments (76.91%) & Medical (74.63%).

Respondents with the least-reported requirement for government advocacy for their industry (**Low-to-Mid-Low**) were as follows: Telecommunications (87.50%), Furniture & Fixtures (52.94%), Leather (50%), Security (50%), Gifts / Giftware (50%) & Carpentry & Cabinetry (50%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	10.71%	3.57%	25%	25%	32.14%
Accounting & Audit	33.33%	9.52%	14.29%	28.57%	14.29%
Aerospace	22.22%	11.11%	11.11%	27.78%	27.78%
Architecture & Design	20%	15%	20%	15%	30%
Automotive	17.50%	10%	20%	20%	25%
Beverages	16.67%	12.50%	41.67%	16.67%	12.50%
Carpentry & Cabinetry	16.67%	33.33%	8.33%	25%	8.33%
Chemicals	8.33%	12.50%	45.83%	20.83%	12.50%
Clothing & apparel	15%	0%	25%	15%	40%
Construction	17.53%	18.56%	27.84%	18.56%	14.43%
Consulting - General	21.70%	14.15%	19.81%	28.30%	12.26%
Education	14.58%	18.75%	16.67%	10.42%	37.50%
Engineering	25%	23.21%	21.43%	17.86%	12.50%
Entertainment	33.33%	9.52%	19.05%	19.05%	14.29%
Fabricated Metals	24%	16%	28%	20%	12%
Finance & Investment	5.88%	23.53%	29.41%	17.65%	23.53%
Food	12.66%	16.46%	25.32%	30.38%	15.19%
Furniture & Fixtures	5.88%	47.06%	5.88%	23.53%	5.88%
Gifts / Giftware	21.43%	28.57%	14.29%	14.29%	14.29%
Hardware	28.57%	14.29%	28.57%	14.29%	14.29%
Industrial Machinery & Equipment	23.68%	18.42%	28.95%	13.16%	13.16%
Information Technology	22.06%	22.06%	30.88%	10.29%	13.24%
Instruments	7.69%	7.69%	46.15%	15.38%	15.38%
Insurance	0%	11.76%	11.76%	5.88%	47.06%
Jewelry	20%	20%	30%	20%	10%
Leather	0%	50%	50%	0%	0%
Legal	31.82%	4.55%	18.18%	18.18%	27.27%
Lighting	15.38%	7.69%	23.08%	23.08%	23.08%

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	Low	Mid-Low	Medium	Mid-High	High
Lumber and Wood	33.33%	0%	33.33%	33.33%	0%
Manufacturing - mixed	14.86%	24.32%	25.68%	21.62%	13.51%
Marketing and Public Relations	30.77%	11.54%	26.92%	23.08%	3.85%
Media	11.76%	11.76%	23.53%	11.76%	23.53%
Medical	8.96%	11.94%	16.42%	17.91%	40.30%
Metal Products	21.74%	13.04%	26.09%	17.39%	17.39%
Mining and Minerals	25%	0%	50%	0%	0%
Other	26.83%	15.45%	17.89%	19.11%	17.89%
Paper and Allied Industry	12.50%	12.50%	37.50%	12.50%	12.50%
Petroleum and Coal	0%	14.29%	21.43%	28.57%	28.57%
Printing	14.29%	28.57%	35.71%	10.71%	7.14%
Publishing	20%	20%	10%	30%	20%
Quality Inspection / Control	0%	0%	33.33%	33.33%	33.33%
Real Estate	14.58%	20.83%	25%	16.67%	18.75%
Renewable Energy	4.35%	4.35%	17.39%	13.04%	60.87%
Retail - Mixed	24.39%	12.20%	26.83%	19.51%	12.20%
Rubber & Related Products	5.26%	36.84%	26.32%	15.79%	15.79%
Security	27.78%	22.22%	16.67%	16.67%	16.67%
Social Welfare	7.14%	14.29%	14.29%	28.57%	35.71%
Stone, Clay & Glass Products	0%	0%	0%	66.67%	33.33%
Telecommunications	37.50%	50%	12.50%	0%	0%
Textiles	16.67%	25%	0%	16.67%	33.33%
Tobacco	0%	0%	100%	0%	0%
Translation & Localization	0%	40%	20%	20%	20%
Transportation	6.35%	3.17%	34.92%	26.98%	26.98%
Wholesale - Mixed	22.58%	22.58%	29.03%	12.90%	12.90%

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Enforcement of Existing Rules and Regulations

1. Low Impact	14.09%
2. Medium-Low Impact	17.11%
3. Medium Impact	24.99%
4. Medium-High Impact	20.01%
5. High Impact	20.84%

	Low	Mid-Low	Medium	Mid-High	High
Australia	11.85%	15.56%	25.93%	20.74%	22.96%
Canada	17.90%	22.22%	22.22%	19.14%	16.67%
China	0%	33.33%	22.22%	22.22%	22.22%
Czech Republic	12.50%	12.50%	16.67%	29.17%	20.83%
India	4.41%	4.41%	32.35%	22.06%	33.82%
Jordan	4.48%	8.96%	19.40%	29.85%	32.84%
Malaysia	3.03%	15.15%	24.24%	27.27%	24.24%
Nepal	7.89%	13.16%	28.95%	21.05%	23.68%
Pakistan	13.64%	20.45%	18.18%	15.91%	29.55%
Poland	18.18%	9.09%	18.18%	18.18%	18.18%
Romania	8.70%	10.87%	17.39%	19.57%	41.30%
Singapore	4.76%	9.52%	19.05%	33.33%	28.57%
UAE	4.55%	9.09%	36.36%	31.82%	18.18%
United Kingdom	10.64%	22.70%	25.53%	18.44%	19.15%
United States of America	19.91%	18.16%	25.92%	17.28%	16.25%

With 817 free-text responses, this question most highly commented upon. Excluding industry specific answers, the majority of respondents felt that regulations were sometimes redundant, created a high compliance burden, and that there was not a level playing field for small businesses versus larger corporations. Respondents in India and Jordan overwhelmingly replied that they felt that there was a lack of compliance for certain companies within their industry and that enforcement of rules was not universal.

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Respondent Comments Regarding the Enforcement of Existing Rules and Regulations

"Make it an even playing field - same rules, regulations, pricing matters for everyone in CPV industry."

- Submitted comment from Australia

"Imported goods are not subject to the same regulations as Australian made products. This has caused cheap inferior products to flood the market."

- Submitted comment from Australia

"Cut regulations that hamper business financing."

- Submitted comment from Australia

"Get the EU and UK to realize and acknowledge that the REACH regulations are a significant trade barrier, greatly increasing exporters' costs and impacting competitiveness."

- Submitted comment from Canada

"Decrease regulation and teach trades in high school."

- Submitted comment from Canada

"Reduce regulations and cost of running a business."

- Submitted comment from Canada

"Reduce regulations and cost of compliance."

- Submitted comment from France

"Discontinue any irrelevant or unenforceable regulations."

- Submitted comment from Germany

"Properly enforce the related laws and regulations."

- Submitted comment from Jordan

"So far customs duties are increasing affecting the cost. Although the customs itself is too high and does not reflect well on trade business in general and especially electronics. So far we pay 35% on CIF (35% on product price, 35% on shipping insurance and 35% on shipping) on electronics. This affects directly sales. With all new taxes, the Jordanian people are tending to pay the least money possible. People are spending less and less on clothes, food and electronics need. Also customs regulations are not being applied on individuals. They apply it only on companies. A big margin of people buy what they need from electronics when they travel. On top, the government does not protect authorized dealers. Any person/any company can trade certain brands inside Jordan even if they are not the authorized dealer."

- Submitted comment from Jordan

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"Better implementation and monitoring of NEMA regulations will ensure that environmental experts are sought after to offer more environmental impact assessment and environmental audit jobs. This will bring in more jobs for the industry players thus improving performance."

- Submitted comment from Kenya

"Quicker adaptation to European Union regulations."

- Submitted comment from Latvia

"The government needs to make regulations simple to follow. Renewals can be done online instead of having to visit the concerned offices in person. This encourages expenses other than actual renewal expenses. Only those renewals should entail personal visits where the worthiness of a machine/equipment has to be verified/re-checked. For example the Annual Tax Payment for vehicles in our country requires person to visit Transport Office in person. Why is this necessary? We can pay the same online. They don't check the vehicles."

- Submitted comment from Nepal

"The government can protect SME businesses by easing off the pedals on food regulation as these costs are placing due pressure and stifling growth. Lack of profits means lack of business re-investment, causing job losses creating unemployment."

- Submitted comment from New Zealand

"The federal government seems to spend all of its time introducing new regulation much of which is redundant because it is already being done by the EU Parliament."

- Submitted comment from Poland

"Less regulations, more stable and predictable legislation, invest in infrastructure (roads)."

- Submitted comment from Romania

"Stop messing with over-burdensome regulations and stop creating an unsure business environment."

- Submitted comment from Romania

"Public service workers need to have a mindset change, they need to be helping private industry, ensuring private industry is complying easily with minimum cost and impact, enabling private industry to compete on a global scale. Negative examples are where HMRC targets the 'low hanging fruit' to achieve even more income when these companies already do their best to comply, whereas they should be tackling the companies that don't."

- Submitted comment from the United Kingdom

"Enforce existing rules and regulations for a level playing field for all participants. Companies that skirt employment regulation by hiring under the table or exploiting undocumented worker prosper at the expense of all rule abiding companies and all workers. Taxpayers suffer a burden from these cheaters too."

- Submitted comment from the United States of America

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"Reduce unnecessary regulations and make sure that any regulations passes are passed across the board. Make sure that city and county regulations are in sync with the state and federal laws."

- Submitted comment from the United States of America

"Enforce EPA regulations."

- Submitted comment from the United States of America

"Reduce the no-value-added regulations and burdensome oversight."

- Submitted comment from the United States of America

"Over-regulation adds compliance expense, reduces opportunity to build relationships with new brokers, and is a barrier to entry to new advisors - a profession which is already shrinking. If anything, I would favor stiffening penalties against those who fail to comply with current regulations, rather than trying to add a whole new layer of rules like the DOL Fiduciary Rule."

- Submitted comment from the United States of America

Industry Concern Related to the Enforcement of Rules and Regulations

Respondents with the greatest concern for enforcement of regulations (**Medium-to-High**) included: Leather (100%), Lumber and Wood (100%), Quality Inspection / Control (100%), Stone, Clay & Glass Products (100%), Tobacco (100%), Chemicals (91.67%), Legal (90.91%), Rubber & Related Products (89.48%), Transportation (88.88%), Petroleum and Coal (85.72%), Social Welfare (78.57%), Manufacturing - mixed (78.38%), Aerospace (77.78%), Security (77.78%), Food (77.22%), Finance & Investment (76.47%), Accounting & Audit (76.20%), Beverages (75%), Paper and Allied Industry (75%) and Textiles (75%).

Respondents with the least concern for the effect of enforcement of regulations on their industry (**Low-to-Mid-Low**) included Marketing and Public Relations (53.85%) followed by Jewelry, Gifts / Giftware, Telecommunications and Mining and Minerals (50% each).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	7.14%	28.57%	28.57%	14.29%	17.86%
Accounting & Audit	9.52%	14.29%	14.29%	42.86%	19.05%
Aerospace	16.67%	5.56%	33.33%	16.67%	27.78%
Architecture & Design	25%	20%	15%	20%	20%
Automotive	12.50%	12.50%	30%	15%	22.50%
Beverages	4.17%	20.83%	25%	29.17%	20.83%
Carpentry & Cabinetry	8.33%	16.67%	50%	8.33%	8.33%
Chemicals	0%	8.33%	29.17%	29.17%	33.33%
Clothing & apparel	15%	20%	20%	10%	30%
Construction	13.40%	16.49%	28.87%	19.59%	18.56%
Consulting - General	12.26%	25.47%	17.92%	25.47%	13.21%
Education	16.67%	25%	20.83%	12.50%	22.92%
Engineering	14.29%	19.64%	21.43%	23.21%	21.43%

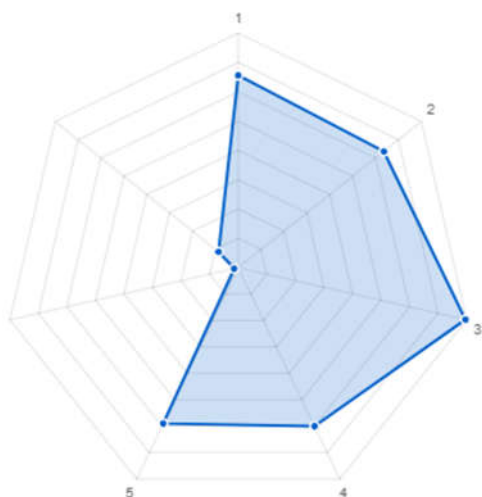
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	Low	Mid-Low	Medium	Mid-High	High
Entertainment	23.81%	19.05%	14.29%	23.81%	14.29%
Fabricated Metals	12%	24%	24%	28%	12%
Finance & Investment	5.88%	17.65%	23.53%	29.41%	23.53%
Food	8.86%	13.92%	30.38%	25.32%	21.52%
Furniture & Fixtures	23.53%	23.53%	29.41%	5.88%	5.88%
Gifts / Giftware	14.29%	35.71%	28.57%	7.14%	7.14%
Hardware	28.57%	14.29%	28.57%	14.29%	14.29%
Industrial Machinery & Equipment	10.53%	23.68%	23.68%	23.68%	23.68%
Information Technology	14.71%	23.53%	16.18%	19.12%	25%
Instruments	7.69%	15.38%	30.77%	15.38%	23.08%
Insurance	5.88%	17.65%	5.88%	11.76%	35.29%
Jewelry	20%	30%	20%	20%	10%
Leather	0%	0%	50%	50%	0%
Legal	4.55%	4.55%	27.27%	22.73%	40.91%
Lighting	23.08%	23.08%	15.38%	7.69%	23.08%
Lumber and Wood	0%	0%	66.67%	0%	33.33%
Manufacturing - mixed	8.11%	13.51%	43.24%	17.57%	17.57%
Marketing and Public Relations	34.62%	19.23%	23.08%	15.38%	3.85%
Media	35.29%	11.76%	17.65%	11.76%	11.76%
Medical	13.43%	7.46%	26.87%	20.90%	26.87%
Metal Products	21.74%	17.39%	17.39%	21.74%	17.39%
Mining and Minerals	25%	25%	0%	0%	25%
Other	20.33%	17.89%	23.58%	15.85%	19.11%
Paper and Allied Industry	0%	12.50%	25%	25%	25%
Petroleum and Coal	0%	7.14%	14.29%	28.57%	42.86%
Printing	17.86%	25%	21.43%	21.43%	10.71%
Publishing	10%	20%	40%	20%	10%
Quality Inspection / Control	0%	0%	66.67%	33.33%	0%
Real Estate	10.42%	18.75%	37.50%	16.67%	12.50%
Renewable Energy	8.70%	4.35%	8.70%	26.09%	39.13%
Retail - Mixed	26.83%	12.20%	24.39%	17.07%	14.63%
Rubber & Related Products	5.26%	5.26%	36.84%	26.32%	26.32%
Security	16.67%	5.56%	16.67%	38.89%	22.22%
Social Welfare	7.14%	14.29%	28.57%	28.57%	21.43%
Stone, Clay & Glass Products	0%	0%	0%	33.33%	66.67%
Telecommunications	37.50%	12.50%	12.50%	12.50%	12.50%
Textiles	0%	16.67%	50%	0%	25%
Tobacco	0%	0%	100%	0%	0%
Translation & Localization	20%	20%	20%	0%	40%
Transportation	4.76%	4.76%	20.63%	26.98%	41.27%
Wholesale - Mixed	6.45%	32.26%	16.13%	19.35%	25.81%

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Improving Infrastructure, Government Services or Public Goods

1. Low Impact	19.42%
2. Medium-Low Impact	18.83%
3. Medium Impact	23.56%
4. Medium-High Impact	17.76%
5. High Impact	17.47%

	Low	Mid-Low	Medium	Mid-High	High
Australia	16.30%	22.96%	27.41%	14.07%	16.30%
Canada	25.93%	19.75%	22.84%	20.99%	8.64%
China	33.33%	22.22%	11.11%	33.33%	0%
Czech Republic	37.50%	25%	4.17%	16.67%	8.33%
India	7.35%	1.47%	25%	20.59%	42.65%
Jordan	7.46%	14.93%	32.84%	25.37%	14.93%
Malaysia	6.06%	21.21%	27.27%	21.21%	18.18%
Nepal	13.16%	5.26%	21.05%	15.79%	39.47%
Pakistan	15.91%	13.64%	22.73%	25%	20.45%
Poland	9.09%	18.18%	36.36%	9.09%	9.09%
Romania	21.74%	10.87%	17.39%	19.57%	28.26%
Singapore	9.52%	19.05%	19.05%	19.05%	28.57%
UAE	13.64%	22.73%	18.18%	31.82%	13.64%
United Kingdom	26.95%	21.28%	21.99%	12.06%	14.18%
United States of America	22.99%	21.82%	22.99%	16.11%	13.62%

Medium to High - Respondents from India (88.24%), Nepal (76.31%), Jordan (73.14%) and Pakistan (68.18%) were the most concerned with the improvement of public infrastructure, government goods and services.

Mid-Low to Low – Respondents from the Czech Republic (62.50%), China (55.55%), United Kingdom (48.23%), Canada (45.68%) and the United States of America (44.81%)

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Concern over the Improvement of Infrastructure, Government Services or Public Goods by Industry

Respondents with the greatest concern for improvement of public infrastructure, government goods and services (**Medium-to-High**) included: Leather (100%), Tobacco (100%), Paper and Allied Industry (87.50%), Transportation (82.54%), Petroleum and Coal (78.57%), Chemicals (75%), Clothing & apparel (75%), Textiles (75%), Architecture & Design (70%), Renewable Energy (69.56%), Real Estate (66.67%), and Beverages (66.67%).

Respondents with the least concern for improvement of public infrastructure, government goods and services on their industry (**Low-to-Mid-Low**) included: Jewelry (60%), Accounting & Audit (57.14%), Publishing (50%), Information Technology (50%) and Mining and Minerals (50%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	7.14%	25%	10.71%	17.86%	35.71%
Accounting & Audit	23.81%	33.33%	14.29%	19.05%	9.52%
Aerospace	33.33%	11.11%	38.89%	5.56%	11.11%
Architecture & Design	25%	5%	20%	25%	25%
Automotive	22.50%	20%	22.50%	17.50%	10%
Beverages	8.33%	25%	33.33%	16.67%	16.67%
Carpentry & Cabinetry	16.67%	16.67%	33.33%	16.67%	8.33%
Chemicals	16.67%	8.33%	8.33%	25%	41.67%
Clothing & apparel	15%	5%	25%	20%	30%
Construction	15.46%	23.71%	20.62%	22.68%	14.43%
Consulting - General	13.21%	21.70%	19.81%	19.81%	15.09%
Education	29.17%	18.75%	27.08%	12.50%	10.42%
Engineering	19.64%	21.43%	21.43%	17.86%	19.64%
Entertainment	28.57%	19.05%	14.29%	9.52%	23.81%
Fabricated Metals	24%	16%	28%	16%	16%
Finance & Investment	17.65%	23.53%	29.41%	23.53%	5.88%
Food	13.92%	21.52%	30.38%	16.46%	17.72%
Furniture & Fixtures	11.76%	17.65%	23.53%	11.76%	23.53%
Gifts / Giftware	14.29%	21.43%	35.71%	21.43%	0%
Hardware	42.86%	0%	57.14%	0%	0%
Industrial Machinery & Equipment	15.79%	21.05%	31.58%	15.79%	13.16%
Information Technology	29.41%	20.59%	16.18%	17.65%	14.71%
Instruments	7.69%	23.08%	38.46%	23.08%	0%
Insurance	23.53%	11.76%	17.65%	11.76%	11.76%
Jewelry	20%	40%	30%	10%	0%
Leather	0%	0%	100%	0%	0%
Legal	27.27%	13.64%	18.18%	13.64%	27.27%
Lighting	23.08%	7.69%	30.77%	15.38%	15.38%
Lumber and Wood	0%	33.33%	33.33%	33.33%	0%
Manufacturing - mixed	14.86%	24.32%	24.32%	25.68%	10.81%

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	Low	Mid-Low	Medium	Mid-High	High
Marketing and Public Relations	3.85%	23.08%	34.62%	3.85%	3.85%
Media	17.65%	11.76%	23.53%	17.65%	17.65%
Medical	23.88%	14.93%	22.39%	16.42%	17.91%
Metal Products	17.39%	13.04%	17.39%	17.39%	30.43%
Mining and Minerals	0%	50%	0%	0%	25%
Other	26.02%	19.11%	19.11%	14.23%	18.29%
Paper and Allied Industry	0%	0%	37.50%	12.50%	37.50%
Petroleum and Coal	0%	14.29%	28.57%	28.57%	21.43%
Printing	17.86%	28.57%	17.86%	17.86%	14.29%
Publishing	30%	20%	0%	30%	20%
Quality Inspection / Control	0%	33.33%	66.67%	0%	0%
Real Estate	16.67%	12.50%	29.17%	22.92%	14.58%
Renewable Energy	13.04%	17.39%	13.04%	34.78%	21.74%
Retail - Mixed	21.95%	9.76%	26.83%	19.51%	17.07%
Rubber & Related Products	5.26%	31.58%	31.58%	15.79%	15.79%
Security	16.67%	16.67%	27.78%	27.78%	11.11%
Social Welfare	14.29%	28.57%	28.57%	7.14%	21.43%
Stone, Clay & Glass Products	0%	33.33%	66.67%	0%	0%
Telecommunications	37.50%	0%	37.50%	0%	25%
Textiles	8.33%	8.33%	50%	8.33%	16.67%
Tobacco	0%	0%	0%	100%	0%
Translation & Localization	20%	20%	40%	0%	20%
Transportation	6.35%	9.52%	23.81%	22.22%	36.51%
Wholesale - Mixed	12.90%	22.58%	22.58%	19.35%	22.58%

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Passing New Laws / Regulations

1. Low Impact	17.82%
2. Medium-Low Impact	17.05%
3. Medium Impact	21.85%
4. Medium-High Impact	18.24%
5. High Impact	22.08%

	Low	Mid-Low	Medium	Mid-High	High
Australia	17.78%	13.33%	19.26%	26.67%	20%
Canada	21.60%	17.28%	20.99%	16.67%	21.60%
China	22.22%	11.11%	33.33%	11.11%	22.22%
Czech Republic	16.67%	16.67%	16.67%	16.67%	25%
India	4.41%	10.29%	19.12%	25%	38.24%
Jordan	5.97%	11.94%	13.43%	17.91%	46.27%
Malaysia	9.09%	12.12%	24.24%	33.33%	15.15%
Nepal	13.16%	10.53%	15.79%	34.21%	21.05%
Pakistan	13.64%	20.45%	27.27%	13.64%	22.73%
Poland	0%	18.18%	27.27%	9.09%	27.27%
Romania	6.52%	19.57%	13.04%	26.09%	32.61%
Singapore	9.52%	4.76%	33.33%	23.81%	23.81%
UAE	9.09%	18.18%	18.18%	27.27%	27.27%
United Kingdom	18.44%	22.70%	28.37%	9.22%	17.73%
United States of America	23.87%	18.89%	21.38%	15.23%	18.16%

Respondents with the highest levels of concern related to passing new laws / regulations for the coming 12 months originated from the following countries (**Medium-High**): India (82.36%), Singapore (80.95%), Jordan (77.61%), UAE (72.72%) and Malaysia (72.72%).

Respondents with the lowest levels of concern related to passing new laws / regulations for the coming 12 months originated from the following countries (**Low - Mid-Low**): United States of America (42.76%), United Kingdom (41.14%) and Canada (38.88%).

"We manufacture high end jewellery and there is NO government regulations with regards to our business. We need to bring the apprentice program back and focus on Canadian made jewellery."

- Submitted comment from Canada

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"The Landscaping /Horticultural Industry has no legislated regulatory body for licensing, i.e. there are no formal guidelines or licenses to be able to carry out employment in the industry. Landscaping is a very important but completely neglected sector of the construction industry. It is extremely difficult to find qualified Australian people, which is wholly due to the lack of regulation and licensing. The employing of 457 visa holders has also been made more difficult, therein removing one of the very few areas where qualified applicants with specific foreign education certification had hitherto assisted in filling the gaps. "

- Submitted comment from Australia

"Improve Federal regulations for the credit industry. We need to eliminate the practice of lenders writing off debt then selling the same debt to a collection agency even after the two year limitation law is in place."

- Submitted comment from Canada

"We are in the alcohol industry and regulations in our industry need to relax and modernize. Prohibition was a long time ago. Open up regulations, allow more opportunities and places to sell our product. Stop seeing us as a tax revenue source, lower the excise taxes and mark up rates on alcohol and we will be able to invest in new equipment, more staff, and support our local economies."

- Submitted comment from Canada

"The government should be more aware on the real / actual situation and conditions within my industry. Only by having a deep and thorough understanding of the characteristic of the industry and its market, can they have good sensitivity before developing regulation and policy; and enforcing the same."

- Submitted comment from Indonesia

"Government must know the different activities of the tourism and should make the rules and regulation as per the nature of the sectors."

- Submitted comment from Nepal

"Talk to the local players before putting in place a new regulation. And if it is good then enforce them on everyone, not only the small companies."

- Submitted comment from the United Arab Emirates

"The heating and cooling industry in the US has pretty limited regulation."

- Submitted comment from the United States of America

"Unify regulations across multiple professions and businesses, to make compliance simpler, and less costly"

- Submitted comment from the United States of America

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"Use focused regulation. Regulation in areas that will drive growth vs. reducing regulations that cause stagnation."

- Submitted comment from the United States of America

"Less or more simplified regulation is essential because compliance costs are too high, particularly for small business."

- Submitted comment from the United States of America

"Fewer regulations with regard to logistics and product being sent overseas".

- Submitted comment from the United States of America

Concerns Related to the Effect of Passing New Laws / Regulations

Respondents with the greatest concern for passing new laws / regulations (**Medium-to-High**) included: Tobacco (100%), Legal (90.92%), Publishing (90%), Renewable Energy (86.96%), Transportation (84.13%), Accounting & Audit (80.96%), Petroleum and Coal (78.57%), Social Welfare (78.57%), Finance & Investment (76.48%) and Food (75.95%).

Respondents with the least concern for passing new laws / regulations on their industry (**Low-to-Mid-Low**) included: Furniture & Fixtures (64.71%), Jewelry (60%), Hardware (57.14%), Lighting (53.85%), Marketing and Public Relations (53.84%), Leather (50%), Telecommunications (50%) and Mining and Minerals (50%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	17.86%	21.43%	14.29%	28.57%	17.86%
Accounting & Audit	14.29%	4.76%	14.29%	28.57%	38.10%
Aerospace	27.78%	11.11%	11.11%	27.78%	22.22%
Architecture & Design	20%	15%	15%	20%	30%
Automotive	10%	12.50%	20%	25%	25%
Beverages	33.33%	8.33%	16.67%	29.17%	12.50%
Carpentry & Cabinetry	16.67%	16.67%	33.33%	16.67%	8.33%
Chemicals	8.33%	16.67%	20.83%	25%	29.17%
Clothing & apparel	20%	10%	10%	10%	25%
Construction	20.62%	24.74%	16.49%	16.49%	18.56%
Consulting - General	16.98%	20.75%	29.25%	15.09%	14.15%
Education	22.92%	14.58%	22.92%	10.42%	27.08%
Engineering	19.64%	10.71%	25%	25%	19.64%
Entertainment	23.81%	19.05%	14.29%	14.29%	23.81%
Fabricated Metals	32%	12%	24%	20%	12%
Finance & Investment	11.76%	11.76%	17.65%	17.65%	41.18%
Food	12.66%	11.39%	24.05%	24.05%	27.85%
Furniture & Fixtures	23.53%	41.18%	11.76%	0%	11.76%
Gifts / Giftware	14.29%	21.43%	35.71%	14.29%	7.14%

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	Low	Mid-Low	Medium	Mid-High	High
Hardware	57.14%	0%	42.86%	0%	0%
Industrial Machinery & Equipment	10.53%	13.16%	42.11%	21.05%	10.53%
Information Technology	19.12%	20.59%	20.59%	16.18%	22.06%
Instruments	7.69%	23.08%	7.69%	15.38%	38.46%
Insurance	17.65%	5.88%	17.65%	0%	35.29%
Jewelry	10%	50%	20%	10%	10%
Leather	0%	50%	50%	0%	0%
Legal	4.55%	4.55%	4.55%	22.73%	63.64%
Lighting	23.08%	30.77%	0%	23.08%	15.38%
Lumber and Wood	0%	33.33%	33.33%	0%	33.33%
Manufacturing - mixed	14.86%	20.27%	32.43%	14.86%	17.57%
Marketing and Public Relations	15.38%	38.46%	19.23%	19.23%	3.85%
Media	23.53%	23.53%	17.65%	11.76%	11.76%
Medical	14.93%	11.94%	23.88%	17.91%	26.87%
Metal Products	17.39%	21.74%	17.39%	17.39%	21.74%
Mining and Minerals	0%	50%	0%	0%	25%
Other	23.58%	17.07%	19.92%	16.26%	20.33%
Paper and Allied Industry	0%	25%	0%	37.50%	25%
Petroleum and Coal	0%	14.29%	7.14%	14.29%	57.14%
Printing	21.43%	25%	21.43%	14.29%	14.29%
Publishing	10%	0%	50%	30%	10%
Quality Inspection / Control	33.33%	0%	0%	33.33%	33.33%
Real Estate	20.83%	8.33%	31.25%	14.58%	20.83%
Renewable Energy	8.70%	4.35%	39.13%	21.74%	26.09%
Retail - Mixed	24.39%	19.51%	21.95%	12.20%	17.07%
Rubber & Related Products	10.53%	21.05%	10.53%	26.32%	31.58%
Security	16.67%	22.22%	16.67%	27.78%	16.67%
Social Welfare	7.14%	14.29%	28.57%	35.71%	14.29%
Stone, Clay & Glass Products	33.33%	0%	0%	33.33%	33.33%
Telecommunications	37.50%	12.50%	0%	25%	25%
Textiles	16.67%	8.33%	25%	0%	41.67%
Tobacco	0%	0%	100%	0%	0%
Translation & Localization	0%	40%	20%	20%	20%
Transportation	6.35%	7.94%	15.87%	25.40%	42.86%
Wholesale - Mixed	12.90%	32.26%	25.81%	16.13%	12.90%

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Providing Access to New Markets Abroad Through International Trade Promotion Activities

1. Low Impact	35.58%
2. Medium-Low Impact	15.39%
3. Medium Impact	15.16%
4. Medium-High Impact	13.62%
5. High Impact	17.29%

	Low	Mid-Low	Medium	Mid-High	High
Australia	38.52%	20.74%	16.30%	8.15%	13.33%
Canada	40.74%	13.58%	14.20%	13.58%	16.05%
China	33.33%	0%	22.22%	22.22%	22.22%
Czech Republic	37.50%	20.83%	12.50%	8.33%	12.50%
India	10.29%	5.88%	13.24%	27.94%	39.71%
Jordan	14.93%	10.45%	17.91%	20.90%	31.34%
Malaysia	12.12%	6.06%	18.18%	27.27%	30.30%
Nepal	18.42%	0%	15.79%	26.32%	34.21%
Pakistan	20.45%	11.36%	18.18%	20.45%	27.27%
Poland	27.27%	18.18%	9.09%	9.09%	18.18%
Romania	23.91%	17.39%	17.39%	23.91%	15.22%
Singapore	14.29%	4.76%	4.76%	33.33%	38.10%
UAE	4.55%	27.27%	22.73%	22.73%	22.73%
United Kingdom	42.55%	20.57%	12.77%	10.64%	9.93%
United States of America	48.46%	15.81%	14.35%	9.37%	9.52%

Respondents with the highest levels of concern related to providing access to new markets abroad through International Trade promotion activities for the coming 12 months originated from the following countries (**Medium-High**): India (80.89%), Nepal (76.32%), Singapore (76.19%), Malaysia (75.75%) and Jordan (70.15%).

Respondents with the lowest levels of concern related to providing access to new markets abroad through International Trade promotion activities for the coming 12 months originated from the following countries (**Low - Mid-Low**): United States of America (64.27%), United Kingdom (63.12%), Australia (59.26%), Czech Republic (58.33%) and Canada (54.32%).

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Concerns Related to Providing Access to New Markets Abroad Through International Trade Promotion Activities

Respondents with the greatest concern for providing access to new markets abroad through International Trade promotion activities (**Medium-to-High**) included: Tobacco (100%), Translation & Localization (80%), Other (75%), Textiles (75%), Renewable Energy (73.91%), Instruments (69.23%), Rubber & Related Products (68.43%) and Stone, Clay & Glass Products (66.67%).

Respondents with the least concern for providing access to new markets abroad through International Trade promotion activities on their industry (**Low-to-Mid-Low**) included: Social Welfare (85.72%), Publishing (80%), Hardware (71.43%), Entertainment (71.42%), Marketing and Public Relations (69.23%) and Construction (68.04%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	25%	21.43%	7.14%	17.86%	25%
Accounting & Audit	47.62%	19.05%	9.52%	9.52%	14.29%
Aerospace	38.89%	11.11%	11.11%	16.67%	22.22%
Architecture & Design	50%	0%	10%	10%	30%
Automotive	45%	10%	17.50%	7.50%	12.50%
Beverages	50%	12.50%	25%	4.17%	8.33%
Carpentry & Cabinetry	41.67%	16.67%	0%	16.67%	16.67%
Chemicals	12.50%	20.83%	12.50%	33.33%	20.83%
Clothing & apparel	25%	15%	5%	30%	20%
Construction	49.48%	18.56%	14.43%	6.19%	8.25%
Consulting - General	30.19%	16.04%	14.15%	15.09%	20.75%
Education	56.25%	6.25%	10.42%	6.25%	18.75%
Engineering	28.57%	14.29%	17.86%	19.64%	19.64%
Entertainment	61.90%	9.52%	0%	14.29%	9.52%
Fabricated Metals	20%	28%	16%	24%	12%
Finance & Investment	52.94%	11.76%	11.76%	11.76%	11.76%
Food	27.85%	11.39%	18.99%	10.13%	31.65%
Furniture & Fixtures	17.65%	29.41%	17.65%	5.88%	17.65%
Gifts / Giftware	21.43%	28.57%	14.29%	14.29%	14.29%
Hardware	28.57%	42.86%	28.57%	0%	0%
Industrial Machinery & Equipment	15.79%	23.68%	21.05%	15.79%	21.05%
Information Technology	30.88%	16.18%	17.65%	14.71%	19.12%
Instruments	15.38%	7.69%	23.08%	15.38%	30.77%
Insurance	47.06%	5.88%	11.76%	0%	11.76%
Jewelry	20%	30%	10%	20%	20%
Leather	0%	50%	50%	0%	0%
Legal	40.91%	13.64%	9.09%	9.09%	27.27%
Lighting	38.46%	15.38%	0%	15.38%	23.08%
Lumber and Wood	0%	33.33%	33.33%	33.33%	0%
Manufacturing - mixed	16.22%	21.62%	21.62%	16.22%	24.32%
Marketing and Public Relations	42.31%	26.92%	15.38%	3.85%	7.69%

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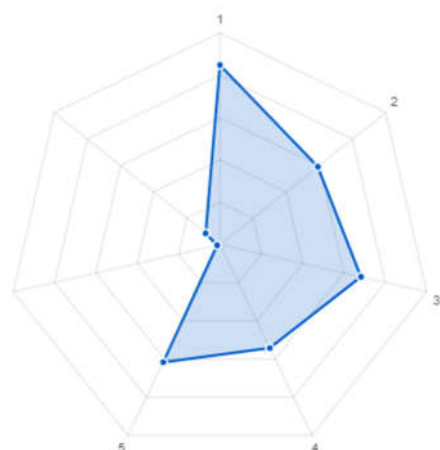
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Media	47.06%	11.76%	11.76%	5.88%	11.76%
Medical	49.25%	7.46%	10.45%	16.42%	11.94%

	Low	Mid-Low	Medium	Mid-High	High
Metal Products	21.74%	34.78%	17.39%	13.04%	8.70%
Mining and Minerals	0%	25%	25%	25%	0%
Other	12.50%	0%	37.50%	12.50%	25%
Paper and Allied Industry	0%	28.57%	14.29%	21.43%	28.57%
Petroleum and Coal	21.43%	25%	17.86%	17.86%	14.29%
Printing	21.43%	25%	17.86%	17.86%	14.29%
Publishing	60%	20%	0%	20%	0%
Quality Inspection / Control	33.33%	33.33%	33.33%	0%	0%
Real Estate	52.08%	12.50%	10.42%	8.33%	12.50%
Renewable Energy	17.39%	8.70%	21.74%	13.04%	39.13%
Retail - Mixed	43.90%	4.88%	19.51%	12.20%	14.63%
Rubber & Related Products	10.53%	21.05%	26.32%	31.58%	10.53%
Security	27.78%	33.33%	22.22%	5.56%	11.11%
Social Welfare	64.29%	21.43%	7.14%	0%	7.14%
Stone, Clay & Glass Products	33.33%	0%	0%	66.67%	0%
Telecommunications	50%	12.50%	25%	0%	12.50%
Textiles	8.33%	8.33%	25%	25%	25%
Tobacco	0%	0%	0%	0%	100%
Translation & Localization	20%	0%	0%	60%	20%
Transportation	22.22%	11.11%	17.46%	20.63%	26.98%
Wholesale - Mixed	29.03%	16.13%	16.13%	22.58%	16.13%

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Providing Greater Industry Protection

1. Low Impact	25.10%
2. Medium-Low Impact	17.47%
3. Medium Impact	20.19%
4. Medium-High Impact	16.04%
5. High Impact	18.24%

	Low	Mid-Low	Medium	Mid-High	High
Australia	20.74%	14.81%	14.81%	17.78%	28.89%
Canada	31.48%	14.20%	23.46%	16.67%	12.35%
China	33.33%	22.22%	11.11%	11.11%	22.22%
Czech Republic	33.33%	33.33%	8.33%	12.50%	4.17%
India	10.29%	4.41%	17.65%	26.47%	38.24%
Jordan	11.94%	7.46%	28.36%	22.39%	25.37%
Malaysia	12.12%	12.12%	15.15%	33.33%	21.21%
Nepal	18.42%	7.89%	13.16%	15.79%	39.47%
Pakistan	15.91%	11.36%	29.55%	15.91%	25%
Poland	54.55%	9.09%	9.09%	0%	9.09%
Romania	17.39%	28.26%	15.22%	19.57%	17.39%
Singapore	14.29%	9.52%	23.81%	19.05%	28.57%
UAE	9.09%	22.73%	18.18%	27.27%	22.73%
United Kingdom	25.53%	22.70%	25.53%	12.06%	10.64%
United States of America	31.77%	18.74%	19.77%	13.32%	13.91%

Respondents with the highest levels of concern related to providing greater industry protection for the coming 12 months originated from the following countries (**Medium-High**): India (82.36%), Jordan (76.12%), Singapore (71.43%), Pakistan (70.46%) and Malaysia (69.69%).

Respondents with the lowest levels of concern related to providing greater industry protection for the coming 12 months originated from the following countries (**Low - Mid-Low**): Czech Republic (66.66%), Poland (63.64%), China (55.55%) and United States of America (50.51%).

"Nepal is famous for Mountain tourism, trekking and mountaineering which is in danger due to the global warming and climate change. The government should seriously think about and to work on it now. At the moment we require well trained and qualified human resources to work in the nature to protect and to sustain our environment. Government should strictly implement the safety rules and regulation to protect from the natural hazard and other disaster."

- Submitted comment from Nepal

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"The government can help our small business in keeping a level playing field with our competitors in the transportation industry. The transportation industry has declined due to the allowance of Uber and other ride-sharing companies into our markets without any regulations or the same type of insurances, creating an unfair competitive advantage due to their lower compliance costs for their business."

- Submitted comment from the United States of America

Concerns Related to Providing Greater Industry Protection

Respondents with the greatest concern for providing greater industry protection (**Medium-to-High**) included: Leather (100%), Tobacco (100%), Stone, Clay & Glass Products (99.99%), Chemicals (83.34%), Transportation (82.54%), Renewable Energy (78.25%), Food (70.88%) and Architecture & Design (70%).

Respondents with the least concern for providing greater industry protection on their industry (**Low-to-Mid-Low**) included: Telecommunications (75%), Marketing and Public Relations (61.54%), Publishing (60%), Fabricated Metals (60%) and Entertainment (57.15%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	10.71%	25%	14.29%	21.43%	25%
Accounting & Audit	23.81%	19.05%	9.52%	23.81%	23.81%
Aerospace	38.89%	16.67%	5.56%	16.67%	22.22%
Architecture & Design	15%	15%	25%	10%	35%
Automotive	22.50%	17.50%	17.50%	17.50%	17.50%
Beverages	33.33%	8.33%	25%	16.67%	16.67%
Carpentry & Cabinetry	33.33%	16.67%	16.67%	16.67%	8.33%
Chemicals	0%	16.67%	16.67%	37.50%	29.17%
Clothing & apparel	20%	10%	30%	20%	15%
Construction	25.77%	22.68%	20.62%	13.40%	14.43%
Consulting - General	33.96%	16.98%	14.15%	16.04%	15.09%
Education	35.42%	16.67%	12.50%	8.33%	25%
Engineering	26.79%	16.07%	30.36%	16.07%	10.71%
Entertainment	38.10%	19.05%	23.81%	9.52%	4.76%
Fabricated Metals	24%	36%	20%	16%	4%
Finance & Investment	17.65%	29.41%	5.88%	17.65%	29.41%
Food	16.46%	12.66%	27.85%	13.92%	29.11%
Furniture & Fixtures	0%	47.06%	11.76%	23.53%	5.88%
Gifts / Giftware	21.43%	21.43%	35.71%	0%	14.29%
Hardware	42.86%	0%	28.57%	14.29%	14.29%
Industrial Machinery & Equipment	15.79%	18.42%	34.21%	10.53%	18.42%
Information Technology	26.47%	17.65%	26.47%	11.76%	16.18%
Instruments	15.38%	15.38%	38.46%	15.38%	7.69%
Insurance	17.65%	0%	11.76%	0%	47.06%
Jewelry	10%	30%	10%	40%	10%
Leather	0%	0%	50%	50%	0%
Legal	36.36%	18.18%	18.18%	9.09%	18.18%

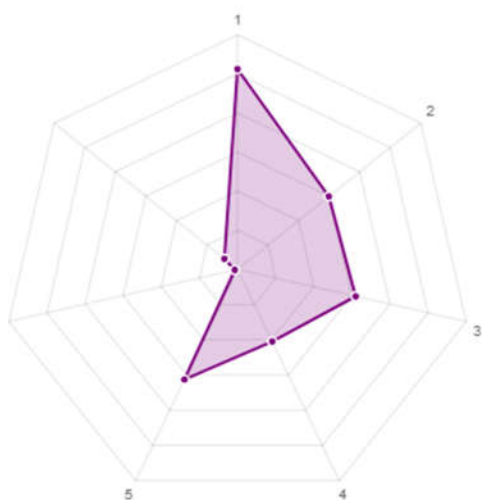
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	Low	Mid-Low	Medium	Mid-High	High
Lighting	23.08%	7.69%	15.38%	23.08%	23.08%
Lumber and Wood	0%	33.33%	33.33%	33.33%	0%
Manufacturing - mixed	17.57%	18.92%	29.73%	18.92%	14.86%
Marketing and Public Relations	38.46%	23.08%	30.77%	3.85%	0%
Media	29.41%	11.76%	5.88%	11.76%	29.41%
Medical	26.87%	16.42%	22.39%	13.43%	16.42%
Metal Products	26.09%	17.39%	17.39%	17.39%	17.39%
Mining and Minerals	0%	50%	25%	0%	0%
Other	12.50%	12.50%	25%	25%	12.50%
Paper and Allied Industry	14.29%	14.29%	28.57%	14.29%	21.43%
Petroleum and Coal	32.14%	14.29%	17.86%	17.86%	14.29%
Printing	32.14%	14.29%	17.86%	17.86%	14.29%
Publishing	40%	20%	10%	20%	10%
Quality Inspection / Control	0%	33.33%	0%	0%	66.67%
Real Estate	31.25%	14.58%	18.75%	22.92%	8.33%
Renewable Energy	13.04%	8.70%	30.43%	17.39%	30.43%
Retail - Mixed	36.59%	9.76%	21.95%	12.20%	14.63%
Rubber & Related Products	5.26%	47.37%	26.32%	10.53%	10.53%
Security	16.67%	22.22%	16.67%	22.22%	22.22%
Social Welfare	21.43%	35.71%	21.43%	7.14%	14.29%
Stone, Clay & Glass Products	0%	0%	33.33%	33.33%	33.33%
Telecommunications	50%	25%	12.50%	0%	12.50%
Textiles	8.33%	25%	8.33%	16.67%	33.33%
Tobacco	0%	0%	0%	100%	0%
Translation & Localization	40%	0%	20%	40%	0%
Transportation	9.52%	6.35%	19.05%	28.57%	34.92%
Wholesale - Mixed	29.03%	16.13%	12.90%	25.81%	16.13%

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Reducing Cost of Capital by Offering Loans and/or Loan Guarantees

1. Low Impact	30.31%
2. Medium-Low Impact	17.70%
3. Medium Impact	18.35%
4. Medium-High Impact	12.14%
5. High Impact	18.53%

	Low	Mid-Low	Medium	Mid-High	High
Australia	31.85%	14.81%	24.44%	8.89%	17.04%
Canada	38.89%	14.20%	15.43%	13.58%	16.05%
China	22.22%	11.11%	22.22%	0%	44.44%
Czech Republic	45.83%	20.83%	12.50%	0%	12.50%
India	13.24%	10.29%	14.71%	13.24%	45.59%
Jordan	14.93%	22.39%	17.91%	16.42%	23.88%
Malaysia	15.15%	12.12%	21.21%	27.27%	18.18%
Nepal	15.79%	13.16%	18.42%	21.05%	26.32%
Pakistan	20.45%	15.91%	15.91%	18.18%	27.27%
Poland	27.27%	18.18%	27.27%	9.09%	0%
Romania	19.57%	17.39%	21.74%	21.74%	17.39%
Singapore	23.81%	9.52%	23.81%	4.76%	33.33%
UAE	18.18%	18.18%	4.55%	31.82%	27.27%
United Kingdom	36.17%	20.57%	14.89%	13.48%	11.35%
United States of America	37.63%	18.45%	18.45%	8.78%	14.20%

Respondents with the highest levels of concern related to Reducing Cost of Capital by Offering Loans and/or Loan Guarantees for the coming 12 months originated from the following countries (**Medium-High**): India (73.54%), China (66.66%), Malaysia (66.66%), Nepal (65.79%) and UAE (63.64%),

Respondents with the lowest levels of concern related to Reducing Cost of Capital by Offering Loans and/or Loan Guarantees for the coming 12 months originated from the following countries (**Low - Mid-Low**): Czech Republic (66.66%), United Kingdom (56.74%), United States of America (56.08%) and Canada (53.09%).

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Concerns Related to Reducing Cost of Capital by Offering Loans and/or Loan Guarantees

Respondents with the greatest concern for Reducing Cost of Capital by Offering Loans and/or Loan Guarantees (**Medium-to-High**) included: Leather (100%), Lumber and Wood (100%), Tobacco (100%), Renewable Energy (78.26%), Paper and Allied Industry (75%), Food (68.35%) and Printing (67.86%).

Respondents with the least concern for Reducing Cost of Capital by Offering Loans and/or Loan Guarantees on their industry (**Low-to-Mid-Low**) included: Accounting & Audit (76.19%), Marketing and Public Relations (73.08%), Legal (72.73%), Social Welfare (71.43%), Fabricated Metals (64%).

	Low	Mid-Low	Medium	Mid-High	High
Accommodation	25%	28.57%	7.14%	17.86%	17.86%
Accounting & Audit	52.38%	23.81%	9.52%	4.76%	9.52%
Aerospace	55.56%	5.56%	22.22%	0%	16.67%
Architecture & Design	35%	20%	10%	15%	20%
Automotive	35%	10%	17.50%	15%	15%
Beverages	33.33%	8.33%	33.33%	12.50%	12.50%
Carpentry & Cabinetry	25%	25%	25%	16.67%	0%
Chemicals	29.17%	12.50%	8.33%	20.83%	29.17%
Clothing & apparel	15%	15%	20%	15%	30%
Construction	31.96%	24.74%	18.56%	11.34%	10.31%
Consulting - General	33.02%	20.75%	13.21%	12.26%	16.98%
Education	41.67%	8.33%	14.58%	10.42%	22.92%
Engineering	30.36%	21.43%	14.29%	14.29%	19.64%
Entertainment	42.86%	9.52%	14.29%	4.76%	23.81%
Fabricated Metals	40%	24%	16%	4%	16%
Finance & Investment	35.29%	23.53%	5.88%	11.76%	23.53%
Food	17.72%	13.92%	20.25%	12.66%	35.44%
Furniture & Fixtures	23.53%	29.41%	29.41%	5.88%	0%
Gifts / Giftware	28.57%	21.43%	7.14%	14.29%	21.43%
Hardware	57.14%	0%	28.57%	14.29%	0%
Industrial Machinery & Equipment	21.05%	13.16%	28.95%	13.16%	21.05%
Information Technology	32.35%	17.65%	17.65%	10.29%	20.59%
Instruments	15.38%	30.77%	15.38%	15.38%	15.38%
Insurance	29.41%	17.65%	0%	0%	29.41%
Jewelry	10%	30%	40%	20%	0%
Leather	0%	0%	100%	0%	0%
Legal	54.55%	18.18%	0%	4.55%	22.73%
Lighting	23.08%	23.08%	23.08%	0%	23.08%
Lumber and Wood	0%	0%	33.33%	66.67%	0%
Manufacturing - mixed	21.62%	22.97%	27.03%	6.76%	21.62%
Marketing and Public Relations	38.46%	34.62%	19.23%	0%	3.85%

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	Low	Mid-Low	Medium	Mid-High	High
Media	17.65%	29.41%	11.76%	5.88%	23.53%
Medical	37.31%	17.91%	16.42%	11.94%	11.94%
Metal Products	43.48%	13.04%	17.39%	8.70%	13.04%
Mining and Minerals	0%	50%	25%	0%	0%
Other	32.93%	17.89%	17.89%	12.20%	16.26%
Paper and Allied Industry	0%	12.50%	25%	25%	25%
Petroleum and Coal	35.71%	14.29%	0%	21.43%	21.43%
Printing	17.86%	10.71%	39.29%	10.71%	17.86%
Publishing	60%	0%	10%	20%	10%
Quality Inspection / Control	33.33%	0%	0%	33.33%	33.33%
Real Estate	25%	10.42%	25%	14.58%	20.83%
Renewable Energy	17.39%	4.35%	17.39%	17.39%	43.48%
Retail - Mixed	29.27%	9.76%	19.51%	14.63%	21.95%
Rubber & Related Products	15.79%	21.05%	31.58%	26.32%	5.26%
Security	27.78%	27.78%	16.67%	5.56%	22.22%
Social Welfare	64.29%	7.14%	7.14%	14.29%	7.14%
Stone, Clay & Glass Products	33.33%	0%	33.33%	0%	33.33%
Telecommunications	50%	0%	25%	0%	25%
Textiles	8.33%	16.67%	33.33%	16.67%	16.67%
Tobacco	0%	0%	100%	0%	0%
Translation & Localization	0%	40%	40%	0%	20%
Transportation	19.05%	20.63%	19.05%	15.87%	23.81%
Wholesale - Mixed	25.81%	12.90%	16.13%	25.81%	19.35%

Appendix

Questions Asked

Demographic Questions

Country:	<i>(From Drop Down List)</i>	
Type of organization: (Drop Down)	<ul style="list-style-type: none"> • Manufacturer • Wholesaler • Service Provider • Retailer • Industry Association / Chamber / Trade Body 	
Your Industry: (Drop Down)	<ul style="list-style-type: none"> • Accommodation <i>(including hotels, motels, resorts etc)</i> • Accounting, auditing etc • Aerospace • Architectural design • Automotive • Beverages • Carpentry, cabinet making etc • Chemicals • Clothing & apparel • Construction • Consulting services - general / other • Education • Engineering • Entertainment • Fabricated metals • Finance & investment • Food • Furniture and fixtures • Gifts / giftware • Hardware • Industrial machinery and equipment • Information technology • Instruments • Insurance • Jewelry • Leather • Legal 	<ul style="list-style-type: none"> • Lighting • Manufacturing - mixed • Marketing and public relations • Media • Medical • Metal products • Mining and minerals • Paper and allied products • Petroleum and coal products • Printing • Publishing • Quality inspection / control • Real estate • Renewable energy • Retail - mixed • Rubber and miscellaneous plastics • Security services • Social welfare • Stone, clay, and glass products • Telecommunications • Textiles • Timber, wood and allied industries • Tobacco products • Translation and localization services • Transportation <i>(including freight and people movement by road, rail, sea or air etc)</i> • Wholesale - mixed • Other
How many people does your organization employ? (Drop Down)	<ul style="list-style-type: none"> • Under 10 • 11-25 • 26-50 • 51-100 • 101-150 • 151-250 • More than 250 • Unsure 	
How many years has your organization been in operation? (Drop Down)	<ul style="list-style-type: none"> • Less than 1 year • 1-3 years • 4-6 years • 7-10 years • 11-15 years • 16 years or more • Unsure 	

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% of your sales which are local (within the country)	<ul style="list-style-type: none">• 0% (<i>All exports</i>)• 1-9%• 10-19%• 20-29%• 30-39%• 40-49%• 50-50%• 60-69%• 70-79%• 80-89%• 90-99%• 100% (<i>Domestic only</i>)
---	---

(Drop Down)

Business Confidence Questions

Do you expect your domestic sales to grow over the next 12 months?	<ul style="list-style-type: none">• Grow• Stay the same• Shrink• Unsure
---	--

Do you expect your foreign sales to grow over the next 12 months?	<ul style="list-style-type: none">• Grow• Stay the same• Shrink• Unsure
--	--

Do you think the business climate within your country has improved over the previous 12 months?	<ul style="list-style-type: none">• Improved• Stayed the same• Gotten worse• Unsure
--	--

Do you anticipate economic expansion, a flat economy or a recession within the next 12 months?	<ul style="list-style-type: none">• Economic expansion• A flat economy• A recession• Unsure
---	--

Challenges Faced

For each one, please rate how concerned your organization is about that particular issue using a scale from 1 to 5, where one means that your company is NOT AT ALL CONCERNED about it and where five means your company is VERY CONCERNED about it. You can choose any number between one and five depending on how strongly you feel about it.

How concerned are you about any of these issues affecting your business over the next 12 months?	<ul style="list-style-type: none">• Access to raw materials• Attracting and retaining qualified workers• Competition from foreign sources• Costs of employee healthcare and other benefits• Costs of employee salaries• Economic and global political uncertainty• Environmental / ecological issues• General political climate• Government policies and regulations• Insufficient demand for your product and/or services• Managing information technology and/or cyber security issues• Managing supply chain relationships• Shipping and logistics of getting products to market• Other
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- | | |
|--|--|
| What do you think will be the most important drivers of your organizations future growth over the next 12 months? | <ul style="list-style-type: none">• Accessing new sources of funding• Acquiring new customers• Automation of existing processes• Better market awareness / perception of your industry• Developing more partnerships• Employee skill development• Improving customer experience• Improving supply chain relationships• Improving trust and transparency• Increasing your digital and technology capabilities• Innovation of products / services / processes• Navigating risk and regulation• Quality certification• Other |
|--|--|
-

Government Impact on Industry

For each one, please rate how concerned your organization is about that particular issue using a scale from 1 to 5, where one means NEGLIGIBLE IMPACT about it and where five means HIGH IMPACT about it. You can choose any number between one and five depending on how strongly you feel about it.

-
- | | |
|---|---|
| Which government activities will have the greatest effect on your performance over the next 12 months? | <ul style="list-style-type: none">• Advocating for the interests of my industry• Enforcement of rules and/or regulations• Improving infrastructure, services or public goods• Passing new laws / regulations• Providing access to new markets abroad through international trade promotion activities• Providing greater protection for our industry• Reducing cost of capital by offering loans and/or loan guarantees |
|---|---|
-

Final Questions

-
- | | |
|--|--|
| Is the government doing enough for your industry currently? | <ul style="list-style-type: none">• The Government does enough now• The Government does NOT do enough now• It doesn't matter either way• Unsure |
|--|--|
-

-
- | | |
|---|--|
| Do you feel that free trade agreements help or hurt companies like your own? | <ul style="list-style-type: none">• Helps• Hurts• Makes no difference• Unsure |
|---|--|
-

-
- | | |
|--|--------------------|
| Do you have any specific comment to make about how the government can help your industry? | <i>(Free Text)</i> |
|--|--------------------|
-

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W: www.aftcompliance.org

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BeeIndustrious™ is a market research and insights agency based in Manchester City Centre. The business has significant experience in developing and conducting projects in the Children's, Energy, Finance, FMCG, Food & Drinks, Leisure, Publishing, Retail, Sports & Technology markets.

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CPA Partnership is a Singapore based consulting firm with a global network of affiliated trusted partners that include major firms from the accounting, consulting, legal, technology, training and financial sectors. Our experience in the industry spans over the last 50 years and we offer a full range of services to individuals, corporates and financial institutions.

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We are a Canadian immigration firm with 2 established offices in British Columbia (Vancouver and Chilliwack).

We offer professional yet personal service to our clients as our dedicated team combines legal expertise with solid immigration knowledge. As the immigration rules become more complex, we have made it our business to ensure that our advice covers more than an outline of options. We use our global experience, knowledge, and contacts to solve our clients' problems. We are proactive, available to our clients, tough with authorities when required, and deliver great cost-effective service.

Our dedicated team of professionals can help you facilitate a deal between you and the local businesses. Our unique strategy and knowledge of our local market will help you make the right decision. Our vision is to create healthy sustainable communities! With our partnership strategy, Business Model and our immigration knowledge, many of our clients will meet their objective to receive their Permanent Residency to Canada.

We support and closely work with many non-profit organizations such as the International Trade Council, Amnesty International, Oxford Entrepreneurs, Focus Disability and local Community services.



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Laser Quantum is a continually growing, globally renowned laser manufacturer, providing world-class ultrafast and continuous wave lasers to both research institutions and OEM manufacturers for the advancement of research and technology. Originally set up by three Manchester University PhD physicists at Manchester Science Park, Laser Quantum has developed through organic growth and acquisition. It is now headquartered in Stockport (UK), with further facilities in Germany and the USA. Together, the Laser Quantum sites have united the principles of robust design and cutting-edge technology in the fields of continuous wave, GHz, few-cycle pulses and amplification.

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Some of the biggest challenges facing corporations today is uncontrollable healthcare expense, uncertainty in the market and health of their population. Employers lack a way to quantify return on investment regarding their workforce; and they're utilizing the wrong tools – or no tools at all – to determine human capital profitability. One potential solution: Morrow Outsourcing. Morrow Outsourcing is consistently charged by top management with the mission of designing the workplace for optimal health, well-being and productiveness of the company's most valuable asset – its employees.

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Octavius Hunt is Europe's largest pesticide and disinfectant smoke manufacturer with an extensive distributor network. We are based in the UK and we currently export our products world-wide.

Octavius Hunt is primarily involved in the production of smoke generators which effectively treat pests and diseases in any enclosed area. We have a diverse range of smoke products such as: smoke pesticides to treat empty grain/cocoa stores, store houses and greenhouses; smoke fungicides for food storage, cut flowers; pest control smokes for commercial and domestic public health applications; and disinfectant smokes for a variety of applications such as food production, medical, agricultural and domestic premises.

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Octavius Hunt has over 40 years' experience in pesticides and we offer our R&D expertise for collaborative projects across a range of markets in the UK and overseas.



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Savitz Law Offices, P.C. (ImmigrationOptions.com) provides legal services and expertise in all areas of immigration and nationality law both for corporate clients and individuals. In addition to obtaining temporary visas and permanent resident (Green Card) status for foreign nationals, we help clients to file to become naturalized U.S. Citizens, and to solve specific problems with the Immigration Service or other government agencies.

We have extensive experience working with the myriad of government entities involved in immigration matters, including the U.S. Immigration Service, the Department of Labor, and the State *Department (including U.S. Consulates and Embassies abroad)*. We have developed a worldwide network of contacts and other resources in order to assist our clients on any matter, from the routine to the extraordinary.

We are particularly adept at helping companies ease the process of bringing foreign talent into the workforce efficiently, including working with individuals.

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Shikatani Lacroix Design is a multidisciplinary branding and design firm. We transform the customer journey by designing immersive experiences that connect in the blink of an eye.

Over the past 27 years, we have built a design agency passionately dedicated to uniting market opportunities with flawless design execution. Whether it's package design, a retail environment, a digital experience or a corporate brand, the one constant that drives us is connecting consumers with compelling, immersive brand experiences. Shikatani Lacroix works across design disciplines for clients such as CZ Bank, SPD Bank, Cable & Wireless Communications, Regions Bank, Jackson Hewitt, TD Bank, Cineplex Entertainment, and Boston Pizza, among others.

Our fundamental strength is redefining brand engagement for global brands. Our core belief - immersion - means we are moving from simply provoking some sort of action – a tweet, a post, a face-to-face conversation – towards creating a five-dimensional place where consumers forget they are even shopping. Immersion blurs the lines between story and marketing, storyteller and audience, illusion and reality. Immersive design harnesses powerful and evolving technologies to create deeply engaging experiences in which the consumer is a participant, not a bystander. We define opportunities by aligning the needs of the consumer with the needs of the brand, further leveraging insights from what behavioral science tells us about how people shop. The result is a tremendous bond between the customer and the brand because now the customer is a part of the story, and wants to know what happens next.



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TradeLogic International offers a wide range of services tailored to the needs of the international trade community. Our services include customs clearance, air and sea transportation, warehousing and distribution, CTPAT and supply chain security services, process and profitability consulting and more.

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M&C Management Consult Limited - Ghana
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MAGSAM & Associates - Ghana
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Website: www.scmohan.com.sg

BG Consultancy Pte Ltd - Singapore
Website: www.bgc.com.sg

Innovex - Tanzania
Website: www.innovexdc.com
Twitter: @InnovexTanzania

Al Maqtari Auditing - United Arab Emirates
Website: www.almaqtariauditing.com
Twitter: @agnalmaqтари

Global Business Services DMCC - United Arab Emirates
Website: www.gbsei.com
Twitter: @GBS_DMCC

Alliott Hadi Shahid Chartered Accountants - United Arab Emirates
Website: www.alliottuae.com
Twitter: @AHadiShahid

Laura Bookkeeping & Administration Ltd - United Kingdom
Website: www.lauratax.co.uk

Davis Burton Sellek - United Kingdom
Website: www.davisburtonsellek.com
Twitter: @dbsellek

Eric Nabarro & Co - United Kingdom
Website: www.ericnabarro-accountants.co.uk

CH International - United Kingdom
Website: www.chint.org
Twitter: @CHIGlobalBiz

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Bhatia & Co - *United States*

Website: www.bhatiaco.com

Twitter: @bhatiacpa

Downey & Company - *United States*

Website: www.downeycocpa.com

Twitter: @DowneyCo

Grace Williams CPA - *United States*

Website: www.gwcpaaa.com

Twitter: @GW_CPA

Ideal Accountax Services - *United States*

Website: www.idealaccountax.com

BKD LLP - *United States*

Website: www.bkd.com

Accounting Software

ICAN Software Corporation - *United States*

Website: www.icancloudapps.com

Twitter: @ICANSoftware

Actuaries

I.E. Muhanna & Co, Actuaries and

Consultants - *Cyprus*

Website: www.muhanna.com

Advertising

Levo Advertising LLC - *United Arab Emirates*

Website: www.levoworld.com

Twitter: @levoexhibitions

Facebook: www.facebook.com/levoadvertising

Builder Homesite - *United States*

Website: www.builderhomesite.com

Twitter: @THE_BDX

Facebook: www.facebook.com/builderhomesite/

Billboard Connection - *United States*

Website: www.billboardsphiladelphia.com

Facebook: www.facebook.com/billboardconnection

Aerospace & Defense

International Armored Group - *Canada*

Website: www.interarmored.com

Twitter: @IAG_US

Facebook: www.facebook.com/interarmored/

HiCo-ICS - *Canada*

Website: www.glelcs.com

Aversan Inc - *Canada*

Website: www.aversan.com

Twitter: @aversanbusiness

Rotax Electronics - *India*

Website: www.rotaxelectronics.com

Twitter: @rotaxelectronis

Emsil Technologies - *Singapore*

Website: www.emsil.com.sg

MACH I - *United States*

Website: www.machichemicals.com

General Atomics Aeronautical Systems -

United States

Website: www.ga-asi.com

Plasma Ruggedized Solutions - *United States*

Website: www.plasmarugged.com

Outdoor Venture Corporation - *United States*

Website: www.outdoorventure.com

Jetcraft - *United States*

Website: www.jetcraft.com

Twitter: @JetcraftCorp

Facebook: www.facebook.com/JetcraftCorp

NWUAV - *United States*

Website: www.nwuav.com

Twitter: @nwuav

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Agricultural Consulting

Beijing KWS Agriculture Technology Co., Ltd. - *China*

Website: www.kws.com

Twitter: @KWS_group

Srushti Poultry Consultancy Services - *India*

Website: www.srushtipoultryconsultancy.com

Agricultural Equipment

ProSoya - *Canada*

Website: www.prosoya.com

Bhargab Engineering Works - *India*

Website: www.bhargab.com

Jain Irrigation Systems Ltd - *India*

Website: www.jains.com

Twitter: @jainirrigation

Facebook: www.facebook.com/JainIrrigationSystems

Sartorom Impex Srl - *Romania*

Website: www.sartorom.ro

H.B. Sherman Traps - *United States*

Website: www.shermantraps.com

Scarab International - *United States*

Website: www.scarabmfg.com

Twitter: @Scarabmfg

Agricultural Products

Organic Albania Ltd - *Albania*

Website: www.organicalbania.al

SuperAir - *Australia*

Website: www.superair.com.au

Richchem Ghana Limited - *Ghana*

Website: www.agriferty.com

Lakesyde Farms - *Ghana*

Website: www.lakesydefarms.com

Twitter: @Lakesyde_Farms

Nutshell & Nimble - *India*

Avs Global Traders - *India*

M/S. Gouda Overseas Trading Company - *India*

Website: www.9877orissa.bloombiz.com

AWA Exports - *India*

Website: www.awaexports.com

GSR Marketing Ltd - *India*

Website: www.gsrlimited.co.in

Delight Agro Foods - *India*

Website: www.amarcoldstorage.com

Trust Seeds Co - *Jordan*

Website: www.trustseeds.com

Smith Seeds - *New Zealand*

Website: www.smithseeds.co.nz

Golden Links Pyramid - *Nigeria*

Website: www.goldenlinkspyramid.com

MG Natura Peru SAC - *Peru*

Website: www.mgnaturaperu.com

Artesana - *Romania*

Website: www.artesana.ro

Solid Gold Pets - *Singapore*

Website: www.solidgold.com.sg

EKM Exports - *South Africa*

Website: www.ekm-exports.com

Twitter: @EKM_Exports

Facebook: www.facebook.com/EKMexports/

United Rice Mill Company - *Thailand*

Website: www.unitedricemill.com

Millpledge - *United Kingdom*

Website: www.millpledge.com

Twitter: @MillpledgeVet

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Naturipe Farms - *United States*

Website: www.naturipefarms.com

Twitter: @Naturipe

J S Trading Co / Landstar Ranger - *United States*

States

Website: www.jstradingco.net

Pacific Valley Foods - *United States*

Website: www.pacificvalleyfoods.com

Market Fresh Produce - *United States*

Website: www.marketfreshproduce.net

Twitter: @MarketFreshMFP

Oasis Organics - *United States*

Website: www.oasis-organics.com

BioMatrix International - *United States*

Website: www.biosecure.us

Mountaire Farms Inc - *United States*

Website: www.mountaire.com

Twitter: @mountaire_farms

Facebook: www.facebook.com/MountaireFarms

Air Emission Control

AES Environmental - *Australia*

Website: www.aesenvironmental.com.au

Fiberlene Filters - *United States*

Website: www.fiberlene.com

Holtec Gas Systems LLC - *United States*

Website: www.holtecllc.com

CosaTron - *United States*

Website: www.cosatron.com

Twitter: @cosatronIAQ

Facebook: www.facebook.com/CosaTron

Aircraft Brokers

Flight Source International - *United States*

Website: www.flightsource.com

Aircraft Charter

Kenya Airways - *Kenya*

Website: www.kqcargo.com

Twitter: @KenyaAirways

Flightlink Limited - *Tanzania*

Website: www.flightlink.co.tz

Private Aircraft Charter - *United Kingdom*

Website: www.fly-pac.com

Twitter: @PACLimited

ABC Charters - *United States*

Website: www.abc-charters.com

Twitter: @abc_charters

Architectural Services

Phil Weir Architects - *Australia*

Robert Eyres Building Design - *Australia*

Website: www.roberteyresbuildingdesigner.com.au

Luke Interiors Pty Ltd - *Australia*

Website: www.lukeinteriors.com.au

Twitter: @ealuke

Facebook: www.facebook.com/elizabeth.luke24

Fabritecture Australia Pty Ltd - *Australia*

Website: www.fabritecture.com

Twitter: @fabritecture

Facebook: www.facebook.com/fabritecture

Interplan CZ, s.r.o. - *Czech Republic*

Website: www.interplan.cz

Ronald Lu & Partners - *Hong Kong*

Website: www.rlphk.com

Twitter: @RLPhongkong

Leigh Orange - *Hong Kong*

Website: www.leighorange.com

EDG Interior Architecture + Design - *United States*

States

Website: www.edgdesign.com

Twitter: @EDGdesign

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Carrier Johnson + culture - *United States*

Website: www.carrierjohnson.com

Twitter: @CarrierJohnsonC

Milestone Architecture - *United States*

Website: www.milestonearchitecturepllc.com

Twitter: @MilestoneArch

Facebook:

www.facebook.com/milestonearchitecturepllc

Architectural Concepts INC - *United States*

Website: www.4designs.com

Twitter: @ArchitectMargit

Facebook: www.facebook.com/Architectural-Concepts-Inc

Art

Hong Kong Arts Investment Company - *Hong Kong*

SAGEMONOYA (Yabane KK) - *Japan*

Website: www.netsuke.com

Asset Management

Charles P Griffin & Associates - *Canada*

Website: www.cgriffinassociates.ca

Reliabilityweb.com - *United States*

Website: www.reliabilityweb.com

Twitter: @reliability

Facebook: www.facebook.com/Reliabilityweb/

Audiovisual Equipment

Optical Disc Solutions - *Romania*

Website: www.ods-bs.ro

Twitter: @ods_bs

A Leaf FZCO - *United Arab Emirates*

Website: www.leafzco.com

Zio Technologies LLC - *United Arab Emirates*

Website: www.ziogulf.com

Audio Video and Security - *United States*

Website: www.avandsecurity.com

Twitter: @FUTURERUS

Sure Sound and Lighting - *United States*

Website: www.suresoundandlighting.com

QVS - *United States*

Website: www.qvs.com

Automotive Chemicals

Berryman Products - *United States*

Website: www.BerrymanProducts.com

Twitter: @BerrymanInc

Facebook: www.facebook.com/Chemtooler/

Automotive Parts & Equipment

Titan Australia - *Australia*

Website: www.titanaust.com.au

Megapulse Australia - *Australia*

Website: www.megapulse.net

Papp Plastics & Distributing - *Canada*

Website: www.pappplastics.com

Rimex Supply Ltd - *Canada*

Website: www.rimex.com

Qingdao Nama Industrial Co Ltd - *China*

Website: www.nama.cn

Shenzhen HXY ELEC. LTD. - *China*

Website: www.autopartschina.net

Mohan Rubber / Sewa Sadan - *India*

Asia Gear Works - *India*

Website: www.hitechdrives.com

Macas Automotive - *India*

Website: www.macasautomotive.com

Twitter: @macasautomotive

Wasan Toyota - *India*

Website: www.wasanonline.com

Aro Equipments - *India*

Website: www.aroequipments.com

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JEI BEARINGS - India

Website: www.jeibearings.com

Tradelink Services - India

Website: www.tradelinkservices.in

Salsons Impex Pvt. Ltd - India

Website: www.salsonstyres.com

Selwel Inc - India

Website: www.selwelinc.com

Twitter: @selwelinc

Achievo Engineering Components Pvt Ltd - India

Website: www.achievoeng.com

Herrajes y Acabados Metalicos, S.A. de C. V. - Mexico

- Mexico

Website: www.hamsa.com.mx

Samy VickyBros Nig Enterprises - Nigeria

YHI Corporation (Singapore) - Singapore

Website: www.yhi.com.sg

Automotive International - United States

Website: www.valugard.net

Clearwater Lights - United States

Website: www.clearwaterlights.com

Textronic - United States

Website: www.textronic.us

Warco Products, Inc - United States

Website: www.warcopro.com

M.Carder Industries - United States

Website: www.mcarder.com

Automotive Services

Keeping Things Moving - Australia

Website: www.keepingthingsmoving.com.au

Wedtech Engineering - Ghana

Website: www.wedtechengineering.com

Bearings

FKL India - India

Website: www.fklindia.com

Beverages

Robinvale Organic and Bio Dynamic Wines - Australia

Website: www.organicwines.com.au

Twitter: @RobinvaleWines

Crystal Creek Australia - Australia

Website: www.crystalcreekwater.com.au

Ulupna Winery - Australia

Website: www.ulupnawinery.com.au

Twitter: @ulupnawinery

Wombat Creek Winery - Australia

Website: www.wombatcreek.com.au

Golden Vintage International Ltd - Hong Kong

Website: www.golden-vintage.com

Tunip Agro Limited - India

Website: www.ojusindia.com

London Distillers Kenya - Kenya

Website: www.londondistillers.com

Hacienda Santa Elena, Finca Cafetalera SPR de RL de CV - Mexico

Website: www.haciendasantaelena.mx

Pab Empire Resources Ltd - Nigeria

Website: www.pabresources.com.ng

Bufcoffee - Rwanda

Website: www.bufcoffee.com

WB&CO - Singapore

Website: www.wbcouk.com

Twitter: @wbcouk

Stassen Exports - Sri Lanka

Website: www.stassengroup.com

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Hampstead Tea - *United Kingdom*

Website: www.hampsteadtea.com

Twitter: @hampsteadtea

London & Scottish International - *United Kingdom*

Website: www.junipergreen.org

Ferra Coffee - *United States*

Website: www.ferracoffeeroaster.com

BMT Weiser - *United States*

Website: www.bmtny.com

San Cristobal Coffee Importers - *United States*

Website: www.sancristocafe.com

Natalie's Orchid Island Juice Company - *United States*

Website: www.oijc.com

Twitter: @Nataliesoj

Facebook: www.facebook.com/nataliesojc

Vodquila - *United States*

Website: www.vodquila.com

Twitter: @vodquila

Business Process Outsourcing

Ask Datatech - *India*

Website: www.askdatatech.com

Twitter: @askdatatech

Facebook: www.facebook.com/people/Ask-Datatech/

S.E.A. Businesscentre Pte Ltd - *Singapore*

Website: www.seabusinesscentre.com

Baz Associates - *United States*

Website: www.bazassociates.com

Twitter: @BazAssociates

Business Services

Deep Green Professional Services - *Australia*

Website: www.deepgreenenterprises.com.au

Internet Junior Foundation For Company Assistance - *Burundi*

Website: www.studiolucagalante.com

Capillary Consulting - *Canada*

Website: www.capillaryconsulting.com

Twitter: @CapillaryTweets

Enable Wellness Inc - *Canada*

Website: www.enablewellness.com

Twitter: @wattersedge

Facebook: www.facebook.com/enablewellness

Sam Rhema House - *Ghana*

Website: www.samrhemahouse.com

Dawn Caster Company Limited - *Ghana*

Website: www.dawncastergh.com

Trans World Consult - *Ghana*

Website: www.twcl.webdeden.co.uk

eXm - *Ghana*

Website: www.exmghana.com

Executive Relocations Africa - *Ghana*

Website: www.executiverelocationsafrica.com

Platinum Choices Ltd - *Ghana*

Website: www.platinumchoicesgh.com

Build Republic Limited - *Hong Kong*

Website: www.buildrepublic.com

Twitter: @jervischua

Reliable Guards and Allied Services Pvt Ltd - *India*

Website: www.reliableguards.com

GALA Invest Consulting - *Kazakhstan*

Website: www.galainvest.kz

Progress I.v. - *Latvia*

Website: www.progress-lv.biz

Facebook: www.facebook.com/SiaProgressLV/

Global Remote Services - *Romania*

Website: www.globalremoteservices.com

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Dexteritas Pte Ltd - Singapore

Website: www.dexteritas.com

CPVT Energy Asia Pte Ltd - Singapore

Website: www.cpvtenergy.com

ATN Prime Solutions Pte Ltd - Singapore

Website: www.atn.com.sg

Gopsin Corporation(S) Pte Ltd - Singapore

Website: www.gopsincorp.en.ec21.com

Worldwide Corporate Advisors - United Kingdom

Website: www.wcagr.com

Twitter: @WCAGRP

Facebook: www.facebook.com/Worldwide-Corporate-Advisors

WhatNow? International - United States

Website: www.whatnowme.com

Geo Strategy Partners - United States

Website: www.geostrategypartners.com

Business Support Services

PTS Consulting (Singapore) Pte Ltd - Singapore

Singapore

Website: www.ptsconsulting.com

Twitter: @ptsconsulting

RefPoint Business Consultants - United Arab Emirates

Emirates

Website: www.refpointglobal.com

Financial Business Consultants International

- United States

Website: www.consultint.com

Buying Agents

Unique Source Point - India

Website: www.uspindia.com

GIK International Trade - United Kingdom

Website: www.gikinternational.co.uk

Catering

Karen Sheldon Catering & Training - Australia

Website: www.karensheldoncatering.com

Certification, Testing & Quality Control

QAS International - Australia

Website: www.qualityassurance.net.au

QCL Quality Compliance Laboratories - Canada

Website: www.qctest.com

Twitter: @QCL_Laboratory

My Office In China - China

Website: www.myofficeinchina.com

Design Resources Estates - Ghana

Website: www.estatesdesign.com

The Professional Quality Control System - Hong Kong

Hong Kong

Website: www.proqc.info

Twitter: @proqchk

TUV Rheinland (India) Pvt Ltd - India

Website: www.ind.tuv.com

Certind SA - Romania

Website: www.certind.ro

Testing and Inspection Services Arabia (TISA) - Saudi Arabia

Saudi Arabia

Website: www.tisa-inspection.com

Prime Technologies - United States

Website: www.primetechpa.com

STATKING Clinical Services - United States

Website: www.statkingclinical.com

Nova Biologicals - United States

Website: www.novatx.com

F2 Labs - United States

Website: www.f2labs.com

Twitter: @F2_Labs

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Affiliated Monitors - *United States*

Website: www.affiliatedmonitors.com

Association For Trade Compliance Inc -

United States

Website: www.aftcompliance.org

Chemical & Related Manufacturing

F. Bacon Industrial Inc - *Canada*

Website: www.f-bacon.com

Facebook: www.facebook.com/groups/lubricants

NCH Czechoslovakia Spol sro - *Czech Republic*

Website: www.nch.com

Twitter: @NCH_Careers

Ag Chem Group - *Czech Republic*

Website: www.agchemigroup.eu

Grandorth Environmental Chemicals - *Hong Kong*

Website: www.grandorth.com

Meghmani Dyes & Intermediates Limited -

India

Website: www.meghmanidyes.com

Ablaze Glass Works - *India*

Website: www.ablazeglassworks.com

Twitter: @AblazeGlass

Asiatic Industries - *India*

Website: www.asiaticind.com

Nico Orgo - *India*

Website: www.neemnico.com

Saneesa Chemicals & Equipments - *India*

Website: www.sceplindia.com

SM Labs - *India*

Website: www.smlabs.org.in

Sheen & Shine Solutions - *India*

Website: www.sheenindia.net

Chemovate - *India*

Website: www.chemovate.in

Facebook: www.facebook.com/Chemovate/

Sree Rayalaseema Hi-Strength Hypo Limited

- *India*

Website: www.tgvgroup.com

Oleolux SARL - *Morocco*

Website: www.oleolux.net

Pete's Luminous Creations - *Singapore*

Website: www.darkniteglow.com

Afrinatural Holdings - *South Africa*

Website: www.afrinatural.com

ABC Composite - *Tunisia*

Website: www.abccomposite.com

Sky Chemicals UK Ltd - *United Kingdom*

Website: www.skychemicals.co.uk

Twitter: @skychemicalsuk

Amity Limited and Amity International -
United Kingdom

Website: www.amityinternational.com

Twitter: @amitynews

Octavius Hunt - *United Kingdom*

Website: www.octaviushunt.co.uk

Twitter: @OctaviusHuntLtd

Facebook: www.facebook.com/OctaviusHuntLtd

CA Specialities - *United States*

Website: www.ca-specialities.com

Wilshire Technologies - *United States*

Website: www.wilshiretechnologies.com

P&D Creative Co - *United States*

Website: www.pdcreativeinc.com

Twitter: @magic555product

PyroTech - *United States*

Website: www.pyrotech.us

Old Western Paint Co - *United States*

Website: www.oldwesternpaint.com

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Chemtan Co. Inc - *United States*

Website: www.chemtan.com

Cleaning Equipment

Primasonics International - *United Kingdom*

Website: www.primasonics.com

Twitter: @Primasonics

Precision Hygiene - *United Kingdom*

Website: www.precision-hygiene.com

Twitter: @spoonshinecouk

Clothing & Textiles

4075170 Canada - *Canada*

Website: www.4075170canadainc.ca

Lipuvabrik OÜ - *Estonia*

Website: www.lipuvabrik.ee

mSimps - *Ghana*

Website: www.mSimps.com

Nakus Fashion - *Ghana*

Blackash Community - *Ghana*

Website: www.blackashcommunity.webs.com

Mafro Sports Management - *Ghana*

Website: www.mafrosports.com

Twitter: @mafro2009

Wise Spending Ghana Limited - *Ghana*

Maxwells Clothiers - *Hong Kong*

Website: www.maxwellsclothiers.com

Rangotri - *India*

Website: www.rangotri.com

M/S Richa Industries Limited - *India*

Website: www.richa.in

Twitter: @richaindustry

KK Exim - *India*

Website: www.kkexim.com

Twitter: @kkexim

Kashmir Loom Company Pvt Ltd - *India*

Website: www.kashmirloom.com

SG Clothing Company - *India*

Website: www.sgclothing.in

Twitter: @sgclothingindia

Leder Fashion Company - *India*

Jaigenga Uniforms - *India*

Website: www.jaigengauniforms.com

Jaigenga Brassiers - *India*

Website: www.jaigenga.com

Prosource Textstyles Corporation - *India*

Website: www.prosourcetextstyles.com

Indus Valley - *India*

Website: www.indusvalleyindia.in

India Fashion - *India*

Website: www.ifashion.co.in

Suelas Esmar - *Mexico*

Website: www.esmar.com.mx

Hamacas Merida S.A de C.V. - *Mexico*

Website: www.meridahammocks.com

Servicios Integrales Nacionales S. DE R.L. - *Mexico*

Website: www.serinn.com.mx

Manufacturas Industriales CD Granja - *Mexico*

Website: www.partyflops.com

Twitter: @partyflops

Manufacturas Orion - *Mexico*

Website: www.manufacturasorion.com

Crown Natures Nigeria - *Nigeria*

Website: www.crownnaturesnigltd.com

Ultimate View Industrial Services - *Saudi Arabia*

Website: www.uvis.com.sa

Facebook: www.facebook.com/uvis.com.sa

GLOBAL BUSINESS CONFIDENCE REPORT

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Purple Threads - *Singapore*

Website: www.purplethreads.com.sg

Maptaphut Uniform Inter Trading Co Ltd -

Thailand

Website: www.mpuniformth.com

Horseed General Trading LLC - *United Arab*

Emirates

Working Wear - *United Kingdom*

Website: www.workingwear.uk.com

Agora Edge - *United States*

Website: www.agoraedge.com

Construction

Cairns Quality Homes - *Australia*

Website: www.cairnsqualityhomes.com.au

Belnor Engineering Inc - *Canada*

Website: www.belnor.com

Twitter: @BelnorEngInc

Facebook:

www.facebook.com/BelnorEngineeringInc/

Stegmar Co. Gh. Ltd. - *Ghana*

Website: www.stegmar.com

Frontline Limited - *Ghana*

Website: www.frontlinelimited.com

Twitter: @frontlinz

Sow Property Consult - *Ghana*

Website: www.sowconsultltd.com

Select Art Gh Ltd - *Ghana*

Website: www.selectartgh.com

Elopath Block Factory - *Ghana*

Website: www.elopathblockfactory.com

Okor Construction & Engineering Limited -

Ghana

Website: www.ocelgh.com

Twitter: @OCELGH

IBI Projects Limited - *Ghana*

Website: www.ibiproject.com

Twitter: @ibiprojects

Sun Bright Construction Company Limited -

Hong Kong

Website: www.hksunbright.com

Vertical-NT LTD - *Kazakhstan*

Air Techniques Ltd - *Kenya*

Website: www.air-technics.com

Al Kharafi Construction - *Kuwait*

Website: www.makharafi.net

Sc Casa Lebada - *Romania*

Website: www.casalebada.ro

Metal Construct Activities - *Romania*

Website: www.metal-construct.eu

Tat Wai Enterprise Pte Ltd - *Singapore*

Website: www.tatwai.com.sg

Stride Construction - *United Arab Emirates*

Website: www.stridecompanies.com

Prestige Constructions - *United Arab Emirates*

Website: www.prestigegroup.me

Facebook:

www.facebook.com/prestigeconstructionsllc

CHEMIE Tech - *United Arab Emirates*

Website: www.chemietech.com

Ross Group - *United States*

Website: www.withrossgroup.com

Twitter: @withrossgroup

Burgos Group, LLC - *United States*

Website: www.burgosgroup.com

Twitter: @burgosgroup

Facebook: www.facebook.com/burgosgroup

Mahogany Incorporated - *United States*

Website: www.mahoganyinc.com

Twitter: @MahoganyIncorp

Facebook: www.facebook.com/mahoganyinc

GLOBAL BUSINESS CONFIDENCE REPORT

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MK Remodeling Inc - *United States*

Website: www.mksremodeling.com

Facebook: www.facebook.com/MK-Remodeling-Inc-299662177369/

Construction Equipment

Sharp Designers and Engineers India Pvt Ltd

- *India*

Website: www.sharpeng.com

Unisteel Engineering Works - *India*

Website: www.unisteel.net

Twitter: @UNISTEELPAVING

Facebook:

www.facebook.com/UnisteelEngineeringWorks/

Helix Technologies - *India*

Ador Welding Limited - *India*

Website: www.adorwelding.com

Twitter: @AdorWeldingLtd

Greenshields JCB - *United Kingdom*

Website: www.greenshieldsjcb.com

Twitter: @GreenshieldsJCB

APASOF - *United States*

Website: www.apasof.com

Paradigm International Trading - *United States*

Website: www.paradigmintl.com

Sky Climber Access Solutions - *United States*

Website: www.skyclimberaccessolutions.com

Twitter: @SkyClimberAcces

Construction Materials

Shade to Order - *Australia*

Website: www.shadetoorder.com

Mohammed Fakhroo and Bros WLL - *Bahrain*

Website: www.fakhroo.com

New Polaris - *Bangladesh*

Website: www.newpolarisbd.com

Americana Granitos do Brasil Ltda. - *Brazil*

Website: www.americana.com.br

Global Xpress - *Canada*

Website: www.global-xpress.ca

KONE, a.s. - *Czech Republic*

Website: www.kone.com

Twitter: @KONECorporation

The Cavalier - *India*

Website: www.cavalierhardware.com

Dream World Impex - *India*

Website: www.dreamworldimpex.com

Twitter: @varmoraj

Excel Coatings - *India*

Website: www.xlcoatings.com

Boun Group - *India*

Website: www.boun.in

Octiva Ceramic - *India*

Website: www.octivaceramic.com

Nice and Natural Group - *India*

Website: www.nnstones.com

Twitter: @NiceandNatural2

Facebook: www.facebook.com/Nice-Natural

Mexinart, S.A de C.V - *Mexico*

Website: www.mexinart.com

SC Te-ma Romania Srl - *Romania*

Website: www.te-ma.ro

SC Sfinx Beton SRL - *Romania*

Ceramica Bianca - *Romania*

Website: www.bianca.ro

Lemtek - *Romania*

Website: www.lemtek.ro

RMD Kwikform - *United Arab Emirates*

Website: www.rmdkwikform.com

Twitter: @rmdkwikform

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Al Hashem Marble - *United Arab Emirates*
Website: www.ahmc.ae

Grand Mercantile - *United Arab Emirates*
Website: www.grandmerc.com

Goss Marble - *United Kingdom*
Website: www.gossmarble.co.uk
Twitter: @gossmarble

ARCO Concrete - *United States*
Website: www.arcoconcrete.com

Summit International Flooring - *United States*
Website: www.summit-flooring.com
Twitter: @Summit_Flooring
Facebook:
www.facebook.com/summitinternationalflooring

Lambda Technologies - *United States*
Website: www.lambdatechs.com

Emseal Joint Systems - *United States*
Website: www.emseal.com
Twitter: @EMSEALtoday
Facebook: www.facebook.com/EMSEALJointSystems/

Earthwerks (Swift-Train Company) - *United States*
Website: www.earthwerks.com
Twitter: @earthwerksfloor

EquipShip - *United States*
Website: www.equipship.com
Facebook: www.facebook.com/EquipShip

Globus Cork Inc - *United States*
Website: www.CorkFloor.com
Twitter: @corkfloor
Facebook: www.facebook.com/GlobusCork

Holliston Sand - *United States*
Website: www.hollistonsand.com
Facebook: www.facebook.com/HollistonSand

Willseal Ltd - *United States*
Website: www.willseal.com

Consulting

Mentoring Works - *Australia*
Website: www.mentoring-works.com
Twitter: @mentoringworks

MyPlanningWorld Consultancy Services - *Australia*
Website: www.myplanningworld.com
Twitter: @mbarai1980

Business Links Consulting Limited - *China*
Website: www.chinabusinesslinks.org

LBC Africa Consult Ltd - *Ghana*
Website: www.lbcafrica.com
Twitter: @LBCAfrica

RIMCS Consult - *Ghana*
Website: www.rimcsconsult.com

Akil Management Services B.V. - *Netherlands*
Website: www.akil.eu
Twitter: @AkilMngmntSrvcs

Mountain High & Jules Lewis Consulting - *United Arab Emirates*
Website: www.mountainhighme.com
Twitter: @mountainhighme

Gamma Consulting and Business Development - *United Arab Emirates*
Website: www.gammaconsultants.com

Start Murphy Limited - *United Kingdom*
Website: www.startmurphy.co.uk

JKH Group of Companies - *United Kingdom*
Website: www.jkhgroups.org

Weed & Co/Resurrection Partners - *United States*
Website: www.weedco.com

Dolphin & Eagle Consulting - *United States*
Website: www.dolphineagle.biz
Twitter: @SCsubco629

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Pinnacle Process Solutions International -
United States

Website: www.pinnacleprocess.com

Twitter: @PinnacleProcess

C-leveled - *United States*

Website: www.c-leveled.com

Twitter: @c_levelled

Bond Group - *United States*

Website: www.bondconsulting.com

Twitter: @BondGroupTX

Neptune Advisors - *United States*

Website: www.neptuneadvisors.com

TradeLogic International - *United States*

Website: www.tradelogicintl.com

Affordable Care Act Compliance & Services

Inc - *United States*

Website: www.thebenefitcompanies.com

Cornsilk Company - *United States*

Website: www.cornsilkco.com

Tectonics, Inc. - *United States*

Website: www.tectonicsystems.com

Morrow Outsourcing - *United States*

Website:

<https://www.linkedin.com/in/erinmorrowoh/>

Aveus LLC - *United States*

Website: www.aveus.com

Twitter: @aveusllc

ABSI - *United States*

Website: www.absisolutions.com

Contract Manufacturing

CONTEX International Technologies - *Canada*

Website: www.contexcanada.com

Vega Aviation Products - *India*

Website: www.vegaaviation.in

Sudarrshan Tech Services - *India*

Website: www.sudarrshantech.com

Automation Engineering Company - *United States*

Website: www.teamaec.com

Twitter: @teamaec

Graphic Tool Corporation - *United States*

Website: www.graphictool.com

Falcon Manufacturing - *United States*

Website: www.falcon-manufacturing.com

Allied Materials & Equipment Co - *United States*

Website: www.alliedmaterials.com

Twitter: @AlliedMaterial

Apollo Manufacturing - *United States*

Website: www.apollo-mfg.com

INTA Technologies Corporation - *United States*

Website: www.intatech.com

Acme Manufacturing Company - *United States*

Website: www.acmemfgco.com

Twitter: @AATProd

Facebook: www.facebook.com/AATProd

Conversion Technologies Int. Inc. - *United States*

Website: www.conversiontechnologies.com

Twitter: @ConversionTech

Facebook:

www.facebook.com/ConversionTechnologies

Corporate Governance

Avasant - *United States*

Website: www.avasant.com

Twitter: @avasant

Corporate Training

Aurum Institute Global Inc - *Canada*

Website: www.auruminstituteglobal.com

Twitter: @AurumInstituteG

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Executive Coaching Connections LLC. - *United States*

Website: www.ExecutiveCoachingConnections.com

Twitter: @ECC_Coaches

Cosmetics

Naticura - *Canada*

Website: www.naticura.com

Twitter: @naticura

Bulles et Molecules - *Canada*

Website: www.bullesetmolecules.com

Twitter: @Bullesmolecules

Krismark - *Ghana*

Website: www.krismark.com

Rehab Medic Ventures - *Ghana*

Website: www.rehabmedicghana.com

C.B.M Markets Enterprise - *Ghana*

Website: www.cbmmarkets.com

Anzalp Herbal Products - *India*

Website: www.anherb.com

Lasting Impression - *United States*

Website: www.lastingimpressionusa.com

Mitchell Group - *United States*

Website: www.mitchellgroupusa.com

Twitter: @mitchellbrands

Credit Reporting

Dun & Bradstreet Credit Bureau - *Ghana*

Website: www.dnbgghana.com

Twitter: @DnBGhana

CRIF Hong Kong Limited - *Hong Kong*

Website: www.crif.hk

Augustus Hall Limited - *Nigeria*

Website: www.augustushall.com

Twitter: @augustushalltd

Kreller - *United States*

Website: www.krellercredit.com

Twitter: @krellergroup

Data Centers

Computer Room Services Corporation - *Canada*

Website: www.crsc.ca

Twitter: @CRSCcanada

Expedient - *United States*

Website: www.expedient.com

Twitter: @expedient

Facebook:

www.facebook.com/expedientcommunications

Debt Collection

Credit Collection Services Australia - *Australia*

Website: www.creditcollections.com.au

Credit Limits International - *United Kingdom*

Website: www.creditlimitsinternational.com

Twitter: @PierreHaincourt

Document Destruction

Shred Guard - *Canada*

Website: www.shredguard.com

Twitter: @ShredGuardSJ

Education

The Engineering Link Group - *Australia*

Website: www.telg.com.au

Twitter: @englink_greg

ACI Global - *Australia*

Website: www.aciglobal.com.au

Housesafe Training and Education - *Australia*

Website: www.housesafetraining.com.au

Twitter: @howiedi

GRCPS All Governance - *Australia*

Website: www.allgovernance.com

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SEAPHECC - *Australia*

Website: www.sea-phecc.com

Shared Hope Training - *Australia*

Website: www.sharedhopetraining.com

Preferred Training Networks - *Australia*

Website: www.preftrain.com

Body Sense Massage School Pty Ltd - *Australia*

Website: www.bodysensemassage.school.com.au

Twitter: @bsmassageschool

Facebook:

www.facebook.com/bodysensemassage.school/

Score-Up - *Canada*

Website: www.score-up.ca

WIGUP Corp. - *Canada*

Website: www.wigup.tv

Edu International - *Canada*

Website: www.edu-international.ca

UP Transfer GmbH an der Universität

Potsdam - *Germany*

Website: www.up-transfer.de

Africa Development Resources Research

Institute - *Ghana*

Website: www.adrri.org

Phasses beauty training institute - *Ghana*

Website: www.phbeautyinst.com

Professional Farmers College (PROFACO) -

Ghana

Website: www.profaco-ghana.webs.com

Negasty College of Aviation - *Ghana*

Agyle Safety Training Institute - *Ghana*

Website: www.agylesafetytrainingghana.com

Focus Technologies - *India*

Website: www.focustechindia.com

Sims School of Hotel Management - *India*

Website: www.sims.academy

Twitter: @SimsAcademy

Paragon Charitable Trust - *India*

Website: www.muktanganedu.org

Twitter: @NGOMuktangan

Semipalatinsk Geological-Prospecting

College - *Kazakhstan*

Website: www.sgrk.kz

Agency for Basic Community Development -

Myanmar

Website: www.abcomm.org

Twitter: @ABCMyanmarOrg

SANN Research Institute - *Nepal*

Website: www.sann.edu.np

Diversity Migration & Education Services

Pvt. Ltd - *Nepal*

Website: www.diversitynp.com

Sandiego Foundation of Nepal (SADFUN) -

Nepal

Website: www.sandiegofoundation.org

The Emirates Academy of Hospitality

Management - *United Arab Emirates*

Website: www.emiratesacademy.edu

Twitter: @EmiratesAcademy

Sites Power Institute - *United Arab Emirates*

Website: www.sitespower.com

Twitter: @SitesPowerDubai

Clifton Scientific Trust - *United Kingdom*

Website: www.clifton-scientific.org

'ELC' London Street English Language

Courses - *United Kingdom*

Website: www.elclondonstreet.com

Centre for Regional and International

Development - *United Kingdom*

Website: www.crid.co.uk

Twitter: @crid.co.uk

GLOBAL BUSINESS CONFIDENCE REPORT

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Terrapinn Training - *United Kingdom*

Website: www.terrapiinntesting.com

Twitter: @terrapiinnt

Center for Communication and Development International - *United States*

Website: www.ccdinternational.org

NM Academy of International Studies - *United States*

Website: www.nmais.net

The Income Tax School - *United States*

Website: www.TheIncomeTaxSchool.com

Twitter: @TaxSchool

Legacy Education Alliance - *United States*

Website: www.legacyeducationalliance.com

Educational Tools

LBL Strategies - *United States*

Website: www.lblstrategies.com

Twitter: @lblstrategies

Electronics

Lightning Down Under - *Australia*

Website: www.ldu.com.au

OMICRON Electronics - *Bahrain*

Website: www.omicron.at

Nuimpact Corporation - *Canada*

Website: www.nuimpact.com

Just Instruments - *Canada*

Website: www.justinstruments.net

Advance Pro - *Canada*

Website: www.advance-pro.com

Cogebi - *Czech Republic*

Website: www.cogebi.com

Kaizen Global Consult - *Ghana*

Website: www.baahe.com

Majora Enterprise - *Ghana*

Website: www.majoracomputers.com

Hometech Eng. Co. Ltd. - *Ghana*

Delta Unic Limited - *Ghana*

Website: www.deltaunic.com

Astrum Holdings Limited - *Hong Kong*

Website: www.astrumworld.com

Twitter: @astrumworld

Facebook: www.facebook.com/astrumworld/

Fossilshale Embedded Technologies - *India*

Website: www.fossilshale.com

Twitter: @fossilshale

Au Systems Pvt Ltd - *India*

Website: www.tradeindia.com

Electrotehnica Echipamente Electric Srl - *Romania*

Website: www.electrotehnica.ro

Lifton Magnets Pte Ltd - *Singapore*

Website: www.liftonmagnets.com

Pts Technologies Pte Ltd - *Singapore*

Website: www.ptstechnologies.com

Federal Components Pte Ltd - *Singapore*

Website: www.federalcomponent.com.sg

Spade Consultancy Pte Ltd - *Singapore*

Website: www.spadeconsultancy.com

Simet Technologies Inc. - *Turkey*

Website: www.simet.com.tr

icenta Controls - *United Kingdom*

Website: www.icenta.co.uk

Twitter: @icentaflowmeter

Prime Meridian Corp - *United States*

Website: www.primemeridian.net

inoLECT - *United States*

Website: www.inoLECT.com

Twitter: @inoLECT

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G2 Components - *United States*

Website: www.g2comp.com

Twitter: @g2comp

Staco Energy Products - *United States*

Website: www.stacoenergy.com

Twitter: @StacoEnergy

Ohio Semitronics - *United States*

Website: www.ohiosemitronics.com

Energy International Corporation - *United States*

Website: www.energyintl.com

Facebook: www.facebook.com/Energy-International-Corporation

Storacell - *United States*

Website: www.storacell.net

Kent Displays - *United States*

Website: www.kentdisplays.com

Twitter: @kentdisplays

Dorcy International - *United States*

Website: www.dorcy.com

Twitter: @dorcydirect

Facebook: www.facebook.com/dorcydirect

Fulane Electronic - *United States*

Ceronix Inc - *United States*

Website: www.ceronix.com

Altek Electronics, Inc. - *United States*

Website: www.altekelectronics.com

Facebook: www.facebook.com/AltekElectronicsInc/

Energy ,Gas & Oil

AXYS Technologies Inc. - *Canada*

Website: www.axys.com

SolarMaster Technology - *China*

Website: www.solarmastertech.com

Twitter: @SolarMasterTech

Helion.cz s.r.o. - *Czech Republic*

Website: www.helion.cz

Bocadillos Oilfield Services Limited - *Ghana*

Website: www.bocadillosventures.co.uk

South Asia Gas Enterprise Pvt Ltd - *India*

Website: www.sage-india.com

Sepid Kala Energy Eng Co - *Iran*

Website: www.sepidkalaco.com

Turboden - *Italy*

Website: www.turboden.com

Twitter: @Turboden_ORC

Solben - *Mexico*

Website: www.solben.com.mx

Star of David Nigeria Limited - *Nigeria*

Joc & Joc Ltd - *Nigeria*

Website: www.jjlltd.com

Arthur Energy Technology - *Nigeria*

Website: www.arthurenergy.com

Nolis & Kolis Investment Ltd - *Nigeria*

Website: www.noliskolis.com.ng

Emma Sado Multipurpose Company Ltd - *Nigeria*

Website: www.emmasado.com

Sc Renewables Consulting Srl - *Romania*

Website: www.renewables-invest.com

SC Hidroelectrica SA - *Romania*

Website: www.hidroelectrica.ro

ESCO - Energy Saving Company doo

Beograd - *Serbia*

Website: www.esco.rs

Newblak Investments - *South Africa*

Website: www.nbinvestments.co.za

Environmental Saving Technologies Company - *Tanzania*

Website: www.estectanzania.com

GLOBAL BUSINESS CONFIDENCE REPORT

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Tuncmatik - Turkey

Website: www.tuncmatik.com

Twitter: @tuncmatik1

Al Nowais Group - United Arab Emirates

Website: www.alnowaisgroup.com

Vega Petroleum DMCC - United Arab Emirates

Website: www.vega.ae

Emirates International Lubricants Industries

- United Arab Emirates

Website: www.eililube.com

Shawcor - United Arab Emirates

Website: www.shawcor.com

Quipco Limited - United Arab Emirates

Website: www.quipco.net

Mobility Oil & Gas - United Kingdom

Website: www.mobilityoilandgas.com

Twitter: @mobilityoilngas

Appraisal & Valuation Consultants - United Kingdom

Website: www.avcltd.com

Twitter: @AVCltd

Lubrication Engineers International - United Kingdom

Website: www.le-international.com

Twitter: @LEInt_Ltd

K & S Financial Group - United States

Website: www.knsfg.net

Radian Research - United States

Website: www.radianresearch.com

Tulco Oils - United States

Website: www.tulco.com

AATA International - United States

Website: www.aata.com

Twitter: @aataintl

AWS Truepower - United States

Website: www.awstruepower.com

Twitter: @AWSTruepower

AM-PRES Corporation - United States

Website: www.am-pres.com

E1 Dynamics - United States

Website: www.e1dynamics.com

Sanich Oil - United States

Website: www.sanichoil.com

Energy Conservation Equipment

World Excel Co. Ltd - Hong Kong

Website: www.worldexcel.com

Chisung Agencies Nigeria Limited Menu - Nigeria

Website: www.chisungag.com.ng

Melink Corporation - United States

Website: www.melinkcorp.com

Twitter: @MelinkCorp1

Facebook: www.facebook.com/MelinkCorp

The Energy Group. - United States

Website: www.energy-group.com

Engineering Services

Magryn & Associates - Australia

Website: www.magryn.com.au

Lock Engineering - Australia

Website: www.lockengineering.com.au

Northside Industries - Canada

Website: www.northsideind.ca

Aecom CZ s.r.o. - Czech Republic

Website: www.aecom.com

Twitter: @AECOM

Aura a.s. - Czech Republic

Website: www.auranet.cz

IEG s.r.o., Investment Casting Steelwork - Czech Republic

Website: www.sunoco.cz

GLOBAL BUSINESS CONFIDENCE REPORT

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Drawbridge S.R.O - *Czech Republic*

Website: www.drawbridge.cz

Kixor Engineering Ltd - *Estonia*

Website: www.kixor.eu

Delin Consult Limited - *Ghana*

Website: www.delincl.com

Quart- Rosi Limited - *Ghana*

Fordak Water Technology Limited - *Ghana*

Odehe Consultancy - *Ghana*

Galaxy Solutions Company Limited - *Ghana*

GELEC (HK) Limited - *Hong Kong*

Website: www.gelec.com.hk

Akuva Infotech - *India*

Website: www.akuva.com

Underground Supplies & Services Ptv Ltd - *India*

Website: www.usspl.com

Twitter: @amitusspl

Dhoami Enterprise - *India*

Website: www.dhoamienterprise.com

TAAL Tech India Private Limited - *India*

Website: www.taaltech.com

Twitter: @taaltech

Voltech Group - *India*

Website: www.voltechgroup.com

Shiva Engineering Services (SES) - *India*

Website: www.shiva-engineering.com

Twitter: @sesengg

Dar Al Omran Infrastructure and Environment - *Jordan*

Website: www.daralomran.com

Twitter: @daosaudia

Clicker Mega Transactions Ltd - *Nigeria*

Website: www.clickermegatransactionsltd.com.ng

Twitter: @clemonline

Facebook: www.facebook.com/clemonlinee

Diversinst SRL - *Romania*

Website: www.diversinst.ro

GM Electric - *Romania*

Website: www.gmelectric.eu

Metalex Construct S.R.L - *Romania*

Verantis Singapore Pte Ltd - *Singapore*

Website: www.verantis.com

XRS Consulting Engineers and Project Managers CC - *South Africa*

Website: <http://sroux53.wix.com/consulting-engineers>

Twitter: @wix

Technical Square Systems - *United Arab Emirates*

Website: www.tsigroup.ae

Thomas Bell-Wright International Consultants - *United Arab Emirates*

Website: www.bell-wright.com

AlRaqi Engineering Consulting - *United Arab Emirates*

Website: www.alraqi-cons.com

Twitter: @al_raqiengineer

Pioneer Engineering Consultancy - *United Arab Emirates*

Website: www.pioneereng.ae

Mario Mechanical & Electrical Engineering Consultancy - *United Arab Emirates*

Website: www.mario.ae

International Gulf Engineering Consultancy Bureau - *United Arab Emirates*

Website: www.igb.me

Twitter: @IgbSocialMedia

SABA Business Group - *United Arab Emirates*

Website: www.sabaeng.com

Twitter: @SABAEngineering

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ILF Consulting Engineers - *United Arab Emirates*
Website: www.ilf.com

Crystal Structures - *United Kingdom*
Website: www.crystalstructures.com

System Support Engineers - *United Kingdom*
Website: www.systemsupportengineers.co.uk

Morris Midwest - *United States*
Website: www.morrismidwest.com

Precision Structural Engineering Inc - *United States*
Website: www.structure1.com
Twitter: @psei1

Abacus Technology Corporation - *United States*
Website: www.abacustech.com

Paragon Engineering - *United States*
Website: www.paragon-associates.com

Khafra Engineering Consultants - *United States*
Website: www.khafra.com

STAT TECH, Inc - *United States*
Website: www.stattech.com

Engineering Supplies

Amiga Engineering - *Australia*
Website: www.amigaeng.com.au
Twitter: @Gearboxguru

NRB Hydraulics - *India*
Website: www.nrbhydro.com

Allied Engineering Company - *India*
Website: www.alliedengg.com
Twitter: @teamaec

Gulf Cable & Multi Industries Co. - *Jordan*
Website: www.gulfcable.com

Al Hamra Trading - *Qatar*
Website: www.alhamradoha.com

Simonds Saw LLC - *United States*
Website: www.simondsint.com

Entertainment

Blazing Saddles Trail Rides - *Australia*
Website: www.blazingsaddlestrailrides.com

Moghdcp - *Canada*
Website: www.mogmediaworld.com

Entertainment Ghana - *Ghana*
Website: www.entertainmentghana.net
Twitter: @entertainGH

Afrokraft Media Concept - *Ghana*
Website: www.afrokraftmediaconcept.jimdo.com

Ashlane Company Limited - *Ghana*
Website: www.ashlanecompany.com

Bimbrah Industries - *India*
Website: www.bimbrah.co.in

Tall Ship Adventures Pte Ltd - *Singapore*
Website: www.tallship.com.sg

Events Architects Pte. Ltd. - *Singapore*
Website: www.eventsarchitects.com

Fantasy League - *United Kingdom*
Website: www.fantasyleague.com
Twitter: @fantasyleague

International Wine Country - *United States*
Website: www.internationalwinecountry.com

Environmental Consultants

Enviroseer - *Australia*
Website: www.enviroseer.com.au

Chokkhavatia Associates - *India*
Website: www.chokkhavatia.com
Twitter: @chokkhavatia

Waterborne Environmental - *United States*
Website: www.waterborne-env.com

GLOBAL BUSINESS CONFIDENCE REPORT

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Equipment Rental

Survey Instrument Sales - *United States*
Website: www.surveyinstrumentsales.com

Classic Photo Booth LLC - *United States*
Website: www.classicphotobooth.net
Twitter: @photoboothsideas
Facebook:
www.facebook.com/ClassicPhotoBoothUSA

Ergonomics

Ergonomic Accessories Inc - *Canada*
Website: www.eaergo.com

Event & Exhibition Organizers

Bridal Expo - *Australia*
Website: www.bridalexpo.net.au

Pan International - *Australia*
Website: www.paninternational.com.au
Twitter: @paninternat
Facebook: www.facebook.com/paninternational

EXPO Promotions - *Ghana*
Website: www.exprom-uk.com

UBM Asia Ltd - *Hong Kong*
Website: www.ubmasia.com

Hongkong-Asia Exhibition (Holdings) Ltd -
Hong Kong
Website: www.hka.com.hk

MIPIM Asia - Reed MIDEM - *Hong Kong*
Website: www.mipimasia.com
Twitter: @MIPIMWorld

Tech Link Group - *United Kingdom*
Website: www.myteklinks.com

Las Vegas Convention and Visitors Authority
- *United States*
Website: www.lasvegas.com
Twitter: @vegas

Hopper Expositions - *United States*
Website: www.hopperexpos.com
Twitter: @HopperExpos

Global Attain Advancement - *United States*
Website: www.gaadvancement.com
Twitter: @gaadvancement

Event Management

Daiquiri Isle Pty Ltd t/a Ice House Beverages
- *Australia*
Website: www.daiquiriisle.com.au

The Conference Event & Function Specialists and Masters Travels Worldwide -
Australia
Website: www.conferencespecialists.com.au

Visual Studio Singapore - *Singapore*
Website: www.visualstudiosingapore.com

Intellitrain Pte Ltd - *Singapore*
Website: www.intelli.asia

Calder Conferences Limited - *United Kingdom*
Website: www.calders.org.uk
Twitter: @calderconfs

Dynamic Conferences & Events - *United Kingdom*
Website: www.dynamic-events.co.uk
Twitter: @DynamicEvents2

Global Management Services - *United States*
Website: www.globalmanagementservices.com
Twitter: @globalmsi

ACCESS Destination Services New Orleans -
United States
Website: www.accessdmcnola.com

Exhibition Equipment

Display Junction - *India*
Website: www.displayjunction.com

GLOBAL BUSINESS CONFIDENCE REPORT

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Khan & Cherian FZC - *United Arab Emirates*

Website: www.khanncherian.com

DMN Display Maintenance - *United Kingdom*

Website: www.dmndesignbuild.com

Twitter: @DMNDesignBuild

Think360 - *United States*

Website: www.think360.us

Twitter: @Think3601

Zig Zibit, Inc - *United States*

Website: www.zigzibit.com

Twitter: @ZigZibitInc

International E-Z UP - *United States*

Website: www.ezup.com

Twitter: @ezupshelters

Facebook: www.facebook.com/ezupshelters

Export Assistance

Ausnindo Consulting Group - *Australia*

Website: www.ausnindo.com

Contacts Monde - *Canada*

Website: www.contactsmonde.com

Twitter: @CFCIcanada

Active Trade International - *India*

Website: www.activetradeinternational.com

Twitter: @activetradeint

Facebook:

www.facebook.com/activetradeinternational

OEG Sp z o.o. S.p.k. - *Poland*

Website: www.oegconsulting.eu

Itro Sp. z o.o. - *Poland*

Website: www.itro.pl

Twitter: @itro_consulting

ATCO Foreign Trade Co.Ltd. - *Turkey*

Website: www.atcomarketing.com

Twitter: @BenderCompanies

Plans and Solutions - *United States*

Website: www.plansandsolutions.com

IBS Global Consulting - *United States*

Website: www.ibsglobalconsulting.com

Twitter: @ibsglobal

GP Import/Export - *United States*

Website: www.gpimportexport.com

ImEx Synergy Consulting - *United States*

Website: www.imexsynergy.com

Twitter: @imexsynergy

Facebook: www.facebook.com/imexsynergy

Facilities Management

B & A TheBest MCC - *Cyprus*

Website: www.thebestmcc.com

Aspect - *Ghana*

Website: www.aspectpropertyservicesgh.com

EMCOR Government Services - *United States*

Website: www.emcorgovservices.com

Fans

ORION Fans, Knight Electronics - *United States*

Website: www.orionfans.com

Twitter: @LetsMakeYouAFan

Facebook: www.facebook.com/ORIONFans/?fref=nf

Fasteners

Khandelwal Enterprises - *India*

Premi Brasscom International - *India*

Website: www.premibrass.com

Andrews Fasteners Limited - *United Kingdom*

Website: www.andrewsfasteners.uk

Twitter: @AndrewsFastener

Facebook: www.facebook.com/AndrewsFasteners

Engineering Specialties, Inc. - *United States*

Website: www.esict.com

Twitter: @ESI_Engineering

Facebook: www.facebook.com/esiengineering/

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Finance

Trade Debtor Finance Consultants - *Australia*
Website: www.tradedebtorfinance.com.au

Guardian Gold & Guardian Vaults - *Australia*
Website: www.guardian-gold.com.au

Eden Equity - *Australia*
Website: www.edenequity.com.au
Twitter: @EdenEquity

Gepsd Economic Consulting - *Canada*
Website: www.gepsd.com
Twitter: @gepsd

Avrio Capital - *Canada*
Website: www.avriocapital.com

Atlantic Securities - *Cyprus*
Website: www.atlanticfs.com
Twitter: @atlanticsec

Bibby Financial Services, a.s. - *Czech Republic*
Website: www.bibbyfinancialservices.cz

Traficon s.r.o. - *Czech Republic*
Website: www.traficon.eu

Falcon Group Ltd - *Ghana*
Website:
www.falcongroupghana.getafricaonline.com

The Candela Group - *Ghana*
Website: www.candelagroupllc.com.gh

Grofin - *Ghana*
Website: www.grofin.com
Twitter: @grofin

Galazy Micro Finance - *Ghana*

Commonwealth Finance Corporation Limited - *Hong Kong*
Website: www.cfclhk.com

Centras Securities - *Kazakhstan*
Website: www.centras.kz
Twitter: @CentrasS

Al-Bader International Development Co. W.L.L. - *Kuwait*
Website: www.al-bader.com

- *Norway*
Website: www.godvik.com

AlJasriah Co. (CJSC) - *Saudi Arabia*
Website: www.aljasriah.com
Twitter: @_Aljasriah_

Paragon Bank Business Finance - *United Kingdom*
Website: www.pbbf.co.uk

Daniel, Russell & Charles Co - *United States*
Website: www.drccompany.com
Twitter: @charles42296968

All Capital Sources - *United States*
Website: www.allcapitalsources.com

Edelson Technology Partners - *United States*
Website: www.edelontech.com

Golub Capital - *United States*
Website: www.golubcapital.com

United Bank of Philadelphia - *United States*
Website: www.ubphila.com

Global Vision Group - *United States*
Website: www.gvgroup.net

Empire Stock Transfer - *United States*
Website: www.empirestock.com

Meridian Finance Group - *United States*
Website: www.meridianfinance.com

Kellett & Singleton Investments LLC - *United States*
Website: www.kellettsingleton.com

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Financial Planning

Sources Solutions India Pvt. Ltd. - India

Website: www.sourcessolutions.com

Twitter: @SandeepShahSS

Facebook: www.facebook.com/SandeepShah.SSIndia

Lyn Cooke Associates - United Kingdom

Website: www.lyncookeassociates.com

Mason J. Krangle, CPA, PFS. MBA, ChFC,

CGMA - United States

Website: www.masonkranglecpa.com

Twitter: @globalrealtynet

Fire Safety

Amerex Corporation - United States

Website: www.amerex-fire.com

Twitter: @AmerexFireGroup

Facebook: www.facebook.com/Amerex-Fire-Group-1563918697203249/

FMCG

Dreamfix - Ghana

Precision One Lifecare - Hong Kong

Website: www.precisiononelifecare.com

CHM & Sons Ltd - Papua New Guinea

Website: www.chm.com.pg

Bidco Oils And Soap - Tanzania

Website: www.bidco-oil.com

Twitter: @BidcoGroup

Kabul Trading and Importing and

Distribution Center - United Arab Emirates

Website: www.kabul.ae

Har Gobind Investments - United Kingdom

Retail Connections - United Kingdom

Website: www.innzone.com

U.S. Nonwovens - United States

Website: www.usnonwovens.com

Promotional Partners Worldwide - United States

Website: www.ppwtoys.com

Twitter: @ppwtoys

Andis Company - United States

Website: www.andis.com

Foodstuffs & Ingredients

Austchilli - Australia

Website: www.austchilli.com.au

Aussie Milk Products - Australia

Website: www.aussiemilkproducts.com.au

Black Bag Coffee Roasters - Australia

Website: www.blackbagroasters.com.au

Facebook:

www.facebook.com/VenezianoCoffeeRoasters

Arcadian Organic & Natural Meat Co. - Australia

Website: www.arcadianorganic.com.au

Twitter: @ArcadianOrganic

Facebook: www.facebook.com/ArcadianOrganic/

Salt of the Earth Enterprises - Australia

Website: www.smokeandroast.com.au

Facebook: www.facebook.com/pages/Smoke-and-Roast/127263647396728

Elmar - Bosnia and Herzegovina

Website: www.elmar-essentioils.com

Panex Canada Corporation - Canada

Website: www.panexcanada.ca

North of 49 Naturals - Canada

Website: www.northof49naturals.com

Twitter: @North49naturals

Oxalis, spol. s r.o. - Czech Republic

Website: www.oxalis.cz

Cokoladovny Fikar, s.r.o. - Czech Republic

Website: www.fikar.cz

Twitter: @cokoladovny

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Gusto Catering s.r.o. - *Czech Republic*

Website: www.cerny-orel.cz

Overseas Natural Ingredients Corp - *Egypt*

Website: www.herbs-eg.com

Reveliko - *Estonia*

Facebook: www.facebook.com/reveliko

Eden Fountain - *Ghana*

Efiedze Catering Services - *Ghana*

Homefoods Processing and Cannery Limited - *Ghana*

Website: www.homefoodsghana.com

Tian Tao Trading - *Hong Kong*

Website: www.tiantao.hk

Kancor Ingredients - *India*

Website: www.kancor.in

RSG Exports & Imports - *India*

Inderchand Sitaram - *India*

Website: www.inderchandsitaram.com

Suleman Mithaiwala - *India*

Website: www.sulemanmithaiwala.com

Twitter: @sweetsfromindia

Khas Foods Pvt. Ltd - *India*

Website: www.khasfoods.co.in

Lifespan Company Limited - *Jamaica*

Website: www.lifespanspringwater.com

Twitter: @lifespansw

A-Z Manufacturing & Trading Company - *Lebanon*

Website: www.az-manufacturing.com

Espicias Picantes Yucatecas S.A. DE C.V. - *Mexico*

Website: www.subin-ik.com

Botanas y Derivados S.A. de C.V. - *Mexico*

Website: www.bydsa.com

Rap Confectionery Srl - *Romania*

Website: www.rap-group.ro

Taste-it Events&Catering SRL - *Romania*

Website: www.taste-it.ro

Pamin LLC - *Serbia*

Website: www.pamin.rs

Straits Marine Supply Pte Ltd - *Singapore*

Website: www.straitsmarinesupply.com

Tee Yih Jia Food Manufacturing Pte Ltd - *Singapore*

Website: www.teeyihjia.com

Katlego Citrus - *South Africa*

Website: www.katlego.co.za

Jayanti S.A. - *Switzerland*

Website: www.jayanti.com

Siam Canadian Group - *Thailand*

Website: www.siamcanadian.com

Twitter: @siamcanadian

Facebook: www.facebook.com/siamcanadian

Organic Foods DMCC - *United Arab Emirates*

Website: www.purelife.in

Emirates Pearl General Trading - *United Arab Emirates*

Website: www.emiratespearldubai.com

Al Khaleej Sugar - *United Arab Emirates*

Website: www.alkhaleejSugar.ae

Twitter: @AlKhaleejSugar

Nutty Nuts Foodstuff Factory LLC - *United Arab Emirates*

Website: www.nutty-nuts.com

Fanar Al Khaleej Tr - *United Arab Emirates*

Website: www.fanargroup.ae

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Aromatic Flavours and Fragrances - *United Kingdom*

Website: www.af-f.com

Golden Valley Natural - *United States*

Website: www.goldenvalleynatural.com

Twitter: @GoldenValleyUSA

Medicine Flower - *United States*

Website: www.genuineessentialoils.com

Act SLOW Ministries - *United States*

Website: www.cuppedia.com

Producers Peanut Co - *United States*

Website: www.producerspeanut.com

Lake Industries Company - *United States*

Website: www.lakeindustries.com

Earth Circle Organics - *United States*

Website: www.earthcircleorganics.com

Twitter: @EarthCircle

California Grown Nut Company - *United States*

Website: www.californiagrown.com

Agrana Fruit US - *United States*

Website: www.agrana.us

Upper Crust Enterprises - *United States*

Website: www.UpperCrustEnt.com

AC of Miami Inc - *United States*

Website: www.acofmiami.us

Facebook: www.facebook.com/AC-of-Miami-Inc

Ramona Farms - *United States*

Website: www.ramonafarms.com

Twitter: @ramonafarms

Facebook: www.facebook.com/ramonafarms/

Footwear

Z-Coil - *United States*

Website: www.zcoil.com

Twitter: @z_coil

Foreign Exchange

Alfa Prague - *Czech Republic*

Website: www.alfaprague.cz

UAE Exchange - *United Arab Emirates*

Website: www.uaexchange.com

Twitter: @uaeexchange

Foundries

Patriot Foundry & Castings - *United States*

Website: www.patriotfoundry.com

Twitter: @PatriotFoundry

AB&I Foundry - *United States*

Website: www.abifoundry.com

Twitter: @abifoundryUSA

Facebook: www.facebook.com/abifoundryca

Charlotte Pipe and Foundry - *United States*

Website: www.charlottepipe.com

Foundry Equipment

Asian Foundry Filters - *India*

Website: www.foundryfilters.com

Franchising

Resume Service - *Australia*

Website: www.resumeservice.com.au

Twitter: @resumeservicewa

TaxAssist Accountants - *United Kingdom*

Website: www.taxassistfranchise.co.uk

Twitter: @FranchiseTax

Franchise Innovations For You - *United States*

Website: www.franchiseinnovations.org

Famous Famiglia - *United States*

Website: www.famousfamiglia.com

Twitter: @FamousFamiglia

Wetzels Pretzels - *United States*

Website: www.wetzels.com

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Senior Helpers - *United States*

Website: www.seniorhelpers.com

Twitter: @SrHelpersNatl

Facebook: www.facebook.com/people/Ask-Datatech/

Knowl-Wood Enterprises - *United States*

Website: www.knowlwoodrestaurants.com

Twitter: @knowlwoodburger

Novus Glass - *United States*

Website: www.novusglass.com

Twitter: @NOVUSREPAIR

Facebook: www.facebook.com/NOVUS-GLASS

Wetzel's Pretzels - *United States*

Website: www.wetzels.com

Twitter: @wetzelspretzels

Facebook: www.facebook.com/WetzelsPretzels

Freight, Transport & Logistics

Unified Freight Solutions - *Australia*

Website: www.ufsau.com

Twitter: @unifiedfreight

Facebook:

www.facebook.com/UnifiedFreightSolutions

Road Distribution Services - *Australia*

Website: www.rdsws.com

McHugh & Eastwood Aust Pty Ltd - *Australia*

Website: www.mcheast.com.au

Silk Container Lines - *Bangladesh*

Website: www.silk-container.com

Alco Logistics Inc - *Canada*

Website: www.alcologistics.com

3 Way International Logistics Inc - *Canada*

Website: www.ship3way.com

Action Customs Services Inc. - *Canada*

Website: www.actionago.com

CGLogistics S.A. - *Ecuador*

Website: www.cglogistics.com.ec

Facebook: www.facebook.com/CGLogisticsGroup

VIM Agentuur AS - *Estonia*

Website: www.vim.ee

Forwer Logistics OU - *Estonia*

Website: www.forwer.com

BJH Logistics Services - *Ghana*

Website: www.bjhlogistics.com

Reliable Logistics & Services Limited - *Ghana*

Website: www.reliableent.net

Mol Packers & Movers Ghana Limited - *Ghana*

Website: www.molmoversgh.com

Twitter: @molmoversgh

Modern World Logistics Limited - *Ghana*

Website: www.modernworldlogistics.com

KW Speed Logistics - *Ghana*

Website: www.kwspeedlogistics.com

Kolisam Logistics Ltd - *Ghana*

Website: www.tfl.8m.com

Premier Freight Logistics Ltd - *Ghana*

Website: www.premierholdings.biz

Alliance Freight Services Ltd - *Ghana*

Website: www.alliancefreight.net

Facebook:

www.facebook.com/search/str/alliance+freight+services+Ltd/keywords_search

Ferrari Logistics Asia Limited - *Hong Kong*

Website: www.ferrarigroup.net

China Global Lines Ltd - *Hong Kong*

Website: www.cgllhkg.com

Shell Intl Logistics Srvs Pvt Ltd - *India*

Website: www.shellpack.com

Cargo Channels Pvt Ltd - *India*

Website: www.cargochannels.com

Him Logistics Pvt.Ltd. - *India*

Website: www.hlpl.co.in

Facebook: www.facebook.com/himlogistics

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Z N Synergies Private Limited - India

Website: www.znsgroup.in

Rolex Logistics - India

Website: www.rolexlogistics.com

Dasmesh Logistics and Impex - India

Website: www.dasmesh.org.in

Facebook: www.facebook.com/thedasmesh

Aargus Global Logistics Pvt. Ltd. - India

Website: www.aargusglobal.com

Facebook:

www.facebook.com/Aargus.Global.Logistics.Pvt.Ltd

Thruex Srl - Italy

Website: www.thruex.com

Naouri Group - Jordan

Website: www.naouri.com

Twitter: @naourigroup

Facebook: www.facebook.com/Naouri.Group

Air-Go Consultants Limited - Kenya

Website: www.airgoconsultants.co.ke

Twitter: @AirGoConsult

Eurotrans - Macedonia

Sancalsa International Services - Mexico

Website: www.sancalsa.com.mx

Facebook: www.facebook.com/Sancalsa-Servicios-Internacionales-SA-de-CV-252060024843455/

Apex Logistics Ltd - New Zealand

Website: www.apexlogistics.co.nz

Destiny Cargo Nigeria - Nigeria

Website: www.destinycargo.com

AB Logis - Poland

Website: www.ablogis.pl

Facebook: www.facebook.com/Ablogis

Gefco Romania - Romania

Website: www.gefco.ro

Twitter: @gefco_group

SC Romar Shipping Agency SRL - Romania

Website: www.romar.com.ro

Fan Courier - Romania

Website: www.fancourier.ro

Twitter: @FAN_Courier

Facebook: www.facebook.com/FANCourier

Lion Shipping & Chartering - Romania

Website: www.ls-chartering.ro

Raks International Pte Ltd - Singapore

Website: www.raks.com.sg

Facebook: www.facebook.com/raksinternational

Spiral Marine Pte Ltd - Singapore

Website: www.spiral.com.sg

K. C. Dat Freight Solutions Pte Ltd - Singapore

Website: www.asiantigers-mobility.com

Freight Masters Alliances Pte Ltd - Singapore

Website: www.fma.com.sg

Integra International - Spain

Website: www.integra-international.es

Twitter: @IntegraIntSpain

Facebook:

www.facebook.com/integrainternationalspain/

BENCHMARK Logistics International Pvt. Ltd. - Sri Lanka

Website: www.benchmarklogistics.com

Haktrans Global Logistics - United Arab Emirates

Website: www.haktrans.com

UPS Gulf LLC - United Arab Emirates

Website: www.ups.com/ae

Triple Crown Shipping & Logistics - United Arab Emirates

Website: www.tcslDubai.com

Facebook: www.facebook.com/tcslDubai/

Lombard Shipping & Forwarding - United Kingdom

Website: www.lsfuk.com

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Woodland Group - *United Kingdom*

Website: www.woodland-group.com

MTD Group of Companies - *United Kingdom*

Website: www.mtdgroup.co.uk

First Base Freight - *United Kingdom*

Website: www.shipcars.co.uk

Twitter: @autoshipper100

Facebook: www.facebook.com/firstbasefreight.co.uk/

New England Courier - *United States*

Website: www.newenglandcourier.com

Atlanta Customs Brokers - *United States*

Website: www.atlantacustomsbrokers.com

Twitter: @AtlCustomBroker

Facebook: www.facebook.com/Atlanta-Customs-Brokers-International-Freight-Forwarders-Inc-544206499027946/

Crown Xpress Transport - *United States*

Website: www.crownxt.com

Atlantic Relocation Systems - *United States*

Website: www.atlanticrelocation.com

International Logistics Express - *United States*

Website: www.intl-logistics.com

Facebook:

www.facebook.com/InternationalLogisticsExpress/

Customs Services & Solutions - *United States*

Website: www.cssbrokers.com

Port to Port International Corporation -

United States

Website: www.ptpshipping.com

Facebook:

www.facebook.com/porttoportinternational/

Airschott - *United States*

Website: www.airschott.com

OceanAir Logistics - *United States*

Website: www.OceanAirLogistics.com

Twitter: @oceanairmiami

Facebook: www.facebook.com/oceanairlogistics

Charter 3 Global - *United States*

Website: www.Charter3Global.com

Twitter: @charter3global

Domex USA - *United States*

Website: www.domex.do

Twitter: @DomexCourier

Aberdeen Carolina & Western Railway -

United States

Website: www.acwr.com

Twitter: @acwrailway

Facebook: www.facebook.com/acwrailway

Camrett Logistics - *United States*

Website: www.camrett.com

Facebook: www.facebook.com/Camrett/

Icon Chartering LLC - *United States*

Alliance International Logistics - *Vietnam*

Website: www.aiglobal.net

Twitter: @aivilvietnam

Empire Group Co. Ltd - *Vietnam*

Website: www.empire-vietnam.com

Furniture & Furnishings

Austral Piano World - *Australia*

Website: www.pianoworld.com.au

Twitter: @australpiano

Office Furniture Trade Centre - *Australia*

Website: www.officecentre.com.au

BAB Aluminium Pty Ltd - *Australia*

Website: www.babaluminium.com.au

Banvil2000 - *Canada*

Website: www.banvil2000.com

Twitter: @Banvil2000

Decor Cabinet Company - *Canada*

Website: www.decorcabinets.com

Twitter: @decorcabinetco

Facebook: www.facebook.com/decorcabinets

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MIKSON Engineering Limited - Ghana

Website: www.miksonengineering.com.gh

Sanskriti Overseas - India

Website: www.sanskriti.co

Twitter: @mySanskriti

Kino Office Furniture Pte Ltd - Singapore

Website: www.kino.com.sg

Gul Mobilya - Turkey

Website: www.gulmobilya.com

Twitter: @GULMOB?LYA

Spyro Hotel Supplies - United Arab Emirates

Website: www.spyrodubai.com

S.D. Concept FZCO - United Arab Emirates

Website: www.sdconcept-me.com

Hospitality Furniture - United States

Website: www.hospitalityfurniture.com

Twitter: @hospitalityf

Made Rite Bedding - United States

Website: www.maderitebedding.com

Dr. Sofa - United States

Website: www.drsofa.com

Twitter: @dr_sofa1

Facebook: www.facebook.com/Dr-Sofa-204629920467/

Truong Thanh Furniture Corporation - Vietnam

Vietnam

Website: www.truongthanh.com

General Contractors

General Development Engineering Ltd - Mauritius

Mauritius

Asbestos Surveys and Advice - United Kingdom

Website: www.asa-asbestos.uk.com

Twitter: @Asbestos_Holden

Goss Kitchens - United Kingdom

Website: www.gosskitchens.co.uk

General Traders

Egykor Co. - Egypt

Website: www.egykor.com

Equipment Parts & Services GH. Ltd - Ghana

Website: www.epsghana.com

Godline Marketing Services - Ghana

Website: www.godlinemarketingservices.com

Afrizone Trading Company - Tanzania

By3K Consultancy and Foreign Trade - Turkey

Website: www.by3k.com.tr

Twitter: @by3k

Al Malek Trading - United Arab Emirates

Website: www.almalek.ae

Giftware

Max Profit China Limited - Hong Kong

Website: www.giftspurchasing.com

Glassware

Glassco Laboratory Equipments Pvt Ltd - India

India

Website: www.glasscolabs.com

Twitter: @Glasscolab

Golf Course Development

Total Golf Construction - United States

Website: www.totalgolfconstruction.com

Government Services

Contracting

American Systems - United States

Website: www.AmericanSystems.com

Twitter: @americansystms

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GPS Tracking Solutions

Skypatrol - *United States*

Website: www.skypatrol.com

Twitter: @skypatrol

Facebook: www.facebook.com/SkypatrolGPS

Graphic Design

David's Graphic Design - *Australia*

Website: www.davidsdesignstudio.com

Health & Fitness

Mind Body And Passion - *Singapore*

Website: www.mtc.com.sg

Health & Safety

LOTO Safety Products DMCC - *United Arab Emirates*

Website: www.lotosafetyproducts.com

Fleetrisk24 Ltd - *United Kingdom*

Website: www.fleetrisk24.com

Twitter: @fleetrisk24

Your Safety Company - *United States*

Website: www.yoursafetycompany.com

Twitter: @YourSafetyCo

Facebook: www.facebook.com/YourSafetyCompany/

Heating Equipment

WATTCO - *Canada*

Website: www.wattco.com

Twitter: @wattco_heaters

Saz Boilers - *India*

Website: www.sazboilers.com

Essel Marketing - *India*

Website: www.esselem.co.in

Logicor Group - *United Kingdom*

Website: www.logicor.co.uk

Twitter: @logicorltd

Induction Innovations - *United States*

Website: www.theinductor.com

Twitter: @invisibleheat

Facebook: www.facebook.com/InductionInnovations

Deltech, Inc. (Deltech Furnaces) - *United States*

Website: www.deltechfurnaces.com

Facebook: www.facebook.com/Deltech-Furnaces

Thermcraft Inc - *United States*

Website: www.thermcraftinc.com

Holding Companies

ACMI Group - *Sri Lanka*

Website: www.acmigroup.lk

Facebook: www.facebook.com/acmigroup

Abu Dhabi National Industrial Projects - *United Arab Emirates*

Ense Group - *United States*

Website: www.ensegroup.com

Hotels, Motels & Resorts

Hotel Nordic Andorra - *Andorra*

Website: www.grupnordic.com

Hinchinbrook Marine Cove Motel - *Australia*

Website: www.hinchinbrookmarinecovemotel.com.au

Aruba Beach Resort - *Australia*

Website: www.arubabeach.com.au

Twitter: @arubabeachresor

Mona Farm and Historic Home - *Australia*

Website: www.monafarm.com.au

Airport Hotel Sydney - *Australia*

Website: www.airporthotelsydney.com.au

Hotel Havel, s.r.o. - *Czech Republic*

Website: www.hotelhavel.cz

Maxin Prague s.r.o. - *Czech Republic*

Website: www.maxin-prague.cz

Twitter: @MaxinPRAGUE

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Acacia Guest Lodge - Ghana
Website: www.acaciaguestlodge.com

Big Apple D.E Hotel - Ghana
Website: www.bigapplehotelghana.com

T.N. Hospitality Ltd - Ghana
Website: www.tnhomelodges.com

Tesano Royale Hotel - Ghana
Website: www.tesonoroyale.com
Twitter: @TesanoRoyale

Eastgate Hotel - Ghana
Website: www.eastgatehotelghana.com
Twitter: @EASTGATEgh

InterContinental Grand Stanford Hong Kong
- Hong Kong
Website: www.hotelgrandstanford.com
Twitter: @interconhotels

W Hotel - Hong Kong
Website: www.whotels.com/whongkong
Twitter: @whongkong

Hotel Ancora - Italy
Website: www.hotelancoracortina.com

Triskel Resort - Italy
Website: www.triskelresort.com

Residence Hotel Bucharest - Romania
Website: www.residencehotels.com.ro
Twitter: @ResidenceHotels

Intercontinental Riyadh - Saudi Arabia
Website: www.ihg.com/intercontinental/riyadh
Twitter: @ihg
Facebook: [www.facebook.com/IHG- International
Hotels Group](http://www.facebook.com/IHG-InternationalHotelsGroup)

Sofitel Krabi Phokeethra Golf & Spa Resort -
Thailand
Website: www.sofitel.com/6184
Twitter: @sofitelnews

Coral Deira Dubai - United Arab Emirates
Website: www.coral-deira.com
Twitter: @hmmhotelgroup

Sharjah Grand Hotel - United Arab Emirates
Website: www.sharjahgrand.com
Twitter: @GRANDHOTEL_SHJ

Golden Tulip Sharjah Hotel Apartments -
United Arab Emirates
Website: www.goldentulipsharjah.com

Ramada Resort Grantham - United Kingdom
Website: www.ramadaresortgrantham.co.uk

Clifton Lodge Hotel - United Kingdom
Website: www.cliftonlodgehotel.co.uk

Irving House at Harvard - United States
Website: www.irvinghouse.com
Twitter: @cambridgeinns

Country Inn and Suites Chantilly Parkway -
United States
Website: [www.countryinns.com/montgomery-hotel-
al-36117/almoncha](http://www.countryinns.com/montgomery-hotel-al-36117/almoncha)

Housewares

Ashdene Manufacturing Pty Ltd - Australia
Website: www.ashdene.com.au

Human Resources

Access Australia Group - Australia
Website: www.accessaustralia.org.au

Integral HR Solutions Inc. - Canada
Website: www.integralhrsolutions.ca
Twitter: @IntegralHR

LP Human Resources Inc. - Canada
Website: www.lphumanresources.com
Twitter: @LPHumanResource

Waterford Global Inc. - Canada
Website: www.waterfordglobal.com

Natural Linked Resources Inc. - Canada
Website: www.linkedrn.com
Twitter: @linkedrn
Facebook: www.facebook.com/LinkedRN/

GLOBAL BUSINESS CONFIDENCE REPORT

4th Qtr. 2017

Staces Limited - Ghana
Website: www.stacesltd.com

Takoradi Jobcenter - Ghana
Website: www.takoradijobcenter.co.uk

SGS Technical Staffing Services - Ghana
Website: www.sgs-ghana.com
Twitter: @SGS_SA

Exponent Global Consulting Pte Ltd - Singapore
Website: www.exponent.com.sg

Boyden Global Executive Search - Singapore
Website: www.boyden.com
Twitter: @Boydensearch

Nastrac Group - Singapore
Website: www.nastracgroup.com
Twitter: @Nastrac

AMS International - United Arab Emirates
Website: www.ams-int.com

Bayt.com - United Arab Emirates
Website: www.bayt.com
Twitter: @Baytcom
Facebook: www.facebook.com/Baytcom

Human Resource Solutions Offshore - United Kingdom
Website: www.hr.je

Mauve Group - United Kingdom
Website: www.mauvegroup.com
Twitter: @mauvegroup
Facebook: www.facebook.com/mauvegroup/

Q4 Consulting Limited - United Kingdom
Website: www.q4consulting.com
Twitter: @ralancrozier

Ace-Pros - United States
Website: www.ace-pros.com
Twitter: @acepros1234

RepHunter - United States
Website: www.rephunter.com

The HarBeck Company - United States
Website: www.harbeck.com

Egret Consulting - United States
Website: www.egretconsulting.com
Twitter: @EgretConsulting

Globalization Partners - United States
Website: www.globalization-partners.com

MasterStaff - United States
Website: www.masterstaffemployment.com

All in One Employment Services - United States
Website: www.ALLinONEemployment.com
Twitter: @allinoneemploy
Facebook: www.facebook.com/AllInOneEmployment/

Donia & Associates - United States
Website: www.doniaa.com

24Seven Global Search - United States
Website: www.24seveninc.com
Twitter: @24seventalent
Facebook: www.facebook.com/24seventalentinc/

Hydraulic Equipment
Al Tasaheel Hydraulics LLC - United Arab Emirates
Website: www.altasaheelhydraulics.com

Immigration Assistance
Australia Migration DHC - Australia
Website: www.dhc.com.au

Immigration Advice Bureau (IAB) Corp - Canada
Website: www.groupiab.com
Twitter: @immigrationadvb

International Lawyers & Consultants - Nepal
Website: www.ilcaus.com

Sterling Immigration - United Kingdom
Website: www.sterlingimmigrationltd.com
Twitter: @CanadaWorkVisas
Facebook: www.facebook.com/canadavisaservice/

GLOBAL BUSINESS CONFIDENCE REPORT

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Savitz Law Offices - *United States*

Website: www. ImmigrationOptions.com

Twitter: @ImmigrationOpts

Facebook: www.facebook.com/Savitz-Law-Offices-PC-144795942341316/

Moore International Law - *United States*

Website: www.milopc.com

Davidson Law Group - *United States*

Website: www.davidsonlawgrp.com

Online Visas - *United States*

Website: www.onlinevisas.com

Twitter: @OnlineVisas

Import, Export & Trading

BRT Group - *Canada*

Website: www.brtgroup.com

Velt-Kon Services Limited - *Ghana*

Website: www.velt-konexports.com

Global Path Group Company - *Ghana*

Website: www.globalpathgroup.com

TATA S.E. Asia - *Hong Kong*

Website: www.tatainternational.com

Raj Buying Services - *India*

Website: <http://rajbuyingservices.shutterfly.com>

Raj Enterprises - *India*

Shingotex - *India*

Website: www.shingotex.com

Insha Exports Pvt Ltd - *India*

Website: www.inshaexports.com

Zakaria Shahid Industries - *India*

Website: www.zakariashahid.com

Facebook: www.facebook.com/Zakaria-Shahid-Industries-195869163785815/

Kallyani Enterprises - *India*

Website: www.kallyanifuels.com

Ibe Udensi & Sons Ltd - *Nigeria*

Website: www.ibesons.com.ng

Aleale Nigeria Limited - *Nigeria*

Mainpro International AS - *Norway*

Website: www.mainprointernational.com

Global Comercio Internacional (Private) Ltd - *Sri Lanka*

JJPI GROUP - *United Arab Emirates*

Website: www.jjpigroup.com

Incorporation Services

Advantage Delaware - *United States*

Website: www.advantage-de.com

Twitter: @DECORPAGENT

Facebook: www.facebook.com/DelawareCorporation

Industrial Equipment Parts

Oriental Piping International - *Bahrain*

Website: www.orientalpipings.com

A.V.I. International - *India*

Website: www.avlok.com

Alpha Controls - *United Kingdom*

Website: www.alphacontrols.co.uk

Twitter: @ALPHACONTROLS

EvSCO - *United States*

Website: www.evSCO.com

IPS of Louisiana Corp - *United States*

Website: www.bestboltandnut.com

Infection Control

SAMA - ULNA - *Monaco*

Website: www.ulna.fr

Facebook: www.facebook.com/sc2inc/timeline

GLOBAL BUSINESS CONFIDENCE REPORT

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Information Technology

Pakton Technologies - Australia

Website: www.pakton.com.au

IPP Technologies - Australia

Website: www.ippcs.com.au

Twitter: @ipptech

PMSquare - Australia

Website: www.pmsquare.com

Twitter: @pmsquare

NetReturn Consulting - Australia

Website: www.netreturn.net.au

Twitter: @netreturncnslt

CTM360 - Bahrain

Website: www.ctm360.com

LMLTechnologie - Canada

Website: www.lmltechnologie.com

Twitter: @SolutionsOneSky

Capital Data Recovery - Canada

Website: www.capitaldatarecovery.com

Twitter: @CapitalDR

ShareParts - Canada

Website: www.shareparts.com

Computerisms - Canada

Website: www.computerisms.ca

Facebook: www.facebook.com/computerisms/

IT Canada International - Canada

Website: www.itcanint.net

Bilotta Enterprises - Canada

Athena Software - Canada

Website: www.AthenaSoftware.net

Twitter: @athena_software

LookOut Software Inc. - Canada

Website: www.sharepointcrmtemplate.com

Twitter: @CRMtemplate

Smart Hotel Software - Canada

Website: www.smarthotelsoftware.com

Twitter: @shsoftware

MaXintegration Technologies - Canada

IZIP a.s. - Czech Republic

Website: www.izip.cz

ShaamaSoft Solutions - Ghana

Website: www.shaamasoftsolutions.com

Twitter: @ShaamaSoftLtd

Kessconsult - Ghana

Website: www.kessconsultservices.com

Sawtel Ghana Limited - Ghana

Website: www.sawtelgh.com / www.sawtel.com

RackAfrica - Ghana

Website: www.rackafrica.com

Up-Teck It Servicing & Consultancy - Ghana

A&E Options - Ghana

Website: www.aeoptionsgh.com

ATIS - Ghana

Website: www.africantis.com

In-Tech Solutions - Ghana

Website: www.intechsolutionsgh.com

Utmost Impressions Services - Ghana

Website: www.uisrentals.wordpress.com

Lentel Technology - Ghana

Website: www.lenteltechnology.com

Prymage Consultancy - Ghana

Website: www.prymage.com

Cre4nslab - Ghana

Website: www.cre4nslab.com

Multi Mind Technologies - Ghana

Website: www.mmtgroup.com

Click House Company - Ghana

Website: www.clickhouseghana.com

GLOBAL BUSINESS CONFIDENCE REPORT

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Bsystems Limited - Ghana

Website: www.bsystemslimited.com

Websoft Solutions - Ghana

Website: www.websoftghana.com

BulkSMS Ghana - Ghana

Website: www.bulkmsgghana.com

Global Solutions Ltd - Ghana

Website: www.globalsolutions.com.gh

Twitter: @ict_global

Disqcom Systems Technologies - Ghana

Website: www.disqcomconsulttech.com.gh

Introtainer Ltd - Hong Kong

Website: www.plando.so

4P Multimedia Software Ltd - Hong Kong

Website: www.4p.com.hk

NexGenSM Systems Inc - India

Website: www.exaltplc.com

Twitter: @SurakshaVTS

Quest Informatics - India

Website: www.questinformatics.com

Twitter: @AfterMarketXprt

Adit IT Services Pvt Ltd - India

Website: www.aits.in

Couth Infotech Pvt. Ltd. - India

Website: www.couthit.com

Geotrackers Mobile Resource Management Private Limited - India

Website: www.geotrackers.com

The Ultimate Cyber Station - India

Website: www.ucs.in

Spring Time Software - India

Website: www.springtimesoftware.net

Aress Software and Education Technologies

- India

Website: www.ares.com

Twitter: @ares_software

Shreekapees Technologies - Nepal

Website: www.shreekapees.com.np

Petos Scitech International - Nigeria

Website: www.petosscitech.net

Twitter: @profpetos

Blessed Sky Chrome Ventures - Nigeria

Website: www.blessedskychrome.com

Tamimah Telecom & Computer Technology

- Oman

Website: www.ttct.net

Romsym Data Srl - Romania

Website: www.romsym.ro

Twitter: @RomsymData

T.C.R. Projects and International Trade Srl -

Romania

Website: www.tcr.ro

TATRA Information Technology - Saudi Arabia

Website: www.tatrait.com

World Partners Solution - Singapore

Website: www.worldpartners.com.sg

ComnetSolutions Pte Ltd - Singapore

Website: www.comnet.com.sg

Twitter: @singaporeweb

bizzi - Singapore

Website: www.bizzi.co

Twitter: @bizzidotco

Facebook: www.facebook.com/bizzidotco

Global Communication - South Africa

Website: www.globalcommunications.co.za

Twitter: @cloudinx

Infinity Communications Ltd - Tanzania

Website: www.ic.co.tz

GLOBAL BUSINESS CONFIDENCE REPORT

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Computer Centre (Tz) Limited - Tanzania

Website: www.cctz.com

Computer Sales & Services - Tanzania

Website: www.css-tz.com

Capitanerie Deniz ve Havacilik I.T. Ltd. Sti. - Turkey

Website: www.capitanerie.com

Bond Communications - United Arab Emirates

Website: www.bondcommunications.com

Mediatech FZ-LLC - United Arab Emirates

Website: www.mediatech.ae

MAS Technologies LLC - United Arab Emirates

Website: www.mas-technology.com

Eurotech Computer Services - United Kingdom

Website: www.eurotech-computers.com

Twitter: @eurotechcomp

Szabo Software & Engineering UK Ltd - United Kingdom

Website: www.szabo-software.co.uk

Pacific Infotech - United Kingdom

Website: www.pacificinfotech.co.uk

Twitter: @pacificuk

Smart Information Technologies - United Kingdom

Website: www.smart-ltd.co.uk

Twitter: @SmartIT_Ltd

Surecomp - United Kingdom

Website: www.surecomp.com

Fortium Technologies - United Kingdom

Website: www.fortiumtech.com

Twitter: @FortiumTech

Solid Systems Global - United Kingdom

Website: www.solid-global.com

Twitter: @SolidSystemsUK

Cyber Management Alliance - United Kingdom

Website: www.cm-alliance.org

Ecommnet - United Kingdom

Website: www.ecommnet.uk

Twitter: @ecommnetltd

Solid State Disks - United Kingdom

Website: www.ssd.gb.com

ESP Projects - United Kingdom

Website: www.espprojects.co.uk

Trans Data Management - United Kingdom

Website: www.trans-data.com

Twitter: @transdatamgmt

Arch - United Kingdom

Website: www.arch-global.com

Twitter: @ArchPulse

Benchmark One - United States

Website: www.benchmarkone.com

EyeBenders - United States

Website: www.eyebenders.com

Twitter: @webwizzard

InTouchPOS - United States

Website: www.intouchpos.com

Twitter: @intouchpos

Digimite Technology - United States

Website: www.mydigimite.com

Eclipse Consulting - United States

Website: www.eclipsepc.com

Your Data Center - United States

Website: www.yourdatacenter.com

Twitter: @yourdatacenter

Telexy Healthcare - United States

Website: www.telexyhealthcare.com

Data Access Worldwide - United States

Website: www.dataaccess.com

Twitter: @dataaccessww

Real Time Freight - United States

Website: www.realtimefreight.com

GLOBAL BUSINESS CONFIDENCE REPORT

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LinkTech - *United States*

Website: www.linktechinc.com

IT Innovative Solutions Corporation - *United States*

Website: www.inovas.net

Moofwd - *United States*

Website: www.moofwd.com

Twitter: @moofwd

Facebook: www.facebook.com/Moofwd

Switzer Enterprises - *United States*

Website: www.switzerenterprises.com

Twitter: @SecureConnectHQ

Facebook: www.facebook.com/SwitzerEnterprises

IndustrySuite, LLC. bda Real-Time Technology Group - *United States*

Website: www.realtimetg.com

Twitter: @RealTimeTechGrp

Facebook: www.facebook.com/Real-Time-Technology-Group-415652298486064/

Oberon Technologies - *United States*

Website: www.oberontech.com

Moofwd - *United States*

Website: www.moowd.com

Twitter: @moofwd

Facebook: www.facebook.com/Moofwd

Injection Moulding

I.F. Associates - *United States*

Website: www.ifassociatesinc.com

Insurance

Elders Insurance Yeppoon - *Australia*

Website: www.elders.com.au

Assurances Rouer et Ass - *Canada*

Sound Insurance Services - *Canada*

Website: www.soundinsurance.ca

Groupe Yves Boutin et Associés Inc - *Canada*

Website: www.totalexpat.com

ADS Inspection Services - *Kazakhstan*

Website: www.adsic.kz

Facebook:

www.facebook.com/adssurvey/?pnref=lhc#

Singapore General Insurance - *Singapore*

Website: www.singaporegeneralinsurance.com

Optimum Global - *United Kingdom*

Website: www.optimumglobal.com

Twitter: @OptimumGlobal

ALC Health - *United Kingdom*

Website: www.alchealth.com

Twitter: @alchealth

Allstate - Glen Brown Agency - *United States*

Website: www.allstate.com/GlenBrown

Twitter: @allstate

Allstate - *United States*

Website: <http://agents.allstate.com/blake-doten-yuma-az.html>

Twitter: @allstate

Nielson, Blome & Associates as part of the Nielson Hoover Group - *United States*

Website: www.nielsonbonds.com

Twitter: @nielsonhoover

Careington International Corporation - *United States*

Website: www.careington.com

International Medical Group - *United States*

Website: www.imglobal.com

Twitter: @imglobal

Facebook: www.facebook.com/IMGinsurance

Janitorial Supplies

Spill Magic - *United States*

Website: www.spillmagic.com

GLOBAL BUSINESS CONFIDENCE REPORT

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Jewellery

Zivraj Prabhudas - Djibouti

Website: www.zivrajprabhudas.com

Suvarna Ratnam - India

Website: www.srjewel.com

Irinik Srl Sabrini - Romania

Website: www.sabrini.ro

Zirconmania - United States

Website: www.diamondvener.com

Knowledge Management

Working Knowledge CSP - United States

Website: www.workingknowledge-csp.com

Twitter: @billkaplankm

Aesbus Company - United States

Website: www.aesbus.com

Facebook: www.facebook.com/Aesbus

Laboratory Equipment

Amar Chand & Company - India

Website: www.accoindia.com

Phenometrics - United States

Website: www.phenometricsinc.com

Lasers

Laser Quantum - United Kingdom

Website: www.laserquantum.com

Twitter: @laserquantum

Leadership Development

Ten Directions - Canada

Website: www.tendirections.com

Twitter: @ten_directions

Facebook: www.facebook.com/integralfacilitator/

8ack International FZ LLC - United Arab Emirates

Website: www.8ack.com

Legal

MacDonald Law - Australia

Website: www.macdonaldlaw.com.au

Argon Law - Australia

Website: www.argonlaw.com.au

Twitter: @ArgonLaw

Jude Lawyers - Australia

Website: www.jude-lawyers.com

Twitter: @judelawyers

Cotter-Moroz Attorneys - Australia

Website: www.cotter-moroz.com

Irving Law - Australia

Website: www.irvinglaw.com.au

Twitter: @irvinglawAU

See Well Law - Australia

Website: www.swlaw.com.au

Twitter: @SeeWellLaw

Campbell & Co Lawyers - Australia

Website: www.familylawyer.com.au

Twitter: @OzFamilyLawyer

IMPEX Lawyers & Advisers - Australia

Website: www.impexlaw.com

Twitter: @impexlaw

Riou Law Office - Canada

Website: www.rioulawoffice.ca

Goldman Hine LLP - Canada

Website: www.goldmanhine.com

Twitter: @GoldmanHine

Sas & Ing Immigration Law Centre - Canada

Website: www.canadian-visa-lawyer.com

Lehman, Lee & Xu - China

Website: www.lehmanlaw.com

IPO Pang Xingpu - China

Website: www.ipopang.com

GLOBAL BUSINESS CONFIDENCE REPORT

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Simon Shang & Partners - *China*

Website: www.ssplawyer.com

Jun He - *China*

Website: www.junhe.com

Emily Lemoniati Law Firm - *Cyprus*

Website: www.pandeservicescyprus.com

Cermak a spol - *Czech Republic*

Website: www.cermakaspol.com

Paavo Paloheimo Attorney-at-Law - *Finland*

Website: www.fin-eucon.fi

Prime Attorneys - *Ghana*

Website: www.primeattorneysgh.com

ELLA CHEONG & ALAN CHIU, Solicitors & Notaries - *Hong Kong*

Website: www.ellacheong.com

Bryan Cave - *Hong Kong*

Website: www.bryancave.com

Twitter: @bryancavellp

Hill Dickinson Hong Kong LLP in association with Laracy & Co - *Hong Kong*

Website: www.hilldickinson.com

Twitter: @HillDickinson

Facebook: www.facebook.com/HillDickinson/

Watson Farley & Williams - *Hong Kong*

Website: www.wfw.com

RPC - *Hong Kong*

Website: www.rpc.com.hk

Twitter: @rpclaw

Chiomenti Studio Legale - *Hong Kong*

Website: www.chiomenti.net

Aggarwal Associates - *India*

Website: www.aggarwalassociates.com

Gopakumar Nair Associates - *India*

Website: www.gnaipr.com

Rajkishore Associates - *India*

Website: www.rajkishoreassociates.com

Joseph & Joseph - *India*

Website: www.josephandjoseph.in

Twitter: @josephandjosep

S.K. Singhi & Co., Advocates - *India*

Website: www.sksinghiandco.com

Legaljini Corporate Services Pvt. Ltd. - *India*

Website: www.legaljini.com

Twitter: @Legaljini

Facebook: www.facebook.com/legaljini/

Atlantic Law Associates - *India*

Website: www.atlanticlaw.in

Twitter: @atlanticlaw

Law Office of Dr. Parviz Savrai & Associates - *Iran*

Website: www.iran-attorney.com

Naomi Assia Law Office - *Israel*

Website: www.computer-law.co.il

Facebook: www.facebook.com/computer.law.il

TOO Bureau PLIS - *Kazakhstan*

Website: www.plis.kz

Western Group LLP - *Kazakhstan*

Website: www.westerngroup.kz

Jeff Leong, Poon & Wong - *Malaysia*

Website: www.jlpw.com.my

Quijano & Associates - *Panama*

Website: www.quijano.com

Twitter: @qaattorneys

Nicolas & De Vega Law Offices - *Philippines*

Website: www.ndvlaw.com

Twitter: @ndvlaw

Facebook:

www.facebook.com/nicolasanddevegalawoffices/

Escano Sarmiento & Partners Law Offices - *Philippines*

Website: www.escanolaw.com

GLOBAL BUSINESS CONFIDENCE REPORT

4th Qtr. 2017

Hough, Trofimov & Partners - Russian Federation
Website: www.hough-mikhailov-attorneys.ru

Gateway Law Corporation - Singapore
Website: www.gateway-law.com

Shook Lin & Bok LLP - Singapore
Website: www.shooklin.com

Gurbani & Co LLC - Singapore
Website: www.gurbaniandco.com

Ballester & Casanella - Spain
Website: www.abogadosballester.com

Anglo-Thai Legal (ATL) - Thailand
Website: www.anglothailegal.com

Ilhan&Yavuzturk Attorneys at Law - Turkey
Website: www.ilhanlaw.com

Messrs Katende, Ssempebwa & Co. Advocates - Uganda
Website: www.kats.co.ug

KSMO Advocates - Uganda
Website: www.ksmo.biz
Twitter: @KsmoAdvocates
Facebook: www.facebook.com/KsmoAdvocates/

M/s.Agaba Muhairwe & Co. Advocates - Uganda
Website: www.agabamuhairwe.com

Butagira & Co Advocates - Uganda
Website: www.butagiraadvocates.com

Al Masa Advocates - United Arab Emirates

ProConsult Advocates & Legal Consultants - United Arab Emirates
Website: www.uaeahead.com
Twitter: @proconsultad
Facebook: www.facebook.com/ProConsultDubaiLaw

Hamdan Al Kaabi Advocates and Legal Consultancy - United Arab Emirates
Website: www.hkadvocates.com
Twitter: @HK_Advocates

Kochhar & Co - United Arab Emirates
Website: www.kochhar.com

No5 Chambers - United Kingdom
Website: www.no5.com
Twitter: @No5Chambers
Facebook: www.facebook.com/No5Chambers

Warner Goodman LLP - United Kingdom
Website: www.warnergoodman.co.uk
Twitter: @warner_goodman
Facebook: www.facebook.com/WarnerGoodmanHampshire

Stephens Scown - United Kingdom
Website: www.stephens-scown.co.uk
Twitter: @stephensscown
Facebook: www.facebook.com/StephensScown

Ringley Law - United Kingdom
Website: www.ringleylegal.co.uk
Twitter: @ringleygroup

Foremark Group - United Kingdom
Website: www.foremarkgroup.co.uk

Van Ness Law Firm - United States
Website: www.vanlawfl.com
Twitter: @vannesslawfirm
Facebook: www.facebook.com/Van-Ness-Law-Firm-PLC-Florida-136706793151309/

Gulley Johnson LLP - United States
Website: www.gulleyjohnson.com
Twitter: @GulleyJohnson

Litvin Law Group - United States

International Passport Visas - United States
Website: www.passportvisa.net

Franklin Law Group - United States
Website: www.thefranklinlawgroup.com
Twitter: @franklinlawpsc
Facebook: www.facebook.com/franklinlawgroup

The Law Professionals - United States
Website: www.thelawprofessionals.com
Twitter: @Ivettesquire
Facebook: www.facebook.com/thelawpros

GLOBAL BUSINESS CONFIDENCE REPORT

4th Qtr. 2017

Law Office of David J Habib - *United States*

Website: www.habiblaw.com

Twitter: @intlman

Hanover Law - *United States*

Website: www.hanoverlawpc.com

Twitter: @HanoverLawPC

Facebook:

www.facebook.com/profile.php?id=100009001562833

Borson Law Group - *United States*

Website: www.borsonlaw.com

Howard M. Cohn & Associates - *United States*

Website: www.cohnpatents.com

Twitter: @cohnpatents

Facebook:

www.facebook.com/HowardMCohnAssociates

Munoz Law Firm - *United States*

Website: www.munozlawonline.com

The Culpepper Law Firm PC - *United States*

Website: www.culpepperlaw.us

Kieve Law Offices - *United States*

Website: www.kivelaw.com

Flegal Law Office - *United States*

Website: www.flegal.com

Twitter: @hscottflegal

Gopal & Pedigo - *United States*

Website: www.tnimmigration.com

Twitter: @gopalpedigo

Facebook: www.facebook.com/gopalpedigo

Rudow Law Group - *United States*

Website: www.rudowlaw.com

BRDGES Academy - *United States*

Website: www.brdgesacademy.com

Facebook: www.facebook.com/BRDGESAcademy

The Gregory Law Firm - *United States*

Website: www.gregorylawfirm.net

Twitter: @rggregory

Facebook: www.facebook.com/The-Gregory-Law-Firm-471601182868028/

Hoines, Hess & Rose - *United States*

Website: www.hoineslaw.com

Ofori Law Firm - *United States*

Website: www.oforilawfirm.com

Facebook: www.facebook.com/OforiLawFirm

Air Law Office - *United States*

Website: www.airlawoffice.com

Tarick Loutfi & Associates - *United States*

Website: www.loutfilaw.com

Law Office of Kathy E. Roux - *United States*

Website: www.kathyroutlaw.com

Facebook: www.facebook.com/kathyroutlaw

Olson Law Office - *United States*

Website: www.kurtolsonpc.com

Timothy E Eagle Attorney - *United States*

Website: www.varnumlaw.com

Twitter: @varnumlaw

Facebook: www.facebook.com/VarnumLaw

Vidas, Arrett & Steinkraus - *United States*

Website: www.vaslaw.com

Facebook: www.facebook.com/VASLAW-Intellectual-Property-126812007340909/

Shelton Fleming Law - *United States*

Website: www.harrishshelton.com

Klein Law Firm - *United States*

Website: www.kleinlitigation.com

Twitter: @Klein_B2B_Law

Facebook:

www.facebook.com/LosAngelesLitigationAttorney

U.S. Immigration Law Group - *United States*

Website: www.usilg.net

Twitter: @usilg

Facebook: www.facebook.com/USILG

Harmeyer Law Group - *United States*

Website: www.harm-law.com

GLOBAL BUSINESS CONFIDENCE REPORT

4th Qtr. 2017

Law Offices of Nithya Nagarajan - United States

Website: www.intl-tradelaw.com

Twitter: @NithyaLLC

Facebook: www.facebook.com/pages/Law-Offices-of-Nithya-Nagarajan-LLC/337483682933283

Tucker Robin & Merker - United States

Website: www.trmlaw.com

Grunfeld Desiderio Lebowitz Silverman & Klestadt - United States

Website: www.gdlsk.com

Pepper Hamilton - United States

Website: www.pepperlaw.com

Twitter: @Pepper_Law

Facebook:

www.facebook.com/PepperHamiltonLawFirm

Klibanow Conflict Resolution Services - United States

Website: www.lindaklibanow.com

Bell Legal Group - United States

Website: www.belllegalgroup.com

Facebook: www.facebook.com/belllegalgroup

Carmel & Carmel - United States

Website: www.carmel.us

Diaz, Reus & Targ - United States

Website: www.diazreus.com

Twitter: @MichaelDiazJr

Facebook: www.facebook.com/MichaelDiazJr/

Rosenbaum IP - United States

Website: www.rosenbaumip.com

Facebook: www.facebook.com/rosenbaumip

Technology Law Group - United States

Website: www.tlgdc.com

Twitter: @TechLawGroup

Facebook: www.facebook.com/Technology-Law-Group-330977137743/

Kaye, Rose & Partners - United States

Website: www.kayerose.com

Wood Herron & Evans - United States

Website: www.whe-law.com

Patent Document and IP Search Services - United States

Website: www.dpsfiles.com

Jenkins, Wilson, Taylor & Hunt, P.A - United States

Website: www.jwth.com

Twitter: @GlobalIPLawyers

ANI International - United States

Website: www.aniinternational.com

Menes Law Firm; Meneslaw Konsult Limited; Eurolaw Limited - United States

Website: www.meneslawfirm.com

Twitter: @meneslaw

Maney | Gordon | Zeller - United States

Website: www.maneygordon.com

Twitter: @USVisaAlert

Facebook: www.facebook.com/maneygordonzeller/

LQ International LLC - United States

Lighting

LedsMaster Technology - China

Website: www.ledsmaster.com

Kaigami Ltd - United Kingdom

Website: www.kaigami.com

Twitter: @kaigamitwiter06

Elite Solar Systems - United States

Website: www.elitesolarsystems.com

Twitter: @elitesolar

Facebook: www.facebook.com/Elitesolar/

Hill Road Lighting Design - United States

Website: www.hillroadlighting.com

Twitter: @iamlighting

Facebook: www.facebook.com/hillroadlighting/

Light Spectrum Enterprises, Inc - United States

Website: www.lightexports.com

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Lobbying

Kountoupes Denham - *United States*

Website: www.kdindc.com

Locomotiv Equipment & Services

NRE - *United States*

Website: www.nre.com

Facebook: www.facebook.com/NRELocomotive

Machinery

Al Ameera Trading Company - *India*

Website: www.ameeraa.com

EZ-SPOT-UR - *United States*

Website: www.ezspotur.com

Mailing Equipment

NPI - *United States*

Website: www.npisorters.com

Facebook: www.facebook.com/NPIsorters

Marine Products & Services

Zodiac Marine Services - *Ghana*

Website: www.zodiacmarine.org

Global Marine Supply Company - *India*

Website: www.globalmarineindia.com

Zebec Marine Consultants & Services (S) Pte Ltd - *Singapore*

Website: www.zebecmarine.com

Ariel Maritime Pte Ltd - *Singapore*

JMD Shipping & Trading FZE - *United Arab Emirates*

Website: www.jmdship.com

Tritec Marine - *United States*

Website: www.tritec-marine.com

Sea Vision by Underwater Lights USA - *United States*

Website: www.seavision.com

Twitter: @SeaVisionEurope

Market Research

Business Day - *Bulgaria*

Website: www.businessday.bg

Twitter: @BusinessDayBG

Talbot Consultants International Inc - *Canada*

Website: www.talbotconsultants.com

Evalueserve - *Germany*

Website: www.evalueserve.com

Twitter: @theinsightbee

Scepter Consult - *Ghana*

Bureau of Market & Social Research - *Ghana*

Website: www.marketresearch.com.gh

Twitter: @dakedelali

Rosarini International Limited - *Hong Kong*

Website: www.rosarini.com

Random Dynamic Resources - *Nigeria*

Website: www.random-dynamicresources.com

FeedBack Market Research - *United Arab Emirates*

Website: www.feedbackme.ae

Twitter: @FeedBackMRX

HPI - *United Kingdom*

Website: www.hpiresearch.com

BMI Research - *United Kingdom*

Website: www.bmiresearch.com

Twitter: @bmiresearch

Bee Industrious - *United Kingdom*

Website: www.beeindustrious.com

Twitter: @beindustrious2

Market Directions - *United States*

Website: www.marketdirectionsmr.com

Twitter: @MaryMarkets

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Inteligencia Research - *United States*
Website: www.inteligenciainc.com

Marketing

MobiPromo - *Australia*
Website: www.mobipromosystem.com

Hassle Free Marketing Solutions - *Australia*
Twitter: @GSPublicSpeaker
Facebook: www.facebook.com/Hassle-Free-Marketing-Solutions-177307489434980/

Pacific Solutions & Services - *Ghana*
Website: www.pacificsolutionsghana.com

WITS Interactive - *India*
Website: www.witsindia.com
Twitter: @witsinteractive

Aarohan Communications - *India*
Website: www.aarohancommunications.com

Wonderful Creative Agency - *United Kingdom*
Website: www.bewonderful.co.uk
Twitter: @wonderfulca

Incognito Marketing - *United States*
Website: www.incognitomarketing.com

Contagious Marketing Designs - *United States*
Website: www.contagiousdesigns.net
Twitter: @JulieContagious

Kurtz-Ahlers & Associates - *United States*
Website: www.kurtzahlers.com
Twitter: @KurtzAhlers

D. R. Taylor & Associates - *United States*
Website: www.drtylorassociates.com

Evolution Design - *United States*
Website: www.evo-graphicdesign.com

Freedom Media - *United States*
Website: www.freedommedia.com

The 360 Group - *United States*
Website: www.360-grp.com

The San Jose Network - *United States*
Website: www.thesanjosenetwork.com
Twitter: @SanJoseNetwork

Valid USA - *United States*
Website: www.validusa.com

ACE Media Corp - *United States*
Website: www.acemediacorp.com
Twitter: @acemediacorp

The FMH Company - *United States*
Website: www.fmhco.com

Underscore Marketing - *United States*
Website: www.underscoremarketing.com
Twitter: @_MarketingLLC

Klik Marketing - *United States*
Website: www.klikmarketing.com
Twitter: @ericfransen

Great Falls Marketing - *United States*
Website: www.greatfallsmarketing.com
Twitter: @greatfallscalls

Ascendant Group - *United States*
Website: www.ascendantstrategy.net
Twitter: @CEO_Branding
Facebook: www.facebook.com/CEOBranding/

Media & Publishing

Al Hilal Group - *Bahrain*
Website: www.alhilalgroup.net

Journal Le Renouveau - *Burundi*
Website: www.ppbd.com

Choice Radio - *Cyprus*
Website: www.choicefm.com.cy
Twitter: @choicefm1043

Pennwell - *United Kingdom*
Website: www.pennwell.com

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The Media Sales House Ltd - *United Kingdom*
Website: www.themediasaleshouse.co.uk
Twitter: @mediasaleshouse
Facebook: www.facebook.com/themediasaleshouse

Biz-Faq - *United States*
Website: www.biz-faq.com
Twitter: @BIZ_FAQ

Medical Equipment

Cadence Orthotics - *Australia*
Website: www.cadenceorthotics.com.au

Landis International Inc. - *Canada*
Website: www.landisinternational.ca

Christland Ghana - *Ghana*

Healthline Medical - *Ghana*

OseiBio Meditech - *Ghana*
Website: www.oseibio.com
Twitter: @oseibio

PM Scientific Solutions - *Ghana*

DiagnoMedics - *Ghana*
Website: www.diagnomedics.com

Frigmaires - *India*
Website: www.feprojects.com
Twitter: @soapmanufactur

St Johns First Aid Kits Pvt Ltd - *India*
Website: www.stjohnsfirstaid.net
Twitter: @stjohnsfirstaid

Midmark (India) Private Limited - *India*
Website: www.midmark.com
Twitter: @JanakHealthcare

Distrilab LLP - *Kazakhstan*
Website: www.dl.kz

Dana Estrella - *Kazakhstan*
Website: www.dana-estrella.kz

Asia Care + Tech - *Pakistan*
Website: www.asiacaretech.com

Roche Diagnostics Asia Pacific Pte Ltd - *Singapore*
Twitter: @roche
Facebook: www.facebook.com/RocheCareers

Al Shaiba Medical Supplies Trading - *United Arab Emirates*

N M C Trading - *United Arab Emirates*
Website: www.nmct.ae
Twitter: @NMCHhealthcare

Integrated Radiological Services - *United Kingdom*
Website: www.irs-limited.com
Twitter: @IRSLimited

Medical Devices Technology International - *United Kingdom*
Website: www.mdti.co.uk

Uniplex - *United Kingdom*
Website: www.uniplexuk.com

DDC Dolphin - *United Kingdom*
Website: www.ddcdolphin.co.uk

Hi Tech International Group - *United States*
Website: www.htig.com

Brain State Technologies - *United States*
Website: www.brainstatetech.com
Twitter: @brainstatetech

Nasiff Associates Inc - *United States*
Website: www.nasiff.com
Twitter: @Nasiff_Inc
Facebook: www.facebook.com/Nasiff.Associates.Inc/

Ortho Development Corporation - *United States*
Website: www.odev.com

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Medical Services

Vital Steps - *Canada*

Website: www.vitalsteps.com

Twitter: @Vital_Steps

MKS Medical Laboratories - *Ghana*

SC Super Meditest Srl - *Romania*

Website: www.supermeditest.ro

Herbs For Everyone - *United Kingdom*

Website: www.herbsforeveryone.com

International Health Plus Ltd - *United Kingdom*

Website: www.ihp.london

Specialists On Call - *United States*

Website: www.specialistsoncall.com

Twitter: @SOCTelemed

Wingate Healthcare - *United States*

Website: www.wingatehealthcare.com

Twitter: @wingatehc

Metals & Minerals

Best Gold International - *China*

Website: www.shenfa188.com

MTC Trading - *Czech Republic*

Website: www.mtctrading.cz

Deetansa Singapore Pte Ltd - *Singapore*

Website: www.deetansa.com

Chobdar Trading Corporation (FZE) - *United Arab Emirates*

Arab Emirates

Website: www.chobdar.com

Leeco Steel - *United States*

Website: www.leecosteel.com

Twitter: @LeecoSteel

Mining

Zadok Agency - *Ghana*

Carmal Co Limited - *Ghana*

Website: www.carmalmining.com

Ashapura Minechem Limited - *India*

Website: www.ashapura.com

Elipse International Ex Solutions - *Nigeria*

Website: www.elipseinternationals.com

Mining Supplies

Global Natural Minerals - *Australia*

Website: www.gnminerals.com.au

Misc Manufacturing & Distribution

FTS Forest Technology Systems - *Canada*

Website: www.ftsinc.com

Twitter: @FTSEnviro

Energy Saving Products - *Canada*

Website: www.hi-velocity.com

RLC Labs - *Estonia*

Website: www.rlc.ee

Toci Ou - *Estonia*

Website: www.toci.ee

Yates Enterprise - *Ghana*

Website: www.poolandsnookers.com

GPI International Limited - *Hong Kong*

Website: www.gpbatteries.com

Harshdeep International - *India*

Website: www.hdintl.diytrade.com

Shree Manjunath International - *India*

Website: www.shreemanjunath.com

Sriram Air Compressors (Coimbatore) Private Limited - *India*

Website: www.sriramcompressors.com

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DENEB - *India*

Website: www.deneb-india.com

Twitter: @denebindia

Roots Multiclean Ltd - *India*

Website: www.rootsmulticlean.in

Pyramid Control Systems Private Limited -

India

Website: www.pyramidcontrolsystem.in

EIP Level Controls - *India*

Website: www.eiplevelcontrols.com

Span Filtration Systems Pvt. Ltd - *India*

Website: www.spanfiltermist.net

Crane-Bel international Pvt. Ltd. & Global Hydraulics Media, LLC - *India*

Website: www.crane-bel.com

Twitter: www.globalhydraulicsmedia.com

Facebook: www.globalhydraulicsjournal.com

Trousseau Overseas Private Limited - *India*

Website: www.trousseauopl.com

Tuffware Industries - *India*

Website: www.tuffwareindustries.com

Gratefix Fastening Solutions Pvt Ltd - *India*

Website: www.gratefix.ca

Filtek India (P) Ltd - *India*

Website: www.filtekfiltration.in

Dalal Plastics Pvt Ltd - *India*

Website: www.dalalplastics.com

Aguacates Chahena y mas S de RL de CV -

Mexico

Skotte - *Sweden*

Website: www.skotteab.com

Loover Industrial Co., Ltd. - *Taiwan*

Website: www.loover.com.tw

POP Three Dimensional Picture Co., Ltd. -

Taiwan

Website: www.pop3d.com.tw

Kentsel Makina San. Tic. Ltd - *Turkey*

Website: www.kentselmakina.com

Aktan Furniture (Aktan Mobilya) - *Turkey*

Website: www.aktanmobilya.com.tr

Twitter: @aktanmobilya

Egeden Inc. - *Turkey*

Website: www.egeden.com

Baykay Koprulu Makina Ltd - *Turkey*

Website: www.baykaykoprulu.com

BAPP Group Contracts Ltd - *United Kingdom*

Website: www.bapp.co.uk

B&B Attachments - *United Kingdom*

Website: www.bandbattachments.com

GlobaLinking International - *United States*

Website: www.globalinking.com

Carolina Conveying - *United States*

Website: www.carolinaconveying.com

Excel Dryer - *United States*

Website: www.exceldryer.com

Twitter: @XLERATORHD

Facebook: www.facebook.com/XLERATOR

Caster Technology Corporation - *United States*

Website: www.castertech.com

Twitter: @castertech

Facebook: www.facebook.com/castertechnology

ARDEX Americas.com - *United States*

Website: www.ardexamericas.com

Selecteon Inc - *United States*

Website: www.selecteon.com

EXAIR Corporation - *United States*

Website: www.exair.com

Twitter: @exair

Facebook: www.facebook.com/exair

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Gillaspie Mfg. - *United States*
Website: www.gillaspiemfg.com

Non-profits, Foundations & Philanthropists

Humane Society International - *Australia*
Website: www.hsi.org.au
Twitter: @hsi_australia

Be-Free Program - *Bahrain*
Website: www.befreepro.org

Adele Reproductive Health Foundation - *Cameroon*

International Sound Foundation - *Canada*
Website: www.soundfoundsociety.org

Greville Bay Shipbuilding Museum Society - *Canada*
Website: www.ageofsailmuseum.ca
Twitter: @AgeofSailca
Facebook: www.facebook.com/ageofsailmuseum/

Yukon Wildlife Preserve Operating Society - *Canada*
Website: www.yukonwildlife.ca
Twitter: @YukonWildlife

British Columbia Masonic Foundation - *Canada*
Website: www.freemasonry.bcy.ca

Barry W. Colby & Associates - *Canada*
Twitter: @barrycolby

Option Femmes Emploi - *Canada*
Website: www.optionfemmesemploi.qc.ca

Out Ndi Igbo Quebec (ONIQ) - *Canada*
Website: www.otundiigboquebec.org

Canadian Association of Occupational Therapists - *Canada*
Website: www.caot.ca
Twitter: @CAOT_ACE
Facebook: www.facebook.com/CAOT.ca/

Hotel Association of Canada - *Canada*
Website: www.hotelassociation.ca
Twitter: ?@hotelassoc

ABURY Foundation gGmbH - *Germany*
Website: www.abury.org

KIRC Foundation - *Ghana*
Website: www.kircfoundation.byethost16.com
Twitter: @kirc4foundation

Chefs For Change Ghana Foundation - *Ghana*
Twitter: @chefs4change
Facebook: www.facebook.com/c4cghana

Rural Development and Research Agents (RUDRA) - *Ghana*
Website: <http://rudrangoghana.blogspot.com>

The Beyond Aid Project - *Ghana*
Website: www.beyondaid.org

Institute of Tropical Agriculture (KITA) - *Ghana*
Website: www.kita-ghana.org

Action on African Women Foundation Ghana - *Ghana*
Website: www.aawfgh.org

Hikanotis Foundation - *Ghana*
Website: www.hikanotisfoundation.org

S.H.A.R.E. Foundation - *Ghana*
Website: www.sharefoundationafrica.org

TRACTOR (Transforming Rural Agricultural Communities Through Organic Re-engineering) - *Ghana*
Website: www.tractor-gh.org

Professionals For Humanity (PROFOH) - *Ghana*
Website: www.profohmed.org

Fair River International Association for Development - *Ghana*
Website: www.fairriver.net
Facebook: www.facebook.com/fariadghana

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African Foundation Dance Theatre (Afodat) -

Ghana

Website: www.afodat.webs.com

Twitter: @afodatgh

Dream Weaver Organization (DWO) - Ghana

Website: www.dwo360.org

Twitter: @teyej

Jagruiti Seva Sanstha - India

Website: www.jagrutiseva.org

Social Focus Organisation - India

Website: www.socialfocus.org

SABALA - India

Website: www.sabala.in

RRHEDS (Redemption Research for Health and Educational Development Society) - India

Website: www.rrheds.org

Value Added in Africa - Ireland

Website: www.valueaddedinafrica.org

Twitter: @valueaddedafric

Namibia Agricultural Trade Forum - Namibia

Website: www.atf.org.na

South Asian Action for Human Development - Nepal

Website: www.eitsd.com/saahd/index.php

Helping Hands Foundation - Nepal

Website: www.helpinghands.org.np

Twitter: @hhfnepal

Grow Nepal - Nepal

Website: www.grownepal.org.np

Agar Vision Africa Agricultural Initiative -

Nigeria

Website: www.avainitiative.org

Twitter: @AgarVisionA

World Vision International Singapore -

Singapore

Website: www.worldvision.org.sg

Twitter: @WorldVisionSG

Lembaga Biasiswa Kenangan Maulud (PMBM Scholarship Fund Board) - Singapore

Website: www.lbkm.org.sg

Ain Society - Singapore

Website: www.ainsociety.org.sg

International Thai Foundation - Thailand

Website: www.thai-charity.com

Ride-Africa - Uganda

Website: www.ride-africa.org

Twitter: @ride_africa

Demelza Hospice Care for Children - United Kingdom

Website: www.demelza.org.uk

Twitter: @DemelzaHospice

Scottish Theatre Organ Preservation Society

- *United Kingdom*

Website: www.stops.org

Seaweed Health Foundation - United Kingdom

Website: www.seaweedhealthfoundation.org.uk

Community Animal Rescue & Adoption (CARA) - United States

Website: www.carams.org

Twitter: @carashelter

Atlanta 1996 Centennial Foundation - United States

Website: www.ATL96Foundation.org

The Shrine Center - United States

Website: www.azshriners.com

Twitter: @elzaribah

Youth Empowerment Services of Liberia (YesLiberia, Inc) - United States

Website: www.YesLiberia.org

Twitter: @YesLiberia

Luke's Wings - United States

Website: www.lukeswings.org

Twitter: @LukesWingsUSA

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People to People International - *United States*

Website: www.ptpi.org

Twitter: @ptpi

Facebook: www.facebook.com/PeopletoPeople/

Office Equipment

Ultimate Supplies Limited - *Ghana*

Website: www.uslgh.com

Office Supply - *United Kingdom*

Website: www.theukofficesupplier.co.uk

E C O Business Products and Services - *United States*

Website: www.hcomputers.net

The Fatigue Mat Company - *United States*

Website: www.matstobusiness.com

Online Education

ArtistWorks - *United States*

Website: www.artistworks.com

Twitter: @artistworks

Facebook: www.facebook.com/ArtistWorks

CountryWatch.com - *United States*

Website: www.countrywatch.com

Twitter: @country_watch

Facebook: www.facebook.com/CountryWatch-257079454314764/

Oxygen and Nitrogen Equipment

Pacific Consolidated Industries LLC - *United States*

Website: www.pcigases.com

Packaging Equipment

Solinfo Ou - *Estonia*

Website: www.solinfo.ee

Resitech Limited - *Ghana*

Website: www.resitech-gh.com

Bulman Products - *United States*

Website: www.bulmanproducts.com

Twitter: @BulmanProducts

PRS Group - *United States*

Website: www.pallet-repair.com

Twitter: @palletrepair

Engage Technologies Corporation - *United States*

Website: www.engagetechnologies.net

Twitter: @Easteysm

Packaging Products

Label My Stuff Inc / Étiquette Tout Inc - *Canada*

Website: www.labelmystuff.com

Covertch Flexible Packaging - *Canada*

Website: www.covertchflex.com

Facebook: www.facebook.com/Covertch-Flexible-Packaging-Inc-392627424215546/

Taizhou Haida Plastic & Rubber Packaging Co., Ltd - *China*

Website: www.hai-da.cn

Omega Links Traders - *India*

Marudhar Packaging - *India*

Website: www.marudharpackaging.com

RPC Suppliers - *United Kingdom*

Website: www.ryepac.co.uk

Purple Planet Supplies - *United Kingdom*

Website: www.purpleplanetsupplies.co.uk

Twitter: @purpleplanet11

Collcap Packaging - *United Kingdom*

Website: www.collcap.co.uk

All Foam Products - *United States*

Website: www.allfoam.com

Commercial Packaging - *United States*

Website: www.commercialpackaging.com

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MasterPac - *United States*

Website: www.masterpac.com

Facebook: www.facebook.com/masterpaccorp

Paper

Kamongo Waste Paper - *Kenya*

Website: www.kamongowastepaper.com

Pacific Paper & Office Supplies - *Singapore*

Website: www.pacificpaper.com.sg

Twitter: @PacificPaper

Magtec Corporation - *United States*

Website: www.magteccorp.com

TDG - Telemark Diversified Graphics - *United States*

Website: www.telemarkcorp.com

Twitter: @TelemarkCorp

Facebook: www.facebook.com/Telemark-Diversified-Graphics

Payment Processing

Josstar Media - *Ghana*

Shift4 Corporation - *United States*

Website: www.shift4.com

Pharmaceutical Products

Apotex - *Canada*

Website: www.apotex.com

Cannabis Science - *Canada*

Website: www.cannabisscience.com

Twitter: @CannabisScienc1

Factors Group of Nutritional Companies Inc.

- *Canada*

Website: www.naturalfactors.com

Twitter: @naturalfactors

Unichem Industries - *Ghana*

Website: www.unichemghana.com

Puja Enterprises - *India*

Website: www.pujaenterprise.com

Natural Solutions - *India*

Website: www.naturalsolutions.co.in

Twitter: @NaturalSolIndia

Lactose India - *India*

Website: www.lactoseindialimited.com

Yashraj Biotechnology - *India*

Website: www.yashraj.com

Neon Laboratories Limited - *India*

Website: www.neongroup.com

United Healthcare - *Portugal*

Website: www.unitedhealthcare.pt

Beacons Pharmaceuticals - *Singapore*

Website: www.beacons.com.sg

JAL Innovation Singapore - *Singapore*

Website: www.jalinnovation.com

BAIT AL SHIFA Pharmacy LLC - *United Arab Emirates*

Website: www.nmc.ae

Twitter: @NMCHhealthcare

Facebook: www.facebook.com/NMCHhealthcare

Blackburn Distributions - *United Kingdom*

Website: www.blackburndistributions.com

Twitter: @bbdistributions

Zander Scientific - *United States*

Website: www.zandair.com

Twitter: @FredZander

Equitech-Bio - *United States*

Website: www.equitech-bio.com

Palmero Health Care - *United States*

Website: www.palmerohealth.com

Twitter: @palmerohealth

Marlex Pharmaceuticals - *United States*

Website: www.marlexpharm.com

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Coral LLC - *United States*

Website: www.coralcalcium.com

Pharmaceutical Research

Concept2Clinic Inc - *Canada*

Website: www.concept2clinic.com

Comparative Biosciences - *United States*

Website: www.compbio.com

Photography

Minister of Pictures - *Singapore*

Website: www.ministerofpictures.sg

HD Video Services - *United Kingdom*

Website: www.hdv.co.uk

Plastics

Rogitex International Inc - *Canada*

Website: www.rogitex.com

Gorantla Geosynthetics Pvt Ltd - *India*

Website: www.gorantlageos.com

Twitter: @praveenGorantla

Facebook: www.facebook.com/Gorantla-Geosynthetics-Pvt-Ltd

Romcarbon SA - *Romania*

Website: www.romcarbon.com

Industrial Plastic Supplies - *United Kingdom*

Website: www.industrialplastics.co.uk

Symphony Environmental - *United Kingdom*

Website: www.d2w.net

Twitter: @SymphonyEnv

Now Plastics - *United States*

Website: www.nowplastics.com

Plasti-Fab International - *United States*

Website: www.plasti-fab.com

Twitter: @plastifabcorp

Point of Sale Equipment

DMC Ghana - *Ghana*

Website: www.dmcghana.com

Twitter: @DMC_Ghana

Above All Advertising - *United States*

Website: www.abovealladvertising.com

Twitter: @AboveAllAd

Prefabricated Buildings

Unibuild - *Australia*

Website: www.unibuildsheds.com.au

Sprung Structures - *Canada*

Website: www.sprung.com

Baltic House Trade OÜ - *Estonia*

Website: www.baltic-house.com

NGP Industries Limited - *India*

Website: www.ngpind.com

Pinnacle LGS - *United Arab Emirates*

Website: www.pinnacleLGS.com

Facebook: www.facebook.com/Pinnacle

Printing

Delmon Printing Press - *Bahrain*

Website: www.oriental-press.com

Colour Planet - *Ghana*

Website: www.colour-planet.com

Twitter: @planetghana

Accurate Image - *Ghana*

Website: www.accurateimagegh.com

Djj & G Investment - *Ghana*

Speedflex Medianet Asia - *Hong Kong*

Website: www.speedflex.com.hk

Diverse Solutions Pte Ltd - *Singapore*

Website: www.diversesolutions.com.sg

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Pronto Equipment International - *United States*

Website: www.prontopressdc.com

Total Image Printing - *United States*

Nationwide Printing & More - *United States*

Website: www.nationwideprintingandmore.com

Moonlight Business Process Outsourcing (BPO) - *United States*

Website: www.moonlightbpo.com

Graphic Label Solutions - *United States*

Website: www.graphiclabelsolutions.com

Minuteman Press El Cajon - *United States*

Website: www.printingelcajon.com

Twitter: @minutemanintl

Facebook:

www.facebook.com/MinutemanPressFranchise

Printing Equipment

Newstech India Pvt. Ltd. - *India*

Website: www.newstechindia.com

DigiPrint - *Taiwan*

Website: www.ppod.com.tw, www.pinasia.com.tw

OKI Europe Ltd - *United Arab Emirates*

Website: www.okime.ae

Twitter: @AskOki

Harland Simon - *United Kingdom*

Website: www.harlandsimon.com

Twitter: @harlandsimon

SIM Products - *United States*

Website: www.simproducts.com

Discount Toner & Ink - *United States*

Website: www.discounttonerandinkllc.com

Private Investigations

Commercial Investigations LLP - *Singapore*

Website: www.cpis.com.sg

Mainguard International (S) Pte Ltd -

Singapore

Website: www.mainguard-intl.com.sg

Process Control Automation

Autocon Technologies - *India*

Website: www.autocontech.in

Simex Ltd - *Poland*

Website: www.simex.pl/en

Glass Maze - *United Kingdom*

Website: www.glass-maze.net

Professional Associations

Australian Window Association - *Australia*

Website: www.awa.org.au

International Business Council, Chamber of Commerce NT - *Australia*

Website: www.ibt.org.au

Study Cairns - *Australia*

Website: www.studycairns.com.au

Twitter: @studycairns

Australian Swimming Coaches and Teachers Association - *Australia*

Website: www.ascta.com

Twitter: @asctaMULTIMEDIA

Centre for Tasmanian Industry - *Australia*

Website: www.centreausindustry.com

Toowoomba and Surat Basin Enterprise - *Australia*

Website: www.tsbe.com.au

Twitter: @TSBEnterprise

Hunter Region BEC - *Australia*

Website: www.hunterregionbec.com.au

Twitter: @HRBEC

Facebook: www.facebook.com/hrbec/

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Forum for the Development of Business & Culture Between India & Bulgaria. - *Bulgaria*
Website: www.fdbcib.com

Family Entrepreneur Credit Association (FECA) - *Cambodia*

Fashion Takes Action - *Canada*
Website: www.fashiontakesaction.com
Twitter: @FTAorg

Pharmaceutical Sciences Group - *Canada*
Website: www.psg.ca

Alliance Des Radios Communautaires Du Canada - *Canada*
Website: www.radiorfa.com
Twitter: @arcducanada

Calgary Chamber of Commerce - *Canada*
Website: www.calgarychamber.com
Twitter: @CalgaryChamber

Forum Francophone des Affaires - Comité National Canadien - *Canada*
Website: www.ffacnc.qc.ca

Ag-West Bio Inc. - *Canada*
Website: www.agwest.sk.ca
Twitter: @agwestbio

Entrepreneuriat Laval - *Canada*
Website: www.el.ulaval.ca
Twitter: @el_laval

World Trade Centre Winnipeg - *Canada*
Website: www.wtcwinnipeg.com
Twitter: @WTCWinnipeg

Bioenterprise Corporation - *Canada*
Website: www.bioenterprise.ca
Twitter: @Bioenterprise03

Pet Industry Joint Advisory Council of Canada - *Canada*
Website: www.pijaccanada.com
Twitter: @pijaccanada

Canada Africa Network - *Canada*
Website: www.canadaafricanetwork.ca

Surrey Board of Trade - *Canada*
Website: www.businessinsurrey.com
Twitter: @SBofT
Facebook: www.facebook.com/SurreyBoardofTrade

PIHZ - Polish Trade and Information Centre - *Germany*
Website: www.pihz.ch

Ghana Institution of Engineers - *Ghana*
Website: www.ghie.org.gh

Ghana Chamber of Commerce and Industry - *Ghana*
Website: www.ghanachamber.org
Twitter: @GhanaChamber

Carvre Seven - *Hong Kong*
Website: www.carvre7.com

Hungarian Association for Innovation - *Hungary*
Website: www.innovacio.hu

Offset Printers Association - *India*
Website: www.opaindia.com

Gujarat Electronics & Software Industry Association - *India*
Website: www.gesia.org

The Indo-Italian Chamber of Commerce and Industry - *India*
Website: www.indiaitaly.com
Twitter: @IndiaItaly

Indian Private Ports & Terminals Association - *India*
Website: www.ippta.org.in

Indo German Business Development Association - *India*
Website: www.igbda.org

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Welfare Society Tibetan Chamber of Commerce (TCC) - *India*

Website: www.tibetanchamberofcommerce.com

Insurance Foundation Of India - *India*

Website: www.ifingo.org

The Chamber of Industrial & Commercial Undertakings - *India*

Website: www.cicuinia.org

Twitter: @ITESS2014

Indian Council of Food and Agriculture - *India*

Website: www.icfa.org.in

Twitter: @icfa_org

Facebook: www.facebook.com/Indian-Council-of-Food-and-Agriculture-1215341751863254/

Entrepreneurs Association of India - *India*

Website: www.entrepreneursassociationindia.com

KPMI Export Learning Club - *Indonesia*

Website: www.kpmi.or.id

Twitter: @pengusahamuslim

Turkey Luxembourg Business Club -

Luxembourg

Website: www.tlbc.lu

Malaysian Institute of Export and International Trade - *Malaysia*

Website: www.exportinstitute.my

Groupement D'interets Economiques Réseau PME - *Mauritania*

Website: www.reseaupme.org

Mongolian National Chamber of Commerce and Industry - *Mongolia*

Website: www.mongolchamber.mn

Twitter: @mongolchamber

Institute of Strategic Customer Service & Trade Management of Nigeria - *Nigeria*

Website: www.icstm-ng.org

Pakistan Afghanistan Joint Chamber of Commerce & Industry - *Pakistan*

Website: www.pajcci.com

Twitter: @PAJCCI

Towel Manufacturers' Association of Pakistan - *Pakistan*

Website: www.towelassociation.com

Lae Chamber of Commerce - *Papua New Guinea*

Website: www.lcci.org.pg

Twitter: @LaeChamberofCom

UNICORN - the European Union of Small and Medium-size Entreprizes and Middle Class - *Poland*

Website: www.unicorn-sme.org

Russian Association of Wind Power Industry

- *Russian Federation*

Website: www.rawi.ru

Twitter: @NewsRawi

Food Industry Asia - *Singapore*

Website: www.foodindustry.asia

Twitter: @foodindasia

International Business Council - *Sri Lanka*

Website: www.ibclanka.com

Uganda Local Governments Association - *Uganda*

Website: www.ulga.org

BritishAmerican Business - *United Kingdom*

Website: www.babinc.org

Twitter: @BabLondon

National Outdoor Events Association - *United Kingdom*

Website: www.noea.org.uk

Twitter: @noea2013

India Welfare Society - *United Kingdom*

Kensal Community Association - *United Kingdom*

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Newhaven Chamber of Commerce - *United Kingdom*

Website: www.newhavenchamber.co.uk

Twitter: @newhavenchamber

Great Falls Area Chamber of Commerce - *United States*

Website: www.greatfallschamber.org

Network of Indian Professionals in LA/OC - *United States*

Website: www.netipla.org

Twitter: @NetIPLAOC

OK Kosher Certification - *United States*

Website: www.ok.org

Twitter: @okkosher

National Black Contractors Association - *United States*

Website: www.nationalbca.org

Covington Business Association - *United States*

Website: www.covingtonbusinessassociation.org

Orange County Hispanic Chamber of Commerce - *United States*

Website: www.ochcc.com

Twitter: @OCHCC

Manhattan Chamber of Commerce - *United States*

Website: www.manhattancc.org

Twitter: @manhattancofc

Inland Empire Regional Chamber of Commerce - *United States*

Website: www.iechamber.org

Twitter: @IERegChamber

Chinese-American Chamber of Commerce - *United States*

Website: www.cacc-sc.org

American Canyon Chamber of Commerce - *United States*

Website: www.AmCanChamber.org

Twitter: @exploreamcan

Webster Chamber of Commerce - *United States*

Website: www.websterchamber.com

The ASCII Group - *United States*

Website: www.ascii.com

Twitter: @asciigroup

Michigan Association for Female Entrepreneurs - *United States*

Website: www.mafedetroit.org

Twitter: @mafedetroit

Facebook: www.facebook.com/mafedetroit

Small Business Development Center @ Florida Gulf Coast University - *United States*

Website: www.cli.fgcu.edu/sbdc

Twitter: @FSBDCatFGCU

World Trade Center New Orleans - *United States*

Website: www.wtcno.org

Twitter: @wtcno

LocalBizNetwork - *United States*

Website: www.localbiznetwork.com

Twitter: @LocalBizNetwork

Professional Pricing Society - *United States*

Website: www.pricingsociety.com

Twitter: @PricingSociety

Facebook:

www.facebook.com/ProfessionalPricingSociety/

Project Management

Diamond Project Management - *Canada*

Website: www.diamondpm.ca

Growth Management Services - *United States*

Website: www.hireime.com

Twitter: @TwylaGarrett

The Principle Partnering Group - *United States*

Website: www.theppgllc.com

Exitech Corporation - *United States*

Website: www.exitech.com

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Promotional Products

Coventry Silvercraft Co Ltd - *United Kingdom*

Website: www.coventry-silvercraft.com

Twitter: @coventrysilver

Facebook: www.facebook.com/CoventrySilvercraft

Everything Corporate - *United Kingdom*

Website: www.everythingcorporate.com

Twitter: @EverythingCorp

Blue Sky Apparel & Promotions - *United States*

Website: www.blueskypromotion.com

Twitter: @BlueSkyApparel

Facebook: www.facebook.com/BlueSkyApparel

Public Relations

KidStuff Public Relations - *United States*

Website: www.kidstuffpr.com

Twitter: @KidStuffPR

Facebook: www.facebook.com/kidstuffpr/

Young & Rubicam - *United States*

Website: www.yr.com

Twitter: @YoungRubicam

Buzzword PR - *United States*

Website: www.buzzwordpr.com

Twitter: @BuzzwordPRUSA

Facebook: www.facebook.com/BuzzwordPRUSA/

Pumps

Roto Pumps Ltd - *India*

Website: www.rotopumps.com

Hydro Prokav Pumps India Pvt Ltd - *India*

Website: www.hppumps.com

Falcon Pumps - *India*

Website: www.falconpumps.in

SJE-Rhombus - *United States*

Website: www.sjrhombus.com

Twitter: @sjrhombus

Facebook: www.facebook.com/sjrhombus

Real Estate

Advance Real Estate & Business Brokers -

Australia

Website: www.advancebusinessbrokers.com

Homelife Glenayre Realty Chilliwack Ltd -

Canada

Website: www.chilliwack-realestate.com

HomeLife Glenayre Realty Chilliwack Ltd. -

Canada

Website: www.fraservalleyproperties.ca

Twitter: @PlatPacGroup ?

Facebook: www.facebook.com/PlatinumPacificGroup

Century 21 Juan Perdomo - *Dominican Republic*

Website: www.juanperdomo.com

Twitter: @C21JuanPerdomo

Facebook:

www.facebook.com/Century21JuanPerdomo

Abriss Invest Ltd - *Estonia*

Website: www.kixor.eu/history.html

Property Express Magazine - *Ghana*

Website: www.propertyexpress.org

Twitter: @PropertyHousing

Golden Gate Hospitality - *Ghana*

Website: www.goldengatehospitality.com

Adus Properties Services - *Ghana*

Nashik Business Association - *India*

Website: www.nbanashik.com

Twitter: @dkalwit

Scot Holland CBRE - *Kazakhstan*

Website: www.cbre.kz

Twitter: @SHCBRE

Asanat Investment Limited - *Nigeria*

Website: www.asanatinvestmentltd-ng.com

Twitter: @ASANATSALES1

Facebook: www.facebook.com/asanatinvestment

Century 21 Choice Properties Asia Pte Ltd -

Singapore

Website: www.choicepropertiesasia.com

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Strata Consulting Group - *Singapore*
Website: www.strataconsult.com

Property Traders - *United Kingdom*
Website: www.propertytrader.ae
Twitter: @ptraderae

SLC Realty NY - *United States*
Website: www.slcrealty.com
Twitter: @yourserviceny

Keller Williams Realty - *United States*
Website: www.themastersgroupnaples.com

White Land Company - *United States*
Website: www.whitelandcompany.com

Unlimited - *United States*
Website: www.ultdlc.com

Newmark Grubb Knight Frank - *United States*
Website: www.ngkf.com
Twitter: @ngkf

Vector Property Services - *United States*
Website: www.vectorproperty.com
Twitter: @VectorProp

Urban Realty Solutions - *United States*
Website: www.urbanrealtysolutions.com

Kimber Management - *United States*
Website: www.kimber.net

Wilkinson and Assoc Commercial Real Estate - *United States*

Rolston and Company - *United States*
Website: www.rolstonandcompany.com

Global Realty Advisors Network - *United States*
Website: www.johnkrol.net

Victoria Printz Team Realtors - *United States*
Website: www.victoriaprintz.com

New England Land Real Estate Company - *United States*
Website: www.newenglandlandcommercial.com

Luxury Realty Group - *United States*
Website: www.luxuryrealtygroup.com
Twitter: @LuxuryRealtyGrp

Realty Dynamic - *United States*
Website: www.realtydynamic.com

Orlando Vacation Realty - *United States*
Website: www.orlandovacationrealty.com
Facebook: www.facebook.com/Orlando-Vacation-Realty-

MJ Peterson Corp - *United States*
Website: www.mjpccommercial.com

Maycumber Real Estate - *United States*
Website: www.WeKnowOrlando.com
Facebook: www.facebook.com/WeKnowNona

Sealy Trinbago - *United States*
Website: www.sealytreoservices.com

Strategic Development Group - *United States*
Website: www.strategicdev.com

Broadway Realty - *United States*
Website: www.BroadwayRealty.com
Twitter: @Broadway_Realty
Facebook: www.facebook.com/broadwayrealty/

Colliers International - *United States*
Website: www.colliers.com/philadelphia
Twitter: @ColliersPhilly
Facebook: www.facebook.com/ColliersPhilly

Retail Consulting
K.A.A. Business Solutions - *Canada*
Website: www.kaasolutions.net

Shikatani Lacroix - *Canada*
Website: www.sld.com
Twitter: @shiknews

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Lauras International - *United Kingdom*

Website: www.laurasinternational.com

Twitter: @laurasint

Shophelpsy.com - *United States*

Website: www.shopHELPSY.com

Twitter: @shopHELPSY

Spark Field Solutions Pte Ltd - *Singapore*

Website: www.sparkfieldsolutions.com

Twitter: @SparkFieldSols

Facebook: www.facebook.com/sparkfieldsolutions/

Retail Sales

Carcom Installations - *Australia*

Website: www.carcom.net.au

Chi in Nature Ltd. - *Canada*

Website: www.chiinnature.com

Twitter: @chiinnature

The House of Porcelain Dolls - *Canada*

Website: www.thehouseofporcelain dolls.com

ETS Wassel S.A.R.L - *Djibouti*

Website: www.wassel-group.com

Facebook:

www.facebook.com/establishmentwassel/?ref=page_internal

Niobe Salon & Spa Ltd - *Ghana*

Website: www.niobebeauty.com

Twitter: @NiobeSpa

Ghana Buys - *Ghana*

Website: www.ghanabuys.com

Twitter: @ghanabuys

eShopAfrica - *Ghana*

Website: www.eshopafrika.com

U-Mark - *Saudi Arabia*

Website: www.u-mark.net

Twitter: @umarkksa

The Nail Social - *Singapore*

Website: www.thenailsocial.co

Summer Haven - *Singapore*

Website: www.summerhaven.biz

Grand Stores - *United Arab Emirates*

Website: www.grandstores.com

Dubai Duty Free - *United Arab Emirates*

Website: www.dubaidutyfree.com

In the Linen Cupboard - *United Kingdom*

Website: www.inthelinen cupboard.co.uk

Twitter: @luxuriouslinen

Getting Dirty Ltd - *United Kingdom*

Website: www.Getting-dirty.com

Twitter: @GettingDirtyUK

Market of Choice - *United States*

Website: www.marketofchoice.com

Twitter: @MARKETOFCHOICE

Risk Management

Oldstone & Green - *Nigeria*

Website: www.oldstoneandgreen.com

Twitter: @oldstonegreen

Facebook: www.facebook.com/oldstone.green

Continuancy Limited - *United Kingdom*

Website: www.continuancy.co.uk

Ijet - *United Kingdom*

Website: www.ijet.com

Twitter: @iJETIntl

Scientific Instruments

Campbell Scientific Canada - *Canada*

Website: www.campbellsci.ca

Twitter: @Campbellsci_CA

Facebook: www.facebook.com/Campbell-Scientific-Canada-162743170458527

Orbit Research Associates - *India*

Website: www.orbitind.com

Twitter: @orbitinresearch

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Security Equipment

Chameleon Asset Protection - *Australia*

Website: www.ciaassetprotection.com.au

Defense Aerosols - *Canada*

Website: www.defenseaerosols.com

Twitter: @DefenseAerosols

Facebook: www.facebook.com/Defense-Aerosols-282832596648/

Firefox Fire Solutions Inc. - *Canada*

Website: www.firefoxfiresolutions.com

B&B Exporting - *China*

Website: www.bb-exporting.com

Merchant International Systems Ltd - *Ghana*

Website: www.merintsys.com

Fame Safety Consult - *Ghana*

Website: www.famesafety.com

Manifest Marketing Limited - *Hong Kong*

Website: www.manifest-hk.com

Nvec Video Engineering - *Singapore*

Website: www.nvec-solutions.com

FutureNet Group - *United States*

Website: www.futurenetgroup.com

Twitter: @futurenet_group

Apollo Safety - *United States*

Website: www.apollosafetyproducts.net

Twitter: @ApolloSafety

Brown Safe Manufacturing, Inc - *United States*

Website: www.BrownSafe.com

Twitter: @BrownSafe

Facebook: www.facebook.com/BrownSafe/

Security Services

Sarkozy Limited - *Ghana*

Global Sky Limited - *Ghana*

Website: www.globalskyafrika.com

LandMark Security Limited - *Ghana*

Website: www.LandMarkSecurity.org

Twitter: @landmarksecurit

Facebook: www.facebook.com/Landmarksecurity

Guard Security Agency Limited - *Ghana*

Website: www.guardsecurityagency.yolasite.com

Allied Protection Services - *United States*

Website: www.alliedprotection.com

Empire Security Services - *United States*

Website: www.myempiresecurity.com

Vision Security Consultants - *United States*

Website: www.visionsecurityconsultants.com

Safe & Secure Worldwide Protection Group

- *United States*

Website: www.safesecureworldwide.net

Blackstone Security Services - *United States*

Website: www.blackstonesecurity.com

Lukins International - *United States*

Website: www.lukinsassociates.com

Twitter: @LukinsAssociate

Core Security Services - *United States*

Website: www.coresecurityservices.com

AZ Security Force - *United States*

Website: www.azsecurityforce.com

Twitter: @azforce

Facebook: www.facebook.com/pages/AZ-Security-Force/365277520221262

Security Systems

Identita - *Canada*

Website: www.identita.com

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Shipping Companies

Intermove Egypt - *Egypt*

Website: www.intermoveegypt.com

CMA CGM Shipping Agencies South Africa (Pty) Ltd - *South Africa*

Website: www.cma-cgm.com

Twitter: @CMACGM

Facebook: www.facebook.com/cmactgm

Asaker Marine & Shipping - *United Arab Emirates*

Website: www.asaker.com

Goldwell International Logistics Co - *Vietnam*

Website: www.goldwell-logistics.com

Facebook: www.facebook.com/goldwelllogistics/

Signs

Everest Arts Establishment - *United Arab Emirates*

Website: www.eversign.ae

Twitter: @Everest_Arts

Sports Equipment

Dynamo Industries Ltd. - *Canada*

Website: www.dynamoindustries.com

Twitter: @dynamoplay

Polin Waterparks - *Turkey*

Website: www.polin.com.tr

Twitter: @polinwaterparks

Escape Fitness - *United Kingdom*

Website: www.escapefitness.com

Twitter: @escapefitness

Burroughes & Watts - *United Kingdom*

Website: www.burroughesandwatts.com

Pelican Systems - *United States*

Website: www.pelicansystems.com

Griffin & Howe - *United States*

Website: www.griffinhowe.com

Twitter: @howe_griffin

Cybox International - *United States*

Website: www.cyboxintl.com

Twitter: @cybox

Supply Chain Management

Axima Pty Ltd - *Australia*

Website: www.axima.com.au

Blue Water Sourcing Inc - *Canada*

Website: www.bluewatercanada.com

Source Supply Logistics - *China*

Website: www.source-supply.com

Twitter: @Source_Supply

Mudra Electronics Ltd - *India*

Website: www.mudraindia.com

C.Steinweg Warehousing (FE) Pte Ltd -

Singapore

Website: www.steinweg.com

Axess Technologies - *United Kingdom*

Website: www.axesstechnologies.com

LPC International - *United Kingdom*

Website: www.lpcinternational.com

Twitter: @LPCINT

Katzscan - *United States*

Website: www.katzscan.com

SC2, Supply Chain Services & Solutions -

United States

Website: www.sc2services.com

ClearTrack Information Network - *United States*

Website: www.cleartrack.com

Twitter: @ClearTrackMobi

Midwest Warehouse - *United States*

Website: www.mwwarehouse.com

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Telecommunications Equipment

Kristal Electronics - *Australia*

Website: www.kristalelectronics.com

Facebook: www.facebook.com/Kristalelectronics/

Compass Solutions (Nicholas McLean Unipessoal LDA) - *Portugal*

Website: www.compass-solutions.com

Retarus Asia Pte Ltd - *Singapore*

Website: www.retarus.com.sg

Telephony Computer Network - *United Arab Emirates*

Website: www.telephony.ae

Telguard - *United Kingdom*

Website: www.dooreentry.co.uk

Twitter: @UkTelguard

Communication Specialists - *United Kingdom*

Website: www.comm-spec.com

Twitter: @walkietalkieman

ARIA Technologies - *United States*

Website: www.ariatech.com

Cornell Communications - *United States*

Website: www.cornell.com

Custom Communications - *United States*

Website: www.custom-tele.com

Jeron Electronic Systems - *United States*

Website: www.jeron.com

Twitter: @JeronNurseCall

Telecoms

ConvergeWireless Inc. - *Canada*

Website: www.convergewireless.com

Twitter: @ConvergeWire

Globalstar Europe Satellite Services - *Ireland*

Website: www.globalstar.com

Twitter: @Globalstar

Facebook: www.facebook.com/GlobalstarInc

E-Vision - *United Arab Emirates*

Website: www.evision.ae

Emirates Integrated Telecommunications Company - *United Arab Emirates*

Website: www.du.ae

SPOK - *United States*

Website: www.spok.com/apac

Twitter: @spok_apac

Thermal Insulation

Insultec - *United Kingdom*

Website: www.insultec.com

Innovative Insulation - *United States*

Website: www.radiantbarrier.com

Twitter: @InnovatInsulate

Facebook: www.facebook.com/innovativeinsulation/

Timber, Logging & Paper Mills

Quality Hardwoods - *Canada*

Website: www.qualityhardwoodsltd.com

John Bitar & Company - *Ghana*

Website: www.johnbitar.com

M P Veneers - *India*

Website: www.mpveneers.com

Pinelli Universal - *Mexico*

Website: www.pinelliwoodproducts.com

Tobacco

Taeyoung Industry Corporation - *Korea, Republic of*

Website: www.tytf.co.kr

Oriental General Trading Inc - *United Arab Emirates*

Website: www.orientalme.com

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Tools

Lorik Tool & Automation - *Canada*
Website: www.loriktool.com

TruCut Precision Tools - *India*
Website: www.trucut-tool.com
Twitter: @TrucutQuality

Western Sling Company - *United States*
Website: www.westernsling.com

Special Carbide Tools - *United States*
Website: www.specialcarbide.com
Twitter: @SpecialCarbideT

Malco Products - *United States*
Website: www.malcoproducts.com
Twitter: @malcoproducts
Facebook: www.facebook.com/MalcoProductsUSA/

Trade Management

Leapfrog Global Trade Networks - *United States*
Website: www.leapfrogllc.com
Twitter: @LeapfrogLLC

Translation Services

Shamil Translation - *Bahrain*
Website: www.shamiltranslation.com
Twitter: @shamiltrans

Parenty Reitmeier Translation Services - *Canada*
Website: www.parentyreitmeier.com
Twitter: @FedericoLopa

INTOFRENCH (en français) - *Canada*
Website: www.intofrench.ca

Skrivanek Group - *Czech Republic*
Website: www.skrivanek.com
Twitter: @Skrivanek_Group

CG Traduction & Interprétation - *France*
Website: www.frenchtranslationservices.fr
Twitter: @CGTraduction

Virtual Linguistic Solutions - *Ghana*
Website: www.vlsggh.com
Twitter: @VLSGH

Crystal Hues Limited - *India*
Website: www.crystalhues.com
Twitter: @crystalhues

Trans-Global - *Italy*
Website: www.serviziotraduzioni.net

Alkilani Legal Translation Bureaus - *United Arab Emirates*
Website: www.alkelani.com

GSI Associates Limited - *United Kingdom*
Website: www.gsitranslations.com
Twitter: @GSITranslations

B&N Legal Interpreting - *United States*
Website: www.bninterpreting.com
Twitter: @President2488

Agnew Multilingual - *United States*
Website: www.agnew.com
Facebook: www.facebook.com/agnewmultilingual

Travel Agencies

Outback Advance - *Australia*
Website: www.outbackadvance.com
Twitter: @outbackadvance

Authentic Bhutan Tours - *Bhutan*
Website: www.authenticbhutantours.com
Twitter: @Bhutantravels
Facebook: www.facebook.com/authenticbhutantours

Brewster Travel Canada - *Canada*
Website: www.brewster.ca
Twitter: @brewstercanada
Facebook: www.facebook.com/BrewsterTravelCanada

Kompas Zagreb Travel Agency - *Croatia*
Website: www.kompas.hr
Twitter: @kompashr

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Chosen Travel & Tour - Ghana

Website: www.chosentravelandtour.com

Domestic Flights Ghana - Ghana

Website: www.book-domestic-flights-ghana.com

Twitter: @flightsinghana

Pacific Tours Ghana - Ghana

Website: www.pacifictoursggh.com

Jex Travel & Tours - Ghana

Website: www.jextravelandtours.com

I Like Local - Hong Kong

Website: www.i-likelocal.com

Twitter: @I_Like_Local

Adarsh Tours, Treks & Expedition - India

Website: www.trekkingsikkim.com

Twitter: @sikkimtours

Royal India Holidays - India

Website: www.royal-india-holidays.com

Twitter: @indiaholidayexp

Indian Heritage and Cultural Tours - India

Website: www.indiaheritageandculturetours.com

Jumbo Tourism Co - India

Website: www.jumbo.travel

Twitter: @jumbotourism

Far Horizon Tours Pvt. Ltd. - India

Website: www.farhorizonindia.com

Twitter: @farhorizonindia

Facebook: www.facebook.com/FarHorizon.India

Milany Safaris - Kenya

Website: www.milanysafaris.com

Grand Baltics - Latvia

Website: www.grandbaltics.com

Twitter: @GrandBaltics

Facebook: www.facebook.com/grand.baltics

Allo Taxi Limited - Lebanon

Website: www.allotaxi.com.lb

Olimpic International Turism - Romania

Website: www.olimpic.ro

Afri Unique Tours (Pty) Ltd - South Africa

Website: www.afriunique tours.com

Twitter: @afriunique tours

Facebook: www.facebook.com/afriunique tours

Intimate Places Tanzania - Tanzania

Website: www.intimate-places.com

Twitter: @IntimatePlaces

SNTTA Travel & Tours LLC - United Arab Emirates

Website: www.sntta.com

Sharjah National Travel & Tourist Agency -

United Arab Emirates

Website: www.sntta.ae

Kurban Group Limited - United Arab Emirates

Website: www.kurbantours.com

Reed & Mackay - United Kingdom

Website: www.reedmac.com

Flywell Travel - United Kingdom

Website: www.flywelltravel.co.uk

National Travel - United States

Website: www.nationaltravel.com

Air Tours - United States

Website: www.airtoursinc.com

Twitter: @airtoursinc

Freedom Travel USA - United States

Website: www.travelme123.com

USLGS - United States

Website: www.uslgs.com

World Travel & Adventure - United States

Website: www.worldtravelandadventure.com

Twitter: @WTXWorldTravel

Tripsetc - United States

Website: www.tripsetc.com

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I R Travel Consultants - *United States*

Website: www.irtcsolutions.com

Patterson Travel Company - *United States*

Website: www.pattersontravelco.com

Facebook: www.facebook.com/pg/Patterson-Travel-138909009482613/photos/

Vehicle Rental & Lease

Pace Travels - *Ghana*

Ghana Car Rentals - *Ghana*

Website: www.ghana-car-rentals.com

Twitter: @CyberKSystems

Yoks Investment Ltd - *Ghana*

Website: www.yoksghana.com

Twitter: @YOKSrentaCar1

Facebook: www.facebook.com/yoksrentacar/

Dirent Group S.A. - *Romania*

Website: www.dirent.ro

DAC Tour and Travel - *Rwanda*

Website: www.dialacar.co.rw

Twitter: @DACRwanda

Europcar Dubai - *United Arab Emirates*

Website: www.europcardubai.com

Twitter: @europcardubai

Vertical Engineering

Access Holdings International - *Australia*

Website: www.ahiholdings.com

Twitter: @AHI_Holdings

Zen Industrial - *Australia*

Website: www.zenindustrial.com.au

Twitter: @ZenIndustrial1

Marine Innovations - *United States*

Website: www.marineinnovations.com

Savkom - *United States*

Website: www.savkomengineering.com

Virtual Assistants

V-Assistant - *Cyprus*

Website: www.v-assistant.eu

Visual Communications

CHABOS inc. Presentations & Visual

Communications - *Canada*

Website: www.chabos.ca

Twitter: @chabos

Facebook: www.facebook.com/CHABOSimage/

Audience Alive - *New Zealand*

Website: www.audiencealive.com

Twitter: @AudienceAlive

Facebook: www.facebook.com/AudienceAlive

Creative Line Design - *United Kingdom*

Website: www.creativeline.co.uk

Twitter: @creativeline69

National Video-Documentors - *United States*

Website: www.nvd1.com

Waste Management Equipment

Environmental Metal Works - *Canada*

Website: www.emwgroup.ca

Solutions DXB - *United Arab Emirates*

Website: www.solutionsdxb.com

Twitter: @SolutionsDubai

Bondtech Corporation - *United States*

Website: www.bondtech.com

Dinamec Systems - *United States*

Website: www.dinamecsystems.com

SWSLoo - *United States*

Website: www.swsloo.com

Scranton Manufacturing / New Way - *United States*

Website: www.newwaytrucks.com

Twitter: @newwaytrucks

Waste Management Services

Earth Trading - *Belgium*

Website: www.earth-trading.com

Twitter: @EddyStegehuis

Immacutec Systems Technologies - *Canada*

Website: www.immacutec.com

Dannacom Int Co - *Ghana*

Water Treatment

Waltham Electronics - *United Kingdom*

Website: www.scalemanager.co.uk

Twitter: @ScaleManager

Watertest - *United States*

Website: www.e-watertest.com

Exergy Systems, Inc. - *United States*

Website: www.exergycorp.com

Twitter: @ExergyCorp

Thornton, Musso and Bellemin - *United States*

Website: www.tmbwater.com

McCabe Industrial Minerals Inc - *United States*

Website: www.mccabeminerals.com

Wire Products

Buffalo Wire Works - *United States*

Website: www.buffalowire.com